

Joe Lombardo
Governor



Richard Whitley
Director

Aging Services & Agency Updates

Aging and Disability Services Division

Arianna Ramos, Social Services Manager
Marie Coe, State Long Term Care Ombudsman
LaDonne Knighten, Social Services Chief

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Department of Health and Human Services

Helping people. It's who we are and what we do.



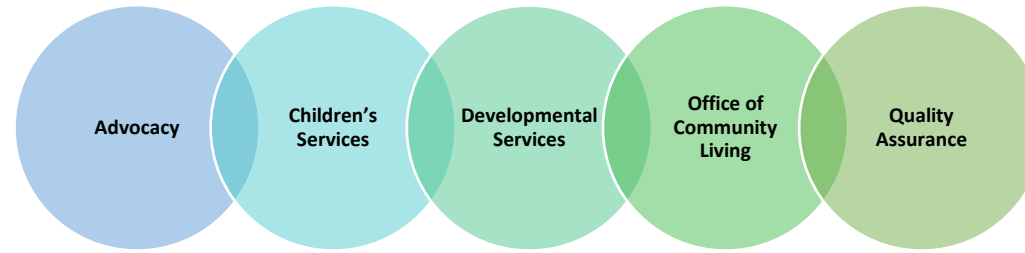


Agenda

1. Summary of Agency Operations
2. Home and Community Based Services
3. Community Service Programs
4. American Rescue Plan Act (ARPA) Projects
5. Legislative Updates
6. Questions



Summary of Agency Operations



Advocacy: The Adult Protective Services (APS) program receives and investigates reports of abandonment, abuse, neglect, self-neglect, exploitation, and isolation of vulnerable adults and persons aged 60 years and older. The Long Term Care Ombudsman program advocates for residents of nursing homes, residential facilities for groups and residential care facilities. An Advocacy Attorney provides education, and policy advocacy for the division. The Office for Consumer Health Assistance (OCHA) assists consumers and injured employees with understanding their rights and responsibilities under various health care plans, policies of industrial insurance, education and advocacy to those who have insurance through an employer, managed care, individual health policies.

Children's Services: Nevada Early Intervention Services (NEIS) identifies infants and toddlers who are at risk for or have developmental delays or disabilities. The Autism Treatment Assistance Program (ATAP) provides treatment for children up to age 19 who are diagnosed with autism spectrum disorder.

Developmental Services: Provides or purchases services for people with intellectual disabilities and developmental disabilities and their families with the goal of maximum independence and community inclusion. Services are funded by Medicaid Title XIX through the Home and Community Based Waiver for the Intellectually Disabled, Title XX and State General Fund. Services are provided through three regional centers statewide.

Office of Community Living: The Office of Community Living (OCL) provides a complex array of services to people with disabilities and older adults, as well as family caregivers. Community services are provided through competitive grants. Services to older adults and persons with disabilities found to be at risk of institutionalization are provided through the Home and Community Based Services Waiver for the Frail Elderly and Persons with Physical Disabilities. This unit includes the Assistive Technology for Independent Living, and the Communication Access Program for persons who are Deaf or hard of hearing.

Administration and Quality Assurance: Provides quality assurance through provider certification, monitoring, and investigations to ensure compliance with state and federal regulations. Monitoring system improvement plans to ensure quality services. Information technology, fiscal support, and personnel services.



Home and Community Based Services

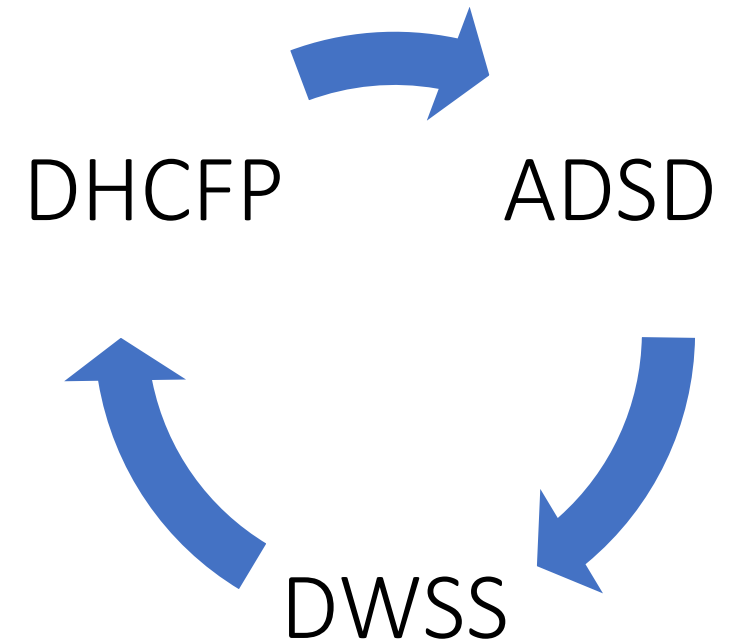
- Nevada's Home and Community Based Services (HCBS) programs support individuals with functional limitations with everyday activities to enable them to stay in their homes or communities.
- Services are chosen by the individual receiving the service based on eligibility.
- Types of services offered:
 - Case management
 - Chore
 - Homemaker
 - Respite
 - Personal Emergency Response System
 - Adult Day Care
 - Attendant Care
 - Adult Companion
 - Home Delivered Meals
 - Specialized Medical Equipment
 - Environment Accessibility Adaptation
 - Assisted Living/Residential Facility for Groups



HCBS Waiver Eligibility Criteria

1915(c) HCBS Waivers

- HCBS Frail Elderly Waiver (FE)- serves individuals aged 65 or older that meet a nursing facility level of care and who are at risk of nursing home placement and have a waiver need.
- HCBS Physically Disabled Waiver (PD) - serves individuals of all ages who have a documented physical disability and who meet a nursing facility level of care who are at risk of nursing facility placement and have a waiver need.
- Waivers require a financial approval which is completed by the Division of Welfare and Supportive Services (DWSS) and a final approval issued by the Division of Health Care Financing and Policy (DHCFP).





HCBS State Funded Options

- Personal Assistance Services (PAS) - serves individuals aged 18 or older who have a documented physical disability, require assistance with activities of daily living tasks which include bathing, toileting and eating, and must meet the income criteria as outlined in the Nevada Administrative Code (NAC) 427A.725.
- Community Options Program for the Elderly (COPE) - serves individuals aged 65 or older that meet a nursing facility level of care, and who meet the income and resources criteria as outlined in the Nevada Administrative Code (NAC) 427A.402



Community Service Programs

- Approximately \$16.8 million received from Federal Grants and state funding was used to support community partners in State Fiscal Year (SFY) 2024.
- Community partners are funded to provide outreach and direct assistance to older adults, persons with disabilities, and family caregivers, to address their long-term services and supports needs.
- Gateway to Community Services:
 - ❖ Nevada 211 – information and referral call center and website
 - ❖ Relay Nevada – access to telecommunications for persons who are deaf, hard of hearing and speech impaired
 - ❖ Nevada Care Connection – Nevada’s Aging and Disability Resource Center network designed to provide resource and service navigation to individuals of all ages



Community Services Programs (Cont.)

Resources and services provided through community partners include:

- In Home Services - Senior Companion, Home Modifications and Repair, and Homemaker
- Nutrition – Congregate Meals, Home Delivered Meals, Food Security
- Transportation – Direct Services and Vouchers
- Caregiver Support – Respite Care, Support Groups, and Education
- Assistive Technology and Independent Living Services
- Nevada Assistive Technology Collaborative
- Medicare Assistance Program – Medicare Outreach and Counseling
- Legal Assistance – Free advice and representation for older adults
- Health Promotion Services – Evidence-based programs



ARPA Innovation Projects

Project Name	Summary
Assistive Technology, Home Modifications/Repair, Bed Bug Remediation	Statewide - Address waitlists in the Assistive Technology for Independent Living program and the Home Safety, Modifications and Repair program. Increase access to Bed Bug Remediation services.
Business Process Re-Engineering	Statewide - Hire consultant to evaluate existing business processes, identify opportunities to streamline processes and create efficiencies.
Community Based Care Capacity Building	Statewide – Support construction, equipment, licensure or other modifications needed to expand bed capacity in residential facilities for groups.
Data System Modernization and Integration	Statewide- Contract vendor to design, develop, and implement ADSD’s data system modernization. Contract two Information Technology (IT) augmentation positions.
Specialized Intensive Services for Developmental Services	Statewide - Development of contracted Intensive Behavioral Support Homes for people with Intellectual or Developmental Disabilities (I/DD) and/or Behavioral Health diagnosis.
Agency Operations	Statewide - Hire a consultant to offer technical assistance, research, stakeholder engagement, and implementation of CMS Home and Community Based Services Quality Measure Sets and HCBS Settings Rule.
Enhancing Health Literacy for Underserved Populations	Statewide - Increase visibility of ADSD programs and services through a multimedia approach to include website redesign, marketing and outreach efforts.
Home Delivered Meals for Older Adults	Statewide - Address waitlists and equipment needs of existing home delivered meal programs and increase program capacity.



ARPA Innovation Projects (Cont.)

Project Name	Summary
Homemaker Program Services	Statewide - Address waitlists of existing Homemaker and Chore services providers and increase capacity through implementation of innovative service delivery options.
NEIS Analysis Contract	Statewide - Consultant to conduct an analysis of the Nevada Early Intervention Services model and provide recommendations on the best proactive service delivery model.
Personal Care Workforce Impact	Statewide - Develop a consensus-based training curriculum for direct care workers in personal care, respite, and adult day care as well as other direct care industries. Looking to offer recruitment and retention incentives.
Resource & Service Navigator Capacity	Statewide – Increase capacity to offer Resource & Service Navigation, promote Nevada Care Connection and enhance training to serve specific populations.
Telehealth Workforce Training	Statewide - Expand existing efforts to support training of health care providers to offer telehealth services.
Telemedicine Carts	Statewide - Purchase of mobile telemedicine carts for telehealth delivery of services.



Legislative Updates

- **SB 298: Involuntary Discharge of resident in Residential Facility for Groups**
 - Consistent contracts: reason, location, assistance from LTCOP
 - Increased discharge protection and allows legal representation
- **AB 119: Vulnerable Adult Fatality Review Committee**
 - Reviews deaths related to vulnerable adult abuse to improve responses from adult protective services, health care providers, law enforcement, prosecutors, victim assistance providers, and other stakeholders.
 - Results can promote policy changes, identify service gaps, increase public awareness, and positively impact Nevada residents' safety and health.
- **AB 202: Electronic Communication Devices in Skilled Nursing Facilities**
 - Communication device and oversight of care provided
 - Choice of device, notification, procedure for roommate and residents with Guardian



Questions?



Contact Information

Arianna Ramos
Social Services Manager, HCBS
arramos@adsd.nv.gov
702-486-3846

LaDonne Knighten
Social Services Chief I
Community Services
lknighten@adsd.nv.gov
702-486-6372

Marie Coe
State Long Term Care
Ombudsman
macoe@adsd.nv.gov
775-842-7078



Program Information

Adult Protective Services

Report abuse by calling 1-888-729-0571 or reporting online:

<https://hssnvprod.wellsky.com/assessments/?WebIntake=3553A91C-45ED-4749-BF56-D900FF7D9A29>

Website:

<https://www.nevada211.org/aps/>

Long Term Care Ombudsman Program

Report concerns by calling 1-888-282-1155

<https://adsd.nv.gov/Programs/Seniors/LTCOmbudsman/LTCOmbudsProg/>

Nevada 211

Dial 2-1-1 on a touch tone phone from anywhere in Nevada

www.nevada211.org

Nevada Care Connection

<https://www.nevadacareconnection.org/contact-us/>

Relay Nevada

Dial 7-1-1 to use Hamilton Relay in Nevada

<https://hamiltonrelay.com/nevada/>



Acronyms

- AB – Assembly Bill
- ADSD – Aging and Disability Services Division
- APS – Adult Protective Services
- ARPA – American Rescue Plan Act
- ASD – Autism Spectrum Disorder
- ATAP – Autism Treatment Assistance Program
- CBC – Community Based Care
- CMS – Centers for Medicare and Medicaid Services
- COPE – Community Options Program for the Elderly
- DHCFP – Division of Healthcare Financing and Policy
- DS – Developmental Services
- DWSS- Division of Welfare and Supportive Services
- FE – Frail Elderly
- FY – Fiscal Year
- HCBS – Home and Community Based Services
- I/DD – Intellectual/Developmental Disability
- IT – Information Technology
- LTCOP – Long Term Care Ombudsman Program
- MAP – Medicare Assistance Program
- NAC – Nevada Administrative Code
- NEIS – Nevada Early Intervention Services
- OCHA – Office of Consumer Health Advocacy
- OCL – Office of Community Living
- PAC – Planning, Advocacy and Community Services
- PAS – Personal Assistance Services
- PD – Physically Disabled
- QA – Quality Assurance
- RRC – Rural Regional Center
- SB – Senate Bill
- SFY – State Fiscal Year
- SMP – Senior Medicare Patrol