

## What is Non-Medical Home Care?

Non-medical home care is assistance with activities of daily living, which are discussed below. This avenue of care enables a person to receive services in the privacy of their home, which can lengthen the time they are able to stay at home safely and comfortably. It can also reduce hospital readmission rates. An agency representative conducts a comprehensive in-home assessment to identify the client's needs and to develop a plan of care. The client and family participate in this process which includes setting a schedule of days and times of service. Services can be provided from one hour to 24 hours a day 7 days a week.

Non-Medical home care providers work in conjunction with Intermediary Service Organizations, Home Health Agencies and Hospice, offering the non-medical care that is not provided by them.

Services are charged by the hour. The personal care attendants, or caregivers, are employed by the Agency. As a result the agency is 100% responsible for all costs related to the employee and protects the client against workers compensation claims among other risks. An agency also provides back-up coverage if a caregiver calls-off a shift.

### Standard Services - Assistance With

- ◇ Bathing, dressing & personal care
- ◇ Preparation of healthy meals
- ◇ Light Housekeeping
- ◇ Transportation
- ◇ Any other minor needs related to the maintenance of personal hygiene
- ◇ Grocery shopping
- ◇ Customized schedules
- ◇ Medication Reminders
- ◇ Companionship
- ◇ Laundry/linens

Contact one of our in home Personal Care Agencies to find out what services they can offer your loved one. Visit our website for more information at [www.pcanv.org](http://www.pcanv.org)



## RESOURCES

Nevada Aging & Disability Services Division  
<http://www.nvaging.net/>

National Association for Healthcare Quality  
<http://www.nahq.org/>

Department of Health & Human Services  
[www.dhhs.nv.gov](http://www.dhhs.nv.gov)

Nevada Division of Public & Behavioral Health  
[www.health.nv.gov/HCQC\\_Contacts\\_HF.htm](http://www.health.nv.gov/HCQC_Contacts_HF.htm)

Nevada Revised Statutes  
<http://www.leg.state.nv.us/NRS/NRS-449.html>



**Member Agencies** represent the highest quality, most ethical agencies in the Personal Care Industry. To ensure the community receives the highest quality care from member agencies and benefits from PCAN member agency's outstanding ethics.

To become a full or affiliate member go to [info@pcanv.org](mailto:info@pcanv.org).

✉ [info@pcanv.org](mailto:info@pcanv.org)



**Personal Care Association of Nevada**  
**Quality - Integrity - Unity**





## MISSION STATEMENT

The Personal Care Association of Nevada was founded with the intention of encouraging the development and the delivery of the highest quality of non-medical personal care, social and supportive services to the aged, infirmed and disabled. In the process of bringing these essential services to those in need, the Association and its members seek to establish and retain the highest possible level of public confidence.

### QUALITY OF CARE WITH PCAN AGENCIES

- ◇ In home assessments, written care plans and supervisory follow-up exist.
- ◇ Back-up coverage available if a caregiver calls off a shift.
- ◇ In home Supervisory Visits occur with regularity.
- ◇ Solicit feedback from client and family on quality of care.



## Why Hire a PCAN Agency?

### Highest Quality

PCAN was founded with the intention of encouraging the development and the delivery of the highest quality of non-medical personal care, social and supportive services to the aged, infirmed and disabled. In the process of bringing these essential services to those in need, PCAN and its members seek to establish and retain the highest possible level of public confidence.

### Compliance with Federal & State Regulations

All PCAN agencies pledge to comply with all State and Federal regulations surrounding the Personal Care Industry, as well as the prevailing labor laws. All agencies are licensed by the Department of Health Care Quality and Compliance. All agencies pledge to comply with the PCAN code of ethics, which includes operating with integrity and at the highest level of ethical standards. All agencies will covenant to protect and preserve the basic rights of their clients and to deal with them in an honest and ethical manner.

### Finding the right person With PCAN

You can be assured that Caregivers are employees who meet the following criteria.

- ◇ Caregivers are legally in the US.
- ◇ Caregivers are properly trained, background checked, as well as current in CPR and First Aid.
- ◇ The Agency is properly licensed protecting the referring facility from possible fines for directing care to unlicensed providers.

### Liability Coverage & Concerns with PCAN Agencies

Payroll taxes, unemployment insurance and workers compensation coverage are paid by the agency.

Professional liability coverage is maintained by the agency.

Caregivers are bonded and the agency has put up an additional bond to guarantee continued services until you can be reassigned to a new agency in the event of the agency closing.

### Payment Sources Include

- ◇ Private Pay
- ◇ Veteran's Administration
- ◇ Long-term care Insurance
- ◇ Medicaid (*Only certain agencies accept Medicaid*)
- ◇ Assorted Grant funding through various community & national non-profit organizations



72% of all Americans will need home care as they age.

**SENIOR CARE** As older adults begin to experience declines in their physical and sensory capabilities, they will need products and services that help them maintain their lifestyles and activities. PCAN agencies can provide flexible scheduling, to allow seniors to maintain an independent lifestyle or provide help recovering from a hospital stay or illness.

**NON-MEDICAL** care is assistance with activities of daily living. This avenue of care enables a person to receive services in the privacy of their home. An agency representative conducts comprehensive in-home assessments to identify the client's needs and to develop a plan of care.

### Caregiving in the U.S.

- 65.7% of family members have served as unpaid caregivers.
- 66% are female.
- 69% of the recipients have long-term physical conditions.
- 20.4 hours is the average time spent by family members weekly providing care.
- 17% of family feel their health has worsened due to strain of caregiving.
- 53% feel caregiving has taken away from family and friends.

### Population Statistics

- **Demand** for caregiving has increased from 67% to 77% since 2009.
- Predominate age of recipient is over 50.
- 51% of family caregivers are also caring for children.
- Average duration of care is 4.6 years.
- **Paid** help has increased from 19% to 37% in 2009.
- 66% of caregivers have gone in late, left early or missed time from work to deal with caregiving.

*All Statistics from AARP Report "Caregiving in the US 2009"*



Finding the right people to care for your loved ones in the home can be made with more assurance using a member of PCAN.