### **LCB File No. R127-03**

## PROPOSED REGULATION OF THE DIVISION OF INSURANCE OF THE DEPARTMENT OF BUSINESS AND INDUSTRY

### NOTICE OF WORKSHOPS TO SOLICIT COMMENTS ON PROPOSED REGULATIONS

The Department of Business and Industry, Division of Insurance (Division) is proposing new regulations pertaining to prompt payment to providers; complaints; determining minimum nonforfeiture amount for annuity insurance insurers; and medical professional liability insurance. A workshop has been set for 9:00 a.m., on October 2, 2003, at the offices of the Division, 788 Fairview Drive, Suite 300, Carson City, Nevada 89701. Interested parties may also participate through a simultaneous video-conference conducted at the Bradley Building, 2501 East Sahara Avenue, Manufactured Housing Division Conference Room, 2<sup>nd</sup> Floor, Las Vegas, Nevada 89104. The purpose of the workshop is to solicit comments from interested persons on the following general topics addressed in the proposed regulations.

- 1. Prompt Payment to Providers. The proposed regulation will amend Nevada Administrative Code (NAC) 686A.306 to clarify the reporting requirements on prompt payment to providers.
- 2. Complaints. The proposed regulation ensures that complaint procedures and carrier reporting on complaints are consistent among all licensees under Title 57 of the Nevada Revised Statutes. The new sections added address the changes made by Assembly Bill 79 of the 72<sup>nd</sup> Session of the Nevada Legislature. Chapters 695C, 695F and 695G of the NAC are amended.
- 3. Determining Minimum Nonforfeiture Amount for Annuity Insurance Insurers. Presently, chapter 688A of the Nevada Revised Statutes regulates life insurers regarding minimum nonforfeiture amounts. This regulation will extend the nonforfeiture determination compliance to include licensed insurers marketing annuity insurance pursuant to chapters 688A of the laws and regulations.
- 4. Medical Professional Liability Insurance. Disclosure requirements; statistical reporting requirements; and reporting requirements on excess judgments or settlements.
- 5. External Review Organization Certification. This regulation adds a new section to chapter 683A of the NAC as required by Assembly Bill 79 of the 72<sup>nd</sup> Session of the Nevada Legislature. The new section sets forth the provisions in which an External Review Organization is certified by the Commissioner.
- 6. Workers' Compensation Insurance (Industrial Insurance). Certification procedures, provisions and requirements for external review organizations.

A copy of this notice and the proposed regulations will be on file at the State Library, 100 Stewart Street, Carson City, Nevada, for inspection by members of the public during business hours. Additional copies of the notice and the proposed regulations will be available at the offices of the Division, 788 Fairview Drive, Suite 300, Carson City, Nevada 89701, and 2501 East Sahara Avenue, Suite 302, Las Vegas, Nevada 89104, and in all counties in which an office of the agency is not maintained, at the main public library, for inspection and copying by members of the public during business hours. This notice and the text of the proposed regulations are also available in the **State of Nevada Register of Administrative Regulations** which is prepared and published monthly by the Legislative Counsel Bureau pursuant to NRS 233B.0653 and on the Internet at **www.leg.state.nv.us**. Copies will also be mailed to members of the public upon request. A reasonable fee may be charged for copies if it is deemed necessary.

This Notice of Workshop to Solicit Comments on Proposed Regulations has been sent to all persons on the agency's mailing list for administrative regulations and posted at the following locations:

Department of Business and Industry Division of Insurance 788 Fairview Drive, Suite 300 Carson City, NV 89701

Legislative Counsel Bureau Capitol Complex Carson City, NV 89710

State Capitol
Capitol Complex
Carson City, NV 89710

County Clerk Courthouse Carson City, NV 89710

Carson City Library 900 North Roop Street Carson City, NV 89701

Las Vegas Library 833 Las Vegas Blvd. North Las Vegas, NV 89101

Goldfield Public Library Fourth & Cook Street P.O. Box 430 Goldfield, NV 89013 Eureka Branch Library Department of Business and Industry Division of Insurance 2501 East Sahara Avenue, Suite 302 Las Vegas, NV 89104

Blasdel Building Capitol Complex Carson City, NV 89710

Capitol Press Room State Capitol Basement Carson City, NV 89710

Nevada State Library & Archives Capitol Complex Carson City, NV 89710

Churchill County Library 553 South Maine Street Fallon, NV 89406

Douglas County Library 1625 Library Lane P.O. Box 337 Minden, NV 89423

Elko County Library 720 Court Street Elko, NV 89801 Humboldt County Library

10190 Monroe Street P.O. Box 293 Eureka, NV 89316	85 East 5 <sup>th</sup> Street Winnemucca, NV 89445	
Battle Mountain Branch Library P.O. Box 141 Battle Mountain, NV 89820	Lincoln County Library 93 Main Street P.O. Box 330 Pioche, NV 89043	
Lyon County Library 20 Nevin Way Yerington, NV 89447	Mineral County Library First & A Street P.O. Box 1390 Hawthorne, NV 89415	
Tonopah Public Library 171 Central Street P.O. Box 449 Tonopah, NV 89049	Pershing County Library 1125 Central Avenue P.O. Box 781 Lovelock, NV 89419	
Storey County Library 95 South R Street P.O. Box 14 Virginia City, NV 89440	Washoe County Library 301 South Center Street P.O. Box 2151 Reno, NV 89505	
White Pine County Library 950 Campton Street Ely, NV 89301	Clark County Library 1401 East Flamingo Road Las Vegas, NV 89119	
Members of the public who are disabled and require special accommodations or assistance at the hearing are requested to notify the Commissioner's secretary in writing at 788 Fairview Drive, Suite 300, Carson City, Nevada 89701, or by calling no later than 5 working days prior to the hearing, (702) 687-4270, extension 260.		
DATED this day of August,	, 2003.	
	By:  ALICE A. MOLASKY-ARMAN Commissioner of Insurance	

### **LCB File No. R127-03**

# PROPOSED REGULATION OF THE DIVISION OF INSURANCE OF THE DEPARTMENT OF BUSINESS AND INDUSTRY

#### NOTICE OF INTENT TO ACT UPON REGULATIONS

## Notice of Hearing for the Adoption of Regulations of the Department of Business and Industry, Division of Insurance

The Department of Business and Industry, Division of Insurance (Division) will hold a public hearing at 9:00 a.m., on October 2, 2003, immediately following a public workshop, at the offices of the Division, 788 Fairview Drive, Suite 300, Carson City, Nevada 89701. Interested persons may also participate through a simultaneous video-conference conducted at the Bradley Building, 2501 East Sahara Avenue, Manufactured Housing Division Conference Room, 2<sup>nd</sup> Floor, Las Vegas, Nevada 89104. The purpose of the hearing is to receive comments from all interested persons regarding the adoption of:

### REGULATION CONCERNING THE CERTIFICATION OF EXTERNAL REVIEW ORGANIZATIONS (SB 320)

The following information is provided pursuant to the requirements of NRS 233B.0603:

- 1. Senate Bill 320 of the 72<sup>nd</sup> Legislature provides for external review organizations for workers' compensation claims to be "certified" by the Commissioner.
- 2. This regulation defines the requirements and procedures for such certification.
- 3. Estimated economic effect of the regulation:

#### On the business which is to be regulated:

The proposed regulation will require the applicants for certification to complete an application and pay an initial fee of \$400. The renewal fee for certification is \$100.

#### On the public:

There should be increased confidence in this activity since the organizations providing external review services have met the minimum requirements for certification.

- 4. This regulation will increase add additional cost to the Division for the review and issuance of these certifications.
- 5. This regulation does not overlap or duplicate any federal or state agencies.
- 6. This regulation is not pursuant to federal law.

7. This regulation does require the regulated entities to pay new fees of \$400 for the initial certificate and \$100 for renewal.

Persons wishing to comment upon the proposed action of the Division may appear at the scheduled public hearing or may address their comments, data, views or arguments, in written form, to the Division, 788 Fairview Drive, Suite 300, Carson City, Nevada 89701. Written submissions must be received by the Division on or before September 25, 2003. If no person who is directly affected by the proposed action appears to request time to make an oral presentation, the Division may proceed immediately to act upon any written submissions.

A copy of this notice and the proposed regulation will be on file at the State Library, 100 Stewart Street, Carson City, Nevada, for inspection by members of the public during business hours. Additional copies of the notice and the proposed regulation will be available at the offices of the Division, 788 Fairview Drive, Suite 300, Carson City, Nevada 89701, and 2501 East Sahara Avenue, Suite 302, Las Vegas, Nevada 89104, and in all counties in which an office of the agency is not maintained, at the main public library, for inspection and copying by members of the public during business hours. This notice and the text of the proposed regulation are also available in the **State of Nevada Register of Administrative Regulations** which is prepared and published monthly by the Legislative Counsel Bureau pursuant to NRS 233B.0653 and on the Internet at **http://www.leg.state.nv.us**. Copies will also be mailed to members of the public upon request. A reasonable fee may be charged for copies if it is deemed necessary.

Upon adoption of any regulation, the agency, if requested to do so by an interested person, either before adoption or within 30 days thereafter, will issue a concise statement of the principal reasons for and against its adoption, and incorporate therein its reason for overruling the consideration urged against its adoption.

This notice of hearing has been posted at the following locations:

Department of Business and Industry Division of Insurance 788 Fairview Drive, Suite 300

Carson City, NV 89701

Legislative Counsel Bureau Capitol Complex

Carson City, NV 89710

State Capitol Capitol Complex Carson City, NV 89710

County Clerk Courthouse Carson City, NV 89710 Department of Business and Industry

Division of Insurance

2501 East Sahara Avenue, Suite 302

Las Vegas, NV 89104

Blasdel Building Capitol Complex

Carson City, NV 89710

Capitol Press Room State Capitol Basement Carson City, NV 89710

Nevada State Library & Archives

Capitol Complex

Carson City, NV 89710

Carson City Library 900 North Roop Street Carson City, NV 89701 Churchill County Library 553 South Maine Street Fallon, NV 89406

Las Vegas Library 833 Las Vegas Blvd. North Las Vegas, NV 89101 Douglas County Library 1625 Library Lane P.O. Box 337 Minden, NV 89423

Elko County Library 720 Court Street Elko, NV 89801 Goldfield Public Library Fourth & Cook Street P.O. Box 430

Goldfield, NV 89013

Eureka Branch Library 10190 Monroe Street P.O. Box 293 Eureka, NV 89316

Humboldt County Library 85 East 5<sup>th</sup> Street Winnemucca, NV 89445

Battle Mountain Branch Library P.O. Box 141 Battle Mountain, NV 89820 Lincoln County Library 93 Main Street P.O. Box 330 Pioche, NV 89043

Mineral County Library First & A Street P.O. Box 1390 Hawthorne, NV 89415

Lyon County Library 20 Nevin Way Yerington, NV 89447

Tonopah Public Library 171 Central Street P.O. Box 449 Tonopah, NV 89049 Pershing County Library 1125 Central Avenue P.O. Box 781 Lovelock, NV 89419

Storey County Library 95 South R Street P.O. Box 14 Virginia City, NV 89440

Washoe County Library 301 South Center Street P.O. Box 2151 Reno, NV 89505

White Pine County Library 950 Campton Street Ely, NV 89301 Clark County Library 1401 East Flamingo Road Las Vegas, NV 89119

Members of the public who are disabled and require special accommodations or assistance at the hearing are requested to notify the Commissioner's secretary in writing at

788 Fairview Drive, Suite 300, Carson City, Nevad working days prior to the hearing, (702) 687-4270, or	• •
DATED this day of August, 2003.	
By:	ALICE A. MOLASKY-ARMAN
	Commissioner of Insurance

### **LCB File No. R127-03**

## PROPOSED REGULATION OF THE DIVISION OF INSURANCE OF THE DEPARTMENT OF BUSINESS AND INDUSTRY

### Proposed Regulations Regarding the Certification of an External Review Organization for Industrial Insurance

Authority: Sections 3 and 5 of Senate Bill 320 of the 72<sup>nd</sup> Session of the Nevada Legislature and NRS 679B.130:

Section 1. Chapter 616A of NAC is hereby amended by adding thereto a new section to read as follows:

- 1. As used in this chapter, unless the context otherwise requires, the term "insurer" has the meaning ascribed to it in NRS 616A.270.
- 2. Each application for a certificate to be certified as an external review organization, except as provided in subsection 3 of this section, must include or be accompanied by the completed application form prescribed by the commissioner and, in addition to any other relevant information required by the commissioner, an attestation that the applicant can meet the following requirements:
- a. That the organization conducts its external review activities in accordance with the requirements of section 3, inclusive, of Senate Bill 320 of the 72nd Session of the Nevada Legislature, and it shall provide the following to the commissioner:
  - (1) The number of contracted external reviewers, including:
    - (a) The specialty of contracted reviewers;
    - (b) Whether it requires a contracted specialist to be board certified; and
- (c) Procedures used to ensure that each contracted reviewer has the appropriate training and experience in the field of medicine involved in the medical judgment that is being reviewed.
  - (2) The procedures that it will use to notify the parties of its decision.
- b. That the organization shall provide the following regarding conflicts of interests between the parties to the external review, pursuant to subsection 3 of section 5 of Senate Bill 320 of the 72nd Session of the Nevada Legislature, and it shall provide the following to the commissioner:
- (1) An attestation and the procedures that it will use to ensure that its reviewers have no conflicts of interest with the parties to the review; and
  - (2) An attestation that the organization is not affiliated with:
    - (a) the claimant;
    - (b) the employer; or
    - (c) the insurer or any officer, director or management employee of the insurer.
- 3. If the organization has been accredited or certified by a national organization, the organization must submit an application prescribed by the commissioner and comply with the following:
  - a. The organization must provide the following:

- (1) Proof that it has been accredited or certified by a national accrediting or certifying organizations;
  - (2) A copy of the accreditation standards; and
- (3) A copy of the most current review that was completed by the accrediting or certifying organization.
- b. An organization that is certified by commissioner to conduct external reviews in the state based on its accreditation or certification by a national organization shall:
- (1) Immediately notify the commissioner if its national accreditation or certification organization suspends or revokes its accreditation or certification; and
- (2) A copy of the findings of any review that is conducted by the national accreditation or certification organization.
- 4. Except as otherwise provided by subsection 5, the commissioner shall issue a certificate certifying an external review organization to an application who:
  - a. Submits an application on a form prescribed by the commissioner;
  - b. Has complied with the provision of section 2 or 3 of this regulation; and
  - c. Pays the fee of \$400 for the initial issuance of a certificate.
- 5. The commissioner may refuse to issue, suspend or revoke a certificate certifying an external review organization if the commissioner determines the applicant:
  - a. Has not complied with any provisions of this regulation;
- b. Has had its license, certification, or registration denied for cause, suspended or revoked in this state or any other state;
  - c. Has misrepresented facts on its initial application or renewal application.
- 6. A certificate that is suspended or revoked must be surrendered immediately to the commissioner.
- 7. A certificate of an external review organization is valid for 1 year from the date the commissioner issues the certificate to the external review organization. Except as otherwise provided by subsection 5, an external review organization may renew a certificate if he submits to the commissioner:
  - a. A renewal application on a form prescribed by the commissioner; and
  - b. The fee of \$100 for the renewal of the certificate.