



NEVADA STATE BOARD OF HEARING AID SPECIALISTS

P.O. BOX 190, CARSON CITY, NEVADA 89702 • (702) 571-900
<http://www.state.nv.us/boards/hearin>

July 1, 2005

Kathleen VanderWall

Chair

Denise Segreti

Consumer

RICK VAUGHN,
BC-HIS

Hearing Aid Specialist

TRACY SANDBORN
Consumer

Lorne J. Malkiewich, Director
Legislative Counsel Bureau
401 South Carson Street
Carson City, Nevada 89701-4747

Dear Mr. Malkiewich:

The following is disciplinary action taken by the Hearing Aid Specialist Board:

April – June 2005 -

#05-02-069 – The Board directed that the Hearing Aid Specialist be reminded that when a client request a refund, that refund must be made within thirty (30) days.

#05-03-070 – The Hearing Aid Specialist was directed to refund minus the \$75.00 per hearing aid casting fee to the consumer.

#05-04-072 – The Hearing Aid Specialist was directed to provide a full refund to the client, as the client requested a refund in a timely manner. The contract was amended to allow for a 60 day return policy with no casting fee.

#05-04-073 – The Hearing Aid Specialist was directed to provide a refund to the client of \$3,800 for the hearing aids. The client requested a timely refund and the contract was amended to allow for a 60 day return policy with no casting fee.

If you have any further questions or need additional information, please contact me at 775-267-3974.

Sincerely,

Christina Harper
Board Administrator

Cc: Maggie Carlton, Nevada State Senator
Randolph Townsend, Nevada State Senator
David E. Goldwater, Nevada State Assembly