



Nevada Power & United Way of Southern Nevada Initiative

Project REACH



Project REACH

Relief through
Energy
Assistance to prevent
Customer
Hardships



Partnership

Nevada Power funded program
administered through UWSN

- \$400,000 grant designated for seniors, medically fragile, and military families in Southern Nevada
- \$10,000 received in designations through United Way.



2007 Project REACH Results (To Date)

1,079

Program is launched in July each year

62+ - 739

Medically Fragile – 90

62 + Medically Fragile - 199

*Green Cross Applications - 289

*Energy Assistance Expo - 51



Initiatives

Energy Assistance Expo – Community Outreach Initiative

- 2000 people attended our first annual energy assistance.
- Brought together 13 nonprofit and government agencies to provide one-stop convenience for people in need of help with their electric bills, and weatherization assistance.
- Nevada Power staff made payment arrangements, gave energy conservation information and provided information on other customer support programs.



New for 2007

Green Cross Program

- Identifies customers who are dependent on electrically operated medical equipment in use 24-hours a day.
- Enrollment form is kept on file.
- Assures additional steps are taken so that customer have uninterrupted service, especially in the case of a scheduled outage.



New for 2007

- ✦ ULAN
- ✦ Urban League
- ✦ Green Cross



Program Partners 2007

- ✦ Caring, Helping, & Restoring Lives, Inc.
- ✦ Catholic Charities of Southern Nevada
- ✦ Clark County Senior Advocate Program
- ✦ East Valley Family Service
- ✦ Family Resource Coalition – Laughlin
- ✦ HELP of Southern Nevada
- ✦ Helping Hands of Vegas Valley



Program Partners 2007 (continued)

- ☼ Henderson Allied Community Advocates
- ☼ Henderson Senior Center
- ☼ Las Vegas Senior Lifeline
- ☼ Lutheran Social Services of Nevada
- ☼ Nevada Association of Latin Americans
- ☼ North Las Vegas Helping Hands
- ☼ Salvation Army – Las Vegas



Eligibility Criteria

☀ Applicants must be:

- ☀ Senior citizens – 62 and over.
- ☀ Medically fragile – medical condition deemed life threatening, as determined by a licensed doctor and approved through *Green Cross Program.
- ☀ Naval, Military Reservist or National Guard member called to active duty.



Eligibility Criteria

- ✦ Receive assistance only **once** in any 12-month period.
- ✦ Residential accounts only.
- ✦ Applicant's name must match with bill.
- ✦ Applicant must reside at address listed on bill.



Income Guidelines

- The total net income after taxes of the household during the thirty (30) days prior to the date of the application:

Household Size	Annual Salary Guidelines (Net - after taxes)
1 - 2	\$29,300
3	\$34,400
4	\$41,500
5	\$48,600
6	\$55,700
Each Additional	\$7,100

160% Poverty – Federal Level

200% Poverty – State Level



Eligibility Criteria

- ✱ Project REACH funds cannot be used to restore service if it has been terminated due to non-payment or because of a default in payment arrangements
- ✱ Project REACH funds cannot be used where the account is in the name of the property landlord or in the name of a minor child



Application Process

- ✦ Complete application for applicant
- ✦ Make copy of bill & Nevada ID
- ✦ Fax coversheet, client list, application, copy of bill & ID to **734-8504.**



Application Process

✱ ***MAXIMUM AMOUNT ALLOWED
PER BILL IS \$500!!!***

✱ If applicant has remaining balance due, applicant **must** contact Nevada Power immediately to make payment arrangements (367-5555)



Notice of Award

Project REACH launched in July

Applicants

62+

Medical

62+Medical

Military

Green Cross Applications

Energy Assistance Expo



Special Circumstances

☀ **10-Day or 48 Hour Notice:**

- ☀ Contact UWSN immediately
- ☀ UWSN will contact Nevada Power immediately in order to avoid termination
- ☀ Agency will be notified immediately with status of account
- ☀ Funds cannot be paid on closed or transferred accounts



Special Circumstances

- ☼ Please allow 15 – 28 days for actual funds to be applied to the account
- ☼ Nevada Power will make notations on accounts pending payment until funds are received.



Year Round Referral Line

Nevada Power Company

Energy Assistance Information Line

367-5200



UWSN Contact

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Questions???