

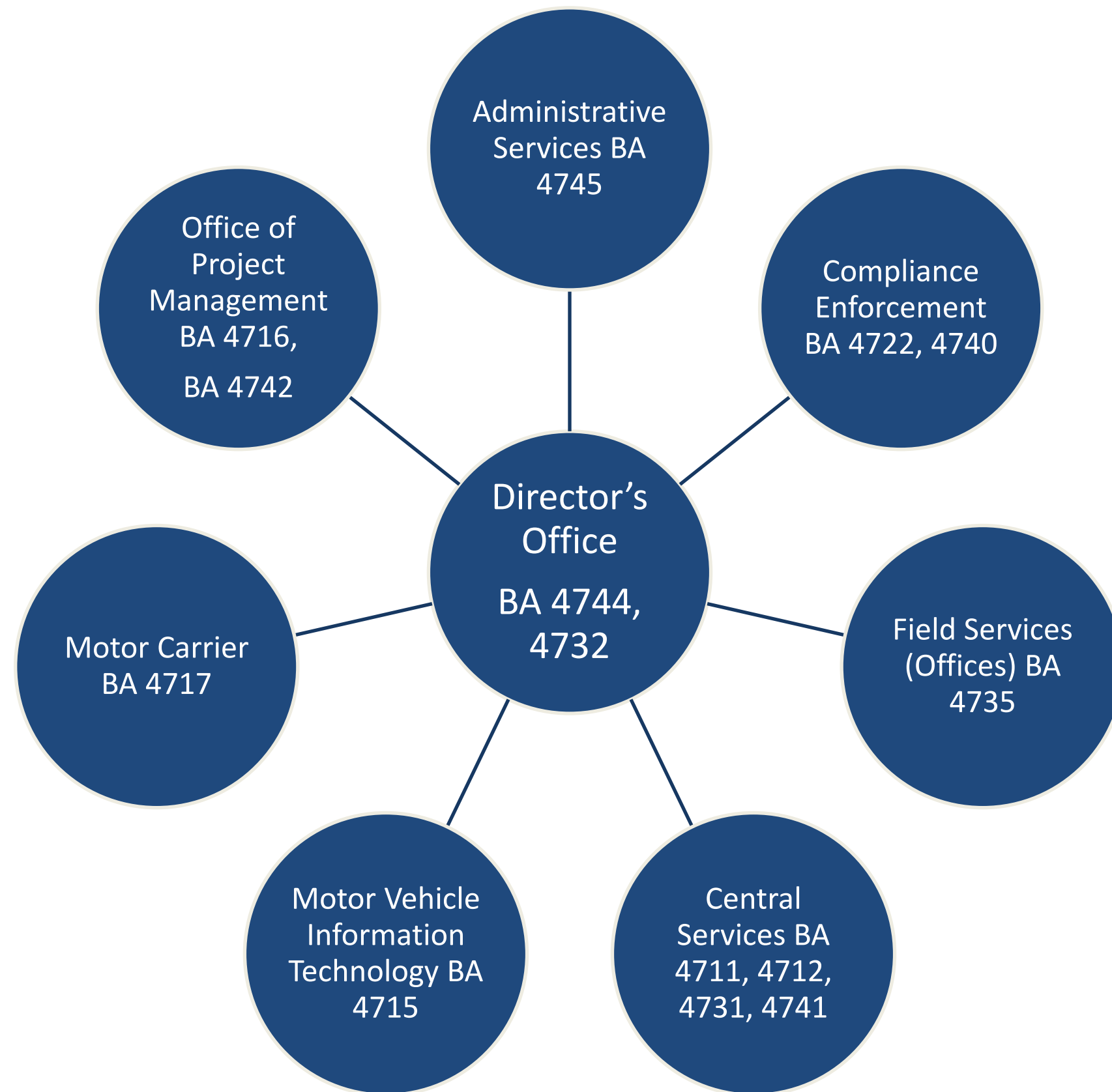
DMV Overview – NRS 481

2025-27 Biennial Budget Requests

January 28, 2025

Vision & Mission

- Vision: A national leader in DMV services.
- Mission: Provide efficient motor vehicle solutions including identification, licensure and protection of all we serve.



16 Full-Service + 4 CDL Offices

- Carson City
- Henderson
- Las Vegas - North Decatur
- Las Vegas - East Sahara
- Las Vegas - West Flamingo
- Reno
- Elko
- Ely
- Fallon
- Hawthorne
- Laughlin
- Mesquite
- Pahrump
- Tonopah
- Winnemucca
- Yerington

CDL

- Elko
- North Las Vegas
- Reno
- Winnemucca



5 Rural County Assessors

- Douglas
- Eureka
- Storey
- Lander
- Lincoln



9 AAA Offices

- Las Vegas Aliante
- Las Vegas West Lake Mead
- Las Vegas Summerlin
- Las Vegas Rainbow Plaza
- Las Vegas Southwest
- Henderson
- Green Valley
- Reno
- Sparks

Department Goals

- Enhance the customer experience
- Transition to the cloud
- Retain and attract talent
- Develop a culture of continuous improvement
- Automate processes
- Ensure business continuity

NEVADA DEPARTMENT OF MOTOR VEHICLES



Tonya Laney
Director



Angela Smith-Lamb
Deputy Director



Bethany Musselman
Administrative Services Division



Jessica Vargas
Central Services & Records Division



JD Decker
Compliance Enforcement Division



Serena Gallegos
Field Services Division



Karen Stoll
Motor Carrier Division



Suzie Pollard
Motor Vehicle Information Technology

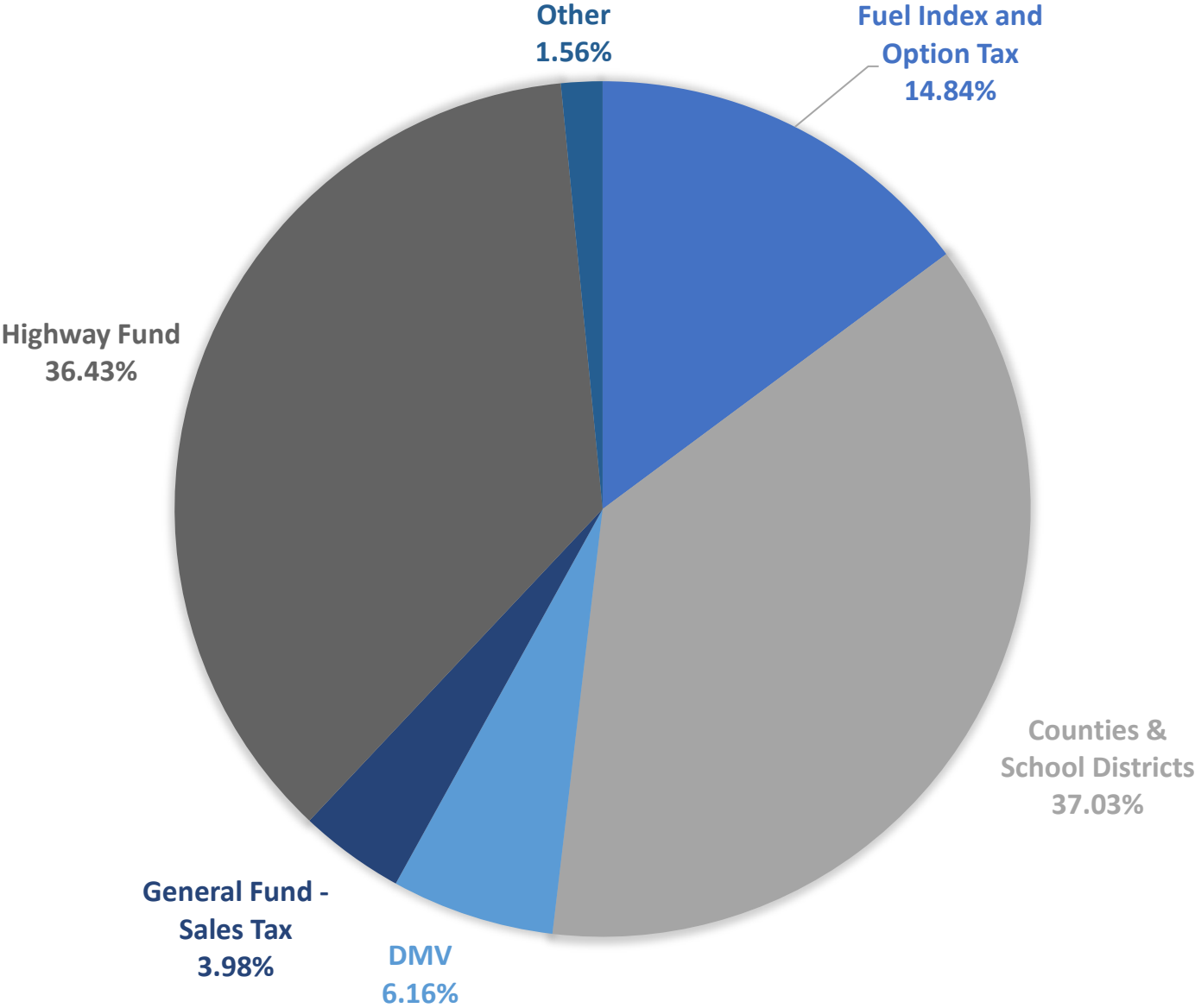


Molly Lennon
Research & Project Management Division



- The DMV is funded through Highway Fund appropriations, fees, transfers from internal budget accounts, cost allocations, reimbursements, and commissions.
- The DMV receives a General Fund appropriation each fiscal year for costs associated with the Automatic Voter Registration Program. This funding source equates to less than .02% of our overall funding.
- The DMV collects in excess of **\$1.8 billion** in revenue each fiscal year. Per NRS 408.235, Highway Fund appropriations to the DMV must be less than 22% of the funds collected and distributed to the Highway Fund, excluding fuel tax revenue. The 22% cap was increased to 27% for FY's 16-26 for the DMV Transformation Effort (DTE).

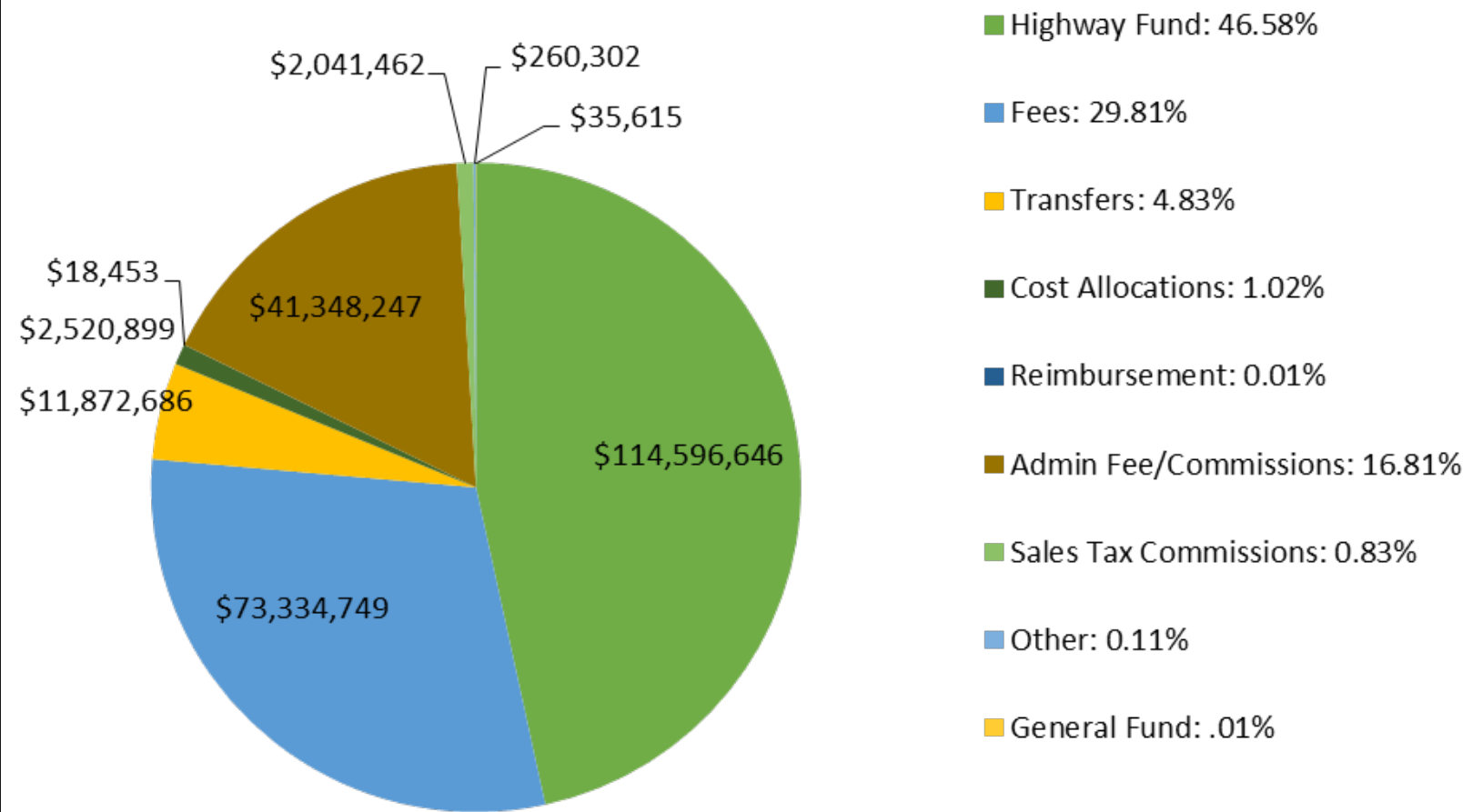
Distributed to:	Total FY 24	Percentage
Counties & School Districts	\$ 689,743,495.72	37.03%
Highway Fund	\$ 678,461,098.05	36.43%
Fuel Index and Option Tax	\$ 276,382,886.16	14.84%
DMV	\$ 114,669,211.94	6.16%
General Fund - Sales Tax	\$ 74,169,748.82	3.98%
Other	\$ 29,084,941.56	1.56%
\$1,862,511,382.25		



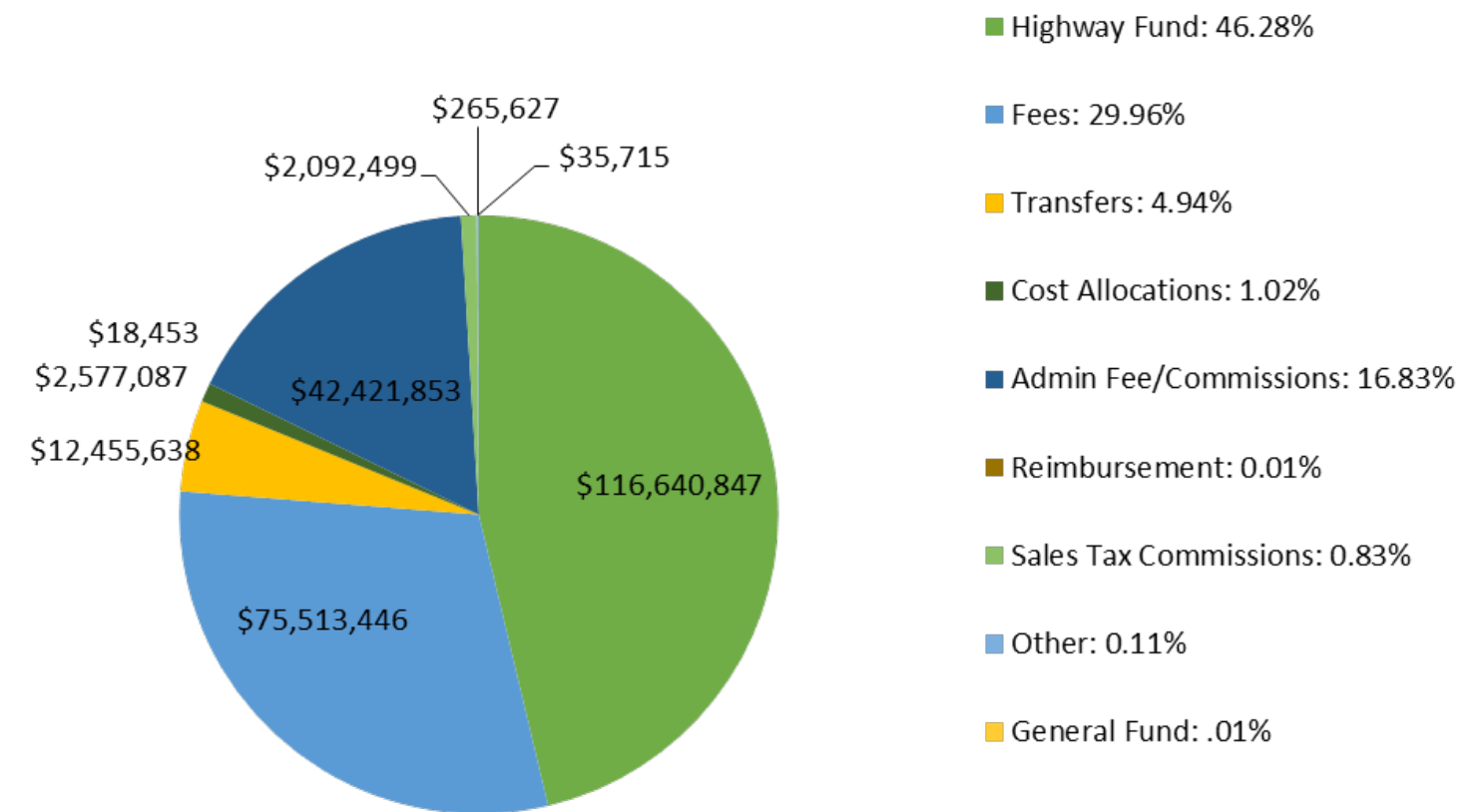


- FY24 total revenue increased 4.57% over FY23 actuals with total collections of \$1,862,511,382.
- The DMV is forecasting average overall revenue growth per year for FYs 25, 26 and 27 of 4.32% and average Highway Fund revenue growth per year of 2.89% for FYs 25, 26 and 27.
- The DMV will continue to monitor revenues throughout the legislative session and refine projections based on trends.

Funding Sources FY26



Funding Sources FY27





- DTE Continuation Efforts
- Continuity of Operations
- Addressing Resource Needs
- Reorganization and applicable staffing adjustments to align with DTE and new operations

- **Budget Account 4716: E550** requests funding to continue the DTE to continue to revolutionize the DMV and offer most services online.
- The DTE is taking a logical approach to business improvement using proven technology for system modernization to accomplish incremental replacement of existing and aging legacy functionality.
- The new solution runs on a consolidated cloud platform, improves the efficiency of customer interactions, provides flexibility in how we serve the public, and reduces in-office visits and wait times. Program efforts have shown improved customer service while providing enhanced security.

- **Budget Account 4715: E300** - Move legacy system into the cloud.

This request allows the DMV to port over the existing legacy mainframe environment into the cloud. The DMV's plans are in line with those of OCIO to allow the state to ultimately retire the mainframe operations in FY 26/27.

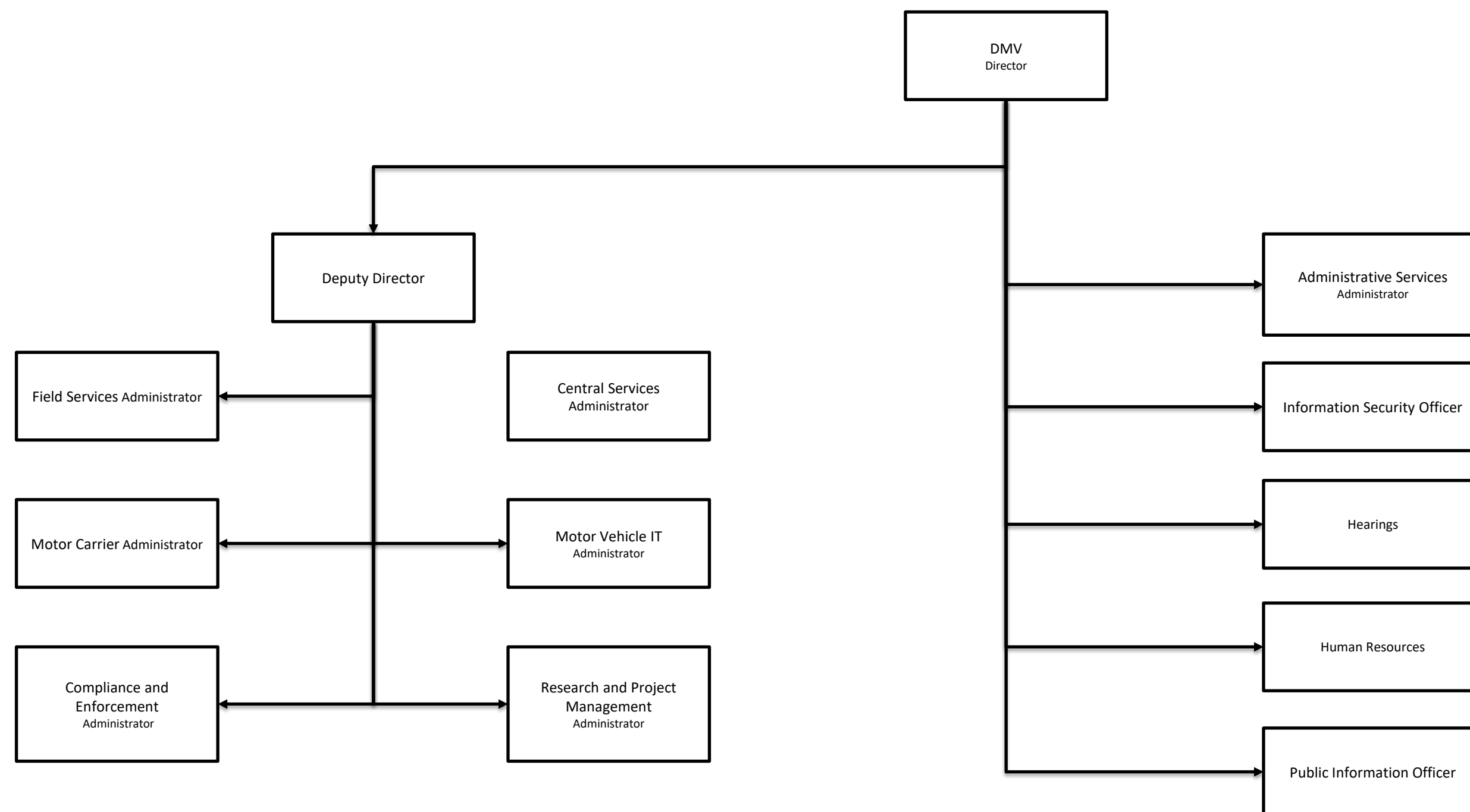
- **Budget Account 4715: E301** – Add a new deputy administrator position to oversee the MVIT functional teams and ensure that the legacy environment continues to be operational.

- **Budget Account 4744: E300** Chief data officer (new position) will oversee operations of the Records section and guide the DMV's data strategy, implementation, and operations, working collaboratively across the DMV and with internal and external stakeholders to ensure business, operations, and strategic direction are data-driven.
- **Budget Account 4744: E305** Requests continuance of funding for a position to lead DMV's Language Access Program Initiatives.
- **Budget Account 4744: E909** Request the transfer of a master IT pro II from budget account 4716.

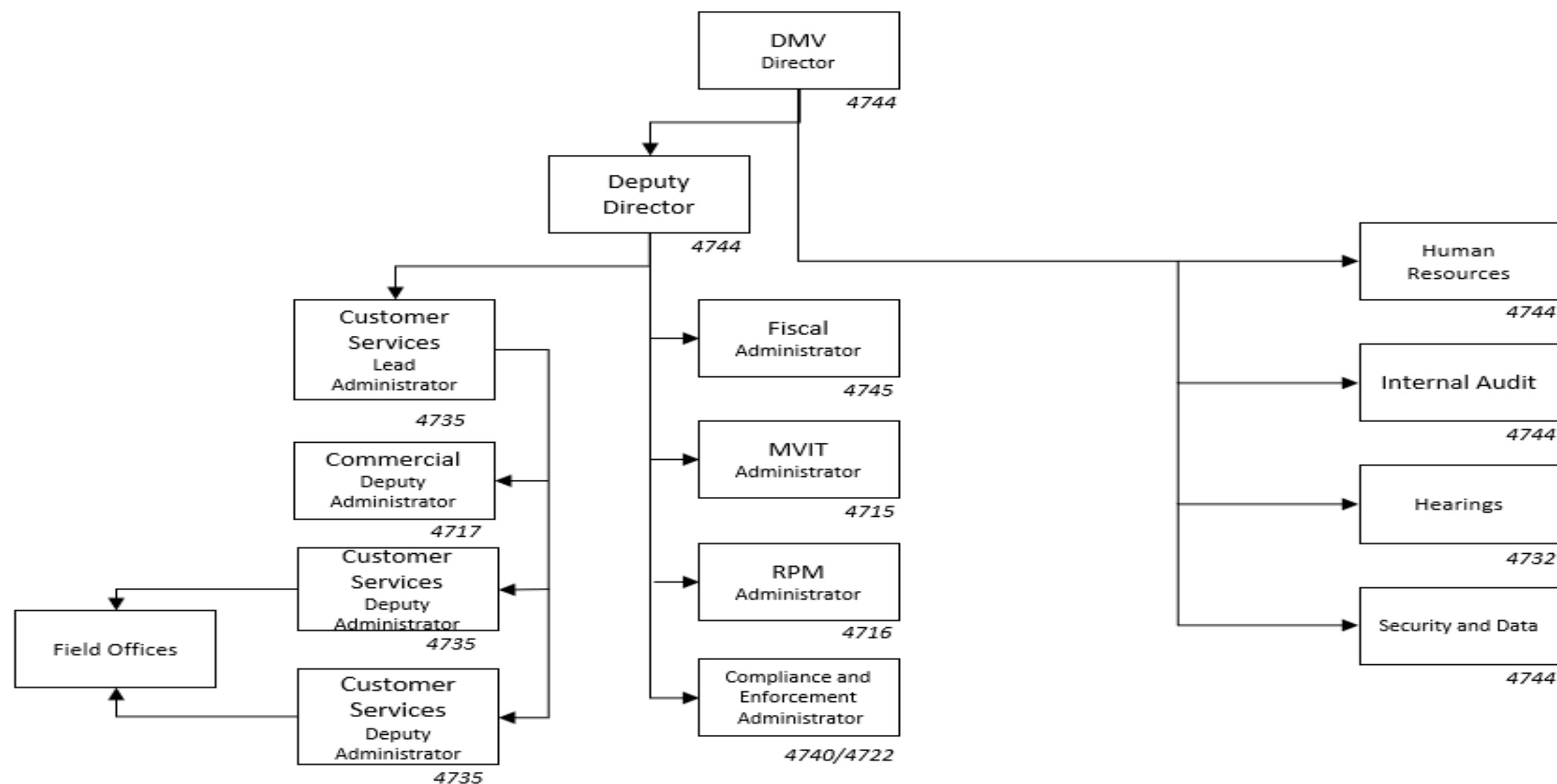
- **Budget Account 4717: E300** - Request the addition of an auditor II position to support an increase in the number of audits required.
- **Budget Account 4735: E301** – Reclass two program officer I positions to program officer III's. These positions oversee the Third-Party Commercial Driver License (CDL) Program and have been working out of class due to the addition of federal programs and regulations over the past several years.
- **Budget Account 4735: E302** – Addition of a deputy administrator position to manage oversight of the Commercial Driver's License (CDL) Program.

- **Budget Account 4740: E301** – Add two Compliance Enforcement investigator II positions who will primarily focus on motor vehicle fraud and criminal activity, while also addressing public safety at administrative hearings.
- **Budget Account 4745: E301** – Request for a management analyst III position to lead DMV's contract unit, coordinate requests for proposals, and work on more complex contracts.

Current DMV High-Level Organization



Proposed DMV High-Level Organization





- Central Services and Field Services Divisions consolidated into one Customer Service Division.
- Fleet Registration consolidated into Motor Carrier Division.
- Records team moved into Director's Office for consolidation of public information efforts.
- Mail Room and Revenue Recovery Services consolidated into Administrative Services Division.

DMV CIP Updates

- **Silverado Ranch** – Construction is well underway with a projected substantial completion date of May 12, 2026.
- **2025 Requests** – Several CIP requests were submitted for changes to the existing Carson City and Las Vegas offices. The highest priority request is to renovate the back-office area of the Carson City building.

2023 Bill Implementation

- The DMV greatly appreciates legislators working with the agency last session on the bill implementation dates.
- Adding language to bills for implementation dates that states “when the DMV determines resources are in place” gives the DMV great flexibility during our DTE. The DMV will again this session be working out of two IT systems.
- The DMV has now implemented all DMV-related bills from last session except for the AB 161 portion that requires the DMV to add a medical indicator to registrations.

2025 Legislative Bills/BDR

- SB 22 – Motor Carrier Fuel Tax Clarifications
- SB 80 – CED Consumer Safety Enhancements
- AB 20 – DMV Housekeeping
- Budget BDR – Emission Certificate Fee Increase

New Website & Branding

- The DMV recently underwent a large project to edit 150+ website pages and organize the content better to make navigation easier for our customers. A new website will be launched to the public in mid-February.
- Our new “DMV Wherever” branding campaign has been running on social media, Google searches and billboards around the state encouraging our customers to do their DMV business online.

Thank you

Tonya Laney, Director

Angela Smith-Lamb, Deputy Director

Bethany Musselman, Administrative Services Administrator

Sean Sever, RPM Deputy Administrator & Legislative Liaison