



OMBUDSMEN, ADVOCATES, AND PUBLIC INFORMATION OFFICERS

Office of Ombudsman of Consumer Affairs for Minorities

Office of the Director

Department of Business and Industry

Miriam Lira-Hickerson, Ombudsman

Telephone: (702) 486-4575

Website: http://business.nv.gov/Consumer/Ombudsman/Ombudsman_of_Consumer_Affairs_for_Minorities/

Statutory Authority: NRS 232.845

Office of the State Long-Term Care Ombudsman

Aging and Disability Services Division

Department of Health and Human Services

Jennifer Woods, Ombudsman

Telephone: (775) 687-4210

Website: <http://adsd.nv.gov/Programs/Seniors/LTCOmbudsman/LTCOmbudsProg/>

Statutory Authority: NRS 427A.125

Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels

Real Estate Division

Department of Business and Industry

Sharon Jackson, Ombudsman

Telephone: (702) 486-4480 or
(877) 829-9907 (toll-free)

Website: <http://red.nv.gov/Content/CIC/Main/>

Statutory Authority: NRS 116.625

Ombudsman for Residential Pools and Spas

State Contractors' Board

John White, Ombudsman

Telephone: (702) 486-1100, Ext. 1177 (Southern Nevada)
(775) 688-1141, Ext. 1177 (Northern Nevada)

Website: <http://www.nvcontractorsboard.com/>

Statutory Authority: NRS 624.105

Office of Ombudsman for Victims of Domestic Violence

Office of the Attorney General

Arlene Rivera, Ombudsman

Telephone: (702) 486-5714

Statewide Domestic Violence Hotline: (800) 500-1556 (toll-free)

Website: http://ag.nv.gov/Hot_Topics/Victims/DV_Ombudsman/

Statutory Authority: NRS 228.440

**Office of Advocate for Missing or Exploited Children (Children's Advocate)
Nevada Missing Children Clearinghouse and Crime Prevention Unit
Office of the Attorney General**

Victor-Hugo Schulze III, Children's Advocate

Telephone: (702) 486-3110

Website: http://ag.nv.gov/Hot_Topics/Citizen/CA/childadvocate_Home/

Statutory Authority: NRS 432.157

**Bureau of Consumer Protection (Consumer's Advocate)
Office of the Attorney General**

Eric Witkoski, Consumer's Advocate

Telephone: (702) 486-3129

Hotline: (702) 486-3132

Website: http://ag.nv.gov/About/Consumer_Protection/Bureau_of_Consumer_Protection/

Statutory Authority: NRS 228.310

**Division of Consumer Complaint Resolution
Public Utilities Commission of Nevada**

Peter Kostas, Manager

Telephone: (775) 684-6118

Website: http://puc.nv.gov/Contact/Consumer_Division/

Statutory Authority: NRS 703.172

**Office for Consumer Health Assistance, Bureau for Hospital Patients, and Office of Minority Health
Department of Health and Human Services**

Janise Wiggins, Governor's Consumer Health Advocate

Telephone: (702) 486-3587 or

(888) 333-1597 (toll-free)

Website: <http://dhhs.nv.gov/Programs/CHA/>

Statutory Authority: NRS 223.550, 223.575, and 232.474

PUBLIC INFORMATION OFFICERS

State Agency	Name	Telephone Number
Administration, Department of	Mary Woods	(775) 684-0202
Agriculture, Department of	Rebecca Allured	(775) 353-3603
Attorney General, Office of the	Monica Moazez	(702) 486-0657
Business and Industry, Department of	Teri Williams	(702) 486-0407
Conservation and Natural Resources, State Department of	Jennifer Ramella	(775) 684-2704
Contractors' Board, State	Jennifer Lewis	(702) 486-1111
Corrections, Department of	Brooke Keast	(775) 887-3309
Desert Research Institute	Justin R. Broglio	(775) 673-7610
Education, Department of	Greg Bortolin	(775) 687-9201
Employment, Training and Rehabilitation, Department of	Mae Worthey	(702) 486-7991
Energy, Office of (Office of the Governor)	Scott Kelley	(775) 687-1850 Ext. 7307
Environmental Protection, Division of (State Department of Conservation and Natural Resources)	JoAnn Kittrell	(775) 684-2712
Health and Human Services, Department of	Chrystal C. Main	(775) 684-4024
Highway Patrol, Nevada (Department of Public Safety) Elko Las Vegas Reno	Natalie Hernandez Jim Stewart Jason Buratczuk Chelsea Stuenkel Duncan Dauber	(775) 753-1111 (775) 753-1255 (702) 432-5055 (702) 432-5277 (775) 688-2500
Insurance, Division of (Department of Business and Industry)	Yeraldin Deavila	(775) 687-0772
Motor Vehicles, Department of	Kevin R. Malone Alex Smith	(702) 486-1311 (775) 684-4779
Public and Behavioral Health, Division of (Department of Health and Human Services)	Martha Framsted	(775) 684-3211
Public Employees' Benefits Program	(Vacant)	(775) 684-7000 or (800) 326-5496 (toll-free)
Public Employees' Retirement Board	(Vacant)	(775) 687-4200
Public Safety, Department of	Gail Powell	(775) 687-0325
Public Utilities Commission of Nevada	Peter Kostas	(775) 684-6118
Secretary of State	(Vacant)	(702) 486-6982
Tourism and Cultural Affairs, Department of	Guy Clifton	(775) 687-0646
Transportation, Department of Carson City Las Vegas	Meg Ragonese Julie Duewel Tony Illia Adrienne Packer	(775) 888-7777 (775) 888-7350 (702) 385-6509 (702) 385-6504
Wildlife, Department of Western Region Eastern Region Southern Region	Chris Healy Joe Doucette Doug Nielsen	(775) 688-1554 (775) 777-2305 (702) 486-5127, Ext. 3500