



Washoe County Homeless Services & Affordable Housing

February 29, 2024



Homeless Services & Affordable Housing

Overview:

- Housing and Homeless Services
- Cares Campus
- Housing Affordability and Supply:
Development Policies and Incentives



Washoe County

Overview:

- 6,542 square miles
- Includes cities of Reno and Sparks
- 501,635 population (~116,000 in unincorporated Washoe)



Housing Continuum & Regional Roles



Housing and Homeless Services

Regional Priorities:

1. Centralized, Shared Client Data

All data for individuals experiencing homelessness is shared across organizations to improve program outcomes.

2. Unified, Regional Outreach

Consistently work as a coordinated, regional team to ensure that all individuals are reached, and data shared.

3. Housing Clients Faster

Enable coordination of all partners to connect people experiencing homelessness who are on the by-name list to available housing and available resources to help housing individuals faster.



Housing and Homeless Services

Regional Priorities:

4. Sheltering the Unsheltered

Using a housing first approach, ensure that our regional can provide emergency shelter and temporary housing to those in need.

5. Accessible Care for All

Expand staffing so that everyone who needs access has access to a case manager.

6. Regional Approach to Affordable Housing

In partnership with all jurisdictions, enable a regional direction to expand and fund sustainable, affordable housing options.



Housing and Homeless Services

Washoe County's Fiscal Year 2023-24 annual operating budget for homeless services = \$35.5 million

Initiatives:

- Nevada Cares Campus
- OUR Place Campus
- Northern Nevada Continuum of Care (CoC)
- Built For Zero – Washoe County
- Community Homeless Advisory Board (CHAB)
- Washoe County Sheriff's Office HOPE Team



Housing and Homeless Services

Initiatives:

- Rental assistance (ERA and ERA2 funding)
 - Total amount awarded: \$6,194,310
 - Total amount expended as of Dec 31, 2023: \$5,391,951
- Tenancy Support
- Washoe County Affordable Housing Trust Fund (AHTF)
- Affordable Housing Building and Planning



Nevada Cares Campus

The Campus Includes:

- Shelter - Bed - Meal
- Security
- Case Management
- Behavioral Health
- Medical
- Employment Support
- Focus on Permanent Housing Outcomes
- Reduction of Barriers



Nevada Cares Campus

Reduction of Barriers

- Cares Campus addresses common barriers.
- Cares Campus is the only option for many of our most vulnerable.
 - Property /Partners / Pets are allowed
 - No Sobriety Requirement
 - No Fees, Rent or Income
 - No Prior Program Completion Requirement
 - No Background or Criminal History Check
 - No ID Requirement

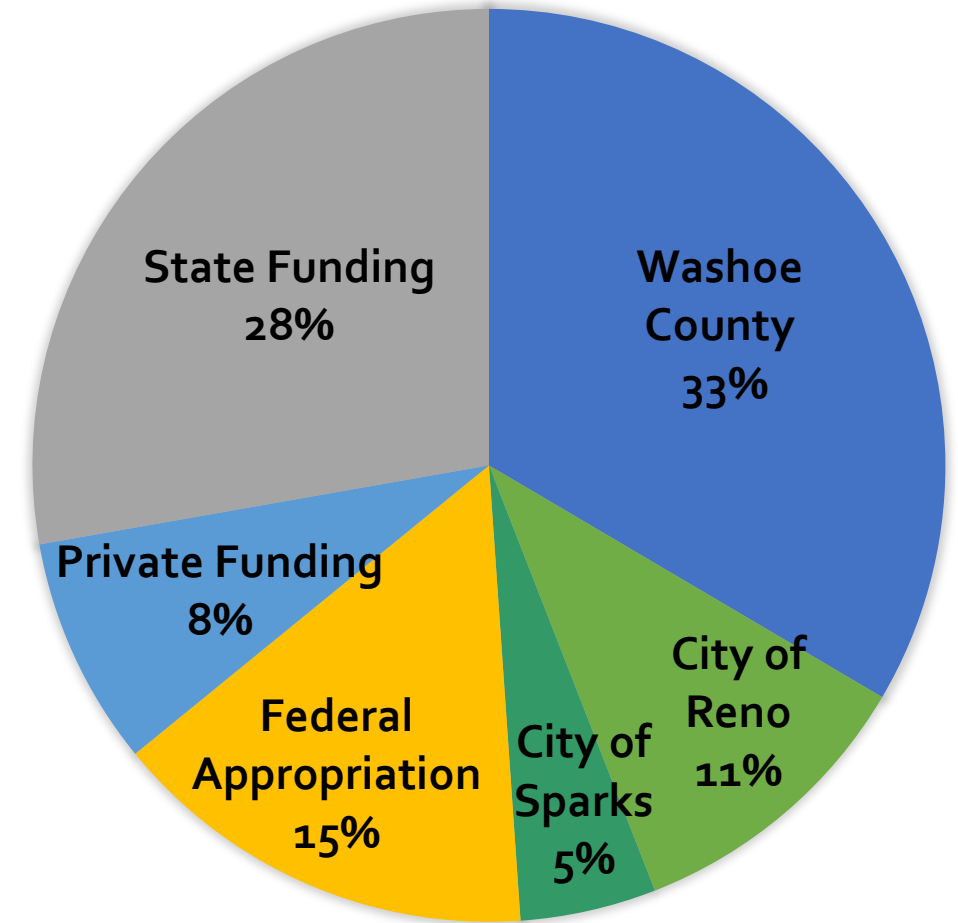


Nevada Cares Campus

Construction Budget

\$78.7 million

Interlocal Agreement Cost Share	\$38 million
Home Means Nevada Funding	\$21.9 million
Federal Appropriation	\$12 million
Fundraising Capital Campaign	\$6.4 million
Additional Washoe County Funding ARPA	\$400,000





Nevada Cares Campus



Nevada Cares Campus

Construction Overview:

- Safe Camp 50 Individual Units with Heat/Cooling (Complete)
- Phase 1: Land Purchase, Sprung construction, Temporary Bathroom/Showers (Complete)
- Phase 2: Sprung Improvements and Shower/Restroom/Laundry Buildings (Complete)
- Phase 3a: Resource Center and Winter Emergency Overflow (Complete)
- Phase 3b: Welcome Center: Intake, Security, Case Management, Training, Behavioral Health, Dining Room, Admin Offices (Under Construction)
- Phase 4: Supportive Housing (Under Construction)
- Line Drive Housing Project – Developer ASI (Construction beginning Spring 2024)



Nevada Cares Campus - Safe Camp



Nevada Cares Campus – Temporary Safe Camp

June 2021



Nevada Cares Campus – Permanent Safe Camp



Nevada Cares Campus— Phase II

Emergency Shelter Improvements & Shower / Restroom / Laundry Buildings



Nevada Cares Campus— Phase II

Emergency Shelter Improvements

Sprung Building

- 46,000 Sq Ft
- 6 Separate Dorms
- Secure Property Room
- 549 Beds
 - 396 Bunks
 - 153 Cubbies



Nevada Cares Campus— Phase II

Shower / Restroom / Laundry Buildings

- 26 Laundry Units
- 36 Showers
- 54 Restrooms



Nevada Cares Campus – Phase III

Resource Center



Nevada Cares Campus – Phase III

Resource Center



Nevada Cares Campus— Phase III

Welcome Center / Case Management & Therapy / Staff Offices / Dining Hall



Nevada Cares Campus– Phase III

Welcome Center / Case Management & Therapy / Staff Offices / Dining Hall

Welcome Center:

- Intake and Diversion
- Security
- Case Management & Behavioral Health Counselors
- Dining Hall
- Client Computers and Phones
- Training Room
- Nurse Office
- Staff Offices, Locker Space and Breakroom



Nevada Cares Campus— Phase III

Welcome Center / Case Management & Therapy / Staff Offices / Dining Hall



Nevada Cares Campus— Phase III

Welcome Center / Case Management & Therapy / Staff Offices / Dining Hall



Nevada Cares Campus – Phase IV

Permanent Supportive Housing



Nevada Cares Campus – Phase IV

Permanent Supportive Housing

Permanent Supportive Housing (“PSH”) is an innovative, cost-effective, and proven solution to addressing homelessness.

It combines affordable housing with services for homeless households who face complex medical, mental health and/or substance use issues that are co-occurring.



Nevada Cares Campus – Phase IV

Permanent Supportive Housing

Project:

- 50 units
- Common Space
- Computers/Phones
- Training Room
- Laundry
- Onsite Case Management
- 24 Hour Staff



Nevada Cares Campus – Phase IV

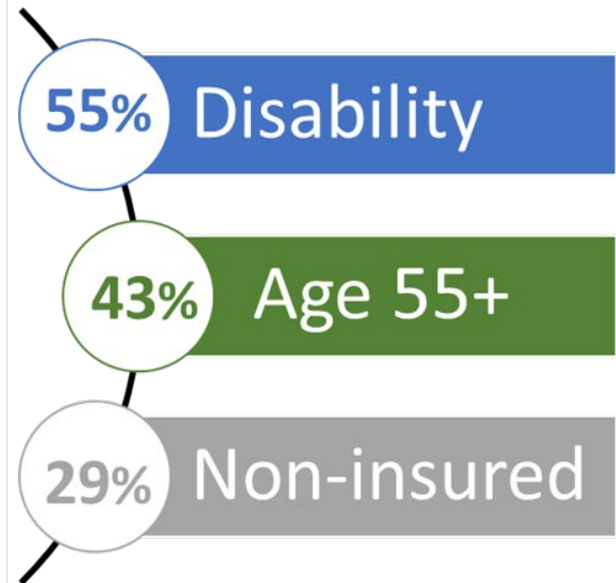
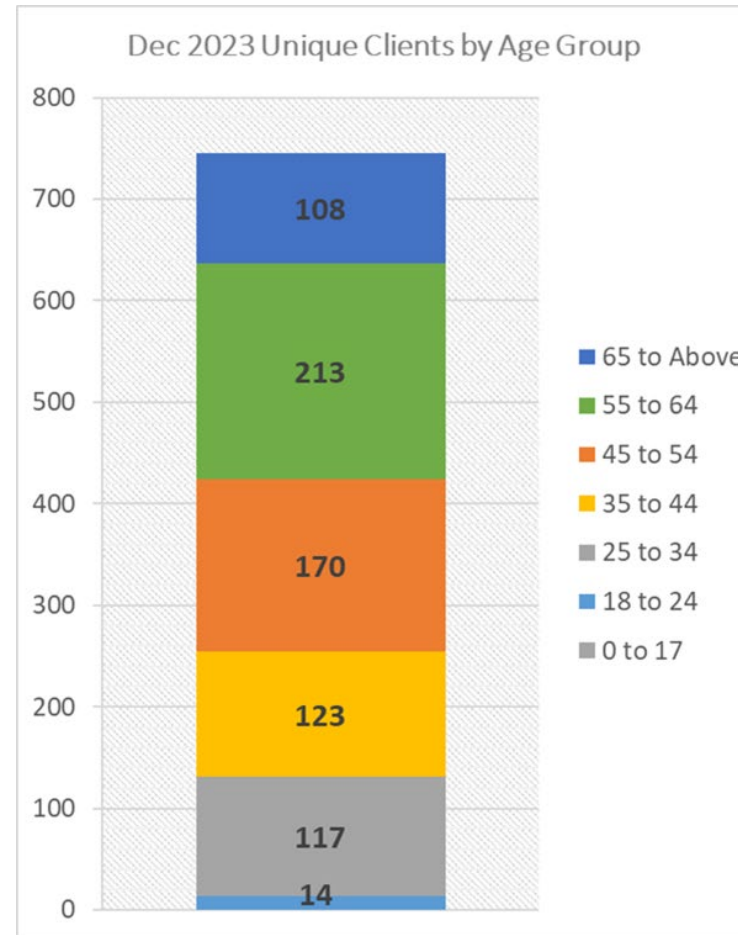
Permanent Supportive Housing



Nevada Cares Campus Outcomes

July 1, 2022 – June 30, 2023

- 2,795 Unique Clients Served
- 209,736 Total Bed Nights





Nevada Cares Campus Outcomes

- Decreased Law Enforcement Response
- Decreased Emergency Medical Services Response

\$161 / day
Detention

\$550 / trip
REMSA Transport

\$2,397 / day
Hospital



Nevada Cares Campus Outcomes

- Increased number of Partnerships with the Campus from 13 to 34 since May 2022
- Organized effort in our community leads to improved coordination and efficiency in providing services

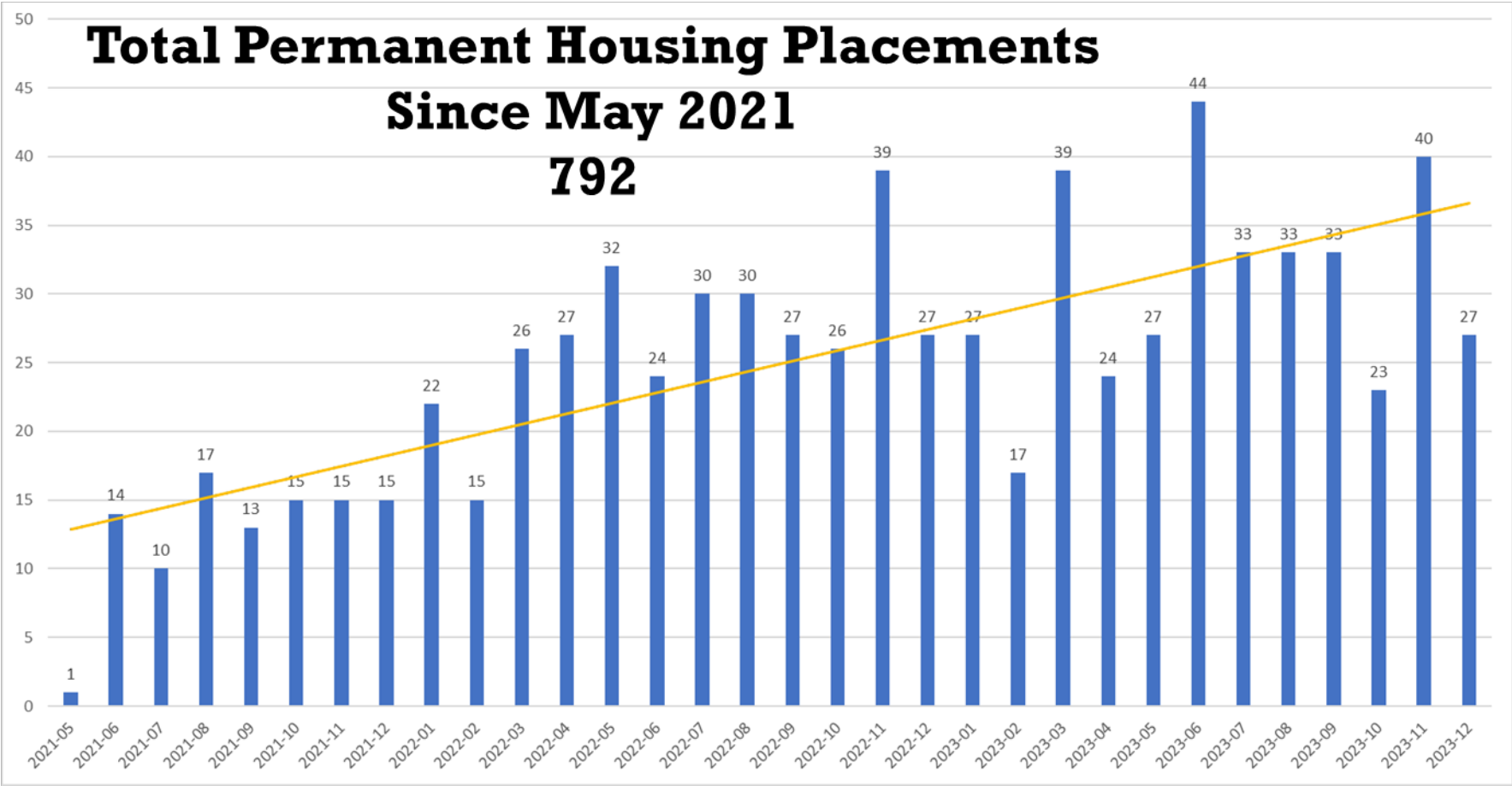
Cares Campus Partners

Anthem	Karma Box Project – Street Outreach	RISE
Bristlecone	Liberty Dental	Sierra Regional Center
Catholic Charities of Northern Nevada	Mindoula	Silver Summit
Chamber of Commerce	Mobile One Docs	Supercuts
City of Reno - Clean and Safe Team	Molina	VOA Restart
DETR – Department of Employment, Training, and Rehabilitation	Northern Nevada Adult Mental Health Services	Veterans Administration
Downtown Reno Partnership	Northern Nevada Behavioral Health	Vitality Unlimited
Eddy House	Northern Nevada HOPES	Washoe County Health District
Emergency Eviction Prevention Program of Nevada	Reno Behavioral Health	Washoe County MOST
Food Bank of Northern Nevada	Reno Housing Authority	Washoe County Regional Animal Services
Health Plan of Nevada/United Healthcare	Reno MOST	WC Health
	Reno Sparks Gospel Mission	



Nevada Cares Campus Outcomes

Tripled
Permanent
Housing
Placements

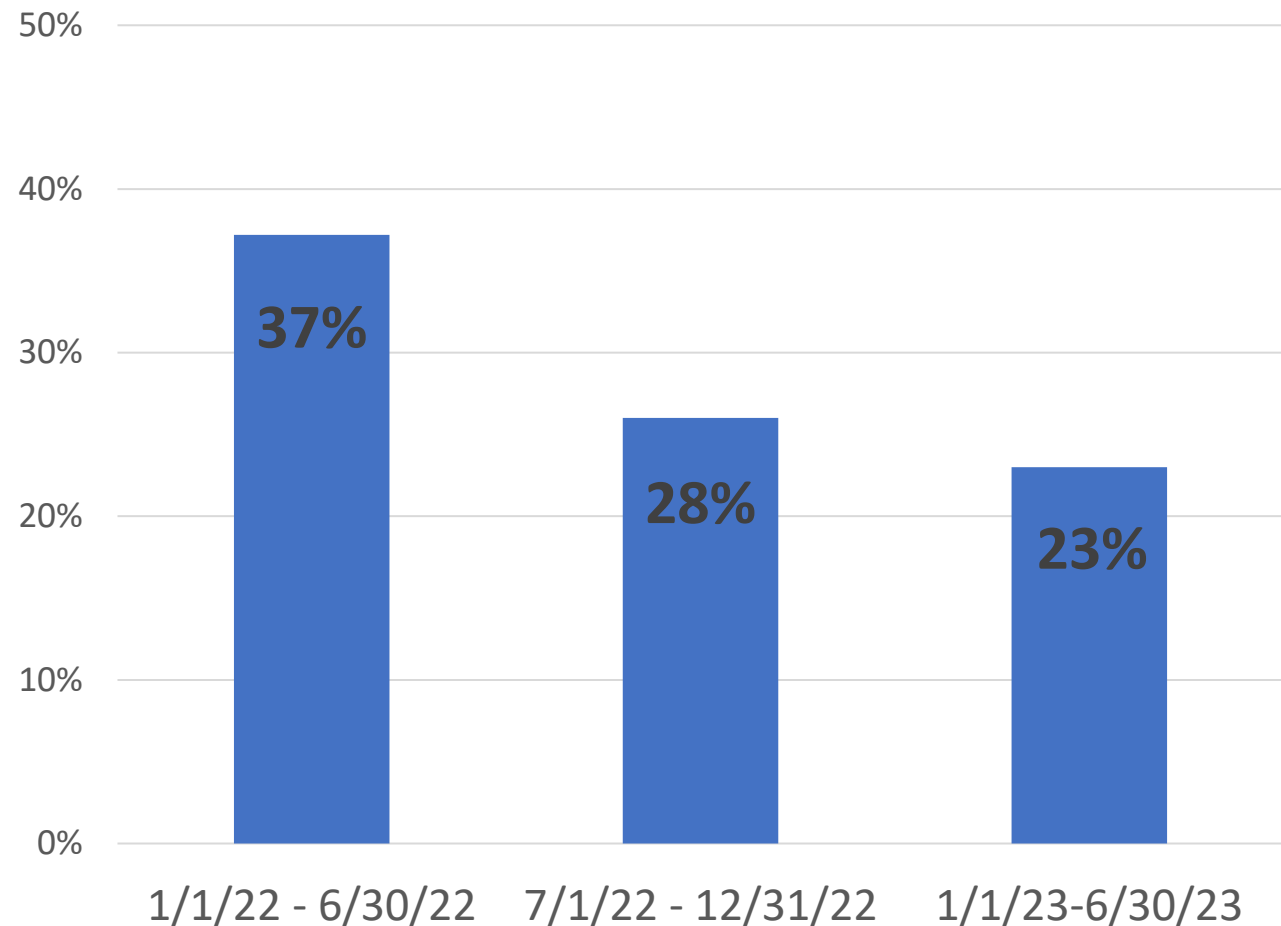




Nevada Cares Campus Outcomes

Decreased
Recidivism
Rate

Percent of individuals who have returned to homelessness within 6 months of being housed





Nevada Cares Campus Outcomes

- Decrease in overall individuals experiencing Homelessness
- Decrease of Unsheltered individuals
 - Point In Time Count
 - 46.5% decrease in 2022
 - 21% decrease in 2023





Housing Affordability and Supply: Toolbox

Planning and Zoning: Alternate permitting processes and development standards

Incentives: Soft subsidies and flexible policies

Funding: Direct subsidy and no/low interest financing



Housing Affordability and Supply

- **Two Washoe County Strategic Plan priorities:**
 - 1) Spur creation of affordable housing
 - 2) Increase and diversify overall housing supply
- **Accomplish by:**
 - Streamlining planning/permitting processes
 - Softening standards that create unnecessary barriers
 - Establish incentives
 - Implement easy wins and maintain forward momentum
- **Small efforts leading to larger cumulative impact**



Housing Affordability and Supply

- **Four initial “priority packages”**
 - 1) Focus on accessory dwellings and manufactured homes
 - 2) Make it easier to create missing middle and multi-family housing
 - 3) Create incentives specific to affordable housing projects and “starter homes” (ex. softening parking standards; offering density bonuses)
 - 4) Establish program to offset/waive development fees for qualifying projects
- **Streamline planning and permitting processes throughout**
- **Increase regional coordination**



Challenges needing support

Funding:

- Permanent Supportive Housing
 - Washoe County Affordable Housing Trust Fund
 - Permanent funding for Permanent Supportive Housing Services
- Tenancy Support
- Offsets to allow waivers/reductions in development fees

Other Challenges:

- Barriers to funding (reporting requirements, etc.)

Washoe County Homeless Services & Affordable Housing

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Data for the Cares Campus located:

[https://www.washoecounty.gov/homeless/Cares-Campus/Emergency Shelter/cares campus emergency shelter trends.php](https://www.washoecounty.gov/homeless/Cares-Campus/Emergency%20Shelter/cares%20campus%20emergency%20shelter%20trends.php)

