DMV Statistics

- 1173.5 Authorized Positions (FY15)
- 18 Offices Statewide
- 8 Divisions
- 8 Counties as Agents
Department Goals

- Deliver progressive and responsive service to our customers.
- Provide continuous, innovative and secure technology services to internal and external customers.
- Provide timely and accurate revenue collections and distributions which fund Nevada’s services and infrastructure.
- Recruit, train and maintain a ready and capable workforce.
- Regulate businesses, protect the public against fraud and unfair business practices, and ensure compliance with environmental mandates.
- Provide critical support services for the administration of the Department.
Department Divisions

Director’s Office

- Establishes Department Policies
- Directs and Controls Operations
- Handles Media Inquiries, Personnel Issues & Internal Controls
- Reviews Operations
- Administrative Hearings
- Employee Development and Training

Troy Dillard
Director

Rhonda Bavaro
Deputy Director
Department Divisions

Administrative Services

- Budget
- Accounts Payable
- Revenue
- Debt Collections
- Inventory Control
- Telecommunications
- Contract Management
- Payroll
- Travel
- Purchasing
- Warehousing
- Mail Services
- Facility Management

Amy McKinney
Administrator
Department Divisions

Management Services and Programs

- Department and Division Policies, Procedures, Legislation and Regulations
- Project Management Oversight and Implementation
- Research and Development

Terri Albertson Administrator
Department Divisions

Motor Vehicle Information Technology

- Application Design and Programming
- System Design and Maintenance
- Network and System Support
- Application and Computer Help Desks

Mark Froese
Administrator
Motor Carrier

- Fuel Tax Collection and Distribution
- Intrastate Motor Carriers – Registration
- International Fuel Tax Agreement (IFTA) – Compliance
- International Registration Plan (IRP) – Interstate Registration
- Fuel/Registration Audits
- MCD Revenue Collections
Department Divisions

Central Services

- Call Center
- Driver’s License Review
- Web and Mail Renewals
- Title Production and Research
- Document Imaging and Data Integrity

Self Funded Programs

- Records Sales
- Insurance Verification
- License Plate Production
- OHV Registration and Title Processing

Sean McDonald
Administrator
Department Divisions

Compliance Enforcement

- Automotive Business Licensing and Regulation
- DUI, Traffic Safety and Professional Drive Schools Licensing and Regulation
- Fraud Detection, Prevention and Investigation

Self Funded Program
- Vehicle Emissions Program
Department Divisions

Field Services

- Training and Licensing of Drivers
- Registering and Titling of Vehicles
- Voter Registration
- Verification of Identity
- Customer Service

Nancy Wojcik
Administrator
Department’s Funding Structure

- The Department is funded through Highway Fund Appropriations, fees collected that are distributed directly to our budget accounts, transfers from other internal budget accounts, costs allocations and reimbursements.

- Additionally, the Department receives a General Fund Appropriation each fiscal year for the costs associated with the Motor Voter Program. This funding source equates to less than .01% of our overall funding.

- The Department collects in excess of $1 billion in revenue each fiscal year. The Department’s Highway Fund Appropriations must stay under 22% of the funds collected and distributed to the Highway Fund, excluding fuel tax revenue. The following chart illustrates how these funds were distributed in FY14.
## Revenue Distribution

<table>
<thead>
<tr>
<th>Distributed to</th>
<th>Total FY14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counties and School Districts - BGST &amp; SGST</td>
<td>$517,467,348</td>
</tr>
<tr>
<td>Highway Fund</td>
<td>$433,558,792</td>
</tr>
<tr>
<td>DMV</td>
<td>$72,208,167</td>
</tr>
<tr>
<td>General Fund - GST</td>
<td>$62,267,317</td>
</tr>
<tr>
<td>General Fund - Sales Tax</td>
<td>$29,494,283</td>
</tr>
<tr>
<td>Other</td>
<td>$24,012,190</td>
</tr>
<tr>
<td></td>
<td><strong>$1,139,008,097</strong></td>
</tr>
</tbody>
</table>

The distribution of revenue is as follows:

- Counties and School Districts - BGST & SGST: 45.43%
- Highway Fund: 38.06%
- DMV: 6.34%
- General Fund - GST: 5.47%
- General Fund - Sales Tax: 2.59%
- Other: 2.11%
Self-Service Kiosks

45 Kiosks Statewide

- 18 Located in 12 DMV Offices
- 27 Located in Partner Locations (Grocery and Convenience stores, Universities and AAA offices)
- Transaction Types: Vehicle Registration Renewal, Driver’s License and Identification Card Renewals and Duplicates, Driver History Records & Nevada LIVE Reinstatements.
- Kiosk Transactions Fee Based as of March 2012
- 577,771 Transactions in FY14 (More Than 3.8 Million Since 2005)
Web Portal

- Change Your Address
- Receive Email Renewal Notifications
- Renew Your Vehicle Registration
- Renew Your Driver’s License or Identification Card
- Obtain Your Driver History Record
- 338,373 Portal Accounts
- 595,261 Transactions since launched

* Safe * Secure * Convenient *
Veteran’s Exemptions

- Electronic Verification and Processing of Veteran’s Exemptions Allows Veterans to Renew Their Vehicle Registrations on the Internet and at Kiosks

- Available in all counties since February 2013.
  - Exception: Clark County
Off-Highway Vehicles

- OHV Commission is responsible for the program
- DMV is responsible for:
  - The registration and titling of OHV Vehicles.
  - The licensing and regulation of OHV dealers.
- 72 OHV dealers are licensed
- 38,000 active OHV registrations
- Program estimates were 280,000 OHV registrations
- DMV receives 15% and OHV Commission receives 85% of original and renewal registration revenue.
- BDR submitted for a new funding proposal for 2015 legislation.
Specialty License Plates

- Applications are recommended by the Commission on Special License Plates to be approved by the Department.
- Must be an established non-profit organization registered with the Secretary of State.
- The plate must generate financial support for services to the community relating to public health, education or general welfare.
- Effective July 1, 2013 (AB189) the second tier for specialty plates became effective. Second tier requires a $20,000 bond and maintain 3,000 active registrations. First tier specialty plates must submit a $5,000 bond and maintain 1,000 active registrations or plate will be discontinued.
**Hot Topics**

**System Modernization**

**CURRENT INFORMATION TECHNOLOGY SYSTEM**

- Common Business Oriented Language (COBOL) mainframe application
- Current system is 15+ years and at capacity to make changes
- Unable to meet growing demand of a technology-savvy public
- The system currently lacks the integrated/automated systems needed to track and distribute the $1.1 billion in fuel tax revenue.
- Slow speed-to-market response to Federal and Legislative mandates.
Hot Topics

System Modernization (Cont.)

NEW PROPOSED SYSTEM

To modernize the current information technology platform.

- Creates an integrated application comprising of business functionalities which includes an integrated finance system, inventory control system, correspondence management capability, customer relationship management functionality, business analytics, and a case management system.

- Outcome will deploy an up-to-date technology platform that’s easy to configure and maintain, automated tools to test, monitor, troubleshoot and manage the system in a real-time environment.

- Enhance information security, disaster recovery and fail-over capability.
Hot Topics

Modernization of the Motor Voter Program

- Allow customers to register to vote or change their voter information using a touch screen interactive system at each Field Services window. Capture all required voter questions/answers, rules, and the applicants electronic signature through the touch screen system.
- Recorded voter data would be printed and mailed to the County Clerk/Registrar office, reducing the paper application process.
- DMV’s future goal is to electronically transmit the voter data directly to the SoS and eliminate mailing voter data to the counties.
## Contact Us

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Questions?