

Nevada Care Connection Resource Center



Who does NVCC serve?

- Serving Nevadans since 2005
- There are five resource centers in Nevada
- One on one assistance to older adults, people with disabilities, caregivers and families



What does NVCC do?

The Resource Centers help people by using a person-centered approach:

- know what OPTIONS are available,
- PLAN for care, and
- CONNECT with services of their choice.



Information and Referral

- Nevada Care Connection provides individuals with basic information of the different resources available in their community.
 - This process generally takes about 15-20 mins as it helps gather basic demographic information and to understand what kind of services the person is looking for.
 - Intake specialist generally provide education on what Resource Navigation is and provides a warm hand off.

Resource Service Navigation

- Resource Service Navigation provides interactive process where individuals not only receive information and referrals but guidance to receive informed choices about long-term supports.
- **During this process, the Resource Service Navigator will:**
 - Focus on person-centered approach
 - Complete an assessment to include strengths, goals, support systems
 - Assists with appropriate applications based on the individuals choices and needs
 - Creates a service plan with the client so they know what NVCC is helping with and how they will move forward with their Navigator
 - Navigators can follow up to ensure services are in place, at the request of the client

Case Management

The need for case management is identified during the Resource and Service Navigation process

- Eligibility priority is given to individuals who have dementia/ suffer from memory loss that hinders their ability to maintain services long term.

How do you refer

- Fill Out the Online Assessment
- Go to www.nevadacareconnection.org and scroll down to “Connect” and click [“Self-Assessment”](#)
- Call designated number– refer to last slide
- Email – refer to last slide



- **Northern Nevada Partners**

- **Access to Healthcare Network:** 877-861-1893 *Serving:* Churchill, Douglas, Mineral, Pershing, Storey, Washoe, Elko, Eureka, Humboldt, Lander and White Pine counties

adrc@accesstohealthcare.org

- **Carson City Senior Center:** 775-883-0703 *Serving:* Carson county

screception@carson.org

- **Lyon County Human Services:** 775-577-5009 *Serving:* Lyon county

rwilliams@lion-county.org

- **Southern Nevada Partners**

- **Jewish Family Service Agency:** 702-933-1191 *Serving:* southeast Clark county including Henderson, Boulder City, and Laughlin
ncc@jfsalv.org

- **Nevada Senior Services:** 702-364-2273 or 844-850-5113 *Serving:* the greater Clark county region including Las Vegas, North Las Vegas, and Mesquite. Also serving Nye, Esmeralda, and Lincoln counties

ccrc@nevadaseniorservices.org