

REVIEW OF TRAINING MODULES FOR PEOPLE WHO PROVIDE CARE IN CERTAIN HEALTHCARE SETTINGS

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INTRODUCTION

- I started Lend-A-Hand in 1992, more than 25 years ago
- First non-medical agency in Northern Nevada
- One of the people responsible for initiating the legislation for licensing for PCA Agencies
- Developed a comprehensive on-line training course, **iCareSafely.com**

AGENCY TO PROVIDE CARE SERVICES IN THE HOME NEVADA REVISED STATUTES (NRS) 449.0021

Refer to Exhibit One:

This document will be used during the presentation. Refer to the TAG number for the interpretive guidelines for the required regulation for Personal Care Agencies in the State of Nevada.

PERSONAL CARE AGENCIES DEFINED

- Employ Personal Care Attendants to provide non-medical care
- Personal Care Attendants provide care in the individual homes of a client.
- Agency is mandated by NRS 449 to provide a home assessment to develop a care plan that ensures the agency has the resources to provide care.
- Agencies are mandated by NRS 449 to provide training covering 16 initial topics upon hire and ongoing eight hours of training annually
- Agency is 100% responsible for the delivery of care and the actions of the Personal Care Attendant.

PERSONAL CARE ATTENDANTS TRAINING REQUIREMENTS

TAG #0310-0410

1. Duties and Responsibilities
2. Documentation of Personal Care Services
3. Time Cards and Verification of Time Cards
4. Communication Skills
5. Client's Rights and Confidentiality
6. Special Needs of the Elderly
7. Infection Control
8. Recognizing and Responding to Emergencies
9. Techniques for Providing Personal Care
10. Maintenance of a Clean Safe Environment

TRAINING REQUIREMENTS CONTINUED

- 11. Skin Care and Contractures Intervention and Prevention
- 12. Nutrition, Hydration and Special Diets
- 13. Bowel and Bladder Care
- 14. Dealing with Adverse Behaviors
- 15. Fall Prevention, Body Mechanics and Transfer Techniques
- 16. Elder Abuse
- 17. Skills Test

Participate in and complete a training program BEFORE independently providing personal care services to the clients of the agency. TAG# 0310

EVALUATION OF PERSONAL CARE ATTENDANTS COMPETENCY AND AGENCY COMPLIANCE

The current regulation has several requirements that are indicators for compliance:

- Supervisory Visits TAG #0280
- Personal Care Attendants File Requirement TAG #0230
- Client File Requirement TAG#0420-0500
- Services that a Personal Care Attendant is prohibited from providing TAG#0510

The background is a solid teal color. In the four corners, there are decorative white line-art patterns resembling circuit traces or data paths, with small circles at the end of the lines.

DEMONSTRATION OF ICARESAFELY.COM

Comprehensive Training is the Key in the Delivery of Quality Care!

BENEFITS OF ICARESAFELY.COM

- Ability of the agency to evaluate students test scores to identify areas of weakness
- Comprehensive Training that meets the State of Nevada Training Requirements.
- Students must pass all quizzes and final exam with 100%
- Hands on skills test for each course allows the agency to evaluate the personal care attendant's competency and understanding
- Elder abuse training
- ICS builds on the PCA's knowledge by offering new subjects every year

IN CLOSING

- The current licensing requirements for Personal Care Agencies is thorough and effective and includes specified training requirements.
- The survey process conducted by HCQC is effective and thorough in identifying agency compliance.
- The real concern is unlicensed agencies and internet-based providers who have no oversight and accountability.

Thank you!