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Nevada Department of Motor Vehicles

Budget Overview presented to:

Senate Finance
And
Assembly Ways and Means
On January 28, 2009

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EXHIBIT D Legislative Commission's Budget Subcommittee

Date/-29-09 Page of 4

Real ID Q&A on Testimony

Who defines "Official Purpose"?

The definition of "Official Purpose" has been set by the Real ID Act. The Department of Homeland Security has the authority to expand that definition. "Official Purpose" means accessing Federal facilities, boarding Federally-regulated commercial aircraft, and entering nuclear power plants.

What are the existing requirements to prove identity, Date of Birth, and Social Security number?

The Department by Statute (NRS 483.290) and regulation (NAC 483.050), currently requires proof of Identity and date of birth with documents such as a birth certificate, immigration documentation, or a passport. A customer must present documentation for proof of Social security number if one has been issued to them.

How will a customer provide evidence of his or her lawful status if they are born in this country?

The customer must present a Birth Certificate or Passport. This document should be issued by an authorized State or Federal agency. These documents also establish Identity and Date of Birth.

How will a customer provide evidence of his or her lawful status if they were born outside of the U.S?

The customer must present valid immigration documentation. These documents are currently used to evidence Identity and Date of Birth for customers born outside of the U.S.

Why is the customer's picture being taken at the beginning of the process?

The rule requires that a picture is taken of the Driver's License or ID card customer; even if no Driver's License or ID card is issued. Taking a picture of the customer at the beginning of the process ensures compliance with the rule.

What documents are being scanned?

All required application documents will be scanned. This will provide a record of the documents that were presented to issue a Driver's License and ID card. The rule allows for one exception. At the customer's request, his/her birth certificate may not be scanned. However, key data elements of the birth certificate will be kept to allow for electronic verification.

Will the customer be required to have his or her documents scanned every time a renewal of a Driver's License or ID card is processed?

No. Documents are only required if there is a change to the customer's Identity, lawful status, Address, or SSN.

Who will have access to those scanned documents?

Access to the documents will be limited to our Compliance Enforcement Division when investigating fraud or a stolen identity.

What guarantees do we have that no other unauthorized person has access to these documents?

One of the requirements of Real ID is to protect customer information against unauthorized electronic or manual access. Another requirement is to provide a detailed security assessment to be reviewed and approved by the Department of Homeland Security to ensure that all customer information is protected.

Why are you issuing both a Real ID and a Non-Real ID?

The Department has taken this approach to not force the customer into getting a Real ID. If a customer has other means of identification that is acceptable for Federal Official purposes and do not want a Real ID, they can get a Non-Real ID Driver's license or ID card.

What do you mean by electronically verifying of documents?

The Department currently electronically verifies Social Security numbers. To meet compliance with Real ID, the Department will verify the issuance of birth certificates, passports, and immigration documentation to ensure no fraudulent documents have been presented.

Why is additional call center staff required?

Having a dedicated staff to help answer the Real ID questions, will allow the Department to continue providing excellent customer service for all other remaining business needs of the DMV.

SUPPLEMENTALS

MISC STATS

Real ID Act Federal Grant Awards

FY08 Real ID Demonstration Grant

\$1,693,607

The Real ID Demonstration Grant was awarded in June of 2008 and approved by IFC in September of 2008. Funds received from this federal grant will assist in meeting the eighteen material compliance requirements before January 1, 2010. State specific projects will help to standardize drivers' license and ID card issuance as required by the REAL ID Act of 2005.

REAL ID Verification Hub Pilot State Grant

\$1,200,000

Nevada will help develop, test and validate a centralized REAL ID verification hub. Pilot State projects will help establish a centralized verification hub States share to verify source identity documents of individuals applying for a drivers' license or ID card. We do not expect any state funds to be used for the development of the National Verification Hub.

\$ 2,893,607

Total Grant Funds Awarded To Date

The FY09 Driver's License Security Grant Program

The FY09 FEMA Grant Solicitation has been announced. The Department is applying for funding to cover all remaining state Real ID implementation expenses. If the Department is successful in obtaining additional federal funds, the budget will be adjusted accordingly. However, the grant awards are not expected to be announced until after this legislative session closes.