ADOPTED REGULATION OF THE

STATE CONTRACTORS' BOARD

LCB File No. R014-19

EXPLANATION - Matter in *italics* is new; matter in brackets [omitted material] is material to be omitted.

AUTHORITY: §§1, 2, 4-7, 9-12, 19-25 and 27-31, NRS 624.100; §3, NRS 624.100 and 624.3013; §8, NRS 624.100 and 624.335; §§13 and 17, NRS 624.100, 624.341 and 624.361; §§14 and 16, NRS 624.100 and 624.341; §15, NRS 624.100, 624.300, 624.3016, 624.341, 624.361 and 624.710; §18, NRS 624.100, 624.300 and 624.341; §26, NRS 624.100 and 624.170.

A REGULATION relating to contractors; revising provisions relating to disciplinary action by the State Contractors' Board; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law authorizes the State Contractors' Board to make reasonable regulations. (NRS 624.100) Existing regulations establish procedures for disciplinary action and practice before the Board. (NAC 624.6975-624.7296) **Section 2** of this regulation defines "suspend" as imposing a temporary prohibition against a licensee engaging in work as a contractor. **Section 3** of this regulation establishes a rebuttable presumption that a misrepresented or omitted material fact by an applicant or licensee is not exculpatory. Existing regulations authorize the Board to place a contractor on probation in certain circumstances. (NAC 624.710) **Section 4** of this regulation authorizes the Board to place a contractor whose license may be suspended or revoked on probation so that the contractor may complete the contractor's existing construction projects under conditions deemed necessary to protect the public, the construction project and the owner of the construction project. Existing regulations require the Board to notify a licensee if the Board believes the licensee's financial responsibility is impaired or that the licensee is in violation of state law or regulations. (NAC 624.720) **Section 12** of this regulation authorizes the Board to set a hearing regarding the licensee's financial responsibility or alleged violation of state law or regulations.

Existing law and regulations authorize the Board to establish and impose certain administrative fines and issue citations. (NRS 624.300, 624.3016, 624.341, 624.361, 624.710; NAC 624.7251) **Section 15** of this regulation establishes a new administrative fine for a violation of state law relating to unfair business practices. **Section 15** also provides an administrative fine for failing to provide a builder's warranty in certain circumstances or failing

to respond reasonably to a claim made under a builder's warranty. **Section 15** authorizes the Board to reduce or stay any penalty imposed pending completion of a training program or examination or any other just terms. **Section 15** clarifies existing language describing when a maximum fine may be assessed.

Existing regulations require a cited licensee who hires and pays another licensee to perform a corrective action to be responsible for the hired licensee's failure to comply with the order for corrective action. (NAC 624.72518) **Section 18** of this regulation instead provides that the cited licensee is jointly responsible with the hired licensee for the hired licensee's failure to comply with the order.

Section 20 of this regulation changes the amount of time from 10 days to 7 days after a complaint is deposited with the United States Postal Service that a rebuttable presumption is created that a complaint and notice of hearing has been received by a respondent. (NAC 624.7256) Section 22 of this regulation changes the deadline from 10 days to 14 days before the hearing by which a request for a continuance of a hearing must be received by the Executive Officer of the Board. (NAC 624.7263) Section 22 also authorizes the Executive Officer and the Board to waive this requirement and grant a request for a continuance in certain circumstances. Existing regulations outline requirements for submitting papers to the Board in a contested case. (NAC 624.7266) Section 23 of this regulation adds to those requirements and authorizes parties in a contested case to consent to electronic service. Section 25 of this regulation requires a party who wishes to oppose a motion to serve and file a written response to the motion 14 days after receiving the motion instead of 10 days after receiving the motion. (NAC 624.7273)

Existing regulations describe the requirements for applying for the issuance of a subpoena. (NAC 624.7276) **Section 26** of this regulation adds certain information that must be included in the application for the issuance of a subpoena. **Section 26** also creates a rebuttable presumption that an application for the issuance of a subpoena that does not meet the requirements is not reasonably calculated to lead to the presentation of admissible evidence.

Section 31 of this regulation requires a petition for a rehearing or reconsideration of a decision of the Board and any related responses or decisions be made not later than 14 days after the appropriate party receives the petition instead of 15 days. (NAC 624.7293)

Existing regulations impose various duties on the Board in taking disciplinary action against a licensee or an applicant for a license. (NAC 624.716, 624.7251, 624.72512, 624.72514, 624.7253, 624.7259, 624.7263, 624.7269, 624.7279, 624.7283, 624.7286, 624.7293) **Sections 11, 15-17, 19, 21, 22, 24, 27-29 and 31** of this regulation authorize the Board's designee to complete those duties. Existing regulations require the Executive Officer of the Board or his or her designee to sign a written administrative citation. (NAC 624.725) **Section 13** of this regulation removes the authorization of the Executive Officer to appoint a designee to sign such a citation. Existing regulations authorize the Board to consolidate two or more contested cases in certain circumstances. (NAC 624.7269) **Section 24** of this regulation also authorizes the

Executive Officer or the Board's designee to consolidate such cases. **Sections 5-10, 14 and 30** of this regulation make conforming changes.

- **Section 1.** Chapter 624 of NAC is hereby amended by adding thereto the provisions set forth as sections 2, 3 and 4 of this regulation.
- Sec. 2. "Suspend" means to impose a temporary prohibition against a licensee engaging in work as a contractor pursuant to chapter 624 of NRS.
- Sec. 3. The misrepresentation or omission of a material fact to the Board by an applicant or a licensee creates a rebuttable presumption that the misrepresented or omitted material fact is not exculpatory.
- Sec. 4. If the Board or its designee has grounds to suspend or revoke a contractor's license or otherwise discipline a contractor, the Board or its designee may place the contractor on probation until the contractor completes the contractor's existing construction projects or portions thereof under conditions deemed necessary by the Board to protect the public, the construction project and the owner of the construction project. The Board or its designee may thereafter suspend or revoke the contractor's license or otherwise discipline the contractor.
 - **Sec. 5.** NAC 624.6975 is hereby amended to read as follows:
- 624.6975 As used in NAC 624.6975 to 624.7296, inclusive, *and sections 2, 3 and 4 of this regulation*, unless the context otherwise requires, the words and terms defined in NAC 624.6978 to 624.6987, inclusive, *and section 2 of this regulation*, have the meanings ascribed to them in those sections.
 - **Sec. 6.** NAC 624.6978 is hereby amended to read as follows:

- 624.6978 "Complaint" means a document issued by the Executive Officer [of the Board] to a respondent that includes a short and plain statement alleging a violation of a provision of this chapter or chapter 624 of NRS.
 - **Sec. 7.** NAC 624.699 is hereby amended to read as follows:
 - 624.699 A written document shall be deemed received by the Board if the document is:
- 1. Filed at the office of the Board in Henderson, Nevada, or Reno, Nevada, and addressed to the Executive Officer; [of the Board;] or
 - 2. Presented to the Board at a hearing.
 - **Sec. 8.** NAC 624.700 is hereby amended to read as follows:
- 624.700 1. Any aggrieved person may file with the Board an allegation against any licensee. The allegation must:
 - (a) Be written; [and signed;]
 - (b) Describe the specific [grievance;] allegation; and
 - (c) Include any [related] documentation [...] related to the allegation.
- 2. If the Board finds that an investigation is necessary, the Board's staff shall commence the investigation within 10 days after the date the allegation was filed.
- 3. If it appears from the investigation that a licensee may have violated the provisions of this chapter or chapter 624 of NRS, the Executive Officer may:
 - (a) Request the licensee to take appropriate corrective action;
- (b) Request the licensee to meet informally with the Board's staff and the [complainant] person who filed the allegation to resolve the issue;

- (c) Require the licensee to appear before the Board and show cause why disciplinary action should not be taken against the licensee; and
- (d) Take such other actions as the Executive Officer deems appropriate under the circumstances.
 - **Sec. 9.** NAC 624.710 is hereby amended to read as follows:
- 624.710 1. The address of an applicant or licensee which is on file with the Board shall be deemed to be this or her the correct address the applicant or licensee.
- 2. Within 30 days after any change of address, an applicant or licensee shall provide to the Board [, within 30 days,] written notice of any change of [his or her] address [.
- 2. If the Board has grounds to suspend or revoke a contractor's license or otherwise discipline a contractor, the Board may place the contractor on probation until the contractor completes his or her existing contracts and may thereafter suspend or revoke his or her license or otherwise discipline the contractor.] of the applicant or licensee.
 - **Sec. 10.** NAC 624.713 is hereby amended to read as follows:
- 624.713 1. A notice that the Board provides to a licensee pursuant to NAC 624.7256 will include:
 - (a) A copy of the complaint;
- (b) The date by which the licensee is required to submit an answer or responsive pleading and any supporting documents to the Board;
- (c) A statement that the licensee is entitled to a hearing only if the licensee complies with the provisions set forth in paragraph (b); and

- (d) A statement that the failure of the licensee to comply with the provisions of subsection 2 may cause the Board to enter a default order against the licensee.
- 2. The answer required by paragraph (b) of subsection 1 must be in writing, signed by the respondent or [his or her representative,] the respondent's attorney and include a specific response to each allegation in the complaint. The response must admit or deny the allegation, or state that the respondent has insufficient information to admit or deny the allegation.
 - **Sec. 11.** NAC 624.716 is hereby amended to read as follows:
- 624.716 1. If a licensee receives a notice from the Board pursuant to NAC 624.7256, the licensee is entitled to a hearing only if the licensee complies with the provisions of paragraph (b) of subsection 1 of NAC 624.713. If the licensee fails to comply with those provisions, the Board *or its designee* will hold a hearing to determine whether it will enter a default order against the licensee.
 - 2. The Board *or its designee* may consider at the hearing:
 - (a) The complaint and any amended complaints provided to the licensee;
 - (b) Any notices provided to the licensee pursuant to NAC 624.7256;
 - (c) Any communication between the Board and the licensee; and
- (d) Any other evidence relating to the allegations set forth in the complaint or amended complaints.
 - 3. The Board *or its designee* may:
- (a) Include evidence presented at the hearing in its findings of fact and conclusions of law; and
 - (b) Enter a default order against the licensee.

- 4. If the Board *or its designee* enters a default order against the licensee, the Board *or its designee* will:
- (a) Send to the licensee by certified mail, return receipt requested, a copy of the default order, including any findings of fact and conclusions of law, not later than [10] 7 days after the Board enters its order; and
 - (b) Take such disciplinary action against the licensee as it deems appropriate.
- 5. A licensee against whom a default order is entered may submit to the Board a written request for reconsideration of the order not later than [15] 14 days after receiving a copy of the order. The written request must set forth the reasons for reconsideration by the Board [...] or its designee.
- 6. The Board or its designee will review the request to determine whether there is good cause for reconsideration of the order. If the Board or its designee determines that good cause for reconsideration exists, the Board or its designee will schedule a hearing and notify the licensee, in writing, of the time and place of the hearing. *The Board or its designee will schedule the hearing for not later than 90 days after the decision granting reconsideration of the order is made.*
 - **Sec. 12.** NAC 624.720 is hereby amended to read as follows:
- 624.720 If the Board believes that a licensee's financial responsibility is impaired or that [he or she] the licensee is in violation of chapter 624 of NRS or this chapter, the Board will so notify the licensee [.] and may set a hearing regarding the financial responsibility of the licensee or the alleged violation by the licensee of chapter 624 of NRS or this chapter.
 - **Sec. 13.** NAC 624.725 is hereby amended to read as follows:

- 624.725 A written administrative citation issued pursuant to NRS 624.341 may be served by personal service on the person named in the administrative citation, or a designated representative thereof, or by certified mail to the address of record of the person and must include, to the extent applicable:
 - 1. The name and last known business or residential address of the person;
 - 2. A numbered identification of the person;
 - 3. The date on which the citation is issued;
 - 4. The number of the citation;
- 5. A list of the sections of this chapter or chapter 624 of NRS which the person is alleged to have violated and a description of the alleged violation;
 - 6. Corrective actions, if any, ordered against the person;
 - 7. Administrative fines, if any, to be assessed against the person;
- 8. The reimbursement costs, if any, which the person is ordered to pay to cover the costs of any investigation;
 - 9. The date by which the person must complete any corrective actions ordered;
- 10. The date by which the person must pay any administrative fines or reimbursement of investigative costs;
- 11. A description of the manner in which the person may contest the citation, including, without limitation, the period during which the person may contest the citation and the consequences of failing to contest the citation timely;
 - 12. The signature of the Executive Officer; for his or her designee; and
 - 13. Any other information required by the Board.

Sec. 14. NAC 624.72505 is hereby amended to read as follows:

624.72505 A written administrative citation issued pursuant to NRS 624.341 may be withdrawn:

- 1. By the Board at any time.
- 2. By the Executive Officer: [of the Board:]
- (a) Before the citation is deemed a final order of the Board pursuant to NRS 624.345; or
- (b) If the cited person contests the citation, before the commencement of the hearing required pursuant to NRS 624.351.
 - **Sec. 15.** NAC 624.7251 is hereby amended to read as follows:
- 624.7251 1. If the Board or its designee issues an order imposing an administrative fine pursuant to the provisions of this chapter and chapter 624 of NRS, each such fine assessed by the Board or its designee must:
 - (a) Specify the violation for which the person is being cited; and
- (b) Subject to the provisions of subsections 2, 3 and 4, be in an amount which is not less than the minimum amount or more than the maximum amount as follows for the violation:

Violation	Minimum Fine	Maximum Fine
NRS 624.301	\$1.000	\$10,000

Violation	Minimum Fine	Maximum Fine
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Paragraph (a) of subsection 1 or subparagraph (4)	
of paragraph (b) of subsection 1 of NRS	
624.3011500	10,000
Subparagraph (1), (2) or (3) of paragraph (b) of	
subsection 1 of NRS 624.3011	10,000
Subsection 1, 2 or 3 of NRS 624.3012	10,000
Subsection 4 of NRS 624.3012	10,000
Subsection 1 or 4 of NRS 624.3013	10,000
Subsection 2 of NRS 624.3013	10,000
Subsection 3 of NRS 624.3013	10,000
Subsection 5 of NRS 624.3013	10,000
NRS 624.3014	50,000
Subsection 1 or 6 of NRS 624.3015	10,000
Subsection 2, 3 or 4 of NRS 624.3015	50,000
Subsection 5 of NRS 624.3015	10,000
Subsection 1, 2, 4, 6, 7 or 8 of NRS 624.3016250	10,000
Subsection 3, 5, 10, [or] 11 or 12 of NRS	
624.3016	10,000
Subsection 9 of NRS 624.3016	10,000

Violation	Minimum Fine	Maximum Fine
NRS 624.30165	250	10,000
Subsection 1 of NRS 624.3017	500	10,000
Subsection 2 of NRS 624.3017	50	10,000
Subsection 3 of NRS 624.3017	100	10,000
Subsection 1 of NRS 624.302	1,000	50,000
Subsection 5 or 6 of NRS 624.302	250	10,000
Subsection 7 of NRS 624.302	1,000	10,000
Subsection 1 of NRS 624.305	1,000	50,000
NRS 624.520	100	250
Subsection 1 of NRS 624.700	1,000	50,000
Subsection 1, 3 or 4 of NRS 624.720	1,000	50,000
NRS 624.740	1,000	50,000

- 2. In determining the amount of an administrative fine to be imposed pursuant to subsection 1, the Board or its designee will consider the factors set forth in paragraphs (a), (b) and (c) of subsection 4 of NRS 624.300 and paragraphs (a), (b) and (c) of subsection 2 of NRS 624.710, as applicable.
- 3. Unless otherwise prohibited by law, the Board or its designee may reduce or stay a fine assessed pursuant to subsection 1 *or any other penalty imposed pursuant to this chapter or*

chapter 624 of NRS pending completion of a training program or examination required by the Board [.] or its designee or upon any other just terms.

- 4. The Board or its designee **[will]** *may* assess the maximum fine listed in subsection 1 only if one or more of the following circumstances apply:
- (a) The cited person has a history of violating the same or similar sections of NRS [;], NAC or any relevant administrative order;
 - (b) The administrative citation specifies more than one violation;
- (c) The cited person has [exhibited bad faith by ignoring] unreasonably ignored written warnings;
 - (d) The violation or violations have caused harm to other persons;
- (e) The violation or violations were perpetrated against a [senior citizen] person 60 years of age or older or a person with a diagnosed physical or mental disability; or
 - (f) The violation or violations involved a construction project costing more than \$500,000.
 - **Sec. 16.** NAC 624.72512 is hereby amended to read as follows:
- 624.72512 In addition to any other factors that the Board uses to determine whether an administrative citation issued pursuant to NRS 624.341 should include an order for corrective action, the Board [will] or its designee may consider:
- 1. Whether compliance with such an order would result in excessive destruction or substantial waste to the existing construction on the construction project;
- 2. The willingness of the owner of the construction project to allow such corrective action; [and] *or*

- 3. A determination by the Executive Officer or his or her designee that the licensee is able to perform the corrective action.
 - **Sec. 17.** NAC 624.72514 is hereby amended to read as follows:
- 624.72514 In determining the time permitted for compliance with an order for corrective action [, as required to be stated in a written citation] issued pursuant to NRS 624.341, the Board or its designee will determine the time for compliance with the order by considering, without limitation:
- 1. The accepted industry practice regarding the performance of the work necessary to comply with the order for corrective action, in the climate or weather conditions of the area in which the construction project is located.
- 2. The number of days during which the owner of the construction project will make the site of the construction project available for the contractor to comply with the order for corrective action.
- 3. The time necessary to obtain materials required for the contractor to comply with the order for corrective action.
 - **Sec. 18.** NAC 624.72518 is hereby amended to read as follows:
- 624.72518 If a licensee [who] is issued an administrative citation pursuant to NRS 624.341 [which] that includes an order for corrective action and the cited licensee hires and pays another licensee to perform the corrective action pursuant to subparagraph [(3)] (2) of paragraph (f) of subsection 1 of NRS 624.300, the cited licensee [is] and the hired licensee are jointly responsible for any failure of the hired licensee to comply with the order for corrective action included in the citation.

- **Sec. 19.** NAC 624.7253 is hereby amended to read as follows:
- 624.7253 1. The provisions of NAC 624.6975 to 624.7296, inclusive, *and sections 2, 3* and 4 of this regulation, govern practices in any contested case before the Board, and the Board or its designee will liberally construe those provisions to determine all matters before the Board or its designee in a just, speedy and economical manner.
- 2. The Board *or its designee* may allow a deviation from the provisions of NAC 624.6975 to 624.7296, inclusive, *and sections 2, 3 and 4 of this regulation*, if the Board *or its designee* determines that the deviation would not have a material adverse effect on the substantial interests of the parties and good cause for the deviation exists. If the Board *or its designee* allows such a deviation, it will include in the record the deviation and the reasons for the deviation.
 - **Sec. 20.** NAC 624.7256 is hereby amended to read as follows:
 - 624.7256 1. The Board will:
 - (a) Set the date, time and place of a hearing for a contested case; and
- (b) At least 21 days before the hearing, send a copy of the complaint and notice of hearing by certified mail, return receipt requested, to the respondent at the address on file with the Board, or by personal service in the manner provided in NRS *and the Nevada Rules of Civil Procedure* for service in civil actions. The complaint and notice of hearing may be included in the same document. A proof of service must be attached to the original of any document that is served by mail.
- 2. There is a rebuttable presumption that a complaint and notice of hearing has been received by a respondent [10] 7 days after the date the complaint and notice of hearing is deposited with the United States Postal System.

- 3. An objection that any notice required by NAC 624.6975 to 624.7296, inclusive, *and sections 2, 3 and 4 of this regulation*, was not provided in the manner set forth in those provisions will be deemed waived unless the objection is raised by the respondent before the introduction of any evidence into the record at a hearing of the Board.
 - **Sec. 21.** NAC 624.7259 is hereby amended to read as follows:
- 624.7259 1. The Executive Officer [of the Board] may add or dismiss a cause for disciplinary action against a respondent before the Board *or its designee* holds a hearing on that cause of action.
- 2. The Board or the Executive Officer [of the Board] may amend a complaint at any time.

 Notice of an amended complaint must be given in the same manner as a notice of an original complaint. The Board will grant a continuance if an amendment materially alters the complaint in such a way that the respondent will be unable to prepare [his or her] the respondent's case in a timely manner.
- 3. The Executive Officer [of the Board] may withdraw a complaint at any time before the Board holds a hearing on the complaint. After the hearing is commenced, only the Board may withdraw a complaint.
 - **Sec. 22.** NAC 624.7263 is hereby amended to read as follows:
- 624.7263 1. A respondent or [his or her representative] a respondent's attorney may request a continuance of a hearing upon a showing of good cause. A request for a continuance must be submitted to the Executive Officer [of the Board] in writing on a form prescribed by the Board. The request must be received by the Executive Officer at least [10] 14 days before the hearing.

- 2. A request for a continuance must specify the reasons constituting good cause for granting the continuance. A request for a continuance that is received less than [10] 14 days before the hearing must indicate that the request is the result of an emergency which arose less than [10] 14 days before the hearing.
- 3. The Executive Officer [of the Board] may grant a continuance before a hearing is held [...] if the request for a continuance is received more than 14 days before the hearing. The Board or its designee may grant a continuance if the request for a continuance is received not more than 14 days before the hearing. The Board or its designee may continue a hearing at any time after the hearing is commenced.
 - **Sec. 23.** NAC 624.7266 is hereby amended to read as follows:
- 624.7266 *1.* All papers submitted to the Board by a party in a contested case must be typewritten on one side only, on white paper that is 8 1/2 by 11 inches in size. The first page of each document must include the names of the parties in the contested case and the number, if any, assigned to the case by the Board.
- 2. All papers submitted to the Board must be submitted to the Executive Officer or as otherwise directed by the Board or its designee.
- 3. The parties to a contested matter may consent to electronic service and serve papers electronically in a manner agreed to by the parties.
 - **Sec. 24.** NAC 624.7269 is hereby amended to read as follows:
- 624.7269 The *Executive Officer or the* Board *or its designee* may consolidate two or more contested cases if the *Executive Officer or the* Board *or its designee* determines that the issues are substantially similar and the interests of the parties will not be prejudiced by the

consolidation. The presiding officer of the hearing will determine the order of procedure at a consolidated hearing.

- **Sec. 25.** NAC 624.7273 is hereby amended to read as follows:
- 624.7273 1. A party may only make those motions set out in subsection 2 of NRS 622A.360. A motion, unless made at a hearing, must be made in writing.
- 2. A written motion must set forth the nature of the relief requested and the grounds for the relief.
- 3. A party who wishes to oppose a motion must serve and file a written response to the motion not later than [10] 14 days after receiving the motion.
- 4. The moving party may serve and file a written reply only if an opposition to the motion has been served and filed
 - 5. The Board or its designee may issue a decision on a motion without oral argument.
- 6. If the Board or its designee wishes to oppose a motion, the Board or its designee is not required to serve or file a written response to the motion.
 - **Sec. 26.** NAC 624.7276 is hereby amended to read as follows:
- 624.7276 1. A party may apply to the Board for the issuance of a subpoena pursuant to NRS 624.170. An application for the issuance of a subpoena must:
 - (a) Be submitted in writing;
- (b) Include a statement of the facts that demonstrate the reasons why the subpoena is necessary; [and]
- (c) Identify with reasonable particularity the document, identity of the witness or other evidence sought by the subpoena;

- (d) Include an address of where the document, witness or other evidence sought may be located or any other information necessary for sufficient service of process; and
- (e) Be received by the Board at least [10] 14 days before the hearing for which the subpoena is issued.
- 2. The Board will issue a subpoena if the subpoena is reasonably calculated to lead to the presentation of admissible evidence in the contested case. An application for the issuance of a subpoena that does not meet the requirements of subsection 1 creates a rebuttable presumption that the subpoena is not reasonably calculated to lead to the presentation of admissible evidence. The presumption may be overcome if the party shows good cause for failing to meet the requirements of subsection 1. A hearing may not be continued solely for failure by a party to timely seek a subpoena or to serve a subpoena as required by this chapter or the Nevada Rules of Civil Procedure.
 - 3. If the Board issues a subpoena, the party who requests the subpoena shall:
- (a) Serve [a copy of] the subpoena [on all other parties] in the manner prescribed by Rule 45 of the Nevada Rules of Civil Procedure;
- (b) [File] Submit proof of such service with the Board [;] before any evidence produced by the issuance of the subpoena is presented at the hearing; and
- (c) Pay the costs related to the issuance and service of the subpoena [...] including, without limitation, witness fees as provided by NRS 50.255. The Board may require payment of [the] its costs before the issuance of the subpoena.
 - **Sec. 27.** NAC 624.7279 is hereby amended to read as follows:

- 624.7279 1. Any party who appears at a hearing may represent himself or herself or may be represented by an attorney licensed to practice law in this State.
- 2. Each person who appears at a hearing shall comply with the standards of ethical and courteous conduct required in the courts of this State. If a person fails to comply with those standards of conduct, the Board may:
 - (a) Exclude the person or [his or her] the person's representative from the hearing; or
 - (b) Terminate the hearing.
- 3. If a party is represented by an attorney, *upon reasonable demand* the Board will provide to the attorney any notice, document or other paper that the Board is required to provide to the party.
- 4. An attorney may withdraw from representing a party if the attorney provides written notice of his or her withdrawal to the Board and the party whom he or she represented.
- 5. The Board *or its designee* may refuse to consider any documentary evidence or exhibit presented by a party at a hearing if the evidence or exhibit was not *reasonably* provided to [the staff of the Board at least] an opposing party. Documentary evidence provided 10 [calendar] or more days before the date of the hearing [.] is presumed to have been reasonably provided.
 - **Sec. 28.** NAC 624.7283 is hereby amended to read as follows:
- 624.7283 1. The failure of a party to appear at a hearing shall be deemed a waiver of the party's right to present evidence [.] at a hearing of the Board. After presentation to the Board or its designee of an offer of proof that the absent party was given proper notice, and upon a determination by the Board or its designee that proper notice was given to the absent party, the

Board *or its designee* may hear evidence without the participation of the absent party and may make its decision based on [such] *the admitted* evidence.

- 2. The Board *or its designee* may limit the time each party is allowed to present evidence.
- **Sec. 29.** NAC 624.7286 is hereby amended to read as follows:
- 624.7286 1. Except as otherwise provided in this section, a hearing in a contested case will be conducted in the following order:
 - (a) The hearing will be called to order and the parties will be introduced on the record.
- (b) The complaint, notice of hearing, answer and the file of the Board that relates to the complaint may be placed in evidence.
 - (c) Any preliminary motions or stipulations will be considered.
 - (d) The Board or its attorney will present its case.
 - (e) The respondent will present the respondent's case.
- (f) If allowed by the Board [or its designee, rebuttal evidence and closing arguments will be presented.
 - (g) The Board *or its designee* may deliberate the case.
 - 2. A member of the Board *or its designee* may question a witness at any time.
- 3. The Board *or its designee* may waive any provision of this section, including taking witnesses out of order, to expedite or ensure the fairness of the hearing.
 - **Sec. 30.** NAC 624.7289 is hereby amended to read as follows:
- 624.7289 1. A party may call any other party or witness as an adverse witness. The party may question such a witness as if conducting a cross-examination.

- 2. A party who is surprised by the testimony of a witness, called in good faith as a witness on [his or her] behalf [,] of the party, may question the witness as if conducting a cross-examination.
 - 3. All testimony to be considered at a hearing must be taken under oath.
 - **Sec. 31.** NAC 624.7293 is hereby amended to read as follows:
 - 624.7293 Except as otherwise provided by law:
- 1. A petition for a rehearing or reconsideration of a decision *and order* issued by the Board *or its designee* must be served on all parties not later than [15] 14 calendar days after the date of service of a copy of the decision [.] *and order*. The petition must state the specific grounds upon which relief is requested.
- 2. Any responses to a petition must be served not later than [15] 14 calendar days after the receipt of the petition.
- 3. If a respondent submits a petition for reconsideration of a decision issued by the Board [,] or its designee, the Board or its designee will review the petition to determine whether there is good cause for a reconsideration of the decision.
- 4. If a respondent submits a petition for a rehearing and wishes to present new evidence, the respondent must provide to the Board *or its designee* a statement setting forth the reasons for [his or her] the respondent's failure to introduce the new evidence at the previous hearing and a detailed description of the new evidence proposed to be introduced.
- 5. The Board or its designee will review a petition for a rehearing or reconsideration. A decision concerning the petition will be made not later than [15] 14 calendar days after the petition is filed with the Board. If a new hearing is ordered, the decision concerning the petition

will include the time, date and place of the hearing and the reasons for ordering a new hearing.

The *new* hearing will be conducted not later than 90 calendar days after the [final] decision [of the Executive Officer.] granting a rehearing or reconsideration.

- 6. The Board or its designee will provide notice of its order approving or denying the petition to all parties at least 5 days before the expiration of the period for filing a petition for judicial review.
- 7. If a rehearing is conducted, the Board *or its designee* may require the respondent to pay the costs of the rehearing.