

Re: Nevada Department of Corrections (NDOC) Inmate Banking Department

Issue: NDOC inmate banking personnel refuse to correct deposit errors.

A License to Steal? By Bullying? Because of no regulation?

Scenario:

A survey of 10 commercial Nevada banks reveals that correcting deposit errors is a customer service practice in all 10... even though there is no Nevada statute requiring Nevada banks to do so.

Federal banking regulations, on the other hand, require that deposit error corrections be made.

Nevada Financial Institutions Division personnel confirm that there is no Nevada statute saying that NDOC inmate banking *will correct deposit errors and not confiscate or not deduct donor money during gift coupon time frames to prisoners or any other time.*

To me, this lack of oversight, allows NDOC to bully widows and prisoners and other donors unrestrained. This is wrong and uncaring.

Will you initiate NDOC Inmate Banking regulation to prevent abuse of power to donors, especially to senior donors, like widows and elders, especially vulnerable populations. We can suffer non-touch mental torture greatly because of this currently unregulated process that allows NDOC, unfettered, to confiscate our money, intended 100% for our prisoner loved ones inside NDOC.

1 fully documented scenario:

I have extensive communications data demonstrating that NDOC confiscated money from a donation that I made to a prisoner during the gift coupon window, a twice yearly time frame when donations are officially exempt from NDOC confiscation, or deductions as personnel call them, when the donation was intended 100% for the prisoner. In my opinion, this is allowing NDOC to steal my money to put it where they wish... with no consequences.

The NDOC PIO confirmed that it is easy to make errors during the online deposit through their agent Access Corrections. So, why is nothing done about correcting the deposit program process run by Access Corrections online (that is snatched and stuffed into NDOC coffers, I think) to make it difficult to make a mistake during online deposits?

Would you like to see extensive records of my trying to get my money to where it was supposed to go? To see how NDOC and Access Corrections treat those who ask for their help to move my money into the intended gift account... and see their refusals (and what was found to be a gift account deposit after all by the NV Financial Institutions Division)? I can provide them.

If you are the wrong division to bring this up to, please tell me where to go to present this to create positive action... and future prevention of what is sadly NDOC pure money grabbing, in my opinion. I will appreciate it.

Than you for your consideration.

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