

The background of the slide features the Nevada State Seal, which is a circular emblem. It depicts a landscape with a mountain range, a river, and a windmill. The seal is surrounded by a ring of stars. The text "NEVADA" is visible at the top and "STATE OF" at the bottom of the seal. The seal is rendered in a light blue color, matching the overall theme of the slide.

# Delays in Death Reporting

Presented by:  
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Nevada State Board of Funeral and Cemetery Services

# Overview

- ▶ June 2020 - The Funeral and Cemetery Services Board brought to the attention of the Sunset Subcommittee of the Legislative Commission delays in death reporting process. Specifically, what appeared to be delays with physicians signing cause of death on the death certificate
- ▶ August 2020 - Sunset Subcommittee voted to send letters to various boards and agencies to recommend that they work together to expedite records process for grieving families
- ▶ October 2020 - Senator Spearman sent a letter via email to various boards and agencies advising them of the request
- ▶ December 2021 - Sunset Subcommittee requested updates on efforts



# Boards and Agencies Receiving Request

Board of Medical Examiners

State Board of Osteopathic Medicine

State Board of Nursing

Nevada Funeral and Cemetery Services Board

Bureau of Health Care Quality and Compliance

State Registrar of Vital Statistics

State Board of Health

# Obstacles to Timely Death Reporting



Certifier not signing death certificate timely (within 48 hours of being assigned certifier) NAC 440.160



Funeral home not entering basic information into EDRS (within 24 hours of receiving body) NAC 440.162



Family not providing vital information for record timely

# Efforts to Inform



Meetings and discussions between boards and agencies



Email blasts to licensees



Newsletters sent to licensees with information



Website links to information



# Efforts to Educate

Vital Records created “how-to” videos sent with new user access (sometimes delays with doctors signing involves problems with technology)

Vital Records offers live webinar trainings

Vital Records created training videos based on roles within EDRS

Medical Board is assisting with getting Vital Records training approved for continuing medical education

Funeral Board has revised law training to include more information on timely death reporting and will be offering remotely for continuing funeral education

# Efforts to Enforce

Medical Board provided a dedicated staff member to assist funeral homes when there are delays with doctors signing

Complaint process is bypassed with Medical Board and DO Board

Funeral Board investigates cases involving funeral homes not creating records timely

# Results

- ▶ Recent feedback from multiple funeral homes over the past year is that doctors signing timely has been greatly improved by being able to contact Medical Board for assistance
- ▶ Medical Board reports assisting 14 funeral homes over the past year
- ▶ Funeral Board has multiple active cases with funeral homes failing to create record within 24 hours



# Questions?

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