

**From** [\[redacted\]](#)  
**To** [John de Juarroz-Corral, es](#)  
**Subject** Title in France covers the statement  
**Date** Monday, July 15, 2024 10:34:29 AM

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To whom it may concern

I am writing this email because I cannot be present in this meeting and want my voice heard.

NDOC needs to get funds allocated to them for repairs/ emergency maintenance on the swamp coolers. We ALL can feel it's getting hot. But it is even hotter inside the prison walls. Every other day my loved one tells me the AC is busted again or the other side works but hot air comes here. They're not giving us ice. The shower water is hot & has to wait to shower until closer to count time. I encounter people getting angry on a daily basis because of this. It's not ideal for the AC/ swamp coolers to be malfunctioning at any time. Proper maintenance is required year-round. Proper ventilation as well.

Funding is needed to pay workers and to address the lack of funds for food since at least April that we know of. And as a consequence workers went without pay they almost went without food- except the Governor's office found money to pay Aramark to continue horrible food service. By no means am I saying to feed them a steak dinner but feed them consumable food. Food that you yourself would eat.

Our loved ones suffer in many different ways: temperature changes, food overcrowding. These are PEOPLE who we have a responsibility to as a state. PEOPLE who are our husbands and wives, sisters and brothers, uncles and aunts, fathers and mothers and we are tired of watching them suffer.

A lower prison population would be ideal but I know it's not a realistic accomplishment without funding. It's not impossible; we have to work on the challenges that NDOC faces and work on them together not just poke fun at the issues.

I am asking you these questions today:

Would you

Visit a prison when it's 120 degrees?

How would you feel if you were there when it's scorching hot?

Would you be grumpy/ flustered/ frustrated/happy?

Would you stay in a prison in the winter or summer?

I am challenging you to

Visit a prison when it's 120 degrees.

Visit a prison when it's winter time with state-issued clothing.

Visit a prison when it's chow time.

Visit a prison after lockdown has been lifted.

Visit a prison when it's the first case worker to hear everyone out.

Imagine having to wait weeks to be seen when you're feeling ill or in pain. Or when you put a kite on and it takes weeks to get to you. By that time I have already gotten worse.

We need to do better for everyone. Our loved ones don't have a choice but we do and we will support them in any way we can.

Thank you

Karen Juarez