



NEVADA STATE BOARD OF HEARING AID SPECIALISTS

P.O. BOX 190, CARSON CITY, NEVADA 89702 • (702) 571-9000
<http://www.state.nv.us/boards/hearing>

February 14, 2005

SUSAN LLOYD, M.A.,
CCC/A, FAAA, Audiologist
Chair

DENISE BUFFA
Secretary/Treasurer
Consumer

RICK VAUGHN,
BC-HIS
Hearing Aid Specialist

TRACY SANDBORN
Consumer

Lorne J. Malkiewich, Director
Legislative Counsel Bureau
401 South Carson Street
Carson City, Nevada 89701-4747

Dear Mr. Malkiewich:

The following is disciplinary action taken by the Hearing Aid Specialist Board:

April – August 2004 -

#03-11-061 – The Hearing Aid Specialist was directed to refund in the amount of \$200 to the client. The Board also indicated that the Specialist owes every client a refund of \$200 since the adoption of the regulation.

#01-06-025 – The Hearing Aid Specialist was directed to refund the full amount of the hearing aids to the consumer.

September – December 2004 -

#04-05-064 – The Deputy Attorney General was directed to send a letter to the Hearing Aid Specialist to remind and inform the Specialist of the requirement to send the entire file of the client who is filing a complaint. The Specialist has continually failed to comply with the Board's request to supply the entire file/records.

January – April 2005 -

There was no disciplinary action during this time.

If you have any further questions or need additional information, please contact me at 775-267-3974.

Sincerely

Christina Harper
Board Administrator

Cc: Maggie Carlton, Nevada State Senator
Randolph Townsend, Nevada State Senator
David E. Goldwater, Nevada State Assembly