NOTICE OF INTENT TO ACT UPON REGULATION AND HEARING AGENDA

Notice of Hearing for the Adoption, Amendment or Repeal of Regulations of The Department of Business and Industry, Division of Insurance

The State of Nevada, Department of Business and Industry, Division of Insurance ("Division"), (775) 687-0700, will hold a public hearing at **9:30 a.m.**, on **November 14, 2019**, in the 1st Floor Hearing Room, 1818 East College Parkway, Suite 103, Carson City, Nevada 89706. Interested persons may also participate through a simultaneous videoconference conducted in the 4th Floor Nevada Room at the Nevada State Business Center / Division of Insurance, 3300 West Sahara Avenue, Suite 275, Las Vegas, Nevada 89102. The purpose of the hearing is to receive comments from all interested persons regarding the adoption, amendment or repeal of regulations pertaining to chapter **687B** of the Nevada Administrative Code ("NAC").

The following information is provided pursuant to the requirements of Nevada Revised Statutes ("NRS") 233B.0603:

LCB File No. R067-19.

Network Adequacy Standards Plan Year 2020

A regulation relating to insurance; revising provisions relating to the determination by the Commissioner of Insurance that a network plan is adequate for sale in this State; and providing other matters properly relating thereto.

(1) Why is the regulation necessary and what is its purpose?

The regulation is necessary to comply with the requirement that the Commissioner issue the network adequacy standards required of all network plans. See NRS 687B.490 and NAC 687B.768. The purpose of the regulation is to establish adequacy standards for network plans for plan year 2020 and make permanent temporary regulation T005-18.

(2) What are the terms or substance of the proposed regulation?

The regulation is proposed under the authority of NRS 687B.490. The regulation amends Nevada Administrative Code ("NAC") 687B, providing standards for measuring the adequacy of a network plan, to ensure that consumers of health plans can reasonably access certain providers.

NAC 687B.770 establishes a Network Adequacy Advisory Council ("Council") for the purpose of providing annual recommendations to the Commissioner pertaining to the standards used to measure the adequacy of a network plan.

The Council conducted the first meeting for plan year 2020 on February 27, 2018. The nine-member Council held a total of five (5) public meetings during which they conducted discussions, reviewed data, and received public input related to network adequacy. Recordings of the meetings and supporting documents presented during the meetings are available on the Division's website at www.doi.nv.gov. On September 14, 2018, a Report

containing the Council's network adequacy recommendations was submitted to the Commissioner of Insurance. Based on the Commissioner's review of the Report, the Commissioner seeks to promulgate this regulation to codify network adequacy standards effective for plan year 2020.

(3) What is the anticipated impact of the regulation on the problem(s)?

Establishing reasonable network adequacy standards ensures policyholders have reasonable access to providers in their health plan's network. As the network adequacy requirements are reviewed each year, they are adapted to market conditions.

(4) Do other regulations address the same problem(s)?

There are no other regulations that overlap or duplicate the regulation.

(5) Are alternate forms of regulation sufficient to address the problem(s)?

No.

(6) What value does the regulation have to the public?

The regulation provides standards for measuring the network adequacy of a network plan to ensure consumers of health plans can reasonably access certain providers.

- (7) What is the anticipated <u>economic benefit</u> of the regulation?
 - a. Public
 - 1. Immediate: Once implemented, members should be able to access appropriate care with in-network providers within the established standards.
 - 2. Long Term: As the network adequacy requirements are adapted each year to meet market conditions, they are expected to generally provide a broader base of "in network" healthcare providers.
 - b. Insurance Business
 - 1. Immediate: *None*
 - 2. Long Term: Carriers will be able to better measure members' needs and use of providers to better plan, which, in turn, should result in fewer complaints about network adequacy.
 - c. Small Businesses
 - 1. Immediate: None
 - 2. Long Term: Providers that qualify as small businesses may have more opportunities, options, or negotiating power.
 - d. Small Communities
 - 1. Immediate: *None*

2. Long Term: If consumers are better able to access services through their insurance, there may be less reliance on other health care options, such as emergency department care, that are more expensive or that clog up resources in small communities.

e. Government Entities

Immediate: None
Long Term: None

(8) What is the anticipated adverse impact, if any?

a. Public

- 1. Immediate: As carriers obtain experience data, there may be a learning curve that may impact members' abilities to access care initially.
- 2. Long Term: Although network adequacy requirements will be reviewed each year, this does not guarantee that every healthcare provider sought by a policyholder will always be an "in-network" provider, especially since the availability of providers is not controllable. As a result, policyholders may still be responsible for paying some additional amounts out-of-pocket for an "out-of-network" provider or may not always access the providers they want.

b. Insurance Business

- 1. Immediate: Health insurance carriers will be required to demonstrate the adequacy of their network plans based on the network adequacy standards in the regulation. Carriers may have to adjust their network plans or add additional healthcare providers to their current network plan designs.
- 2. Long Term: Once carriers establish the relevant number and types of healthcare providers necessary to meet the network adequacy requirements, the impact on carriers will be better known. Data will be gathered by the Division through its annual review of performance of a carrier's network plan. This data can then be studied to better predict long-term effects of certain network adequacy requirements.

c. Small Businesses

- 1. Immediate: *No adverse impact is anticipated by this regulation.*
- 2. Long Term: *No adverse impact is anticipated by this regulation.*

d. Small Communities

- 1. Immediate: *No adverse impact is anticipated by this regulation.*
- 2. Long Term: *No adverse impact is anticipated by this regulation.*

e. Government Entities

- 1. Immediate: *No adverse impact is anticipated by this regulation.*
- 2. Long Term: No adverse impact is anticipated by this regulation.
- (9) What is the anticipated cost of the regulation, both direct and indirect?

The Division anticipates no additional costs. NRS 67B.490(6) requires that any expense borne by the Division in determining the adequacy of a network plan be assessed against the insurance carrier applying for the network plan approval.

- a. Enactment: The Division already has in place procedures for certifying the network adequacy of a network plan and does not anticipate a direct cost to promulgate the regulation.
- b. Enforcement: *The Division anticipates no additional costs.*
- c. Compliance: *The Division anticipates no additional costs.*
- (10) Does the regulation establish a new fee or increase an existing fee?

The regulation does not create a new fee or increase an existing fee.

(11) Provide a statement which identifies the methods used by the agency in determining the impact of the proposed regulation on a small business, prepared pursuant to subsection 3 of NRS 233B.0608.

The Division solicited comments from the chambers of commerce throughout the state of Nevada and requested that our solicitation be forwarded to members of the chambers. Further, during the two-year process of promulgating the network adequacy regulation, which involved numerous parties, comments, and meetings, the Division received no comments that suggest that quantifying network adequacy standards in a regulation would impact small businesses. Additionally, the Network Adequacy Advisory Council's meetings are public and include extensive discussion over network adequacy and at no time during the ten public meetings conducted for plan years 2018 and 2019 were any comments received that the proposed network adequacy standards would impact small businesses. The Division has also conducted extensive analysis and research of network adequacy standards to determine its reach.

(12) Provide a description of any regulations of other state or local governmental agencies which the proposed regulation overlaps or duplicates, and a statement explaining why the duplication or overlapping is necessary. If the regulation overlaps or duplicates a federal regulation, state the name of the regulating federal agency.

There are no other state regulations that overlap or duplicate the regulation. There are no federal regulations that address the requirements in the regulation for all network plans in the individual and small group markets.

(13) If the regulation is required pursuant to federal law, provide a citation and description of the federal law.

The ACA requires states to regulate the adequacy of carriers' networks.

(14) If the regulation includes provisions which are more stringent than a federal regulation that regulates the same activity, provide a summary of such provisions.

There are no federal regulations that address the requirements in the regulation for all network plans in the individual and small group markets.

Persons wishing to comment upon the proposed actions of the Division may appear at the scheduled public hearing or may address their comments, data, views or arguments, in written form, to the Division, 1818 East College Parkway, Suite 103, Carson City, Nevada 89706. Written submissions must be received by the Division on or before October 22, 2019. If no person who is directly affected by the proposed action appears to request time to make an oral presentation, the Division may proceed immediately to act upon any written submissions.

A copy of this notice and the regulation to be adopted, amended or repealed will be on file at the State Library, 100 North Stewart Street, Carson City, Nevada, for inspection by members of the public during business hours. Additional copies of the notice and the regulation will be available at the offices of the Division, 1818 East College Parkway, Suite 103, Carson City, Nevada 89706, and 3300 West Sahara Avenue, Suite 275, Las Vegas, Nevada 89102, and in all counties in which an office of the agency is not maintained, at the main public library, for inspection and copying by members of the public during business hours. This notice and the text of the proposed regulation are also available in the State of Nevada Register of Administrative Regulations, which is prepared and published monthly by the Legislative Counsel Bureau pursuant to NRS 233B.0653, and on the Internet at http://leg.state.nv.us/register/. Copies of this notice and the proposed regulation will be mailed to members of the public upon request. A reasonable fee may be charged for copies if it is deemed necessary. This does not apply to a public body subject to the Open Meeting Law.

Upon adoption of any regulation, the agency, if requested to do so by an interested person, either before adoption or within 30 days thereafter, shall issue a concise statement of the principal reasons for and against its adoption, and incorporate therein its reason for overruling the consideration urged against its adoption.

Notice of the hearing was provided via electronic means to all persons on the agency's email list for administrative regulations, and this Notice of Intent to Act Upon Regulation was posted to the agency's Internet Web site at http://doi.nv.gov/ and was provided to or posted at the following locations:

Nevada Division of Insurance 1818 East College Parkway, Suite 103 Carson City, Nevada 89706

Legislative Building 401 South Carson Street Carson City, Nevada 89701

Blasdel Building 209 East Musser Street Carson City, Nevada 89701

Capitol Building Main Floor 101 North Carson Street Nevada Division of Insurance 3300 West Sahara Avenue, Suite 275 Las Vegas, Nevada 89102

Nevada State Business Center 3300 West Sahara Avenue Las Vegas, Nevada 89102

Grant Sawyer Building 555 East Washington Avenue Las Vegas, Nevada 89101

Nevada Department of Employment, Training and Rehabilitation Carson City, Nevada 89701

2800 E. Saint Louis Avenue Las Vegas, NV 89104

Nevada State Library & Archives 100 North Stewart Street

Carson City, Nevada 89701

Carson City Library 900 North Roop Street Carson City, Nevada 89701

Churchill County Library 553 South Main Street Fallon, Nevada 89406 Douglas County Public Library 1625 Library Lane P.O. Box 337

Minden, Nevada 89423-0337

Elko County Library 720 Court Street Elko, Nevada 89801 Goldfield Public

Library/Esmeralda

County

Corner of Crook Ave. and Fourth St.

P.O. Box 430

Goldfield, Nevada 89013

Eureka Branch Library 80 S. Monroe Street P.O. Box 293

Eureka, Nevada 89316-0293

Humboldt County Library

85 East 5th Street

Winnemucca, Nevada 89445

Lander County Library 625 S. Broad Street P.O. Box 141

Battle Mountain, Nevada 89820

Las Vegas-Clark County Library District

7060 W. Windmill Lane Las Vegas, NV 89113

Lincoln County Library

63 Main Street P.O. Box 330

Pioche, Nevada 89043-0330

Lyon County Library 20 Nevin Way

Yerington, Nevada 89447

Mineral County Public Library

110 1st Street P.O. Box 1390

Hawthorne, Nevada 89415

Pershing County Library 1125 Central Avenue

P.O. Box 781

Lovelock, Nevada 89419

Storey County Clerk

26 S. B Street P.O. Drawer D

Virginia City, Nevada 89440

Tonopah Public Library 167 S. Central Street P.O. Box 449

Tonopah, Nevada 89049

Downtown Reno Library/Washoe County

301 S. Center Street P.O. Box 2151

Reno, Nevada 89505-2151

White Pine County Library

950 Campton Street Ely, Nevada 89301

Members of the public who would like additional information about the proposed regulation may contact Betsy Gould, Supervising Legal Secretary, at (775) 687-0701, or via email to bgould@doi.nv.gov.

Members of the public who are disabled and require special accommodations or assistance at the hearing are requested to notify the Commissioner's secretary, in writing, no later than five (5) working days before the hearing: 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, or bgould@doi.nv.gov.

DATED this	day of October, 2019.	
	BARBARA D. RICHARDSON	
	Commissioner of Insurance	

HEARING AGENDA

The State of Nevada, Department of Business and Industry, Division of Insurance

November 14, 2019 • 9:30 a.m.

Location of Hearing:

Nevada Division of Insurance 1818 E. College Pkwy., 1st Floor Hearing Room Carson City, NV 89706 (Division Offices located in Suite 103) Available via Videoconference at:

Nevada Division of Insurance 3300 W. Sahara Ave., 4th Floor Nevada Room Las Vegas, NV 89102 (Division Offices located in Suite 275)

- 1. Open Hearing: R067-19.
- 2. Presentation, Discussion and Adoption of Proposed Regulation. (For Possible Action)

LCB File No. R067-19

Network Adequacy Standards Plan Year 2020

A regulation relating to insurance; revising provisions relating to the determination by the Commissioner of Insurance that a network plan is adequate for sale in this State; and providing other matters properly relating thereto.

- 3. Public Comment.
- 4. Close Hearing: R067-19.
- 5. Adjournment.

Supporting public material for this hearing may be requested from Betsy Gould, Supervising Legal Secretary, Nevada Division of Insurance, 1818 E. College Parkway, Carson City, Nevada 89706, (775) 687-0704, or bgould@doi.nv.gov.

Note: Any agenda item may be taken out of order; items may be combined for consideration by the public body; items may be pulled or removed from the agenda at any time; and, discussion relating to an item may be delayed or continued at any time. The Hearing Officer, within his/her discretion, may allow for public comment on individual agenda items. Public comment may be limited to three minutes per speaker.

Members of the public are encouraged to submit written comments for the record.

We are pleased to make reasonable accommodations for attendees with disabilities. Please notify the Commissioner's secretary, in writing, no later than five (5) working days before the hearing: 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706, or bgould@doi.nv.gov.

NOTICES FOR THIS HEARING HAVE BEEN POSTED IN ACCORDANCE WITH NRS 241 AT THE FOLLOWING LOCATIONS:

Nevada Division of Insurance, 1818 E. College Parkway, Suite 103, Carson City, Nevada 89706

Nevada Division of Insurance, 3300 W. Sahara Avenue, Suite 275, Las Vegas, Nevada 89102

Nevada State Business Center, 3300 W. Sahara Avenue, Las Vegas, Nevada 89102

Nevada State Legislative Building, 401 S. Carson Street, Carson City, Nevada 89701

Grant Sawyer State Office Building, 555 E. Washington Avenue, Las Vegas, Nevada 89101

Blasdel State Office Building, 209 E. Musser Street, Carson City, Nevada 89701

Nevada State Capitol, 101 N. Carson Street, Carson City, Nevada 89701

Nevada Dept. of Employment, Training and Rehabilitation, 2800 E. Saint Louis Avenue, Las Vegas, Nevada 89104

The State of Nevada Website (www.nv.gov)

The Nevada State Legislature Website (www.leg.state.nv.us)

The Nevada Division of Insurance Website (www.doi.nv.gov)