



Nevada Department of
Public Safety
Records, Communications and Compliance

Advisory Commission on the Administration of Justice

Department of Public Safety,
Records, Communications and Compliance
Division

February 13, 2020

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Division Administrator



Nevada Department of
Public Safety
Records, Communications and Compliance

4709 – 137 FTE; 110 filled (changes often)

4702 – 63 FTE; 51 filled (changes often)

Contracted staff – 23 with more coming on soon

6 locations throughout the state

Records Bureau (4709), Communications Bureau (4702),
and disparate positions/Units (4709 and 4702) such as
Fiscal Unit, Information Security unit and NCJIS Program
Management Office

<https://rccd.nv.gov/Resources/Acronyms/>

Communications Bureau (BA 4702)

- Provides 24x7x365 emergency communications and dispatching services to DPS sworn divisions and several allied law enforcement agencies.
 - Communications Centers exist in Carson City and Las Vegas to provide statewide coverage.
 - Processes warrants on behalf of the allied agencies and off hours for divisions within the Department.



Records Bureau (BA 4709)

14 Programs

- Nevada criminal history records = examiners who identify people via their fingerprints and another Unit who maintains the records
- Criminal history record seals
- Fingerprint-based background checks for: employment, volunteers, licensing, CCW permits, adoptions, record seals, etc. (fee based)
- Civil training and audit for agencies who receive f/p responses pursuant to NRS and federal regulations
- State Sex Offender Registry – register, tier and manage the community notification website for all sex offenders in Nevada
- Brady Point of Contact Firearms Program for firearms transfers (fee based)
- Name-based background checks for employment purposes (fee based)
- Criminal training and audit
- Uniform Crime Reporting
- Nevada Offense Codes
- Protection Order Repository
- Sexual Assault Forensic Evidence Kit Tracking and Reporting (general fund)
- CCW Recognition



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2019 Legislative Impact

- Fingerprints for employment, licensing, volunteers
- Nevada offense codes
- Firearms
- Sex offenders
- Protection Orders
- Required reporting
- Public records requests
- Criminal justice reform
- Administrative (contracts, benefits, HR, etc.)
- Civil Name Checks
- IT
- Dispatch
- Privacy
- Sexual Assault Kits
- Record Seals
- CCWs
- Budget

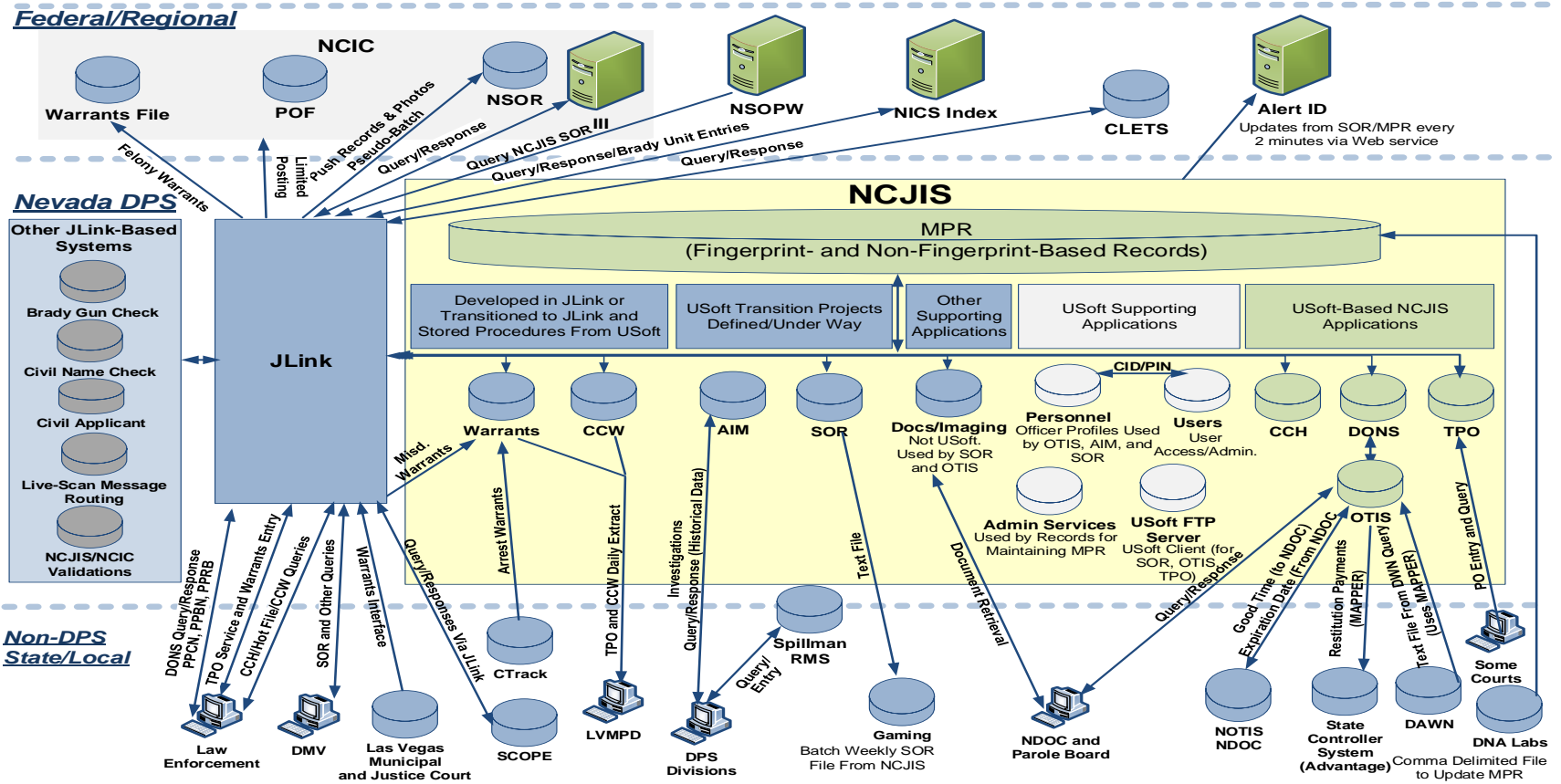


Standards, Policies and Procedures for Integrated Criminal Justice Information Sharing

- The Division collects and shares information pursuant to federal and state laws both manually and electronically
- The Division utilizes data for multiple division programs
- Challenges include federal/state mandates without: funding, training, audit, sanctions, adequate technology
- FBI/State regulations, policies and procedures helpful

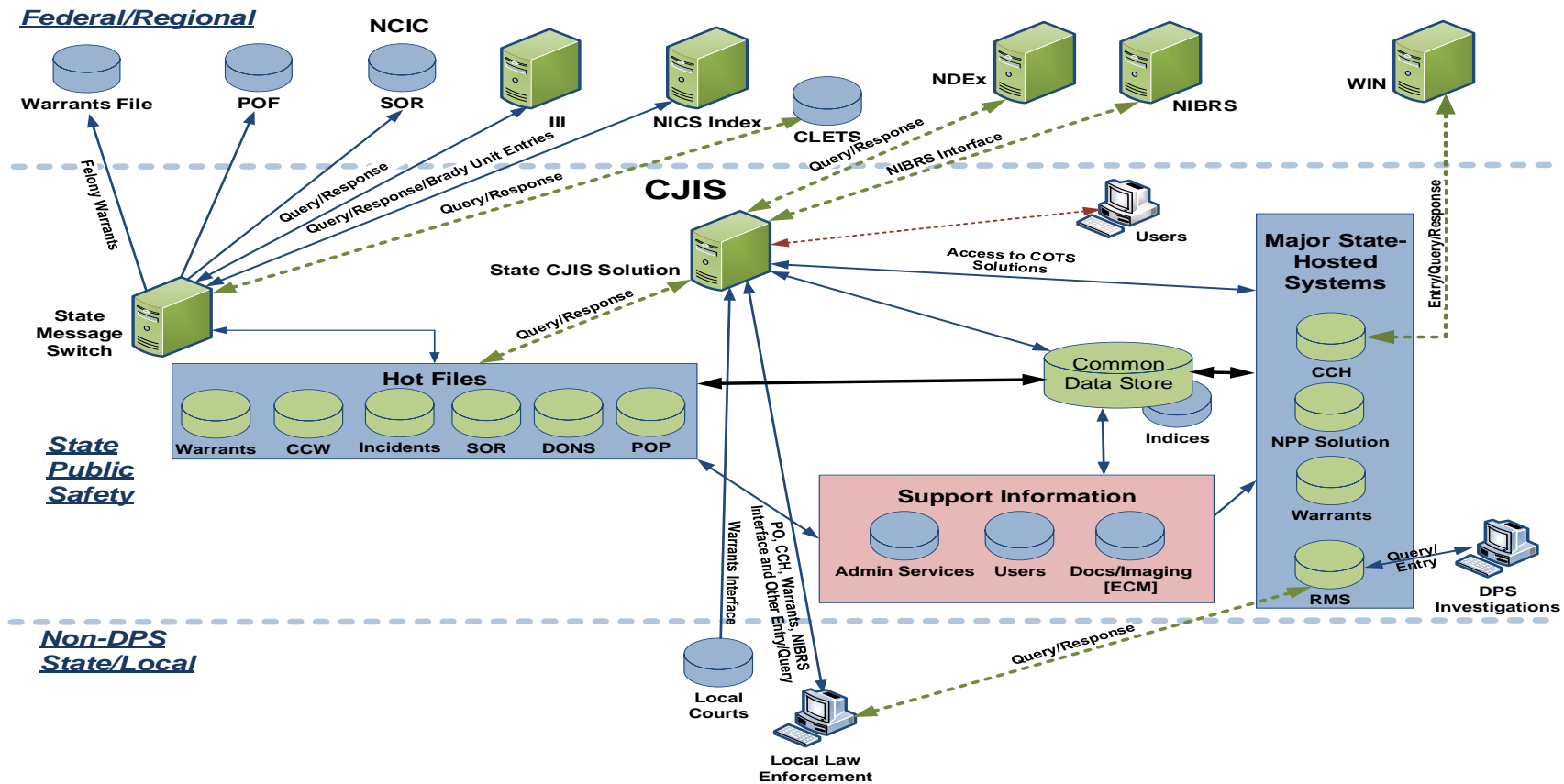


Current NCJIS



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NCJIS Refresh Vision



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NCJIS Modernization Program

- Began in 2012 with commission of Management Technology Group (MTG) Study
 - Systems outdated, overly complex, and at significant risk of failure; continued reliance on small vendor risky.
 - MTG recommended separating all applications from the law enforcement message switch and replacing with off-the-shelf software where possible.
- Phase I: 13 - 15 Biennium
 - \$2.3M one-shot for program initiation
 - Established new system architecture and platform.
 - Data migration for Division of Investigation.
 - Began upgrade of law enforcement message switch (JLink).
- Phase II: 15 - 17 Biennium
 - \$2.3M one-shot to begin Repository and Parole & Probation modernization
 - Computerized Criminal History (CCH) replacement.



NCJIS Modernization Program

- In SFY 17-19 Biennium, we utilized Approximately \$4.3M in Agency Reserves to:
 - Continue with Management Technology Group (MTG) Study Recommendations
 - Computerized Criminal History System Continuation
 - Upgrade current Accounting System
 - Domestic Violence Protection Order System Replacement
 - Oracle upgrade
 - Requirements gathering for next phase
 - Improve Supportability and Sustainability



Why Modernize

- Norsoft, the message switch (JLink) vendor, has notified DPS of end of life for its product line.
- Meet our mission to provide accurate, timely and complete criminal justice information. This is for both criminal and civil purposes.
- Older technology (USoft, Windows Server 2008, and JLink) is in use in the Records, Communications and Compliance Division (RCCD).
- The Master Person Record (MPR) is overly complex and blends biometrically- and non-biometrically-based information.
 - Complicates data updates and improvement.
 - Makes changes exponentially more difficult, maybe impossible.
- Delays in making improvements have increased the backlog of work.
- Requests have been underfunded.
- Nevada is not compliant with federal National Fingerprint File requirements.



NCJIS Program Plan

- Organize and staff for success.
- Make fundamental changes to the NCJIS environment.
 - Replace JLink with a commercial, off-the-shelf (COTS) message switch and hot files.
 - Implement a COTS CCH solution to replace the current Part 1 CCH, which eliminates the remaining need for Part 2 CCH.
 - Replace other RCCD applications with COTS solutions where possible.
 - Implement an indexed information model to cross-link information.
 - Introduce additional functionality with a portal and electronic content management system
- Released a single RFP for all solutions implemented by a single integrator.
- Use a program approach on NCJIS modernization.
- Divide into multiyear funding to make it affordable.



Failure to Act

- Technology is evolving faster than our systems.
- Backlog of changes will increase.
- The systems will become unsupported.
- Long-term costs will increase.
- Capabilities will diminish.
- Public and Officer safety will ultimately suffer.





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