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Governor



Richard Whitley
Director

State of Nevada Department of Health and Human Services

COVID-19 Impact to Seniors
Aging and Disability Services Division

Adrienne Navarro



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Helping people. It's who we are and what we do.



Agenda

1. Impact of COVID-19 Pandemic
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 2. Health, Safety, and Welfare
2. COVID-19 Data
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3. ADSD Response
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Impact of COVID-19 Pandemic on Older Adults in Nevada



Social Isolation

- Community settings
 - Senior Centers
 - Adult Day Cares
 - Libraries
 - Places of Worship
 - Etc.
- In-home
 - Personal Care Services
 - Family & Friends
- Long-Term Care Facilities and Congregate Residential Settings
 - Visitation
 - Activities
- Technology
 - Internet access
 - Equipment
 - Experience





Health, Safety and Welfare

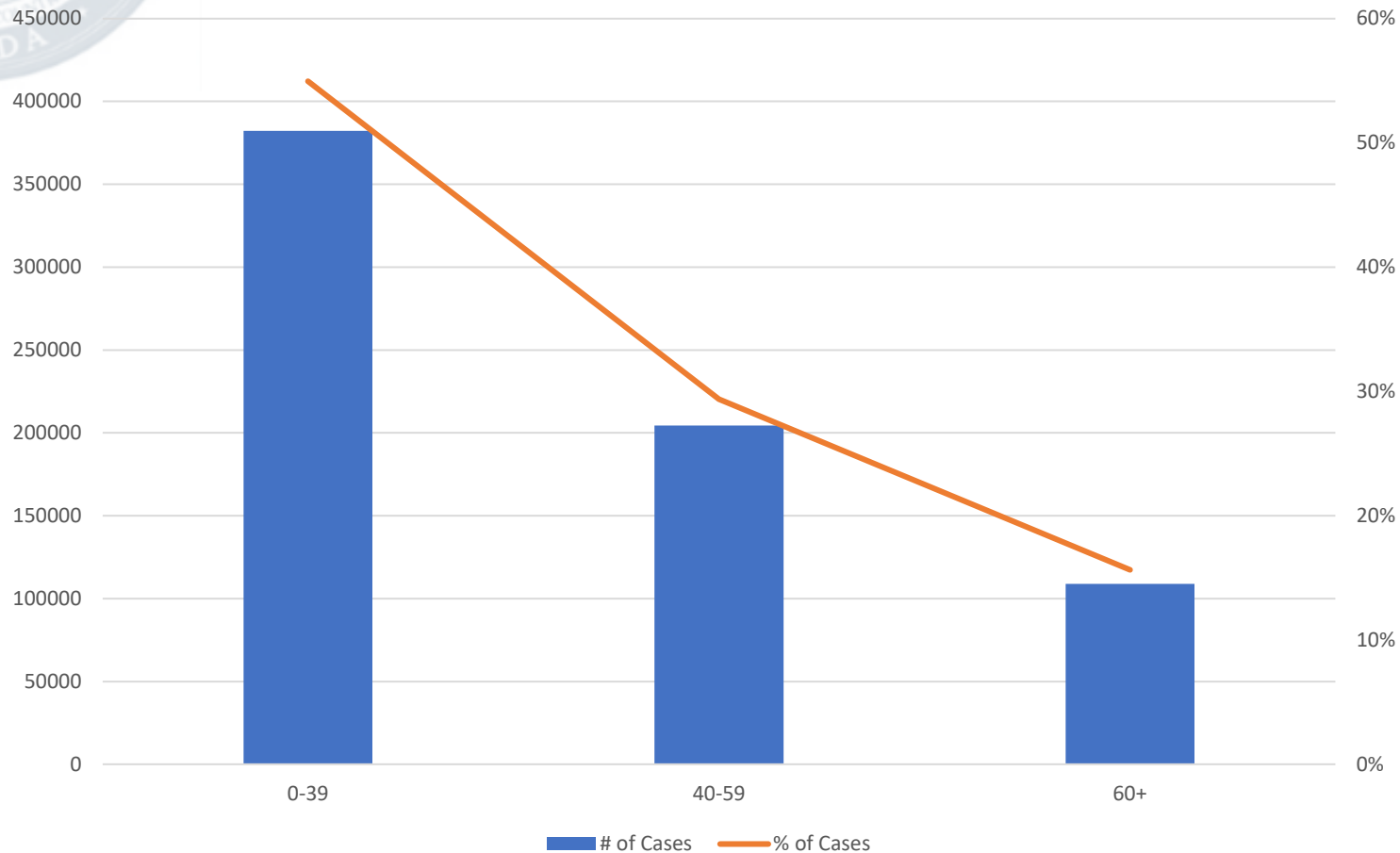
- Health care access limited in general
- Limited in-home services
- Increased reliance on crisis services
- Delayed admission to Long Term Care (LTC) facilities and Congregate Residential Settings
- Care and oversight of residents in LTC and Congregate Residential Settings
 - Issues with care overall
 - Lack of person-centered care
 - Residents' rights
 - Complaint investigations limited
 - Residents' concerns



COVID-19 Data



COVID-19 Cases by Age

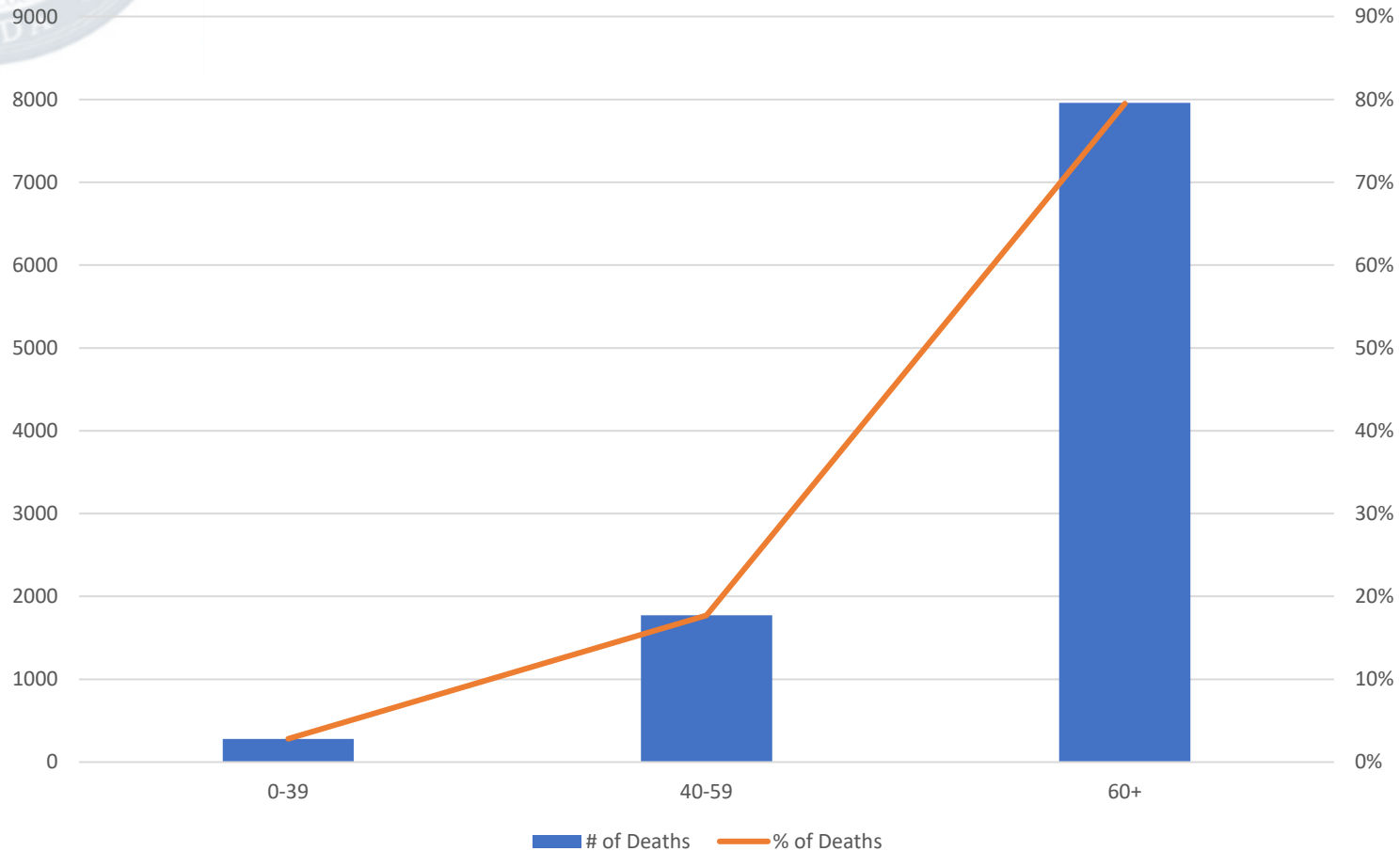


Source:

[Coronavirus \(COVID-19\) in Nevada - Nevada Health Response \(nv.gov\)](https://nv.gov/coronavirus) – Data as of 3/21/22



COVID-19 Deaths by Age



Source:

[Coronavirus \(COVID-19\) in Nevada - Nevada Health Response \(nv.gov\)](https://nv.gov/coronavirus) – Data as of 3/21/22



Aging and Disability Services Division(ADSD) Response





Direct outreach to ADSD clients

- ADSD staff contacted all older adult, direct service clients
 - Clients identified as high risk (based on support system, availability of resources, any other health and safety concerns) were contacted on a regular basis to ensure health and safety.
- Adult Protective Services continued to conduct home visits
 - Interviews conducted with pandemic safety in mind, such as outdoor on a porch, through a window, etc.



Innovations

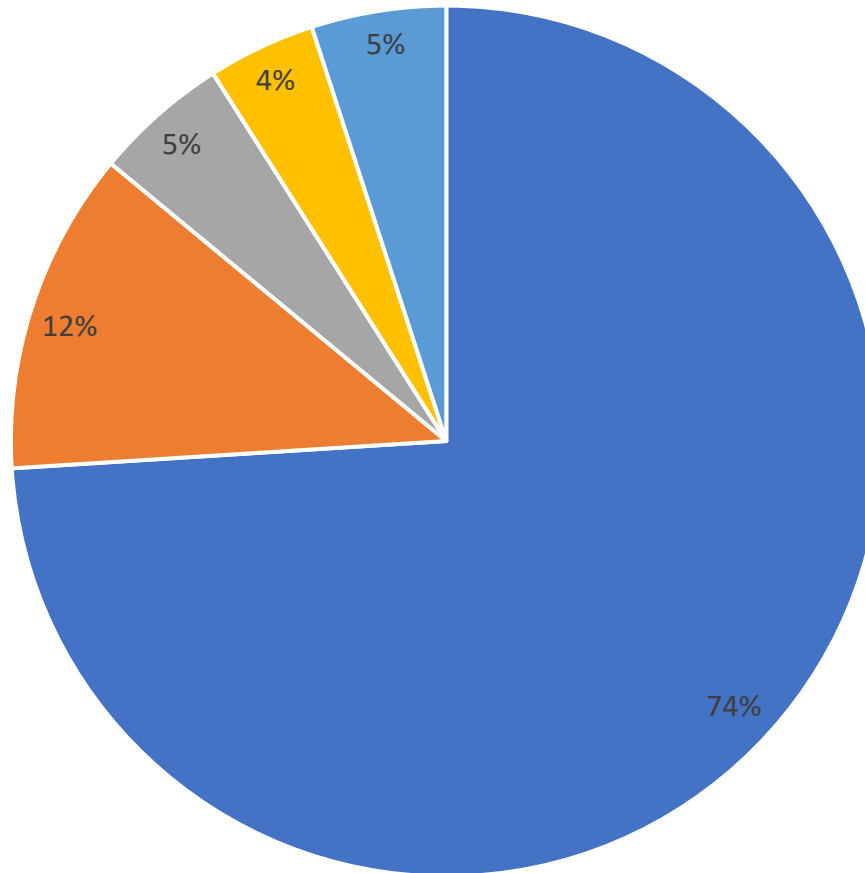
- NV COVID Aging Network Response
 - Coordination of service providers for a rapid response to immediate needs = food, medication, telehealth services, and social support programs.
- Long Term Care Ombudsman Program
 - Purchased tablets for every long-term care facility in the state to increase communication
 - Purchased visitation booths for all skilled nursing facilities
 - Made phone and video calls to residents and staff and conducted window visits and outdoor visits.
- Legal Services
 - Funding to respond to COVID-19 civil legal needs such as evictions.

Federal Funding

- Since April 2020, ADSD has received 21 Federal Awards from the following acts:
 - Families First – Older Americans Act
 - Coronavirus Aid, Relief, and Economic Security (CARES) Act – Older Americans Act
 - CARES Act – No Wrong Door/Aging and Disability Resource Center(ADRC) System
 - Consolidated Appropriations Act – Older Americans Act
 - Consolidated Appropriations Act – SSA Title XX
 - Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act – No Wrong Door/ADRC System
 - American Rescue Plan Act (ARPA) – Older Americans Act
 - Public Health Workforce Funding
- Total Received to Date: **\$24,869,163**

ADSD Subaward Funding to Community Partners

% Funding By Category



■ Food Security ■ Health Promotion ■ Caregiver Services ■ NV Care Connection ■ Other

Federal Flexibility

- Emergency Declaration
- Older Americans Act
 - Congregate Meals
 - Drive through meal pick up, home-delivered meals and home delivered grocery programs
 - Simplified application process
- Medicaid Home and Community Based Services (HCBS) Waiver Appendix K
 - Alternative methods of service delivery
 - Adult Day Care permitted provide services to those in their own home via telephone, Zoom, TEAMS, and any other platform that supported recipient participation
 - Legally Responsible Individuals (LRI) were permitted to be reimbursed for services provided to the individual



Future – Post Pandemic



Future – Post Pandemic

- Future of Funding
 - Return to pre-pandemic levels of funding
 - Increased number of older adults needing services
 - Maintain services = gaps in direct services and unmet needs
 - Food security
 - Social Support
 - Navigation Assistance
- Challenges
 - Inflation – food, gas, materials
 - Lack of affordable housing
 - Provider shortages
 - Lack of state infrastructure to provide technical assistance and support



Questions?



Contact Information

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Acronyms

- ADSD – Aging and Disability Services Division
- ADRC – Aging and Disability Resource Center
- ARPA - American Rescue Plan Act
- CARES - Coronavirus Aid, Relief, and Economic Security
- CRRSA – Coronavirus Response and Relief Supplemental Appropriations
- HCBS – Home and Community Based Services
- LRI - Legally Responsible Individuals
- LTC – Long Term Care