

Joe Lombardo
Governor



Richard Whitley
Director

2025-2027 Governor's Recommended Budget Legislative Commission's Budget Subcommittee

Division of Welfare and Supportive Services

Robert Thompson, Administrator

January 27, 2025



Department of Health and Human Services

Helping people. It's who we are and what we do.

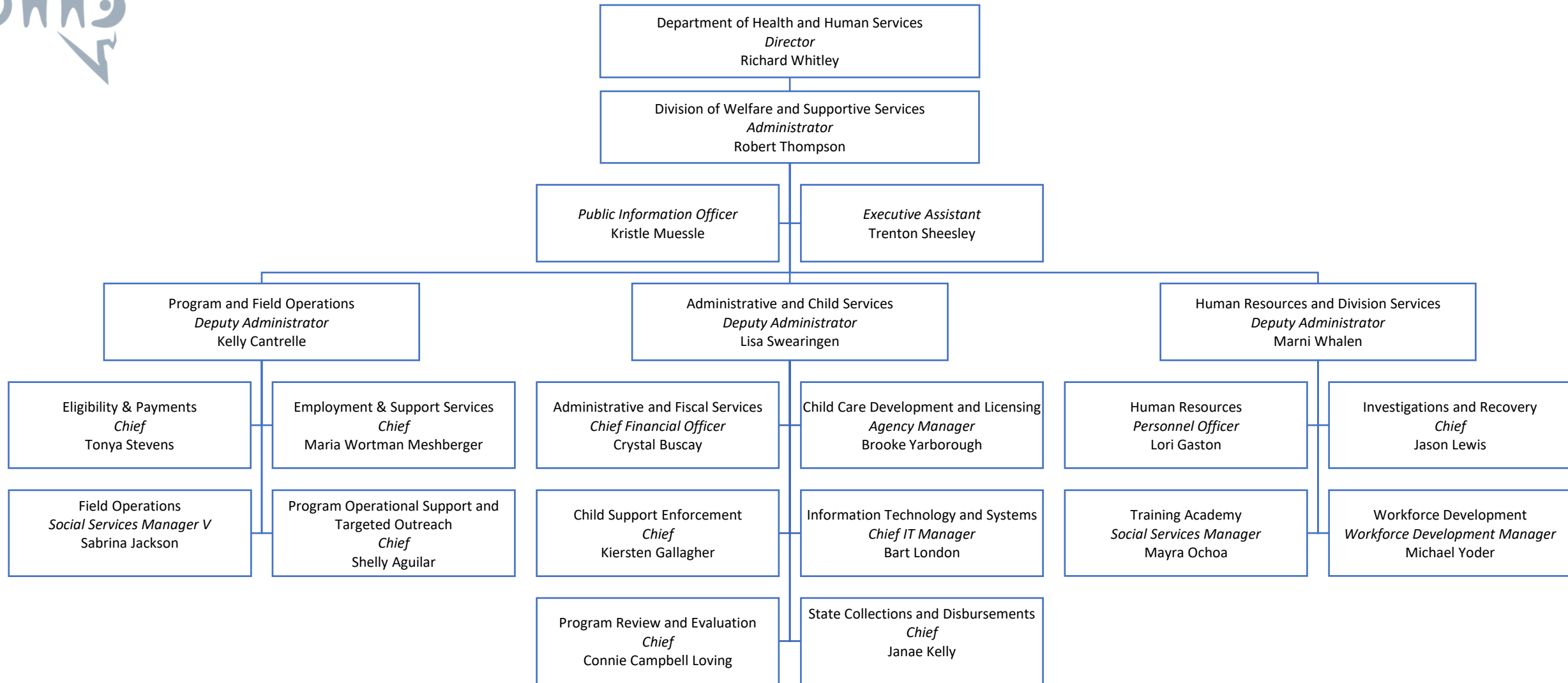


Mission and Vision

The mission of the Division of Welfare and Supportive Services is to engage clients, staff and the community to provide public assistance benefits to all who qualify and reasonable support for children with absentee parents to help Nevadans achieve safe, stable and healthy lives.

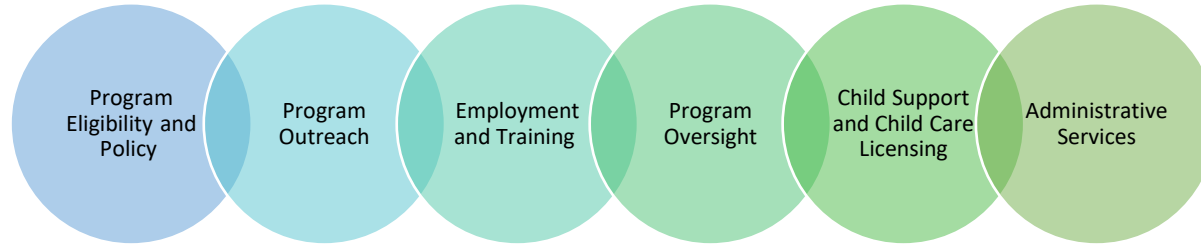


Organizational Chart





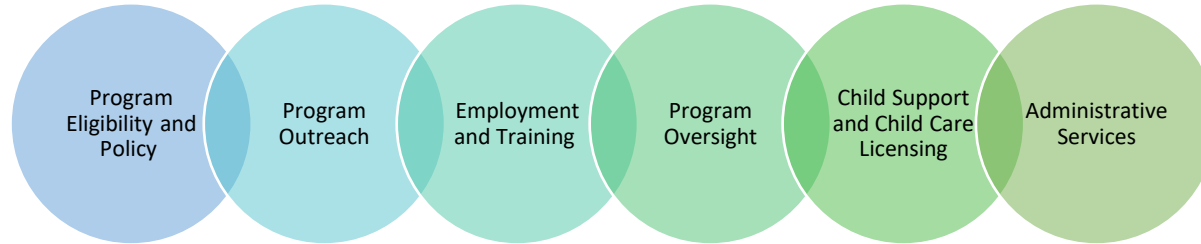
Summary of Agency Operations



- **Program Eligibility and Policy**: provides program eligibility and associated policies for the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Medicaid (including Medical Assistance to the Aged, Blind and Disabled), Child Care Development, and Energy Assistance.
- **Program Outreach**: co-locates staff in community partner sites to connect eligible Nevadans with available state and community resources at non-traditional entry points. Increases access to food, health, and workforce resources while providing support to community partners. Additionally, DWSS provides support for Community Health and Wellness programs to encourage eating healthily and being active.
- **Employment and Training**: provides individuals with education, workforce development, job preparation, substance use disorder counseling referrals, and on-the-job training with the goal of creating career pipelines to reduce the need for public assistance while transitioning Nevadans out of poverty.



Summary of Agency Operations, continued



- **Program Oversight:** detects, investigates, and prosecutes abuse and fraud in programs administered by DWSS, along with recovering associated debts. Ensures casework accuracy through corrective actions designed to enhance program administration. Evaluates review results to develop training, provide staff feedback, and improve the quality of programs and efficiency of services.
- **Child Support and Child Care Licensing:** provides support to children by locating parents, establishing paternity, setting and enforcing financial and medical support orders, and collecting and distributing support payments. Offers technical assistance and training to caregivers, while monitoring and enforcing compliance with state laws and regulations to ensure the health, safety, and well-being of children in licensed child care facilities.
- **Administrative Services:** provides agency-wide support via fiscal services, human resources, and information technology.



Accomplishments

- TANF - Work Participation Rates
 - FFY 2023, Nevada met 2-Parent Work Participation Rate
- SNAP Eligibility Accuracy
 - 13th in the Nation and 3rd in the Western Region in Eligibility Accuracy
- Vacancy Rates
 - Current vacancy rate is estimated 6%, down from estimated 21% in November 2023
- Summer-EBT
 - Over 310,000 children served and over \$37mm in benefits issued for summer of 2024



Goals

- Continue engaging social services customers with workforce development.
 - Meet Federal Goals for Work Participation Rates.
 - Increase access to education and training to reduce dependency on social services.
- Increase Outreach Presence in the Community
 - Assign additional Family Services Specialists to non-traditional entry points in the community to increase access to health services via Medicaid eligibility while providing outstanding customer service while collaborating with other agencies.
- Expand Investigations & Recovery Team
 - Prevent crime and fraud. Enforce appropriate use of social service benefits.
- Maintain Accomplishments
 - Vacancy rates, eligibility accuracy, casework timeliness, policy and procedure efficiencies; will require continued oversight and innovation.



Budget Priorities

- Rename and rebrand the Division of Welfare and Supportive Services to the Division of Social Services to eliminate the stigma associated with the word "Welfare." This change promotes a community-focused mission, encouraging more Nevadans to access essential health and nutrition services.
- Support for children and families by investing in Summer-EBT, a new program under SNAP that provides food assistance to eligible children during summer months.

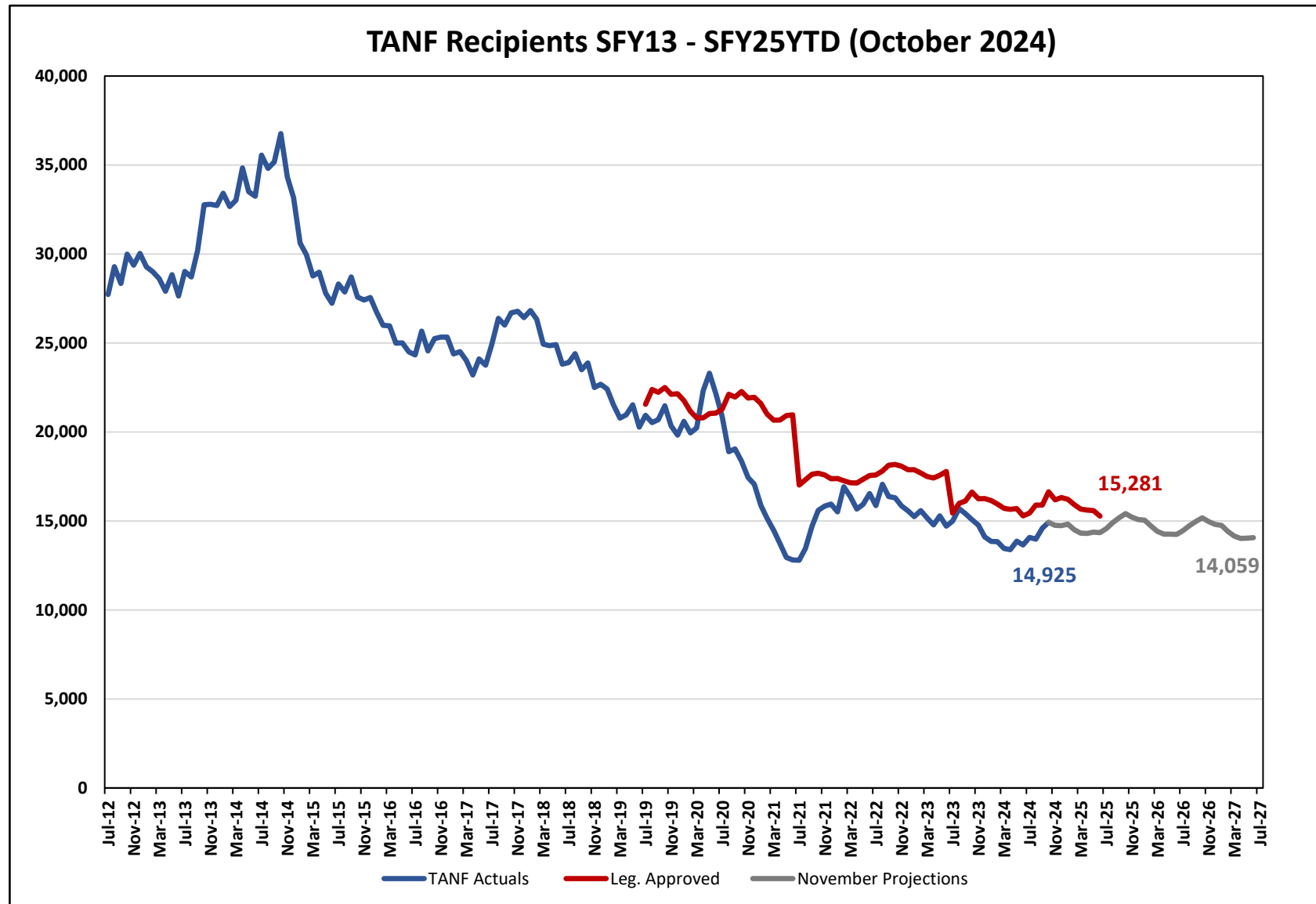


Major Enhancements

- 3228 – Welfare Administration
 - E228 – Summer-EBT
 - M506 – Centers for Medicare and Medicaid Services Verify Current Income and Federal Data Services HUB (CMS VCI FHUB)
- 3230 – Temporary Assistance For Needy Families
 - E254 – Family Preservation and Support Services
 - E255 – KinCare

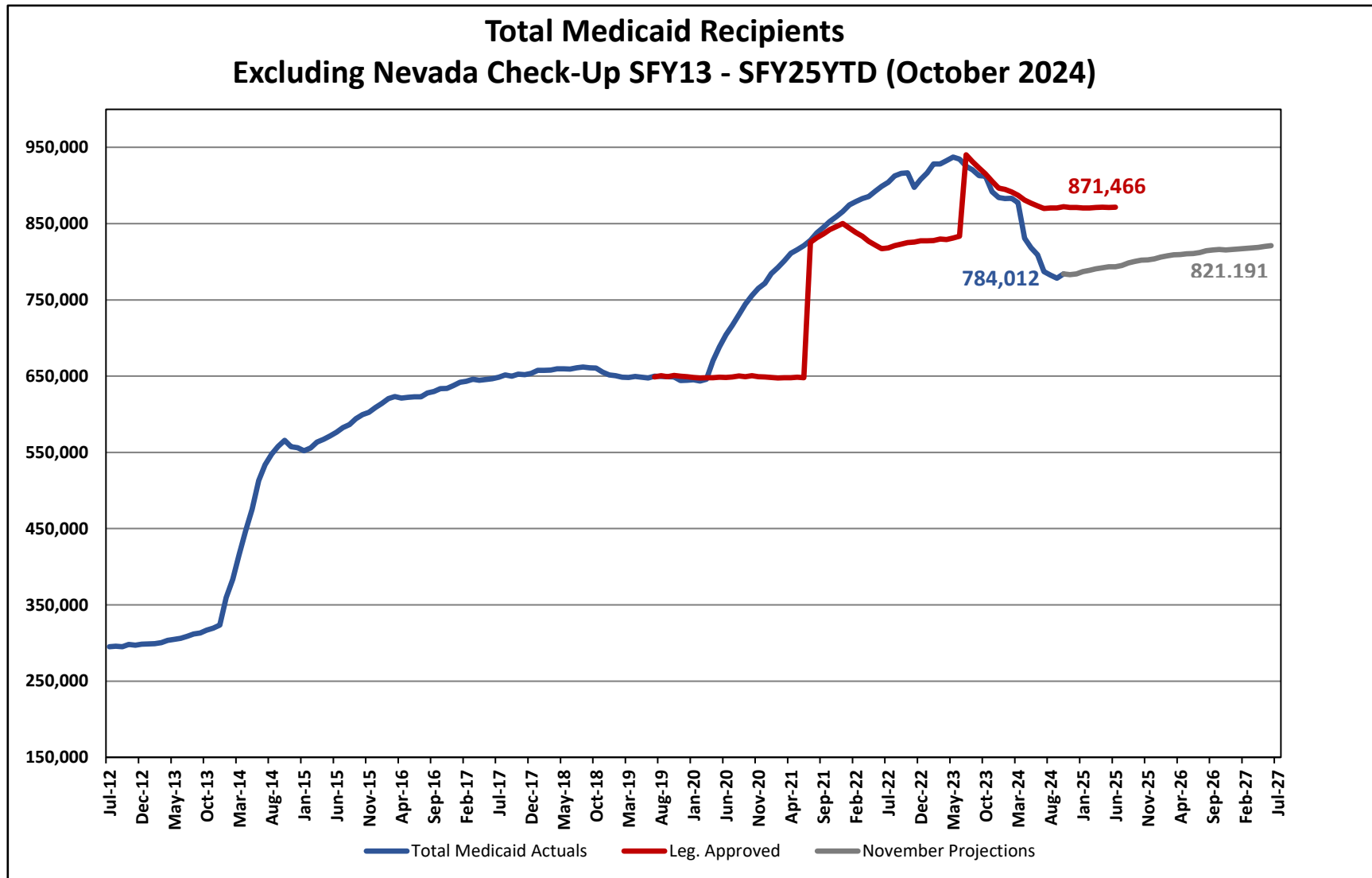


TANF Projections



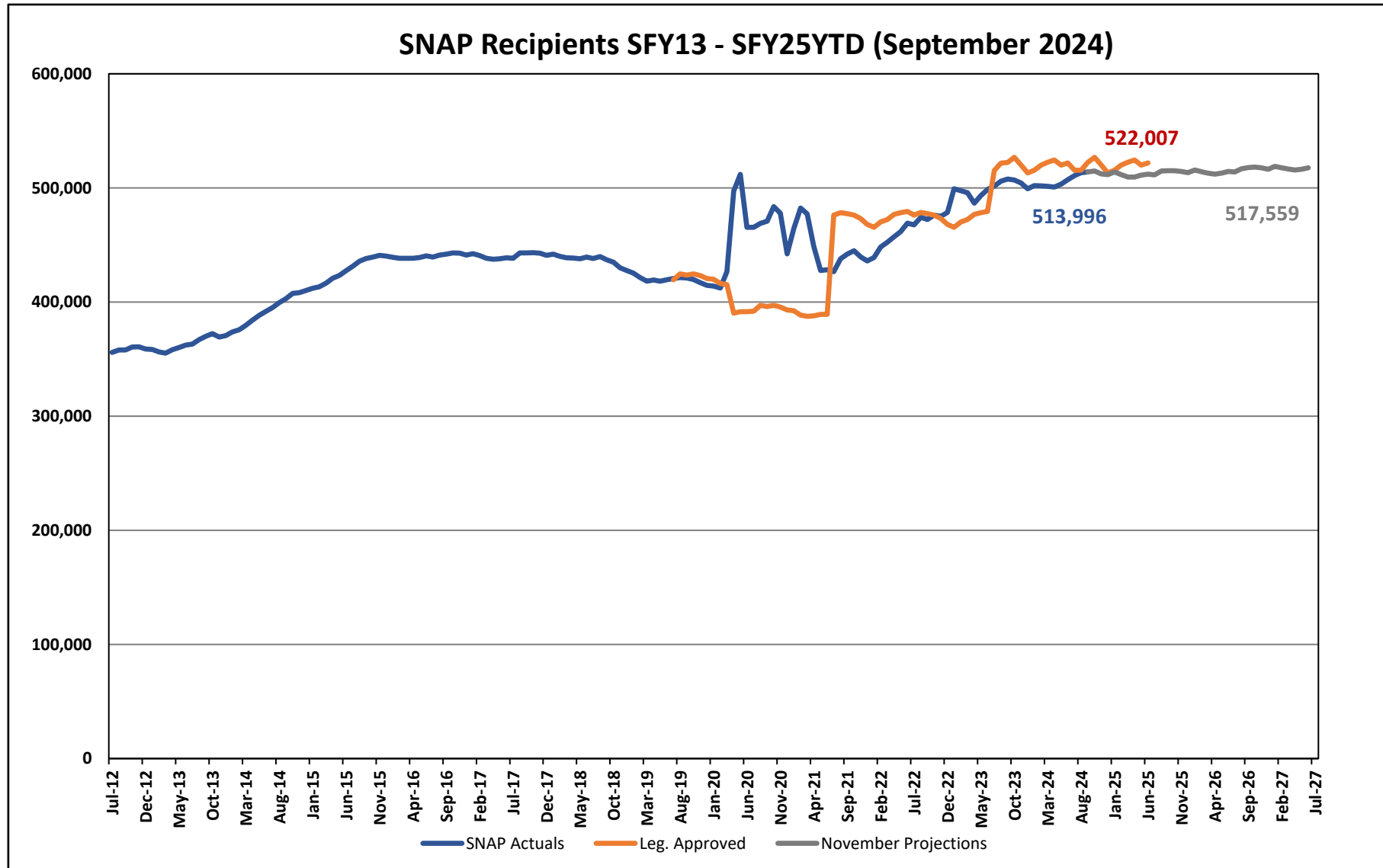


Medicaid Projections





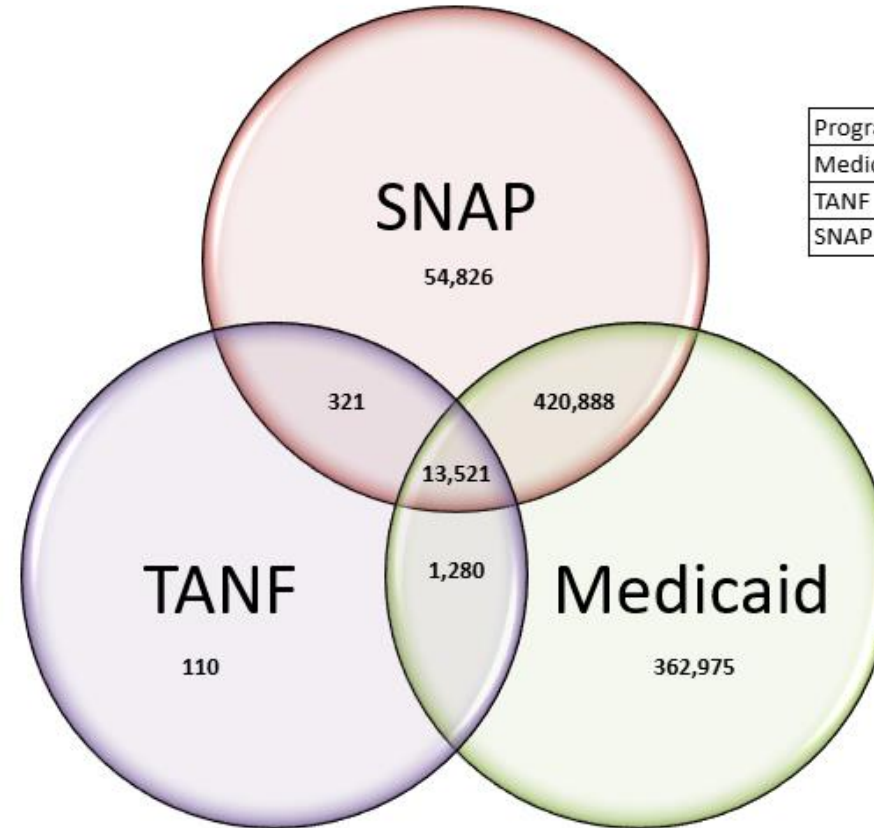
SNAP Projections





Recipients by Program

Recipients by Program



Program	Recipients
Medicaid	798,664
TANF	15,232
SNAP	489,556

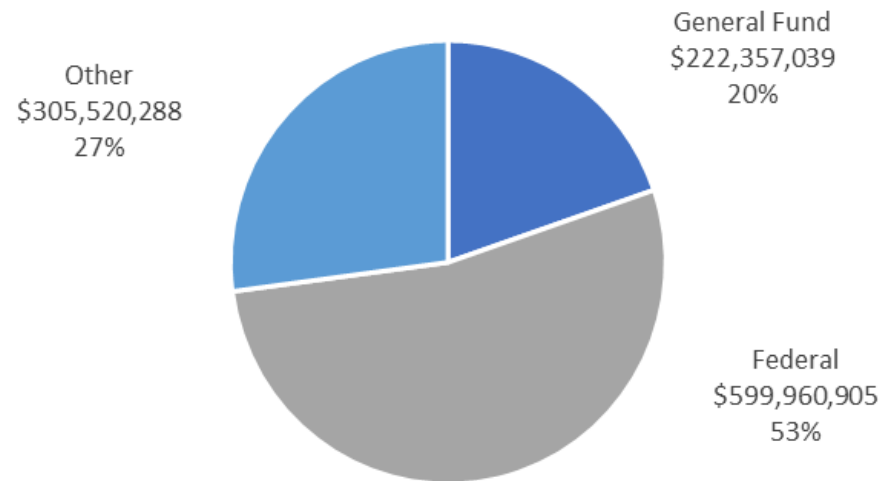
Note: October 2024 data are used in the diagram above. 853,921 unique individuals are in at least one of the three programs. Medicaid counts include retroactive cases. Nevada Checkup cases are not included.

Department of Health and Human Services
Office of Analytics



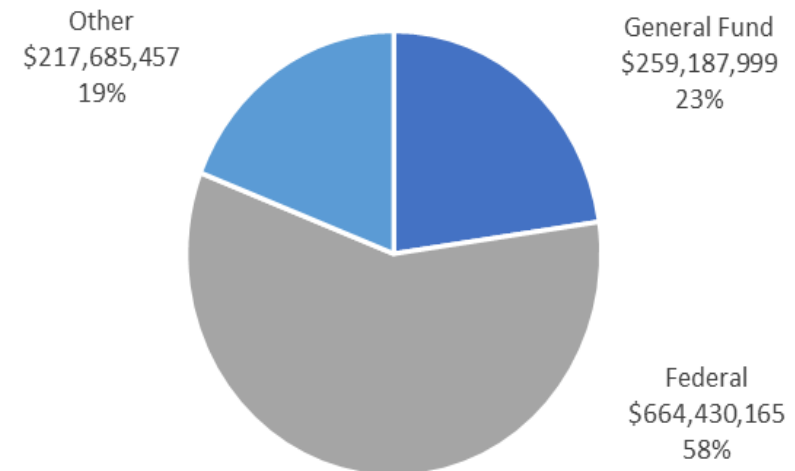
2026-27 Biennium Budget Account Summary

Legislative Approved Biennial Total 2024-2025



\$1,127,838,232

Governor Recommends 2026-2027



\$1,141,303,621



2026-2027 Biennium Budget Account Summary

Governor Recommends Budget (G01)		Fiscal Year 2026				Fiscal Year 2027			
407	Welfare and Supportive Services	General Fund	Federal Funds	Other	Total	General Fund	Federal Funds	Other	Total
3149	CHILD CARE LICENSING	-	3,003,618.00	729,666.00	3,733,284.00	-	3,081,376.00	797,972.00	3,879,348.00
3228	ADMINISTRATION	21,141,655.00	81,271,633.00	17,293,670.00	119,706,958.00	21,267,383.00	81,088,298.00	17,802,057.00	120,157,738.00
3230	TEMPORARY ASSISTANCE FOR NEEDY FAMILIES	24,607,810.00	12,129,144.00	10,000,000.00	46,736,954.00	24,607,810.00	12,132,061.00	10,000,000.00	46,739,871.00
3232	ASSISTANCE TO AGED AND BLIND	12,574,637.00	-	-	12,574,637.00	13,217,563.00	-	-	13,217,563.00
3233	FIELD SERVICES	67,446,633.00	70,420,549.00	66,418,584.00	204,285,766.00	69,163,666.00	72,154,346.00	68,108,907.00	209,426,919.00
3238	CHILD SUPPORT ENFORCEMENT PROGRAM	-	15,762,409.00	5,652,603.00	21,415,012.00	-	16,138,710.00	5,764,790.00	21,903,500.00
3239	CHILD SUPPORT FEDERAL REIMBURSEMENT	-	23,997,702.00	7,054,883.00	31,052,585.00	-	23,997,702.00	7,050,824.00	31,048,526.00
3267	CHILD CARE ASSISTANCE AND DEVELOPMENT	2,580,421.00	111,743,952.00	-	114,324,373.00	2,580,421.00	106,643,117.00	-	109,223,538.00
4862	ENERGY ASSISTANCE PROGRAM	-	15,933,192.00	804,060.00	16,737,252.00	-	14,932,356.00	207,441.00	15,139,797.00
	<i>Division of Welfare and Supportive Services Total</i>	128,351,156.00	334,262,199.00	107,953,466.00	570,566,821.00	130,836,843.00	330,167,966.00	109,731,991.00	570,736,800.00
						General Fund	Federal Funds	Other	Total
					<i>Biennial Total</i>	259,187,999.00	664,430,165.00	217,685,457.00	1,141,303,621.00
						22.71%	58.22%	19.07%	-



Position Summary

Budget	Base	Maintenance	Enhancement	Total FTE
3149 - Child Care Licensing	26.00	-	-	26.00
3228 - Welfare Administration	270.00	-	3.00	273.00
3233 - Field Services	1,978.00	36	7.00	2,021.00
3238 - Child Support Enforcement Program	117.00	-	-	117.00
3267 - Child Care and Development	24.00	-	3.00	27.00
4862 - Energy Assistance Program	37.00	-	-	37.00
Total FTE	2,452.00	36.00	13.00	2,501.00



Bill Draft Requests

BDR #	NRS	Description	Impact
25A4073695 (E125)	NRS 422A	Background Investigation Requirements to access Federal Tax Information (FTI)	Allow the Division to re-fingerprint employees, contractors, and subcontractors every five years as part of the requirement from IRS Publication 1075 governing access to FTI.



Questions?



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Acronyms

- ADSD – Aging and Disability Services Division
- ARPA – American Rescue Plan Act
- ASO IV – Administrative Services Officer IV
- ATAP – Autism Treatment Assistance Program
- BDR – Bill Draft Request
- CA – Cash Assistance
- CARES – Coronavirus Aid, Relief, and Economic Security Act
- CCDBG – Child Care Development Block Grant
- CITM – Chief Information Technology Manager
- DCFS – Division of Child and Family Services
- DETR – Department of Employment, Training, and Rehabilitation
- DOE – Department of Education
- DHHS – Department of Health and Human Services
- DWSS – Division of Welfare and Supportive Services
- EBT – Electronic Benefits Transfer
- FFY – Federal Fiscal Year
- FTE – Full Time Equivalent
- IT – Information Technology
- MA IV – Management Analyst IV
- MOE – Maintenance of Effort
- NDOC – Nevada Department of Corrections
- NEON – New Employees of Nevada
- NOMADS – Nevada Operations and Multi-Automated Data System
- OT – Overtime
- PMO – Project Management Office
- SFY – State Fiscal Year
- SNAP – Supplemental Nutrition Assistance Program
- SSI – Supplemental Security Income
- TANF – Temporary Assistance for Needy Families
- WPR – Work Participation Rate