



**Washoe County
Department of
Water Resources**

4930 Energy Way
Reno, NV 89502-4106
Tel: (775) 954-4600
Fax: (775) 954-4610

What is the Department of Water Resources?

The Washoe County Department of Water Resources (DWR) is known as “the water place” because it is the region’s leader in providing integrated water resource services, and it solves water resource problems. The Department provides integrated water resource services for water supply, wastewater treatment, effluent reuse, flood management, flood early warning, ground water remediation and water resource planning. The Department is the only entity in the State of Nevada that combines these important water resource services (see the attached organization chart).

Combining these functions into one entity provides wise management of the region’s scarce water resources for the benefit of utility customers, the environment and the area’s valued quality of life. The Department has four divisions – 1) Sewer, Water and Reclaimed Water Utility Operations and Maintenance, 2) Engineering, 3) Water Resource Planning, and 4) Finance and Customer Services – and 86 employees (including university interns).

DWR’s Vision is to be a “leader in the provision of integrated water resources to our community.” **DWR’s Mission** is “to provide quality product and service to our community through teamwork, accountability and professionalism.”

DWR’s Utility Operation & Maintenance Division is responsible for the day-to-day operation of the County’s water systems (20), wastewater treatment and conveyance facilities and reclaimed water facilities. The wastewater treatment plants (3) serve south Truckee Meadows, east Lemmon Valley and Cold Springs Valley. From 1997 to 2003 the Division’s water utility customer accounts increased from 8,711 to 16,242 – an 86 percent increase. From 1997 to 2003 the Division’s sewer utility customer accounts increased from 4,424 to 13,174 – a 197 percent increase. DWR’s reclaimed water operation is associated with the South Truckee Meadows Water Reclamation Facility. The Division’s reclaimed water accounts have grown steadily over the last few years, with 157 customer accounts in 2003 using approximately 2,000 acre-feet of reclaimed water – instead of scarce potable water.

DWR’s Water Resources Planning Division has a number of responsibilities which are critical to the region’s quality of life. These responsibilities include: 1) assessment and management of the region’s unique water resources to ensure adequate water supplies into the future, including water quantity and quality; 2) flood management, including the Truckee River Flood Management Project and the North Spanish Springs Flood Detention Project; 3) the Central Truckee Meadows Remediation District; 4) development of the Truckee River Operating Agreement; 5) implementation of the Truckee River Water Quality Settlement Agreement; and 6) providing administrative and technical support to the Regional Water Planning Commission.

DWR’s Engineering Division is focused on the planning, design, construction and inspection of the County’s water, wastewater and effluent reuse infrastructure. Some of the current projects include building two water treatment plants, one in the South Truckee Meadows and one east of the airport; implementation of the Spanish Springs Valley Nitrate Occurrence Project Facility Plan; implementation of the Mt. Rose Sewer Interceptor Project; expansion of the Cold Springs Wastewater Facility; and implementation of the Lawton-Verdi Wastewater Project Facility Plan. The Division is also responsible for water rights associated with the operation of the County’s water, wastewater and reclaimed water systems.

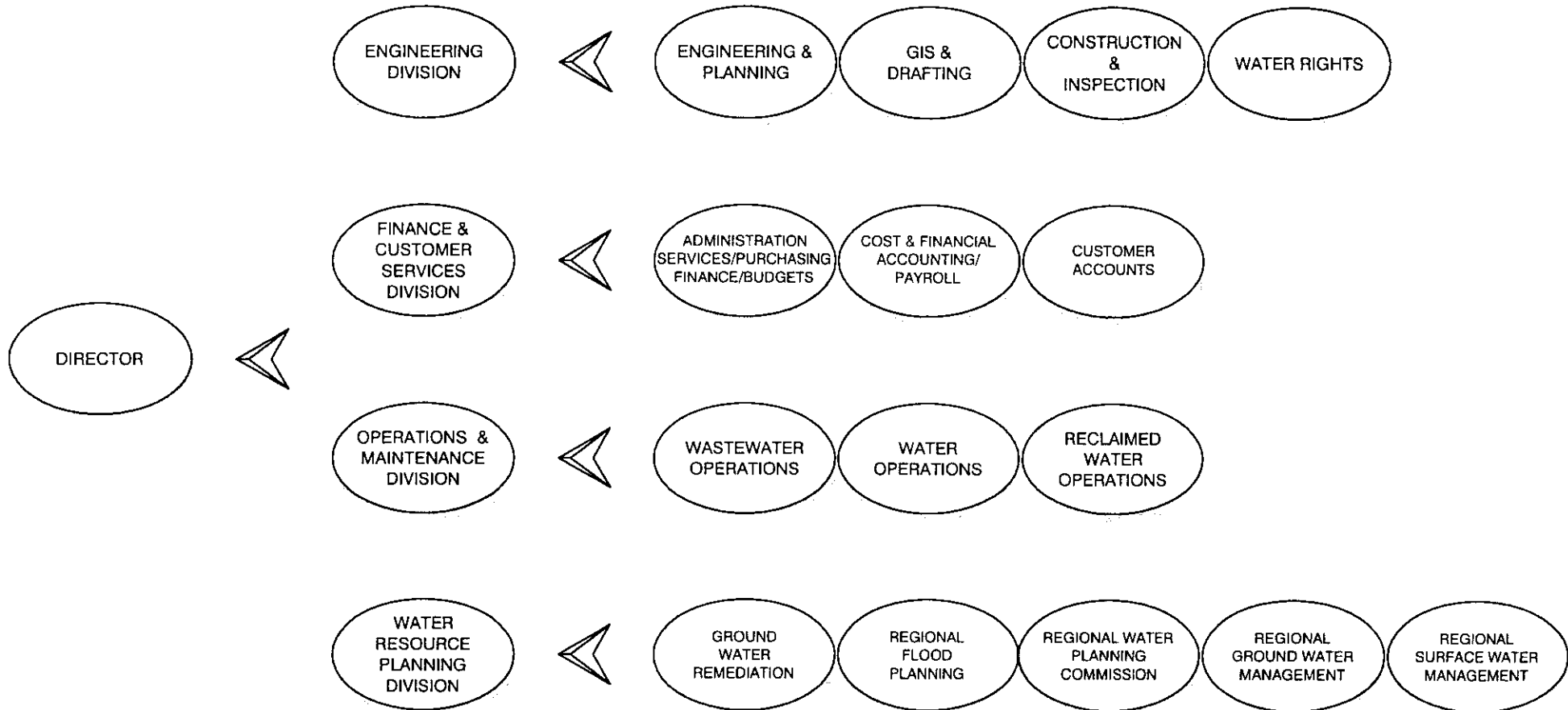
Department of



Water Resources

EXHIBIT P2 Lands	Document consists of 5 pages
<input checked="" type="checkbox"/> Entire document provided.	
<input type="checkbox"/> Due to size limitations, pages _____ through _____ provided.	
A copy of the complete document is available through the Research Library (775-684-6827 or e-mail library@lcb.state.nv.us)	
Meeting Date 03/26/04	

DWR's Finance/Customer Services Division is responsible for the department's financial well-being and utility customer services. The following are some of the Division's specific tasks: 1) day-to-day accounting and financial operations including cost accounting, payroll processing and accounts payable; 2) purchasing; 3) budget preparation for operations and capital projects for the Department as well as for South Truckee Meadows General Improvement District; 4) water, reclaimed water and sewer commodity rate and hookup fee analysis and design; 5) billing utility customer accounts and processing customer account payments; 6) handling account inquiries, complaints and payment problems; 7) preparing accounting reports including interim financial statements and year end closing; and 8) developing information for bond financings, State revolving loans and bank financings.

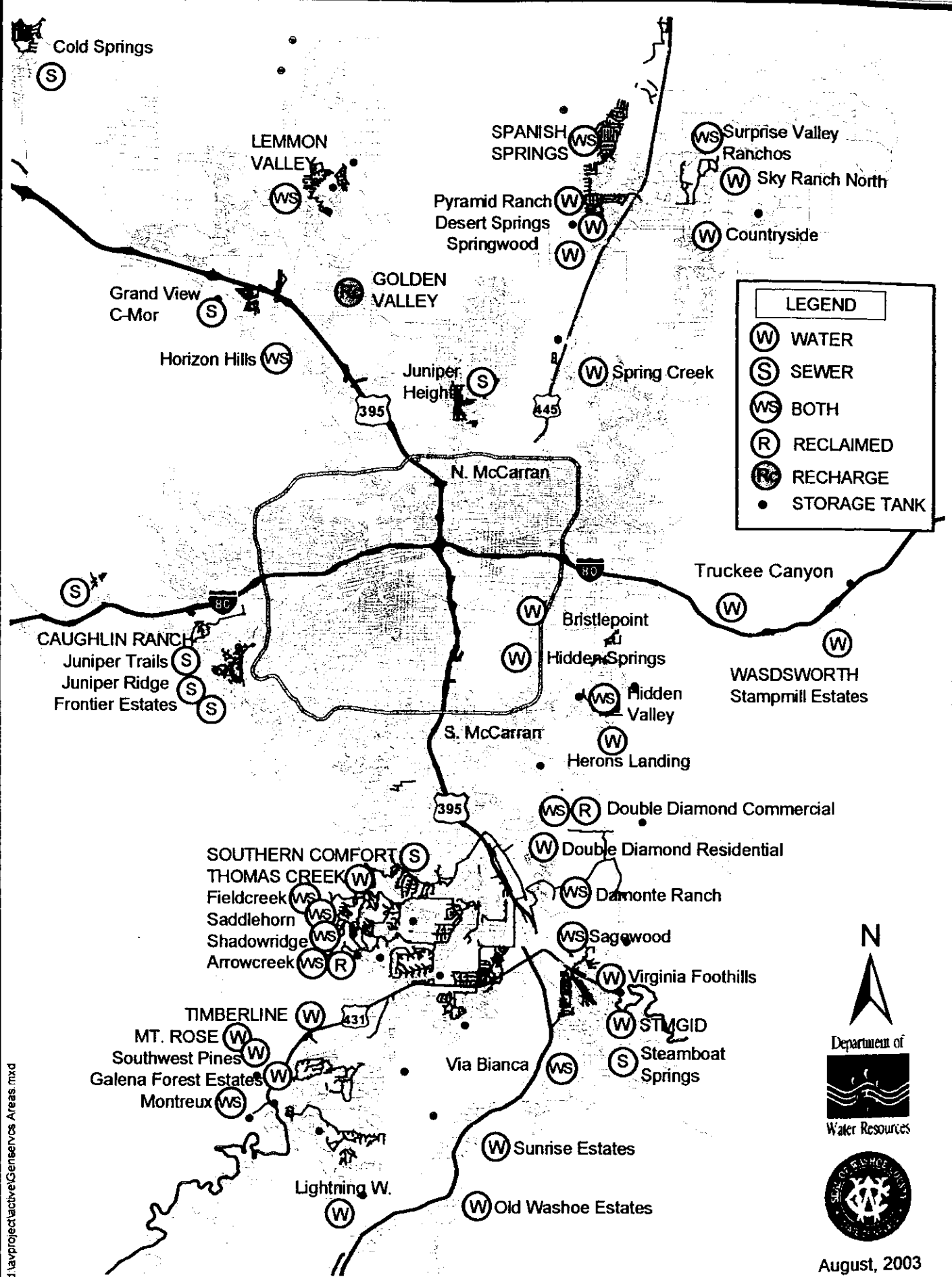


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 WATER RESOURCES
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 11130 RENO, NEVADA 89502
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DEPARTMENT OF WATER RESOURCES ORGANIZATION CHART

FIG 1



LEGEND	
(W)	WATER
(S)	SEWER
(WS)	BOTH
(R)	RECLAIMED
(Rc)	RECHARGE
•	STORAGE TANK



August, 2003

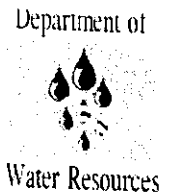
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UTILITY SERVICE AREAS

WASHOE COUNTY DEPARTMENT OF WATER RESOURCES



Washoe County Department of Water Resources



Vision – The **VISION** of the Washoe County Department of Water Resources is

“Leaders In The Provision of Integrated Water Resource Services To Our Community”

- To set the standard for others
- To be recognized continuously for the quality of our work

Values – The **VALUES** of the Washoe County Department of Water Resources are

“Respect for People”

“Protecting the Environment”

“Maintaining Fiscal Responsibility”

“Operating Safely for the Public and Our Employees”

“Excellence”

“Integrity”

Mission – The **MISSION** of the Washoe County Department of Water Resources is

“To Provide Quality Product and Service to Our Community Through Teamwork, Accountability and Professionalism”