

From: [Nicole Williams](#)
To: [Legislative Commission](#)
Subject: Letter-Public Comment
Date: Tuesday, October 28, 2025 3:09:19 PM
Attachments: [LCB Letter 10-28-25.docx](#)

You don't often get email from mrsnmwilliams775@gmail.com. [Learn why this is important](#)

Thank you for your time and attention to this matter. Attached please find my letter for your review.

Nicole Williams

October 28, 2025

Hello members of the Legislative Council Bureau,

I am writing to you today along with many other effected families that want to voice our concerns and frustrations with the Nevada Department of Corrections and how we are unable to communicate with our loved ones. Their new phone system constantly drops calls or has certain numbers blocked, which costs us money, the tablets are expensive, and everything has a cost to it. Something must be done! We deserve to communicate with our loved ones without breaking the bank. Times are tough as it is and most of us struggle financially already. Then not to be able to hear from our loved ones is totally unacceptable. Family connections make a huge difference on recidivism.

Thank you,

Nicole Williams