ADOPTED REGULATION OF THE

COMMISSIONER OF INSURANCE

LCB File No. R145-08

Effective September 18, 2008

EXPLANATION – Matter in *italics* is new; matter in brackets [omitted material] is material to be omitted.

AUTHORITY: §§1-3 and 6, NRS 679B.130 and 690A.277; §§4, 5 and 7-12, NRS 679B.130, 690A.093 and 690A.277.

A REGULATION relating to consumer credit insurance; requiring an insurer to provide a written certification to the Commissioner of Insurance concerning a policy of credit life insurance to be offered by the insurer in this State; revising the manner in which the premium for credit life insurance is calculated under certain circumstances; requiring a policy of truncated consumer credit insurance coverage to include a notice on its face concerning the payment of benefits under the policy; revising provisions governing prima facie rates; deleting certain provisions requiring the interpolation of rates; requiring an insurer that provides consumer credit insurance to report its experience data annually on or before a certain date; and providing other matters properly relating thereto.

- **Section 1.** Chapter 690A of NAC is hereby amended by adding thereto the provisions set forth as sections 2 to 5, inclusive, of this regulation.
- Sec. 2. 1. Each insurer wishing to provide coverage under a policy of credit life insurance shall, before offering that coverage in this State, certify in writing that the policy:
 - (a) Complies with the provisions of NRS 690A.045; and
 - (b) Does not include a provision for the payment of unearned interest.
 - 2. The written certification required pursuant to subsection 1 must be:
 - (a) Signed by an officer of the insurer and a qualified actuary; and
 - (b) Filed with the Commissioner.

- 3. An insurer may provide coverage under any policy of credit life insurance, including, without limitation, credit life insurance using a balloon payment, that is consistent with the provisions of this section and approved by the Commissioner.
- Sec. 3. If any indebtedness is repayable in substantially equal installments, the amount of the benefit provided under a policy of credit life insurance for which the premium is charged on a single premium basis must not exceed the amount financed and the premium for the policy must be calculated in accordance with subsection 2 of NAC 690A.105.
- Sec. 4. 1. In addition to any disclosure required pursuant to NAC 690A.020 or 690A.025, each policy of truncated consumer credit insurance coverage or certificate of coverage for that policy must include a notice in substantially the following form set forth in not less than 10-point bold type on the face of the policy or certificate:

NOTICE

- (a) The benefits payable under this policy of insurance may not completely pay off your loan. If the term of your loan is longer than the term of this policy of insurance, the benefit is payable only if death, disability or unemployment, as applicable, occurs during the term of this policy of insurance.
- (b) The benefits under a policy of credit accident and health insurance are not payable for any period of disability continuing after the date of termination for the policy specified in the schedule.
- (c) The benefits under a policy of credit unemployment insurance are not payable for any period of unemployment continuing after the date of termination for the policy specified in the schedule.

- 2. Each insurer wishing to provide critical period consumer credit insurance coverage or truncated consumer credit insurance coverage shall apply adjustment factors to the prima facie rates. The adjustment factors must be approved by the Commissioner before being applied pursuant to this subsection.
 - 3. As used in this section:
- (a) "Critical period consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance under which, regardless of the term of the coverage, a limited number of monthly benefits are payable as a result of any single occurrence of disability or involuntary unemployment.
- (b) "Truncated consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance for which the scheduled term of the insurance is less than the scheduled term of the loan for which the policy is issued.
- Sec. 5. Any deviation from a rate for credit life insurance, credit accident and health insurance or credit unemployment insurance approved by the Commissioner must not be applied to a closed-end loan having a term of 24 months or less for which coverage is in effect on the effective date of the deviation.
 - **Sec. 6.** NAC 690A.090 is hereby amended to read as follows:
- 690A.090 1. If , *pursuant to subsection 3*, an insurer specifies the formula for a refund in an individual policy or certificate of group insurance filed for approval by the Commissioner and the filing is acknowledged and not disapproved by the Commissioner, the formula may be used. A formula for a refund which is the sum of the amounts for each remaining period for payment

of the obligation, calculated by multiplying the amount paid as the premium by a fraction which has a denominator equal to the sum of the total number of periods for payment of the obligation and a numerator equal to the sum of the remaining number of periods, may be referred to as the "sum-of-the-digits" formula.

- 2. The following methods may be used to determine the amount of a refund for the following types of insurance:
- (a) For a premium for credit insurance, if the premium is paid on a single premium basis, the refund must be calculated by the sum-of-the-digits formula.
- (b) For a premium for credit insurance, if the premium is payable other than on the single premium basis, the refund must equal the prorated unearned gross premium.
- 3. An insurer may calculate a refund on a daily or monthly basis. The insurer shall indicate the basis used when the insurer files the formula for calculating refunds for approval by the Commissioner. A refund may be calculated on an approximate daily basis by interpolating proportionately between the values at the beginning and at the end of the month. Each month shall be deemed to have 30 days. If a refund is calculated on a monthly basis, a charge may not be made for a period which is less than 16 days after the date the last monthly installment was due, but may be made for the entire month if the period is 16 days or more.
 - **Sec. 7.** NAC 690A.105 is hereby amended to read as follows:
- 690A.105 1. Except as otherwise provided in subsection [4] 5 of NAC 690A.165, the prima facie rate for credit life insurance shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the rate complies with the provisions of this section.

2. If the premium for credit life insurance is charged on a single premium basis and the premium is based on a premium rate per \$100 per annum of actual or scheduled net debt, the premiums must be calculated according to the formula set forth in this subsection or according to a formula approved by the Commissioner that produces a rate that is actuarially consistent with the rates set forth in this section:

$$NSP_{n,t} = (0.94/13) X (t - a_n + a_{n-t})/(i X a_n)$$

Where:

" $NSP_{n,t}$ " = Single premium net balance rate per \$100 of initial insured indebtedness for "t" months.

"n" = Term of loan.

"t" = Term of insurance.

"i" = Monthly interest rate.

"an" = Present value of an annuity immediate of \$1 for a period of "n" months at interest rate "i."

"an-t" = Present value of an annuity immediate of \$1 for a period of "n-t" months at interest rate "i."

- 3. For single credit life insurance, if the premium is charged on a monthly outstanding balance basis, the rate must be [75] 72 cents per month per \$1,000 of outstanding insured indebtedness.
- 4. If credit life insurance is sold on a joint basis, the rate for the coverage must be calculated by multiplying the applicable rate for single coverage by 1.54.

- 5. For dismemberment insurance, if the premium is charged on:
- (a) A single premium basis, the rate must be 5 cents per \$100 of insurance per annum for single life insurance and 10 cents per \$100 of insurance per annum for joint life insurance.
- (b) A monthly outstanding balance basis, the rate must be 8 cents per month per \$1,000 of outstanding insured indebtedness on single life insurance and 16 cents per month per \$1,000 of outstanding insured indebtedness on joint life insurance.
- 6. If the benefits provided are different from the benefits described in this section, the premium rates for those benefits must be actuarially consistent with the rates set forth in subsections 2 to 5, inclusive, and must be approved by the Commissioner before those rates may be used.
- 7. The rates in this section may be used only if the coverage issued in conjunction with those rates does not include an exception for a preexisting condition. If the coverage includes an exception for a preexisting condition as specified in NAC 690A.115, an insurer may file for approval for lower rates in the manner prescribed in NAC 690A.165.
- 8. The rates set forth in this section apply to a policy of credit life insurance that is offered to a debtor if the policy includes:
- (a) Coverage for death caused by any means, except that coverage may exclude death resulting from:
 - (1) War or any act of war; or
 - (2) Suicide within 2 years after the effective date of the coverage.
- (b) For the exclusions set forth in paragraph (a), the effective date of coverage for each part of the insurance attributable to a different advance or a charge to the plan account that is the date on which the advance or charge occurs.

- (c) A provision that prohibits coverage from becoming effective after the debtor attains:
- (1) The age of 66 years and requires that all insurance for the debtor will terminate when the debtor attains the age of 70 years; or
- (2) The age of 68 years and requires that all insurance for the debtor will terminate when the debtor attains the age of 72 years. If such a provision is included, prima facie rates for credit life insurance may be increased by 5.9 percent and shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner.
 - 9. As used in this section:
- (a) "Dismemberment insurance" means insurance which, at a minimum, provides benefits for the actual loss of use of a hand or foot or the irrecoverable loss of sight in an eye.
- (b) "Joint life insurance" means credit life insurance issued to two debtors who are jointly and severally liable for the indebtedness.
- [(b)] (c) "Single life insurance" means credit life insurance issued to one debtor who is liable for the indebtedness.
 - **Sec. 8.** NAC 690A.125 is hereby amended to read as follows:
- 690A.125 1. Except as otherwise provided in NAC 690A.165, and section 4 of this regulation, a prima facie rate for credit accident and health insurance shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the prima facie rate complies with the provisions of this section.
- 2. If the premium is charged on a single premium basis, the prima facie rate per \$100 of initial insured debt for credit accident and health insurance must comply with the provisions of

this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of Loan					
in Months	Prospective Benefits		Retroactive Benefits		
	14-Day	30-Day	7-Day	14-Day	30-Day
1 to 12	0.96	0.55	2.06	1.51	1.17
13 to 24	1.51	1.10	2.75	2.06	1.72
25 to 36	2.06	1.65	3.44	2.61	2.27
37 to 48	2.40	1.99	4.12	2.95	2.61
49 to 60	2.68	2.27	4.81	3.23	2.89
61 to 72	2.95	2.54	5.50	3.50	3.16
73 to 84	3.23	2.82	6.18	3.78	3.44
85 to 96	3.50	3.09	6.87	4.05	3.71
97 to 108	3.78	3.37	7.56	4.33	3.98
109 to 120	4.05	3.64	8.24	4.60	4.26
121 to 132	4.33	3.92	8.93	4.88	4.53
133 to 144	4.60	4.19	9.62	5.15	4.81
145 to 156	4.88	4.47	10.31	5.43	5.08
157 to 168	5.15	4.74	10.99	5.70	5.43
169 to 180	5.43	4.88	11.66	6.05	5.70

3. For single credit accident and health insurance, if the premium is charged on the basis of a premium rate per month per \$1,000 of outstanding insured debt, the prima facie rate per \$1,000 must comply with the provisions of this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of Loan					
in Months	Prospective Benefits		Retroactive Benefits		
	14-Day	30-Day	7-Day	14-Day	30-Day
1 to 12	1.48	0.85	3.17	2.32	1.80
13 to 24	1.21	0.88	2.20	1.65	1.37
25 to 36	1.11	0.89	1.85	1.41	1.22
37 to 48	0.98	0.81	1.68	1.21	1.06
49 to 60	0.88	0.74	1.58	1.06	0.95
61 to 72	0.81	0.69	1.50	0.96	0.87
73 to 84	0.76	0.66	1.46	0.89	0.81
85 to 96	0.72	0.64	1.42	0.84	0.76
97 to 108	0.69	0.62	1.39	0.80	0.73
109 to 120	0.67	0.60	1.36	0.76	0.70

4. If the coverage provided is a constant maximum indemnity for a specific period, the actuarial equivalent of subsections 2 and 3 must be used.

5. If the coverage provided is a combination of a constant maximum indemnity for a

specific period after which the maximum indemnity begins to decrease in even amounts per

month, an appropriate combination of the premium rate for a constant maximum indemnity for a

specific period and the premium rate for a maximum indemnity which decreases in even amounts

per month must be used.

6. The outstanding balance rate for credit accident and health insurance may be a term-

specified rate or a rate paid on an outstanding balance basis for an average of the single rates if

the Commissioner finds that the single rate is actuarially consistent with the rates set forth in

subsection 3.

7. The prima facie rates and the formulas used to calculate the rates for credit accident and

health insurance set forth in [subsections 2 and] subsection 3 shall be deemed reasonable in

relation to the benefits provided and may be used without filing additional actuarial information

with the Commissioner if the insurance is issued for an open-end credit agreement. Any fother

formula used to convert from [a closed end] an open-end credit rate to [an open end] a closed-

end credit rate may be used if approved by the Commissioner.

8. If the maximum benefit of the credit accident and health insurance equals the net debt on

the date of disability, the term of the loan must be calculated according to the following formula:

n = 1/(minimum payment percent)

Where "n" = Term of the loan.

The prima facie rate must be determined by applying the calculated term to the rates set forth in subsections 2 and 3. A composite percentage may be used in place of the minimum payment percentage for a specific credit transaction.

9. If the maximum benefit of the credit accident and health insurance equals the outstanding balance of the loan on the date of disability plus any interest accruing on that amount during the period of disability, the term of the insurance is calculated by using the following formula:

$$n = ln\{1-(1000i/x)\}/ln(v)$$

Where:

"i" = Interest rate on the account or a composite interest rate used for the type of policy.

"n" = Term of the insurance.

"x" = Monthly payment per \$1,000 of coverage that is established for a term of insurance calculated in this subsection.

"v" = 1/(1+i).

The calculated value of the term of insurance must be used to determine an initial rate set forth in subsections 2 and 3. The final prima facie rate must be calculated by multiplying the initial rate by the adjustment by using the following formula:

 n/a_n

Where:

"n" = Term of insurance calculated in this subsection.

" a_n " = $(1 - v^n)/i$.

- 10. If the credit accident and health insurance is sold on a joint basis, the rate for the coverage must be calculated by multiplying the applicable rate for single coverage by 1.85.
- 11. If the benefits provided under a policy of credit accident and health insurance are different from the benefits described in this section, the rates for those benefits must be actuarially consistent with the rates set forth in this section.
 - 12. As used in this section:
- (a) "Composite interest rate" means an average of all interest rates offered by a creditor of an insurer.
- (b) "Composite percentage" means the average of all minimum payment percentages for a specific credit transaction.
 - **Sec. 9.** NAC 690A.145 is hereby amended to read as follows:
- 690A.145 1. The rates for a policy of credit accident and health insurance set forth in NAC 690A.125 may be used only if the policy issued using those rates [does not include] excludes coverage for a preexisting condition [except for a condition] that:
- (a) Required medical diagnosis or treatment within the 6 months immediately preceding the effective date of coverage; and
 - (b) Causes disability that begins within 6 months after the effective date of coverage.

- 2. If the policy issued using the rates set forth in NAC 690A.125 does not [include] exclude coverage for a preexisting condition as specified in paragraphs (a) and (b) of subsection 1, an insurer may file for approval for higher rates in the manner prescribed in NAC 690A.165.
- 3. If a policy of credit accident and health insurance includes a provision authorizing an increase in the amount of coverage, including, without limitation, coverage for an outstanding monthly balance, after the initial effective date of the policy or group certificate for the policy, any exclusion in the policy or certificate for a preexisting condition may be applied separately for each increase beginning on the date of the increase. The provisions of this subsection do not authorize the application of a new exclusion for a preexisting condition to coverage that is effective immediately before any such increase.
 - **Sec. 10.** NAC 690A.155 is hereby amended to read as follows:
- 690A.155 1. Each insurer who files rates with the Commissioner for credit unemployment insurance must include in its filing the formula upon which its rates are based.
- 2. [The] Except as otherwise provided in section 4 of this regulation, the rates shall be deemed reasonable if:
- (a) On a single premium basis, the rates do not exceed 95 cents for \$100 of insurance per annum [and must be paid on a single premium basis.] for the term of the loan for which the insurance is issued;
- (b) On a monthly outstanding balance basis, the rates do not exceed 79 cents for \$1,000 of remaining principal balance;
- (c) On a monthly outstanding balance basis, the rates do not exceed 67 cents for \$1,000 of remaining payments;

- (d) On a single premium basis for 90-day lump-sum benefits, the rates do not exceed \$1.23 for \$100 of initial gross indebtedness per year;
- (e) On a monthly outstanding balance basis for 90-day lump-sum benefits, the rates do not exceed \$1.03 for \$1,000 of remaining principal balance; and
- (f) On a monthly outstanding balance basis for 90-day lump-sum benefits, the rates do not exceed 86 cents for \$1,000 of remaining payments.
- 3. If an insurer files rates graduated according to the size of the group, the rates shall be deemed reasonable if the rates approximate [a standard of 95 cents as] the standards set forth in [subsection 2.] subsections 2 to 5, inclusive. The insurer must submit an actuarial memorandum in support of the claim of the insurer that the rates approximate those standards.
- 4. If the credit unemployment insurance is sold on a joint basis, the rate for the coverage must be calculated by multiplying the applicable rate for single coverage by 1.85.
 - 5. A policy of credit unemployment insurance must include a requirement that:
- (a) To be eligible to receive payments under a claim for loss of employment income, the debtor must provide proof that he has:
- (1) Filed a claim for unemployment benefits with the state agency that administers unemployment benefits in the state where the debtor is eligible to file the claim; or
 - (2) Registered with a state-licensed employment agency and the registration:
 - (I) Begins not later than 30 days after the date of involuntary unemployment; and
 - (II) Continues for the entire period of the claim; and
- (b) The debtor is reeligible for unemployment benefits after the completion of payments under a claim for loss of employment income if he was employed:

- (1) On a full-time basis in a nonseasonal occupation;
- (2) For 30 consecutive days; and
- (3) By the same employer.
- 6. A policy of credit unemployment insurance must not include [eligibility]:
- (a) Eligibility requirements more restrictive than an age restriction providing that no insurance will become effective for a debtor after the debtor attains:
- [(a)] (1) The age of 66 years and that all insurance for the debtor will terminate when the debtor attains the age of 70 years; or
- [(b)] (2) The age of 68 years and that all insurance for the debtor will terminate when the debtor attains the age of 72 years. If such a provision is included, a premium adjustment is not required and the prima facie rates for credit unemployment insurance shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner.
- (b) Coverage for unemployment resulting from leave taken in accordance with the Family and Medical Leave Act of 1993, 29 U.S.C. §§ 2601 et seq.
 - **Sec. 11.** NAC 690A.165 is hereby amended to read as follows:
- 690A.165 1. An insurer may file for approval by the Commissioner to use rates that are higher than the prima facie rates set forth in NAC 690A.105 to 690A.155, inclusive, if the rates are reasonable in relation to the benefits provided. If rates higher than the prima facie rates set forth in NAC 690A.105 to 690A.155, inclusive, are filed for approval, the filing must specify the account to which the rates apply. The rates must be:
 - (a) Applied uniformly to all accounts of the insurer;

- (b) Applied on an equitable basis, as approved by the Commissioner, to any account of the insurer for which the experience has been less favorable than expected; or
- (c) Applied according to the insurer's application for approval of rates filed with the Commissioner.
- 2. A rate that is different from the prima facie rate may be in effect for a period not longer than the experience period used to establish the rate. An insurer may file for a new rate before the end of a rate period but may not file more than once during any 12-month period.
- 3. Each filing for a rate that is higher than the prima facie rates set forth in NAC 690A.105 to 690A.155, inclusive, must be accompanied by sufficient documentation to support the rate, including, without limitation:
- (a) Experience of earned premiums, incurred losses and calculated loss ratios for the immediately preceding 3 years, or all available experience if less than 3 years, based on credible data obtained in this State;
 - (b) Information supporting the development of the rate;
 - (c) An analysis of credibility and use of collateral data, including, without limitation:
 - (1) The experience of the insurer in another state for a similar policy of insurance;
 - (2) Industry experience; and
 - (3) Mortality or morbidity tables; and
 - (d) Certification by a qualified actuary.
- 4. If an account changes insurers, the rate approved for the account by the prior insurer is the maximum rate that may be used by the succeeding insurer for the remainder of the rate period approved for the prior insurer or until a new rate is approved for use on the account, whichever occurs earlier.

- [4.] 5. An insurer may use a rate for an account that is lower than its filed rate without notifying the Commissioner unless the rate applies to credit life insurance. If the rates for credit life insurance are lower than the prima facie rates set forth in NAC 690A.105, an insurer may file for approval for lower rates in the manner prescribed in subsections 1 and 2.
- 6. Rates for benefits that are substantially different than those set forth in NAC 690A.105 to 690A.155, inclusive, must be approved by the Commissioner. In determining whether a benefit or plan is substantially different pursuant to this subsection, the Commissioner will consider any information submitted by the insurer, including, without limitation:
 - (a) The amount of the benefit in relation to the amount of the balance of the insured loan;
 - (b) The use or nonuse of any exclusionary or retroactive waiting period;
 - (c) The age of the debtor;
 - (d) The amount of underwriting used by the insurer; and
 - (e) Any coverage for or exclusion of causes of loss.
 - **Sec. 12.** NAC 690A.175 is hereby amended to read as follows:
- of each year, report its experience data annually to the Commissioner, on a form prescribed by the Commissioner. The initial such report must be submitted by the insurer on or before September 1, 2008. The Commissioner will use this data to determine annually whether the prima facie rates for credit life insurance, credit accident and health insurance and credit unemployment insurance set forth in NAC 690A.105 to 690A.155, inclusive, are reasonable in relation to the benefits provided. If the Commissioner determines that the rates are not reasonable, the Commissioner will adopt new rates.

NOTICE OF ADOPTION OF PROPOSED REGULATION LCB File No. R145-08

The Commissioner of Insurance adopted regulations assigned LCB File No. R145-08 which pertain to chapter 690A of the Nevada Administrative Code.

INFORMATIONAL STATEMENT

A workshop was held on August 14, 2008, and a hearing was held on August 21, 2008, at the offices of the Department of Business and Industry, Division of Insurance (Division), 788 Fairview Drive, Suite 300, Carson City, Nevada 89701, with a simultaneous video-conference conducted at the Bradley Building, 2501 E. Sahara Avenue, Real Estate Division Conference Room, 2nd Floor, Las Vegas, Nevada 89104, regarding the adoption of the regulation concerning consumer credit insurance.

Public comment was solicited by posting notice of the hearing in the following public locations: the Division's Carson City and Las Vegas offices, Carson City Courthouse, Office of the Attorney General, the Donald W. Reynolds Press Center, Capitol Building Lobby, Capitol Building Press Room, Blasdel Building, Legislative Counsel Bureau, Nevada State Library, Carson City Library, Churchill County Library, Clark County District Library, Douglas County Library, Elko County Library, Esmeralda County Library, Eureka Branch Library, Humboldt County Library, Lander County Library, Lincoln County Library, Lyon County Library, Mineral County Library, Pershing County Library, Storey County Library, Tonopah Public Library, Washoe County Library, and White Pine County Library.

Notice was e-mailed to members of the Commissioner's Advisory Committee on Health Care and Insurance and interested parties of that committee. Additionally, notice was e-mailed to the Consumer Credit Industry Association (CCIA). The Division also maintains a list of interested parties, comprised mainly of insurance companies, agencies and other persons regulated by the Division. These persons were notified of the hearing and that copies of the regulation could be obtained from or examined at the offices of the Division in Carson City.

The workshop was attended by two interested parties in Carson City. Oral testimony was provided by Annette James, representing the Division, William Burfeind representing the Consumer Credit Industry Association (CCIA), and Mark Sektnan representing AIG, Inc. The Division also received written comments from the Consumer Credit Industry Association.

During the hearing, oral testimony was provided by Annette James, representing the Division.

The Life and Health Division staff believes that the recommended changes address the comments made at the workshop and hearing, as well as the written public comments received.

Based on the written comments and the testimony received, the proposed regulation, LCB file No. 145-08 dated August 13, 2008 is amended as follows:

1. Section 4 is amended as follows:

1. In addition to any disclosure required pursuant to NAC 690A.020 or 690A.025, each policy of truncated consumer credit insurance or certificate of coverage for that policy must include a notice in substantially the following form set forth in not less than 10-point bold type on the face of the policy or certificate:

NOTICE

- (a) The benefits payable under this policy of insurance may not completely pay off your loan. If the term of your loan is longer than the term of this policy of insurance, the benefit is payable only if death, disability or unemployment, as applicable, occurs during the term of this policy of insurance.
- (b) The benefits under a policy of credit accident and health insurance are not payable for any period of disability continuing after the date of termination for the policy specified in the schedule for that policy.
- (c) The benefits under a policy of credit unemployment insurance are not payable for any period of disability continuing after the date of termination for the policy specified in the schedule for that policy.
- 2. ["The Commissioner will adjust the prima facie rates for each policy of critical period consumer credit insurance using critical period factors approved by the Commissioner."]Each insurer wishing to provide truncated or critical period consumer credit insurance coverage will apply adjustment factors to the prima facie rates. These adjustment factors must be approved by the Commissioner before they can be used.
- 3. As used in this section:
- (a) "Critical period consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance under which, regardless of the term of the policy coverage, a limited number of monthly benefits are payable because as a result of any single occurrence of disability or involuntary unemployment.
- (b) "Truncated consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance for which the scheduled term of the insurance is less than the scheduled term of the loan for which the policy is issued.

2. Section 5 is amended as follows:

Any deviation from a rate for credit life insurance, credit accident and health insurance or credit unemployment insurance approved by the Commissioner must not be applied to:

- 1. A closed-end loan having a term of 24 months or less for which coverage is in effect on the effective date of the deviation; or.
- 2. [Any benefit period of 24 months or less that begins on or before the effective date of the deviation.]

3. Section 8 is amended as follows:

NAC 690A.125 is hereby amended to read as follows:

- 1. Except as otherwise provided in NAC 690A.165 *and section 4 of this regulation*, a prima facie rate for credit accident and health insurance shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the prima facie rate complies with the provisions of this section.
- 2. If the premium is charged on a single premium basis, the prima facie rate per \$100 of initial insured debt for credit accident and health insurance must comply with the provisions of this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of	Prospect	tive Benefits	Retroactive Benefits		
Loan in					
Months					
	14-Day	30-Day	7-Day	14-Day	30-Day
1 to 12	0.96	0.55	2.06	1.51	1.17
13 to 24	1.51	1.10	2.75	2.06	1.72
25 to 36	2.06	1.65	3.44	2.61	2.27
37 to 48	2.40	1.99	4.12	2.95	2.61
49 to 60	2.68	2.27	4.81	3.23	2.89
61 to 72	2.95	2.54	5.50	3.50	3.16
73 to 84	3.23	2.82	6.18	3.78	3.44
85 to 96	3.50	3.09	6.87	4.05	3.71
97 to 108	3.78	3.37	7.56	4.33	3.98
109 to 120	4.05	3.64	8.24	4.60	4.26
121 to 132	4.33	3.92	8.93	4.88	4.53
133 to 144	4.60	4.19	9.62	5.15	4.81
145 to 156	4.88	4.47	10.31	5.43	5.08
157 to 168	5.15	4.74	10.99	5.70	5.43
169 to 180	5.43	4.88	11.66	6.05	5.70

3. For single credit accident and health insurance, if the premium is charged on the basis of a premium rate per month per \$1,000 of outstanding insured debt, the prima facie rate per \$1,000 must comply with the provisions of this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of Loan in Months	Prospec	tive Benefits		Retroactive Bene	efits
	14-Day	14-Day 30-Day		14-Day	30-Day
1 to 12	1.48	0.85	3.17	2.32	1.80
13 to 24	1.11	0.89	1.85	1.41	1.22

Term of	Prospective Benefits		Retroactive Benefits		
Loan in					
Months					
	14-Day	30-Day	7-Day	14-Day	30-Day
25 to 36	1.21	0.88	2.20	1.65	1.37
37 to 48	0.98	0.81	1.68	1.21	1.06
49 to 60	0.88	0.74	1.58	1.06	0.95
61 to 72	0.81	0.69	1.50	0.96	0.87
73 to 84	0.76	0.66	1.46	0.89	0.81
85 to 96	0.72	0.64	1.42	0.84	0.76
97 to 108	0.69	0.62	1.39	0.80	0.73
109 to 120	0.67	0.60	1.36	0.76	.070

- 4. If the coverage provided is a constant maximum indemnity for a specific period, the actuarial equivalent of subsections 2 and 3 must be used.
- 5. If the coverage provided is a combination of a constant maximum indemnity for a specific period after which the maximum indemnity begins to decrease in even amounts per month, an appropriate combination of the premium rate for a constant maximum indemnity for a specific period and the premium rate for a maximum indemnity which decreases in even amounts per month must be used.
- 6. The outstanding balance rate for credit accident and health insurance may be a term-specified rate or a rate paid on an outstanding balance basis for an average of the single rates if the Commissioner finds that the single rate is actuarially consistent with the rates set forth in subsection 3.
- 7. The prima facie rates and the formulas used to calculate the rates for credit accident and health insurance set forth in subsection [s 2 and] 3 shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the insurance is issued for an open-end credit agreement. Any [other] formula used to convert from an [closed-end] open-end credit rate to a [n open-end] closed-end credit rate may be used if approved by the Commissioner.
- 8. If the maximum benefit of the credit accident and health insurance equals the net debt on the date of disability, the term of the loan must be calculated according to the following formula:

n = 1/(minimum payment percent)

Where "n" = Term of the loan.

The prima facie rate must be determined by applying the calculated term to the rates set forth in subsections 2 and 3. A composite percentage may be used in place of the minimum payment percentage for a specific credit transaction.

9. If the maximum benefit of the credit accident and health insurance equals the outstanding balance of the loan on the date of disability plus any interest accruing on that

amount during the period of disability, the term of the insurance is calculated by using the following formula:

$$n = ln\{1-(1000i/x)\}/ln(v)$$

Where:

"i" = Interest rate on the account or a composite interest rate used for the type of policy.

"n" = Term of the insurance.

"x" = Monthly payment per \$1,000 of coverage that is established for a term of insurance calculated in this subsection.

"v" =
$$1/(1 + i)$$
.

The calculated value of the term of insurance must be used to determine an initial rate set forth in subsections 2 and 3. The final prima facie rate must be calculated by multiplying the initial rate by the adjustment by using the following formula:

n/an

Where:

"n" = the term of insurance calculated in this subsection.

"an" = (1 - vn)/i.

- 10. If the credit accident and health insurance is sold on a joint basis, the rate for the coverage must be calculated by multiplying the applicable rate for single coverage by 1.85.
- 11. If the benefits provided under a policy of credit accident and health insurance are different from the benefits described in this section, the rates for those benefits must be actuarially consistent with the rates set forth in this section.
 - 12. As used in this section:
- (a) "Composite interest rate" means an average of all interest rates offered by a creditor of an insurer.
- (b) "Composite percentage" means the average of all minimum payment percentages for a specific credit transaction.
- 4. Section 9 was amended as follows:

NAC 690A.145 is hereby amended to read as follows:

- 1. The rates for a policy of credit accident and health insurance set forth in NAC 690A.125 may be used only if the policy issued using those rates [does not include] excludes coverage for a preexisting condition [except for a condition that:]:
- (a) Required medical diagnosis or treatment within the 6 months immediately preceding the effective date of coverage; and
 - (b) Causes disability that begins within 6 months after the effective date of coverage.
- 2. If the policy issued using the rates set forth in NAC 690A.125 does not **[include]** *exclude* coverage for a preexisting condition as specified in paragraphs (a) and (b) of subsection 1, an insurer may file for approval for higher rates in the manner prescribed in NAC 690A.165.

3. If a policy of credit accident and health insurance includes a provision authorizing an increase in the amount of coverage, including, without limitation, coverage for an outstanding monthly balance, after the initial effective date of the policy or group certificate for the policy, any exclusion in the policy or certificate for [suicide or]a preexisting condition may be applied separately for each increase beginning on the date of the increase. The provisions of this subsection do not authorize the application of a new exclusion for [suicide or] a preexisting condition to coverage that is effective immediately before any such increase.

5. Section 10 was amended as follows:

NAC 690A.155 is hereby amended to read as follows:

- 1. Each insurer who files with the Commissioner for credit unemployment insurance must include in its filing the formula upon which its rates are based.
- 2. [The] Except as otherwise provided in section 4 of this regulation, the rates shall be deemed reasonable if:
 - (a) On a single premium basis, the rates do not exceed 95 cents for \$100 of insurance per annum [and must be paid on a single premium basis] for the term of the loan for which the insurance is issued;
 - (b) On a monthly outstanding balance basis, the rates do not exceed 79 cents for \$1,000 of remaining principal balance;
 - (c) On a monthly outstanding balance basis, the rates do not exceed 67 cents for \$1,000 of remaining payments;
 - (d) On a single premium basis for 90-day lump sum benefits, the rates do not exceed \$1.23 for \$100 of initial indebtedness per year;
 - (e) On a monthly outstanding balance basis for 90-day lump-sum benefits, the rate do not exceed \$1.03 for \$1,000 of remaining principal balance; and
 - (f) On a monthly outstanding balance basis for 90-day the rates do not exceed 86 cents for \$1,000 of remaining payments

After considering the testimony given at the workshop and hearing, as well as the submitted written comments, the Commissioner has issued an order adopting the regulation, LCB File No. R145-08, as amended, as a permanent regulation of the Division.

The economic effects of the regulation are as follows:

- (a) On the business it is to regulate: The proposed regulation would require an additional cost to affected carriers to file their credit rate and implement the proposed regulation.
- (b) On the public: The proposed regulation would have no economic impact on the public.

The Division does not anticipate an additional cost for enforcing the regulation. The Division is not aware of any overlap or duplication of the regulation with any state, local or federal regulation.

Very truly yours,

BETTY C. BAKER Acting Commissioner of Insurance

c: Brenda Erdoes, Legislative Counsel

STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF INSURANCE

IN THE MATTER OF THE

CAUSE NO. **08.0621** LCB FILE NO. **R145-08**

REGULATION RELATING TO CONSUMER CREDIT INSURANCE

REVISED SUMMARY OF PROCEEDINGS AND ORDER

SUMMARY OF PROCEEDINGS

A public workshop, as required by Nevada Revised Statute ("NRS") 233B.061, on the proposed regulation relating to consumer credit insurance was held before Alice A. Molasky-Arman, Commissioner of Insurance ("Commissioner"), on August 14, 2008, in Carson City, Nevada, and video-conferenced to the Bradley Building in Las Vegas, Nevada. A public hearing on the proposed regulation was held before the Commissioner on August 21, 2008, in Carson City, Nevada, and video-conferenced to the Bradley Building in Las Vegas, Nevada. The regulation is proposed under the authority of NRS 679B.130, NRS 690A.093, and NRS 690A.277.

The Department of Business and Industry, Division of Insurance ("Division"), received written comments and oral testimony. These written comments were discussed during the workshop and hearing. The workshop was attended by two interested parties in Carson City. During the workshop, oral testimony was provided by Annette James, representing the Division, William Burfeind, representing the Consumer Credit Industry Association ("CCIA") and Mark Sektnan, representing AIG, Inc.

During the hearing, oral testimony was provided by Annette James, representing the Division.

Based upon the testimony received at the workshop and hearing, as well as the written comments, the proposed regulation, LCB File No. R145-08, is amended as follows:

- 1. Section 4 is amended as follows:
- 2. In addition to any disclosure required pursuant to NAC 690A.020 or 690A.025, each policy of truncated consumer credit insurance or certificate of coverage for that policy must include a notice in substantially the following form set forth in not less than 10-point bold type on the face of the policy or certificate:

NOTICE

- (d) The benefits payable under this policy of insurance may not completely pay off your loan. If the term of your loan is longer than the term of this policy of insurance, the benefit is payable only if death, disability or unemployment, as applicable, occurs during the term of this policy of insurance.
- (e) The benefits under a policy of credit accident and health insurance are not payable for any period of disability continuing after the date of termination for the policy specified in the schedule [for that policy].
- (f) The benefits under a policy of credit unemployment insurance are not payable for any period of disability continuing after the date of termination for the policy specified in the schedule [for that policy].
- 2. ["The Commissioner will adjust the prima facie rates for each policy of critical period consumer credit insurance using critical period factors approved by the Commissioner."]Each insurer wishing to provide truncated or critical period consumer credit insurance coverage will apply adjustment factors to the prima

facie rates. These adjustment factors must be approved by the Commissioner before they can be used.

- 4. As used in this section:
- (c) "Critical period consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance under which, regardless of the term of the policy coverage, a limited number of monthly benefits are payable because as a result of any single occurrence of disability or involuntary unemployment.
- (d) "Truncated consumer credit insurance coverage" means a policy of credit life insurance, credit accident and health insurance or credit unemployment insurance for which the scheduled term of the insurance is less than the scheduled term of the loan for which the policy is issued.

2. Section 5 is amended as follows:

Any deviation from a rate for credit life insurance, credit accident and health insurance or credit unemployment insurance approved by the Commissioner must not be applied to:

- 1. A closed-end loan having a term of 24 months or less for which coverage is in effect on the effective date of the deviation; or.
- 2. [Any benefit period of 24 months or less that begins on or before the effective date of the deviation.]
- 3. Section 8 is amended as follows:

NAC 690A.125 is hereby amended to read as follows:

1. Except as otherwise provided in NAC 690A.165 *and section 4 of this regulation*, a prima facie rate for credit accident and health insurance shall be deemed reasonable in

relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the prima facie rate complies with the provisions of this section.

2. If the premium is charged on a single premium basis, the prima facie rate per \$100 of initial insured debt for credit accident and health insurance must comply with the provisions of this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of Loan in	Prospective Benefits		1	Retroactive Benefits		
Months						
Months	11.5	20.5	5 D	115	20.5	
	14-Day	30-Day	7-Day	14-Day	30-Day	
1 to 12	0.96	0.55	2.06	1.51	1.17	
13 to 24	1.51	1.10	2.75	2.06	1.72	
25 to 36	2.06	1.65	3.44	2.61	2.27	
37 to 48	2.40	1.99	4.12	2.95	2.61	
49 to 60	2.68	2.27	4.81	3.23	2.89	
61 to 72	2.95	2.54	5.50	3.50	3.16	
73 to 84	3.23	2.82	6.18	3.78	3.44	
85 to 96	3.50	3.09	6.87	4.05	3.71	
97 to 108	3.78	3.37	7.56	4.33	3.98	
109 to 120	4.05	3.64	8.24	4.60	4.26	
121 to 132	4.33	3.92	8.93	4.88	4.53	
133 to 144	4.60	4.19	9.62	5.15	4.81	
145 to 156	4.88	4.47	10.31	5.43	5.08	

Term of	Prospec	tive Benefits]	Retroactive Bene	efits
Loan in					
Months					
	14-Day	30-Day	7-Day	14-Day	30-Day
157 to 168	5.15	4.74	10.99	5.70	5.43
169 to 180	5.43	4.88	11.66	6.05	5.70

3. For single credit accident and health insurance, if the premium is charged on the basis of a premium rate per month per \$1,000 of outstanding insured debt, the prima facie rate per \$1,000 must comply with the provisions of this subsection. Rates for monthly periods that are different from the rates set forth in this subsection must be [interpolated or] extrapolated.

Term of Loan in	Prospective Benefits			Retroactive Benefits	
Months					
	14-Day	30-Day	7-Day	14-Day	30-Day
1 to 12	1.48	0.85	3.17	2.32	1.80
13 to 24	1.11	0.89	1.85	1.41	1.22
25 to 36	1.21	0.88	2.20	1.65	1.37
37 to 48	0.98	0.81	1.68	1.21	1.06
49 to 60	0.88	0.74	1.58	1.06	0.95
61 to 72	0.81	0.69	1.50	0.96	0.87
73 to 84	0.76	0.66	1.46	0.89	0.81
85 to 96	0.72	0.64	1.42	0.84	0.76

Term of	Prospec	tive Benefits]	Retroactive Benefits		
Loan in						
Months						
	14-Day	30-Day	7-Day	14-Day	30-Day	
97 to 108	0.69	0.62	1.39	0.80	0.73	
109 to 120	0.67	0.60	1.36	0.76	.070	

- 4. If the coverage provided is a constant maximum indemnity for a specific period, the actuarial equivalent of subsections 2 and 3 must be used.
- 5. If the coverage provided is a combination of a constant maximum indemnity for a specific period after which the maximum indemnity begins to decrease in even amounts per month, an appropriate combination of the premium rate for a constant maximum indemnity for a specific period and the premium rate for a maximum indemnity which decreases in even amounts per month must be used.
- 6. The outstanding balance rate for credit accident and health insurance may be a term-specified rate or a rate paid on an outstanding balance basis for an average of the single rates if the Commissioner finds that the single rate is actuarially consistent with the rates set forth in subsection 3.
- 7. The prima facie rates and the formulas used to calculate the rates for credit accident and health insurance set forth in subsection [s 2 and] 3 shall be deemed reasonable in relation to the benefits provided and may be used without filing additional actuarial information with the Commissioner if the insurance is issued for an open-end credit agreement. Any [other] formula used to convert from an [closed-end] open-end credit rate to a [n open-end] closed-end credit rate may be used if approved by the Commissioner.

8. If the maximum benefit of the credit accident and health insurance equals the net debt on the date of disability, the term of the loan must be calculated according to the following formula:

$$n = 1/(minimum payment percent)$$

Where "n" = Term of the loan.

The prima facie rate must be determined by applying the calculated term to the rates set forth in subsections 2 and 3. A composite percentage may be used in place of the minimum payment percentage for a specific credit transaction.

9. If the maximum benefit of the credit accident and health insurance equals the outstanding balance of the loan on the date of disability plus any interest accruing on that amount during the period of disability, the term of the insurance is calculated by using the following formula:

$$n = \ln\{1 - (1000i/x)\}/\ln(v)$$

Where:

"i" = Interest rate on the account or a composite interest rate used for the type of policy.

"n" = Term of the insurance.

"x" = Monthly payment per \$1,000 of coverage that is established for a term of insurance calculated in this subsection.

"v" =
$$1/(1 + i)$$
.

The calculated value of the term of insurance must be used to determine an initial rate set forth in subsections 2 and 3. The final prima facie rate must be calculated by multiplying the initial rate by the adjustment by using the following formula:

Where:

"n" = the term of insurance calculated in this subsection.

"
$$a_n$$
" = $(1 - v^n)/i$.

- 10. If the credit accident and health insurance is sold on a joint basis, the rate for the coverage must be calculated by multiplying the applicable rate for single coverage by 1.85.
- 11. If the benefits provided under a policy of credit accident and health insurance are different from the benefits described in this section, the rates for those benefits must be actuarially consistent with the rates set forth in this section.
 - 12. As used in this section:
- (a) "Composite interest rate" means an average of all interest rates offered by a creditor of an insurer.
- (b) "Composite percentage" means the average of all minimum payment percentages for a specific credit transaction.
- 4. Section 9 was amended as follows:

NAC 690A.145 is hereby amended to read as follows:

- 1. The rates for a policy of credit accident and health insurance set forth in NAC 690A.125 may be used only if the policy issued using those rates [does not include] excludes coverage for a preexisting condition [except for a condition that:]:
- (a) Required medical diagnosis or treatment within the 6 months immediately preceding the effective date of coverage; and
 - (b) Causes disability that begins within 6 months after the effective date of coverage.
- 2. If the policy issued using the rates set forth in NAC 690A.125 does not **[include] exclude** coverage for a preexisting condition as specified in paragraphs (a) and (b) of

subsection 1, an insurer may file for approval for higher rates in the manner prescribed in NAC 690A.165.

- 3. If a policy of credit accident and health insurance includes a provision authorizing an increase in the amount of coverage, including, without limitation, coverage for an outstanding monthly balance, after the initial effective date of the policy or group certificate for the policy, any exclusion in the policy or certificate for [suicide or]a preexisting condition may be applied separately for each increase beginning on the date of the increase. The provisions of this subsection do not authorize the application of a new exclusion for [suicide or] a preexisting condition to coverage that is effective immediately before any such increase.
- 5. Section 10 was amended as follows:

NAC 690A.155 is hereby amended to read as follows:

- Each insurer who files with the Commissioner for credit unemployment insurance must include in its filing the formula upon which its rates are based.
- 4. [The] Except as otherwise provided in section 4 of this regulation, the rates shall be deemed reasonable if:
 - (g) On a single premium basis, the rates do not exceed 95 cents for \$100 of insurance per annum [and must be paid on a single premium basis] for the term of the loan for which the insurance is issued;
 - (h) On a monthly outstanding balance basis, the rates do not exceed 79 cents for \$1,000 of remaining principal balance;
 - (i) On a monthly outstanding balance basis, the rates do not exceed 67 cents for \$1,000 of remaining payments;
 - (j) On a single premium basis for 90-day lump sum benefits, the rates do not exceed \$1.23 for \$100 of initial indebtedness per year;

- (k) On a monthly outstanding balance basis for 90-day lump-sum benefits, the rate do not exceed \$1.03 for \$1,000 of remaining principal balance; and
- (l) On a monthly outstanding balance basis for 90-day the rates do not exceed 86 cents for \$1,000 of remaining payments

ORDER OF THE COMMISSIONER

Having reviewed the record in this matter, it is hereby ordered that the proposed regulation relating to Consumer Credit Insurance, LCB File No. R145-08, be adopted, as amended, as a permanent regulation of the Division.

SO ORDERED this _____ day of September, 2008.

BETTY C. BAKER Acting Commissioner of Insurance