



NEVADA STATE BOARD OF HEARING AID SPECIALISTS

P.O. BOX 190, CARSON CITY, NEVADA 89702 • (702) 571-9000
<http://www.state.nv.us/boards/hearing>

SUSAN LLOYD, M.A.,
CCC/A, FAAA, Audiologist
Chair

DENISE BUFFA
*Secretary/Treasurer
Consumer*

RICK VAUGHN,
BC-HIS
Hearing Aid Specialist

TRACY SANDBORN
Consumer

March 11, 2004

Lorne J. Malkiewich, Director
Legislative Counsel Bureau
Legislative Building
401 South Carson Street
Carson City, Nevada 89701-4747

Dear Mr. Malkiewich:

The Board of Hearing Aid Specialist licensed 89 Hearing Aid Specialists and 7 Hearing Aid Apprentices for Fiscal Year 2001 and 94 Hearing Aid Specialists and 4 Hearing Aid Apprentices for Fiscal Year 2002.

Enclosed is the Audit Report for June 30, 2001 and 2000. The Balance Sheet for Fiscal Year 2002 is also included.

The following is disciplinary action taken by the Hearing Aid Specialist Board:

January – April 2001 -
May – August 2001 -

None

#00-08-001 – Hearing Aid Specialist was directed to refund money for the hearing aids to the consumer.

#01-01-008 – Hearing Aid Specialist was directed to refund the money for the hearing aids minus the fitting fee to the consumer.

September – December 2001 -

#01-06-023 – Hearing Aid Specialist directed to refund money to consumer as the order was cancelled within 5 working days.

#01-06-033 – Hearing Aid Specialist directed to refund to consumer as the refund was requested within 30 days.

January – April 2002 -

#01-11-039 – Hearing Aid Specialist directed to refund to consumer and the consumer to not pay the loaner fee.

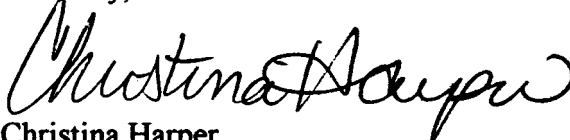
Page Two

May – August 2002 -
September – December 2002 -
January – April 2003 -
May – August 2003 -
September – December 2003 -

None. Many complaints referred for further investigation.
#02-05-043 – Letter sent to Hearing Aid Specialist warning of future disciplinary action if information was not provided to the Board within five working days.
None.
None. Complaints referred for further investigation.
#03-10-059 – Hearing Aid Specialist directed to refund to the Consumer minus the fitting fee.
#01-06-033 – Hearing Aid Specialist refunded to Consumer in a settlement agreement.
#03-09-056 – Hearing Aid Specialist refunded money to the consumer via a credit card credit.
None. The Board did not hold a meeting during this quarter due to scheduling conflicts, but will be meeting on April 17, 2004.

If you have any further questions or need additional information, please contact me at 775-267-3974. I appreciate your patience in this matter.

Sincerely,



Christina Harper
Board Administrator

Cc: Maggie Carlton, Nevada State Senator
Randolph Townsend, Nevada State Senator
David E. Goldwater, Nevada State Assembly