

**PROPOSED REGULATION OF THE
PUBLIC UTILITIES COMMISSION OF NEVADA**

LCB File No. R097-26

May 22, 2026

EXPLANATION – Matter in *italics* is new; matter in brackets ~~omitted material~~ is material to be omitted.

AUTHORITY: § 1, NRS 703.025, 704.1835 and 704.210.

A REGULATION relating to public utilities; requiring public utilities to submit to the Commission and make available to the public a report containing information regarding terminations of utility service to residential customers; and providing other matters properly relating thereto.

Legislative Counsel’s Digest:

Existing law requires the Public Utilities Commission of Nevada to adopt regulations that require a public utility to make available to the public a report that includes: (1) the total number of monthly terminations of utility service to the residences of residential customers during the previous quarter; and (2) aggregated information concerning the residential customers, including, without limitation, the zip code of the residences where service was terminated. (NRS 704.1835)

This regulation requires public utilities that furnish gas, water or electricity to submit to the Commission and make available to the public a quarterly report that includes: (1) the total number of monthly terminations of utility service to the residences of residential customers based upon nonpayment; and (2) aggregated information concerning such residential customers, including, without limitation, the zip code of the residences where service was terminated. This regulation also authorizes a public utility to include in the report the total number of such terminations for which utility service remained off for more than 48 hours and for which no reconnection of service was scheduled as of the date on which the information for the report was compiled. This regulation also requires the report submitted to the Commission to be verified under oath.

Section 1. Chapter 704 of NAC is hereby amended by adding thereto a new section to read as follows:

1. On or before the last day of the first month of each calendar quarter, a public utility which furnishes gas, water or electricity shall submit to the Commission and make available to the public a report, which includes, without limitation:

(a) The total number of monthly terminations of utility service to the residences of residential customers of the public utility during the previous quarter based upon nonpayment, regardless of the length of time such utility service remains off; and

(b) Aggregated information concerning the residential customers described in paragraph (a), including, without limitation, the zip code of such residences.

2. A report submitted to the Commission pursuant to subsection 1 may, in addition to the information required by subsection 1, include, without limitation, the total number of monthly terminations of utility service to the residences of residential customers of the public utility during the previous quarter based upon nonpayment and for which:

(a) Utility service remained off for more than 48 hours; and

(b) No reconnection of service was scheduled as of the date on which the information for the report was compiled.

3. A report submitted to the Commission pursuant to subsection 1:

(a) Must be submitted under oath by the proper officer, agent or person responsible for submitting the report on behalf of the public utility; and

(b) May be submitted on a form made available by the Commission for that purpose.