



Nevada Power & United Way of Southern Nevada Initiative

Project REACH



Project REACH

Relief through

Energy

Assistance to prevent

Customer

Hardships



Partnership

Nevada Power funded program administered through UWSN

- \$400,000 grant designated for seniors, medically fragile, and military families in Southern Nevada
- \$10,000 received in designations through United Way.



2007 Project REACH Results (To Date)

1,079

Program is launched in July each year

62 + -739

Medically Fragile – 90

62 + Medically Fragile - 199

*Green Cross Applications - 289

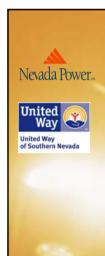
*Energy Assistance Expo - 51



Initiatives

Energy Assistance Expo – Community Outreach Initiative

- 2000 people attended our first annual energy assistance.
- Brought together 13 nonprofit and government agencies to provide one—stop convenience for people in need of help with their electric bills, and weatherization assistance.
- Nevada Power staff made payment arrangements, gave energy conservation information and provided information on other customer support programs.



New for 2007

- * Green Cross Program
- Identifies customers who are dependent on electrically operated medical equipment in use 24-hours a day.
- Enrollment form is kept on file.
- Assures additional steps are taken so that customer have uninterrupted service, especially in the case of a scheduled outage.



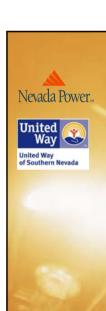
New for 2007

- ***ULAN**
- Urban League
- * Green Cross



Program Partners 2007

- *Caring, Helping, & Restoring Lives, Inc.
- * Catholic Charities of Southern Nevada
- Clark County Senior Advocate Program
- ★ East Valley Family Service
- * Family Resource Coalition Laughlin
- * HELP of Southern Nevada
- ★ Helping Hands of Vegas Valley



Program Partners 2007 (continued)

- * Henderson Allied Community Advocates
- * Henderson Senior Center
- * Las Vegas Senior Lifeline
- * Lutheran Social Services of Nevada
- * Nevada Association of Latin Americans
- * North Las Vegas Helping Hands
- Salvation Army Las Vegas



Eligibility Criteria

- * Applicants must be:
 - *Senior citizens 62 and over.
 - *Medically fragile medical condition deemed life threatening, as determined by a licensed doctor and approved through *Green Cross Program.
 - Naval, Military Reservist or National Guard member called to active duty.



Eligibility Criteria

- * Receive assistance only **once** in any 12-month period.
- * Residential accounts only.
- * Applicant's name must match with bill.
- *Applicant must reside at address listed on bill.



Income Guidelines

The total net income after taxes of the household during the thirty (30) days prior to the date of the application:

Household Size	Annual Salary Guidelines (Net - after taxes)
1 - 2	\$29,300
3	\$34,400
4	\$41,500
5	\$48,600
6	\$55,700
Each Additional	\$7,100

160% Poverty – Federal Level 200% Poverty – State Level



Eligibility Criteria

- * Project REACH funds cannot be used to restore service if it has been terminated due to non-payment or because of a default in payment arrangements
- * Project REACH funds cannot be used where the account is in the name of the property landlord or in the name of a minor child



Application Process

- Complete application for applicant
- Make copy of bill & Nevada ID
- * Fax coversheet, client list, application, copy of bill & ID to 734-8504.



Application Process

- * MAXIMUM AMOUNT ALLOWED PER BILL IS \$500!!!
- If applicant has remaining balance due, applicant must contact Nevada Power immediately to make payment arrangements (367-5555)



Notice of Award

Project REACH launched in July

Applicants

62+

Medical

62+Medical

Military

Green Cross Applications

Energy Assistance Expo



Special Circumstances

- * 10-Day or 48 Hour Notice:
 - *****Contact UWSN immediately
 - ***UWSN** will contact Nevada Power immediately in order to avoid termination
 - *Agency will be notified immediately with status of account
 - *Funds cannot be paid on closed or transferred accounts



Special Circumstances

- ★ Please allow 15 28 days for actual funds to be applied to the account
- Nevada Power will make notations on accounts pending payment until funds are received.



Year Round Referral Line

Nevada Power Company

Energy Assistance Information Line

367-5200



UWSN Contact

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