PROPOSED TEMPORARY REGULATION OF THE COMMISSIONER OF INSURANCE

LCB File No. T007-16

NOTICE OF WORKSHOP TO SOLICIT COMMENTS ON PROPOSED TEMPORARY¹ REGULATIONS AND WORKSHOP AGENDA

The State of Nevada, Department of Business and Industry, Division of Insurance ("Division"), is proposing the adoption, amendment or repeal of regulations pertaining to **chapter(s) 687B** of the Nevada Administrative Code ("NAC"). A workshop has been set for **1:00 p.m. on November 14**, **2016**, at the following location:

Nevada Division of Insurance, 1st Floor Hearing Room 1818 E. College Parkway, Suite 103 Carson City, Nevada 89706

Interested persons may also participate through a simultaneous videoconference conducted at:

Nevada Division of Insurance, 3rd Floor Conference Room Bradley Building 2501 E. Sahara Avenue, Suite 302 Las Vegas, Nevada 89104

The purpose of the workshop is to solicit comments from interested persons on the following general topic(s) that may be addressed in the proposed regulation; and to assist in determining whether the proposed regulation is likely to impose a direct and significant burden upon a small business or directly restricts the formation, operation or expansion of a small business. Please submit any written comments no later than **November 7, 2016**.

LCB File No. T007-16. Network Adequacy Plan Year 2018.

A REGULATION relating to insurance; establishing certain requirements relating to the adequacy of a network plan issued by a carrier; and establishing provisions relating to the determination by the Commissioner of Insurance of whether a network plan is adequate.

A copy of all materials relating to the proposal(s) may be obtained at the workshop or by visiting the Division's Internet Web site at http://doi.nv.gov/ or by contacting the Division, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, (775) 687-0700. A reasonable fee for copying may be charged. Members of the public who would like additional information about the

¹ NRS 233B.063(3) An agency may adopt a temporary regulation between August 1 of an even-numbered year and July 1 of the succeeding odd-numbered year without following the procedure required by this section and NRS 233B.064, but any such regulation expires by limitation on November 1 of the odd-numbered year. A substantively identical permanent regulation may be subsequently adopted.

proposed regulation may contact Susan Bell, Legal Secretary, at (775) 687-0704, or via e-mail to suebell@doi.nv.gov.

Notice of the workshop was provided via electronic means to all persons on the agency's email list for noticing of administrative regulations. This *Notice of Workshop to Solicit Comments on Proposed Regulations* was posted to the agency's Internet Web site at http://doi.nv.gov/, the Nevada Legislature's Internet Web site at http://www.leg.state.nv.us, and at the following locations:

Department of Business and Industry Division of Insurance 1818 East College Parkway, Suite 103 Carson City, Nevada 89706

Legislative Building 401 South Carson Street Carson City, Nevada 89701

Blasdel Building 209 East Musser Street Carson City, Nevada 89701

Nevada Department of Employment, Training and Rehabilitation 2800 E. Saint Louis Ave. Las Vegas, NV 89104

Carson City Library 900 North Roop Street Carson City, Nevada 89701

Douglas County Library P.O. Box 337 Minden, Nevada 89423

Esmeralda County Library P.O. Box 430 Goldfield, Nevada 89013

Humboldt County Library 85 East 5th Street Winnemucca, Nevada 89445

Las Vegas-Clark County Library District 7060 W. Windmill Lane

Department of Business and Industry Division of Insurance 2501 East Sahara Avenue, Suite 302 Las Vegas, Nevada 89104

Grant Sawyer Building 555 East Washington Avenue Las Vegas, Nevada 89101

Capitol Building Main Floor 101 North Carson Street Carson City, Nevada 89701

Nevada State Library & Archives 100 North Stewart Street Carson City, Nevada 89701

Churchill County Library 553 South Main Street Fallon, Nevada 89406

Elko County Library 720 Court Street Elko, Nevada 89801

Eureka Branch Library P.O. Box 293 Eureka, Nevada 89316

Lander County Library P.O. Box 141 Battle Mountain, Nevada 89820

Lincoln County Library P.O. Box 330

Las Vegas, NV 89113

Lyon County Library 20 Nevin Way Yerington, Nevada 89447

Pershing County Library P.O. Box 781 Lovelock, Nevada 89419

Tonopah Public Library P.O. Box 449 Tonopah, Nevada 89049

White Pine County Library 950 Campton Street Ely, Nevada 89301 Pioche, Nevada 89043-0330

Mineral County Public Library P.O. Box 1390 Hawthorne, Nevada 89415

Storey County Clerk P.O. Drawer D Virginia City, Nevada 89440

Washoe County/Downtown Reno Library P.O. Box 2151 Reno, Nevada 89505-2151

Members of the public who are disabled and require special accommodations or assistance at the workshop are requested to notify the Commissioner's secretary, in writing, no later than five (5) working days before the meeting: 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, or suebell@doi.nv.gov.

DATED this 26th day of October, 2016.

/s/

BARBARA D. RICHARDSON Commissioner of Insurance

WORKSHOP AGENDA

The State of Nevada, Department of Business and Industry, Division of Insurance

November 14, 2016 • 1:00 p.m.

Location of Workshop:

Office of the Division of Insurance 1818 E. College Pkwy., 1st Floor Hearing Room Carson City, NV 89706 (Division Offices located in Suite 103)

Available via Videoconference at:

Office of the Division of Insurance 2501 E. Sahara Ave., 3rd Floor Conference Room Las Vegas, NV 89104 (Division Offices located in Suite 302)

- 1. Call to Order.
- 2. Presentation and Discussion of Proposed Regulation. (For Possible Action)
 LCB File No. T007-16. Network Adequacy Plan Year 2018.

A REGULATION relating to insurance; establishing certain requirements relating to the adequacy of a network plan issued by a carrier; and establishing provisions relating to the determination by the Commissioner of Insurance of whether a network plan is adequate.

- 3. Public Comment.
- 4. Adjournment.

Supporting public material for this meeting may be requested from Susan Bell, Legal Secretary, Nevada Division of Insurance, 1818 E. College Parkway, Carson City, Nevada 89706, (775) 687-0704, or suebell@doi.nv.gov.

Note: Any agenda item may be taken out of order; items may be combined for consideration by the public body; and items may be pulled or removed from the agenda at any time. The Hearing Officer, within his/her discretion, may allow for public comment on individual agenda items. Public Comment may be limited to three minutes per speaker.

Members of the public are encouraged to submit written comments for the record.

We are pleased to make reasonable accommodations for attendees with disabilities. Please notify the Commissioner's secretary, in writing, no later than five (5) working days before the meeting: 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, or suebell@doi.nv.gov.

NOTICES FOR THIS MEETING HAVE BEEN POSTED IN ACCORDANCE WITH NRS 241 AT THE FOLLOWING LOCATIONS:

Nevada Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706

Nevada Division of Insurance, 2501 E. Sahara Avenue, Suite 302, Las Vegas, Nevada 89104

Nevada State Legislative Building, 401 S. Carson Street, Carson City, Nevada 89701

Grant Sawyer State Office Building, 555 E. Washington Avenue, Las Vegas, Nevada 89101

Blasdel State Office Building, 209 E. Musser Street, Carson City, Nevada 89701

Nevada State Capitol, 101 N. Carson Street, Carson City, Nevada 89701

Nevada Dept. of Employment, Training and Rehabilitation, 2800 E. Saint Louis Avenue, Las Vegas, Nevada 89104 The Nevada State Legislature Website (www.leg.state.nv.us)

The Nevada Division of Insurance Website (www.doi.nv.gov) The State of Nevada Website (www.nv.gov)

NOTICE OF INTENT TO ACT UPON TEMPORARY² REGULATION AND HEARING AGENDA

Notice of Hearing for the Adoption, Amendment or Repeal of Regulations of The Department of Business and Industry, Division of Insurance

The State of Nevada, Department of Business and Industry, Division of Insurance ("Division"), (775) 687-0700, will hold a public hearing at **1:00 p.m. on November 29, 2016**, in the 1st Floor Hearing Room at the Division's offices located at 1818 East College Parkway, Suite 103, Carson City, Nevada 89706. Interested persons may also participate through a simultaneous videoconference conducted in the 3rd floor conference room, at the Division's offices located in the Bradley Building, 2501 East Sahara Avenue, Suite 302, Las Vegas, Nevada 89104. The purpose of the hearing is to receive comments from all interested persons regarding the adoption, amendment or repeal of the regulation(s) that pertain(s) to **chapter(s) 687B** of the Nevada Administrative Code ("NAC").

The following information is provided pursuant to the requirements of Nevada Revised Statute ("NRS") 233B.0603 and the directives of the Governor:

LCB File No. T007-16. Network Adequacy Plan Year 2018.

A REGULATION relating to insurance; establishing certain requirements relating to the adequacy of a network plan issued by a carrier; and establishing provisions relating to the determination by the Commissioner of Insurance of whether a network plan is adequate.

(1) Why is the temporary regulation necessary and what is its purpose?

The temporary regulation is necessary to comply with the requirement that the Commissioner issue the network adequacy standards required of all network plans. See NRS 687B.490 and R049-14. The purpose of the temporary regulation is to establish network adequacy standards for network plans.

(2) What are the terms or substance of the proposed regulation?

The temporary regulation establishes the standards for network plans, which consist of (1) the Centers for Medicare and Medicaid Services ("CMS") standards set out in the most recent iteration of the Letter to Issuers; (2) the mandates set out in Nevada law; and (3) standards for pediatric providers.

(3) What is the anticipated impact of the temporary regulation on the problem(s)?

² NRS 233B.063(3) An agency may adopt a temporary regulation between August 1 of an even-numbered year and July 1 of the succeeding odd-numbered year without following the procedure required by this section and NRS 233B.064, but any such regulation expires by limitation on November 1 of the odd-numbered year. A substantively identical permanent regulation may be subsequently adopted.

The temporary regulation establishes standards to more readily determine whether network plans are adequate to meet member needs, which, in turn, will ensure that consumers of health network plans will have adequate access to certain health care providers in Nevada. The temporary regulation is a starting point for evolving network adequacy standards in the future as more data about health care providers and consumer health needs becomes available as a result of the implementation of these 2018 standards of network adequacy.

- (4) Do other regulations address the same problem(s)? *No*.
- (5) Are alternate forms of regulation sufficient to address the problem(s)? *No.*
- (6) What value does the temporary regulation have to the public?

The temporary regulation provides standards for measuring the network adequacy of a 2018 network plan to ensure consumers of health plans can reasonably access certain providers.

- (7) What is the anticipated <u>economic benefit</u> of the regulation?
 - a. Public
- 1. Immediate: Once implemented, policyholders should be able to more reasonably access appropriate care with in-network providers.
- 2. Long Term: As the network adequacy requirements are updated each year, they should provide a more broad base of "in network" healthcare providers and access thereto. By providing a more broad base of "in network" healthcare providers and access thereto, policyholders should experience lower out-of-pocket costs.
 - b. Insurance Business
 - 1. Immediate: *None*
- 2. Long Term: Health insurance carriers will be able to better measure member needs and use of health care providers to design network plans.
 - c. Small Businesses
 - 1. Immediate: *None*
- 2. Long Term: Health care providers that qualify as small businesses may have more opportunities, options, or negotiating power.
 - d. Small Communities
 - 1. Immediate: None
- 2. Long Term: If consumers are better able to access health care services through their insurance, there may be less reliance on other health care options that are more expensive or that clog up the resources in small communities.
 - e. Government Entities
 - 1 Immediate None
 - 2. Long Term: *None*

(8) What is the anticipated <u>adverse impact</u>, if any?

a. Public

- 1. Immediate: As health insurance carriers obtain experience data, there may be a learning curve that may impact members' abilities to access care as quickly as hoped.
- 2. Long Term: Although network adequacy requirements will be issued each year, this does not guarantee that every healthcare provider sought by a policyholder will always be an "in-network" provider. As a result, the policyholder may still be responsible for paying some additional amounts out-of-pocket for an "out-of-network" provider.

b. Insurance Business

- 1. Immediate: The health insurance carriers will be required to demonstrate the adequacy of their network plans based on the network adequacy standards in the temporary regulation. Carriers will likely have to adjust their network plans to meet policyholder needs. Carriers may have to add additional healthcare providers to their current network plan designs.
- 2. Long Term: Once carriers establish the relevant number and types of healthcare providers necessary to meet the network adequacy requirements, the impact on carriers will be better known. Data will be gathered by the Division through its annual review of performance of a carrier's network plan. This data can then be studied to better predict long-term effects of certain network adequacy requirements.

c. Small Businesses

- 1. Immediate: No adverse impact is anticipated by this regulation.
- 2. Long Term: *No adverse impact is anticipated by this regulation.*

d. Small Communities

- 1. Immediate: No adverse impact is anticipated by this regulation.
- 2. Long Term: *No adverse impact is anticipated by this regulation.*

e. Government Entities

- 1. Immediate: No adverse impact is anticipated by this regulation.
- 2. Long Term: *No adverse impact is anticipated by this regulation.*

(9) What is the anticipated cost of the regulation, both direct and indirect?

- a. Enactment: The Division already has in place procedures for certifying the network adequacy of a network plan and does not anticipate a direct cost to promulgate the temporary regulation. NRS 687B.490(6) requires that any expense borne by the Division in determining the adequacy of a network plan be assessed against the insurance carrier applying for the network plan approval.
- b. Enforcement: The Division anticipates no additional costs. NRS 687B.490(6) requires that any expense borne by the Division in determining the adequacy of a network plan be assessed against the insurance carrier applying for the network plan approval.

- c. Compliance: The Division anticipates no additional costs. NRS 687B.490(6) requires that any expense borne by the Division in determining the adequacy of a network plan be assessed against the insurance carrier applying for the network plan approval.
- (10) Does the regulation establish a new fee or increase an existing fee? *No.*
- (11) Provide a statement which identifies the methods used by the agency in determining the impact of the proposed regulation on a small business, prepared pursuant to subsection 3 of NRS 233B.0608.

The Division of Insurance reached out to the Las Vegas Metro, the North Nevada, and the Elko Area Chambers of Commerce and, as of this date, has received no comments from their members. During the two-year process of promulgating the network adequacy regulation, which involved numerous parties, comments, and meetings, the Division received no comments that suggest the quantifying network adequacy standards in a regulation would negatively impact small businesses. The Division has also conducted extensive analysis and research of network adequacy standards to determine its reach.

(12) Provide a description of any regulations of other state or local governmental agencies which the proposed regulation overlaps or duplicates, and a statement explaining why the duplication or overlapping is necessary. If the regulation overlaps or duplicates a federal regulation, state the name of the regulating federal agency.

There are no other regulations that overlap or duplicate the temporary regulation.

(13) If the regulation is required pursuant to federal law, provide a citation and description of the federal law

There are no federal regulations that address the requirements in the temporary regulation for all network plans in the individual and small group markets.

(14) If the regulation includes provisions which are more stringent than a federal regulation that regulates the same activity, provide a summary of such provisions.

There are no federal regulations that address the requirements in the temporary regulation for all network plans in the individual and small group markets.

Persons wishing to comment upon the proposed action of the Division may appear at the scheduled public hearing or may address their comments, data, views or arguments, in written form, to the Division, 1818 East College Parkway, Suite 103, Carson City, Nevada 89706. Written submissions must be received by the Division on or before November 7, 2016. If no person who is directly affected by the proposed action appears to request time to make an oral presentation, the Division may proceed immediately to act upon any written submissions.

A copy of this Notice and the regulation will be on file at the State Library, 100 North Stewart Street, Carson City, Nevada, for inspection by members of the public during business hours.

Additional copies of the notice and the regulation will be available at the offices of the Division, 1818 East College Parkway, Suite 103, Carson City, Nevada 89706, and 2501 East Sahara Avenue, Suite 302, Las Vegas, Nevada 89104, and in all counties in which an office of the agency is not maintained, at the main public library, for inspection and copying by members of the public during business hours. This Notice and the text of the proposed regulation are also available in the State of Nevada Register of Administrative Regulations, which is prepared and published monthly by the Legislative Counsel Bureau pursuant to NRS 233B.0653, and on the Internet at http://leg.state.nv.us/register/. Copies of this notice and the proposed regulation will be mailed to members of the public upon request. A reasonable fee may be charged for copies if it is deemed necessary. This does not apply to a public body subject to the Open Meeting Law.

Upon adoption of any regulation, the agency, if requested to do so by an interested person, either before adoption or within 30 days thereafter, shall issue a concise statement of the principal reasons for and against its adoption, and incorporate therein its reason for overruling the consideration urged against its adoption.

Notice of the hearing was provided via electronic means to all persons on the agency's e-mail list for administrative regulations, and this Notice of Intent to Act Upon Regulation was posted to the agency's Internet Web site at http://doi.nv.gov/ and was provided to or posted at the following locations:

Department of Business and Industry Division of Insurance 1818 East College Parkway, Suite 103 Carson City, Nevada 89706

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Blasdel Building 209 East Musser Street Carson City, Nevada 89701

Nevada Department of Employment, Training and Rehabilitation 2800 E. Saint Louis Ave. Las Vegas, NV 89104

Carson City Library 900 North Roop Street Carson City, Nevada 89701

Douglas County Library P.O. Box 337 Minden, Nevada 89423 Department of Business and Industry Division of Insurance 2501 East Sahara Avenue, Suite 302 Las Vegas, Nevada 89104

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Capitol Building Main Floor 101 North Carson Street Carson City, Nevada 89701

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Churchill County Library 553 South Main Street Fallon, Nevada 89406

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P.O. Box 430

Goldfield, Nevada 89013

Humboldt County Library

85 East 5th Street

Winnemucca, Nevada 89445

Las Vegas-Clark County Library District

7060 W. Windmill Lane Las Vegas, NV 89113

Lyon County Library 20 Nevin Way

Yerington, Nevada 89447

Pershing County Library

P.O. Box 781

Lovelock, Nevada 89419

Tonopah Public Library

P.O. Box 449

Tonopah, Nevada 89049

White Pine County Library

950 Campton Street Ely, Nevada 89301

Eureka Branch Library

P.O. Box 293

Eureka, Nevada 89316

Lander County Library

P.O. Box 141

Battle Mountain, Nevada 89820

Lincoln County Library

P.O. Box 330

Pioche, Nevada 89043-0330

Mineral County Public Library

P.O. Box 1390

Hawthorne, Nevada 89415

Storey County Clerk

P.O. Drawer D

Virginia City, Nevada 89440

Washoe County/Downtown Reno Library

P.O. Box 2151

Reno, Nevada 89505-2151

Members of the public who would like additional information about the proposed regulation may contact Susan Bell, Legal Secretary, at (775) 687-0704, or via e-mail to suebell@doi.nv.gov.

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DATED this 26th day of October, 2016.

/<u>S</u>/

BARBARA D. RICHARDSON Commissioner of Insurance

HEARING AGENDA

The State of Nevada, Department of Business and Industry, Division of Insurance

November 29, 2016 • 1:00 p.m.

Location of Hearing:

Office of the Division of Insurance 1818 E. College Pkwy., 1st Floor Hearing Room Carson City, NV 89706 (Division Offices located in Suite 103)

Available via Videoconference at:

Office of the Division of Insurance 2501 E. Sahara Ave., 3rd Floor Conference Room Las Vegas, NV 89104 (Division Offices located in Suite 302)

- 1. Call to Order.
- 2. Presentation, Discussion and Adoption of Proposed Regulation. (For Possible Action) <u>LCB File No. T007-16</u>. Network Adequacy Plan Year 2018.

A REGULATION relating to insurance; establishing certain requirements relating to the adequacy of a network plan issued by a carrier; and establishing provisions relating to the determination by the Commissioner of Insurance of whether a network plan is adequate.

- 3. Public Comment.
- 4. Adjournment.

Supporting public material for this meeting may be requested from Susan Bell, Legal Secretary, Nevada Division of Insurance, 1818 E. College Parkway, Carson City, Nevada 89706, (775) 687-0704, or suebell@doi.nv.gov.

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NOTICES FOR THIS MEETING HAVE BEEN POSTED IN ACCORDANCE WITH NRS 241 AT THE FOLLOWING LOCATIONS:

Nevada Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706

Nevada Division of Insurance, 2501 E. Sahara Avenue, Suite 302, Las Vegas, Nevada 89104

Nevada State Legislative Building, 401 S. Carson Street, Carson City, Nevada 89701

Grant Sawyer State Office Building, 555 E. Washington Avenue, Las Vegas, Nevada 89101

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The Nevada State Legislature Website (<u>www.leg.state.nv.us</u>)
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The State of Nevada Website (<u>www.nv.gov</u>)