

Committee on Government Affairs

Secretary of State
Francisco Aguilar

Agenda

- Secretary of States Role in Licensing
- The Purpose of SilverFlume
- Project Orion Update
- Multijurisdictional Licensing
- Questions

Secretary of States Role in Licensing

The state of Nevada plays a crucial role in business licensing by overseeing and regulating the licensing process for businesses operating within its jurisdiction. The Secretary of State's role includes setting requirements, issuing licenses, and ensuring compliance with state laws and regulations related to business operations. Additionally, the Secretary of State's office provides resources and support to help new business owners navigate the licensing process effectively.

The Purpose of SilverFlume

SilverFlume is Nevada's centralized online platform that serves as a one-stop portal for businesses to conveniently conduct transactions with various entities, including state agencies, county, and municipal agencies. It offers a streamlined and efficient way for businesses to interact with different government bodies through a single online location.

Key:

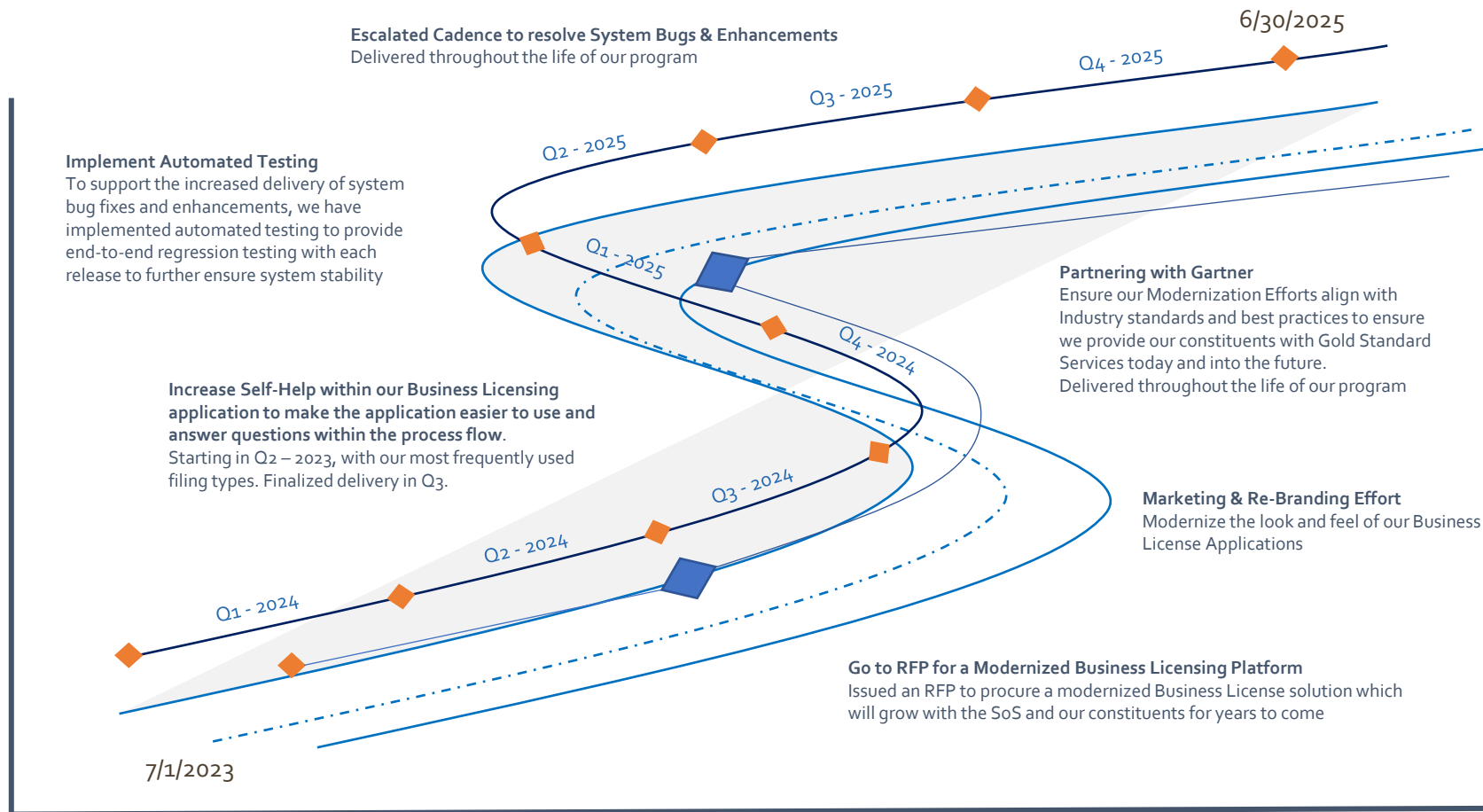


Business Licensing Services



Gartner – Large Internal Deliverables

Orion Portfolio Roadmap - External



Q1 – 2024 – Delivered

1. Improved Officer Search Functionality
2. Trademark Certification – Process Improvements
3. Notary Process Updates
4. Non-Title 7 Enhancements
5. Copies & Certificates – Enhancement

Q2 – 2024 – Delivered

1. Add the Ability to Merge Registered Agent Portfolios
2. Self Help Hover Icons Added to the following licensing services: 7-Business License Flows
3. Trademark Renewal Notice Attachment
4. Backend Flow Improvements
5. Infrastructure Enhancements
6. Increased Security Features

Q3 – 2024 – Delivered

1. Self Help Hover Icons work completed for all remaining most frequently used, Business License Flows
2. Proactive Credit Card Fraud Prevention Service
3. Enhanced systematic work queue management
4. Continued delivery of system-stabilizing bug fixes, at an accelerated rate (25-50 bugs per monthly release)

Q3 – 2024 – In-Progress – and more on the way!

1. Improved backend file storage processes
2. Enhanced data management processes
3. Complete delivery of our MVP identified fixes to stabilize our current licensing platform
4. Issue RFP to replace our current Business License platform, in a phased approach.

Note: Dates listed above are forecast to the best of our knowledge, at the time this slide was created. Items are subject to change as our portfolio matures. This slide will be updated quarterly.

Multijurisdictional Licensing

Overall, multijurisdictional licensing can simplify the licensing process for businesses operating in multiple locations, leading to increased efficiency, cost savings, and compliance with regulatory requirements.

1. Efficiency: Multijurisdictional licensing streamlines the process of obtaining licenses across different jurisdictions, saving time and resources for businesses.
2. Cost-effectiveness: By consolidating licensing requirements into a single process, businesses can reduce administrative costs associated with managing multiple licenses.
3. Compliance: Multijurisdictional licensing helps businesses ensure compliance with regulations in various jurisdictions, reducing the risk of penalties or legal issues.
4. Flexibility: Businesses can adapt more easily to changes in licensing requirements across different jurisdictions, allowing for greater flexibility in operations.
5. Centralized management: Multijurisdictional licensing allows businesses to centrally manage their licensing requirements, leading to better organization and oversight of licensing activities.

Research

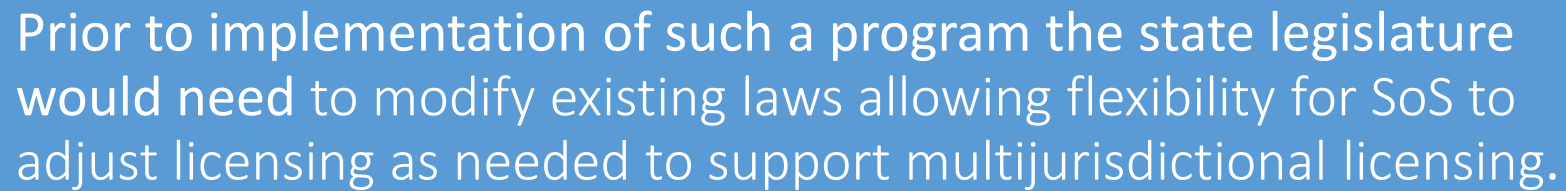
- We are currently conducting research to evaluate the feasibility and advantages of introducing a multijurisdictional licensing program. One region has already implemented this successfully.
- The Secretary of State (SoS) has established a working group to work together on enhancing the business environment in Nevada.
- State and local agencies are at different stages of modernization. By collaborating now, we aim to help the SoS better comprehend how we can align and provide improved support for businesses in Nevada.

Working Group Members

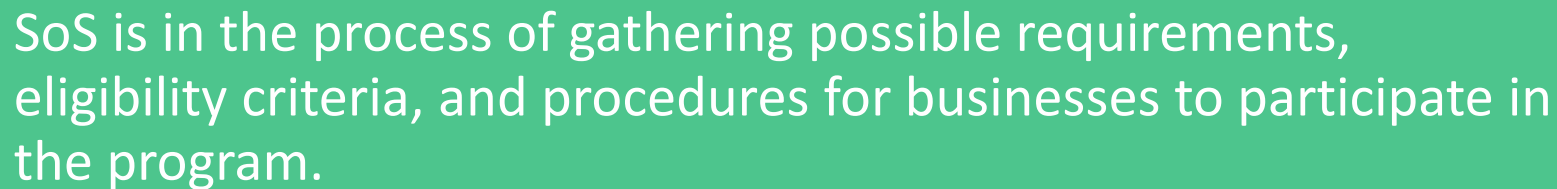
- Clark County
- City of Las Vegas
- Henderson
- City of Reno

Legislation and Regulation

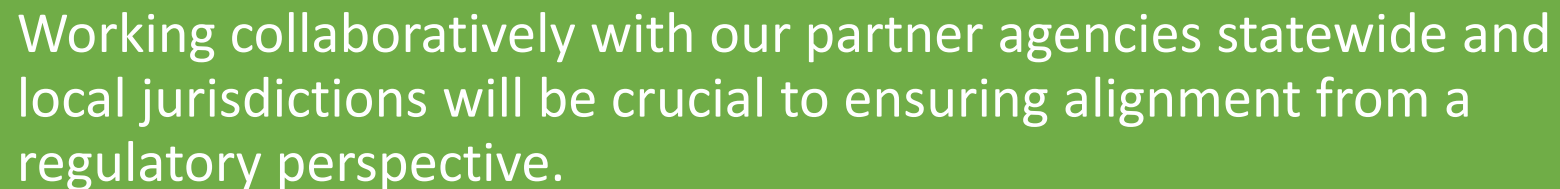
Prior to implementation of such a program the state legislature would need to modify existing laws allowing flexibility for SoS to adjust licensing as needed to support multijurisdictional licensing.



SoS is in the process of gathering possible requirements, eligibility criteria, and procedures for businesses to participate in the program.



Working collaboratively with our partner agencies statewide and local jurisdictions will be crucial to ensuring alignment from a regulatory perspective.



Next Steps



Working group collaboration to gain alignment: Continued with the expansion of the group to gain additional insights.



Develop a plan that will lay out goals, objectives, timelines and responsibilities of all parties.



Collaborate to envision and create a unified licensing framework for the State.



Implement a pilot program to test the effectiveness of a multijurisdictional licensing system.



Report out on feedback and any evolving regulatory needs.



Thank you