ENERGY ASSISTANCE IN NEVADA

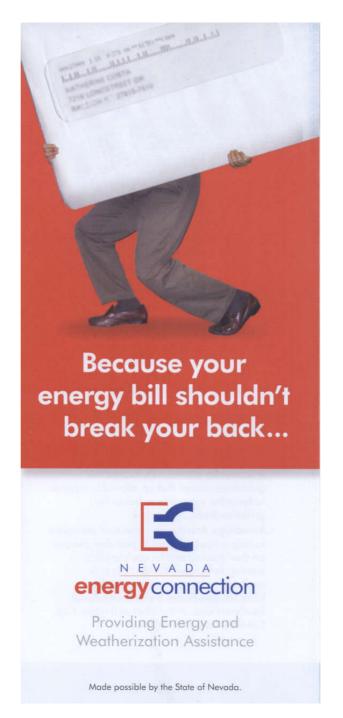
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EXHIBIT B – SILVER HAIRED Document consists of 13 pages. Entire Exhibit Provided Meeting Date: 11-04-05



State Assistance

- State of Nevada assistance for eligible customers (receives 75% of State UEC FUND): low income and do not have excess assets
- Nevada State Welfare Division combines roughly \$81/2 million in state energy assistance with \$3½ million in federal energy assistance to help low-income households with their energy costs.
- Nevada's energy assistance funds are shared with the Weatherization Division which gets 25 percent.

APPLYING FOR ASSISTANCE

- Once each program year, 150% of the poverty level
- Applications Nevada State Welfare office or by calling toll free 1-866-846-2009, or Welfare Division's website:
 - <u>www.nevadaenergyconnection.nv.gov</u>. or through social service agencies around the State.
- Agencies will also provide assistance in completing and mailing applications to the State Welfare Office.

Application Details

- The application requests proof of ALL income for EVERY PERSON in the household for at least the last thirty (30) days, a complete copy of the lease or mortgage statement and copies of recent heating and electric bills.
- Eligibility is based on household size and monthly income. Assistance is then based on that income and the household's annual energy use. Last year's average payment was about \$500.
- Intake sites- include most of the social service agencies that are involved in helping the poor.

CONSERVATION MESSAGE

 \$500 is not expected to meet 100% of a household's energy expenses and therefore the conservation message becomes even more important as we face rising energy prices.

OUTREACH MESSAGE

 There are currently 158,000 eligible low income households in Nevada that are below federal poverty level) and in 2004 less than 20,000 actually received energy assistance from the state.¹

Who Currently Receives Assistance?

- 41% of Nevada households receiving assistance have at least one member who is disabled, or elderly (34%), or have a child under the age of 2 years old (9%).
- Nationally, 74% of energy assistance households have incomes below \$15,000 and 50% have incomes below \$10,000. As a result, LIHEAP families pay on average 13% of their family income for total residential energy costs, as, compared to 3% for all other families.
- In a national survey of recipients, 88% of recipients said that LIHEAP has been "very important" in helping meet their needs

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OTHER ASSISTANCE PROGRAMS Southern Nevada

A few social service agencies in Nevada have historically offered modest amounts of energy assistance:

• The **Equal Opportunity Board** in Las Vegas (702-647-3307) has helped with utility bills under its Federal Emergency Management Assistance Grant.

FEMA funds no longer available but will have money starting October 3rd, 2005 from the Low Income Housing Trust Fund (applications will be accepted on the second and third weeks of the month).

Henderson Allied Community Advocates ("HACA")

- Henderson Allied Community Advocates ("HACA") (702) 566-0576, also receives funding from the Low-Income Housing Trust Fund (LIHTF) – in the form of Welfare Assistance Set-Asides administered by Clark County.
- They also receive \$275,000 in grants from the City of Henderson emergency fund for rent and utilities assistance.
- HACA's income eligibility threshold is up to 60% of area median income, which is a higher income threshold than the Welfare Division's.

Salvation Army

- The Salvation Army in Las Vegas, (702-649-8240), has historically helped customers with disconnect notices, but has run out of funds for this year. Last year the Salvation Army received \$35,000 for utility assistance from FEMA.
- Salvation Army also offers federal food and shelter funding through FEMA and hopes to have funds again by next April.

REACH

(Relief through Energy Assistance to prevent Customer Hardships):

- Project REACH, (702-367-5555) is funded and administered by Nevada Power Company.
- The program, was developed to provide financial assistance to low-income elderly, (disabled, homebound, medically frail - as determined by a licensed medical doctor), who require special heating or cooling needs and who are experiencing severe, uncontrollable or unplanned financial hardships and are unable to pay for their energy needs.
- Program is capped at \$100,000.

Northern Nevada Special Assistance Fund for Energy –(SAFE) Sierra Pacific Power Co.

- SAFE (775-834-4444) distributes funds through social service agencies throughout its service territory to help needy families pay their energy bills.
- Donations are matched by Sierra up to \$100,000.
- With the exception SAFE, and Reno's modest Project Restart, last year, there were no social service agencies in northern Nevada that were able to offer financial assistance on energy bills.

State Weatherization Program

- Weatherization Program of Nevada Housing Division receives about one million dollars in federal funds to complement their \$2.5 million in state funds (25% of UEC) to help low income families improve the energy efficiency of their home. They have a lengthy, state wide waiting list.
- The same toll free number 1-866-846-2009, also works for the Weatherization Division, who can assist low income families with added insulation, weather stripping or, in an emergency, fix a furnace if a low income family is without heat.
- Last year, over 2,000 low income homes were weatherized and about 58% of those families were senior citizens.