

Aging and Disability Resource Centers



**EXHIBIT D – Alzheimer's
Document consists of 19 pages.
Entire document provided.
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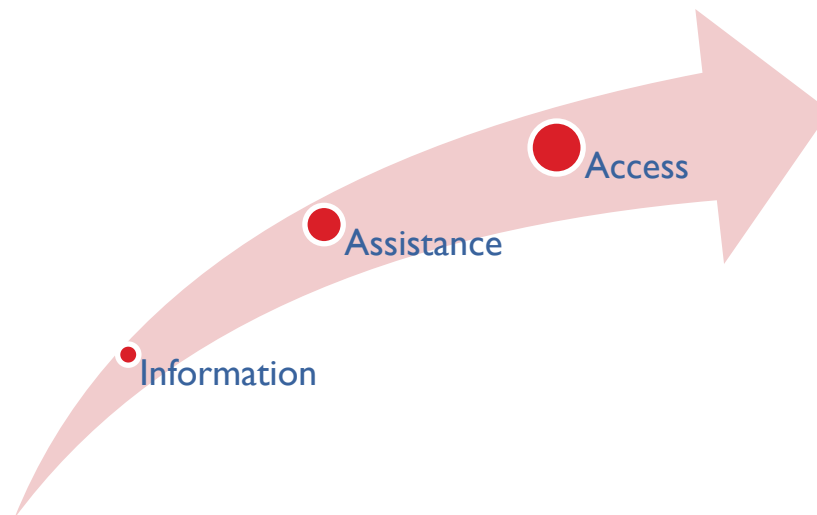
ADRC Mission


The mission of Nevada ADRC is to maintain or enhance quality of life of our consumers and communities in a respectful, efficient and fiscally responsible way.

It's never too early to plan!

Goal of the ADRC Program

- Offer one stop shop access to a seamless system of support that is consumer driven so individuals are empowered to make informed decisions about the services and supports they need or want.

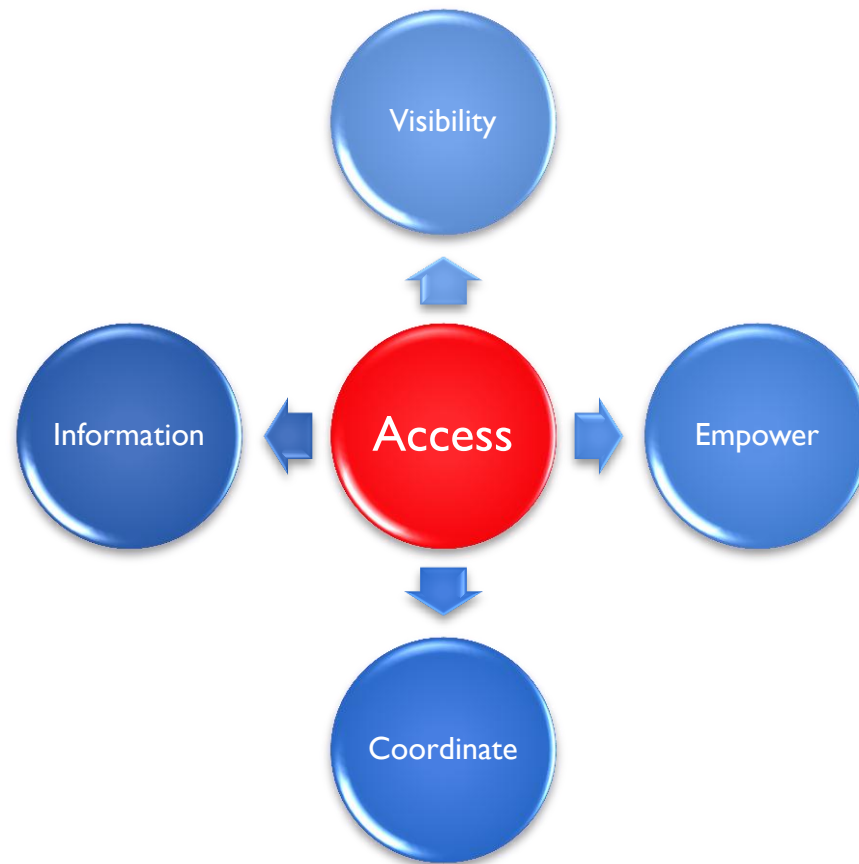




Nevada's ADRCs provide assistance in coordinating multiple DHHS Divisions as well as other long term support services such as:

- Health Care Financing and Policy,
- Welfare and Supportive Services,
- Aging and Disability Services and
- local organizations in a manner to provide consumers with integrated access points to long-term services and supports such as:
 - Medicaid waiver programs,
 - State funded community based programs,
 - Older American Act services, and
 - Independent living services.

ADRC – Key Concepts

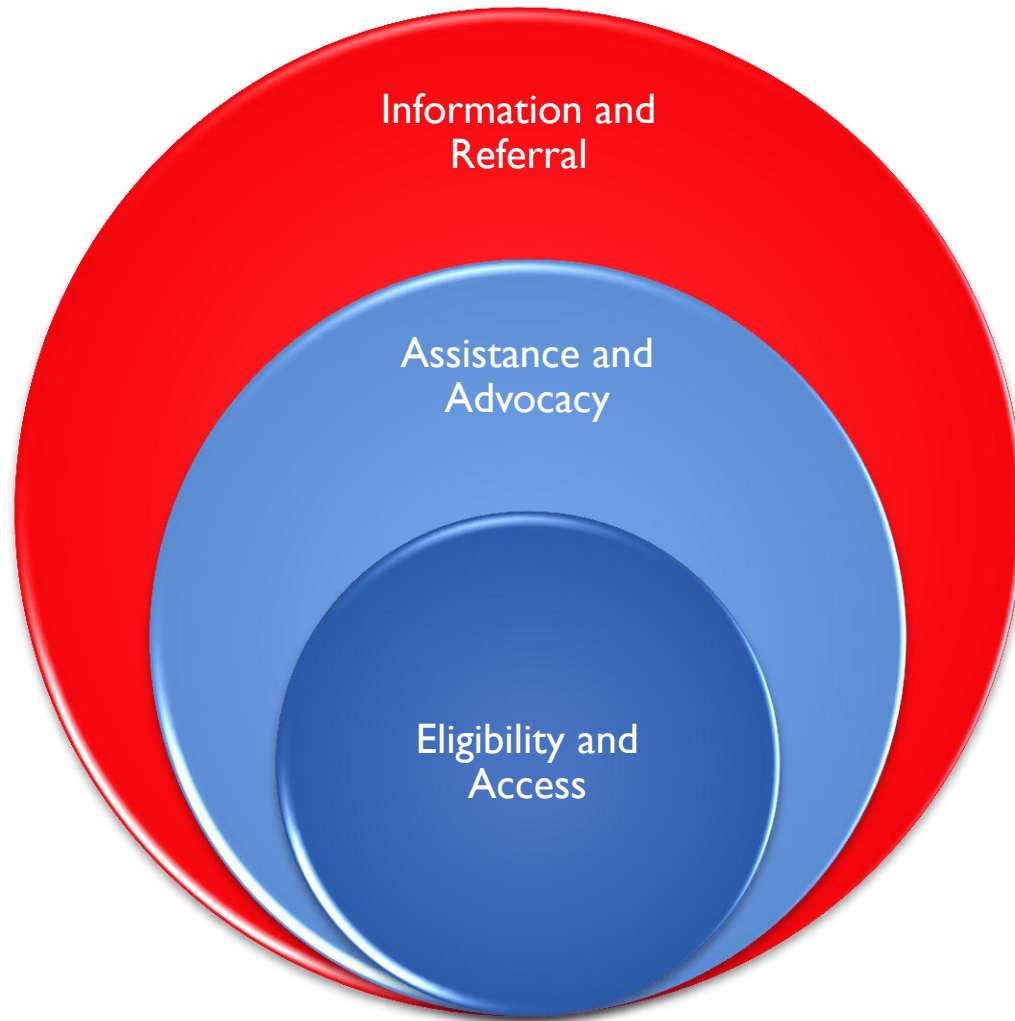


ADRC Target Audience

Nevada ADRC aims to improve access to long-term care (LTC) services and supports for:

- Nevada's elders; age 60 years and older,
- Persons with disabilities, their families,
- Caregivers, and
- Those planning for future long-term support needs.

Required Levels of Service



Required Levels of Service

- I. **Information and Referral (I&R):**
Assess and identify individual's wants and needs and provide them with information and assistance. The ADRC will serve as the entryway that connects consumers to an array of public and private pay long-term supportive services. Sites must assure access to service delivery through the provision of information, referral, and follow-up.

Levels of Service continued...

2. **Assistance and Advocacy (A&A):**
(Also known as Options Counseling) Is a service approach that is an interactive decision-support process where consumers, family members and/or significant others are supported in their planning to determine appropriate long term choices in the context of the consumer's needs, preferences, values, and individual circumstances.

Levels of Service continued...

2. Assistance and Advocacy (A&A) continued...

This may include the provision of information, making referrals, counseling, advocacy, conducting home visits (as necessary), case management, options screening, short-term involvement, assisting in the development of a plan for care/services, and follow-up.

Levels of Service continued...

3. Eligibility and Access (E&A): (Also known as **Benefits Counseling**)

Involves offering consultation to individuals about public benefits that may be available to them, assisting in applying for benefits, and offering guidance regarding appeals for denied applications

ADRC Staffing

- ADRC staff should be able to offer consumer driven, respectful assistance to meet a consumer's needs.
- ADRC staff are competent in communicating information and options to consumers and caregivers.
- ADRC staff have a wide range of knowledge in a variety of long term support services.



Five Factors of Success

- 1. Visibility**
- 2. Trust**
- 3. Ease of Access**
- 4. Responsiveness**
- 5. Efficiency and Effectiveness**



ADRC Website

www.NevadaADRC.com

- The website provides urban, rural, and frontier consumers with access to information, services, and tools at any time of day, seven days a week (24/7).
- This web-based tool also serves a need for those who prefer internet-based access, as well as serving those whose geographic location limits walk-in access.

Website Features

- The on-line “Resource Center” provides statewide access to an interactive provider and resource directory; a self-assessment tool;
- a “Learn About” section or library of information where visitors can search information on a variety topics or link to other long term service and support websites;
- an “On-Line Community” where visitors can search under the calendar feature for events; classes and workshops; programs; and support groups.
- The “Forum” feature allows individuals to post questions and comments,
- The “Website Registration” feature enables consumers to customize their own personal account and store information.
- The “Consumer Management Module (CMM)” provides access to e-Forms by ADRC site personnel and partners (not the general public).

Current ADRC Sites

- **Rebuilding All Goals Efficiently, Inc. (RAGE)**

2901 El Camino Avenue, Suite 102

Las Vegas, NV 89102

702-333-1038

www.bteamrage.org

- **Lyon County Human Services**

1075 Pyramid Street

Silver Springs, NV 89429

775-577-5009

www.lyon-county.org

- **Washoe County Senior Services (WCSS)**

1155 E. Ninth Street

Reno, NV 89512

775-328-2575

www.co.washoe.nv.us/seniorsrv/

Current ADRC Sites continued...

- **East Valley Family Services**

1800 East Sahara Ave, Suite 111

Las Vegas, NV 89104

702-369-9433

www.eastvalleyfamilyservices.org

- **Ron Wood Family Resource Center**

2621 Northgate Lane #62

Carson City, NV 89706

775-884-2269

www.carson-family.org

