



Brian Sandoval
Governor



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Director

AGENDA ITEM VII

State of Nevada
Department of Health and Human Services
Legislative Committee on Healthcare

Oversight of CBLA and Unregulated Residential Facilities

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Division of Public and Behavioral Health

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Agenda Item VII (HEALTH CARE)
Meeting Date: 03-19-18

Update: CBLA Oversight

- Southern Nevada: 13 homes closed either by SNAMHS or provider.
- Northern Nevada: 5 homes closed either by NNAMHS or provider.
- Vacant positions transferred to HCQC on 2/7/18 and pending completion of hiring process.
- New inspection forms were created based on HCQC process and standards.
- HCQC investigation reminder cards for staff.

Report a
problem at a
Community-
Based Living
Arrangement

Bureau of Health Care Quality
and Compliance (HCQC)



Contact complaint intake

p. (775) 684-1030

e. HCQCComplaint@health.nv.gov

Update: CBLA Next Steps

- Level of Care Assessment
 - Creating a process that ensures appropriate placements and level of support based on an individual assessment of needs.
- Culture Change and Training
 - Ensuring staff recognize their role to support individuals toward independence and to report issues to HCQC.
- Reconfiguration of Housing and Support Contracts
 - Developing a new methodology to calculate housing/rental support costs separate from support hours and to allow more variance based on needs.

Regulated Facility Types

- Generally three categories of facility types:
 - Regulated
 - Not required to be regulated
 - Required to be regulated but operating without license or certification
- Examples of Facility Types:
 - Residential Facilities for Groups NRS 449.017
 - Supportive Living Arrangements NRS 435.3315
 - Support Services for Residential Care (CBLA) AB46
 - Transitional Living Facilities for Released Offenders NRS 449.0055
- Regulated facilities are generally housing plus some type of service or support provided in the home.

Unregulated Facility Types

- Living arrangements that do not meet any of the service descriptions of the regulated homes. Examples include:
 - Independent Living Homes
 - Congregate Living
 - Roommate or other rental arrangements
- Unlicensed facilities operate like a regulated facility without a license and are subject to penalties.
- Unregulated facilities provide support but do not meet the current definitions in NRS and are unregulated as a result.

Challenges

- Unlicensed homes are difficult to locate proactively.
 - Data searches to look for multiple Medicaid recipients located at single addresses who are unrelated.
 - Reports to the HCQC hotline from family members and neighbors.
- Unregulated homes may serve vulnerable people and provide some support, but not to the level to meet a definition of a regulated home type.
- Defining services or levels of support that could be included in statute or regulation that would be inclusive enough to protect vulnerable people while not over-regulating typical housing arrangements.

Possible Options

- Monitoring business licenses to look for license types or business names that may be operating unlicensed homes.
- Increasing public education regarding unregulated or unlicensed homes.
- Changing the NRS to broaden the definition of a referral agency.
- Changing the NRS that governs hospital discharge processes to require referral or additional supports for vulnerable persons upon discharge.