

From: [Heather Jensen](#)
To: [Legislative Commission](#)
Subject: Inmate mail/tablets
Date: Tuesday, October 28, 2025 3:29:01 PM

You don't often get email from drheatherjensen@icloud.com. [Learn why this is important](#)

Hello,

I'm reaching out to express my strong objection and concern related to the changes with regular mail and the tablets and associated costs. The negative impacts of the high costs of phone calls and texts is especially troubling, particularly the deceptiveness of charging more than they claim they're charging, and having hidden charges and fees. It's represented that calls are 10¢ a minute when they are in fact about 14¢ a minute for out of state calls, and they charge \$5 to put \$20 on your texting account. This is blatant abuse and exploitation of the incarcerated population and their families and loved ones. Please seriously consider what is happening here.

Thanks,

Heather S. Jensen, Ph.D.
Clinical Psychologist
[5855 E. Naples Plaza, Suite 309](#)
[Long Beach, CA 90803](#)
[\(800\) 204-5391](#)

Confidentiality Notice: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. If you are not the intended recipient, please contact the sender by reply e-mail and please destroy the original message and any and all copies. Unauthorized use, disclosure or distribution is prohibited.