ADOPTED REGULATION OF THE

PUBLIC UTILITIES COMMISSION OF NEVADA

LCB File No. R185-09

Effective April 20, 2010

EXPLANATION - Matter in *italics* is new; matter in brackets [omitted material] is material to be omitted.

AUTHORITY: §§1-17, NRS 701B.590, as amended by section 5 of Senate Bill No. 358, chapter 321, Statutes of Nevada 2009, at page 1386, and NRS 703.025.

A REGULATION relating to renewable energy; providing definitions relating to the Wind Energy Systems Demonstration Program; providing procedures for applications to participate in the Program; revising incentives for participants in the Program; providing procedures for the payment of incentives for participants in the Program; revising requirements for the annual plan filed relating to the Program; providing requirements for wind energy systems used for the Program; and providing other matters properly relating thereto.

- **Section 1.** Chapter 701B of NAC is hereby amended by adding thereto the provisions set forth as sections 2 to 11, inclusive, of this regulation.
- Sec. 2. "Host customer" means either the utility customer of record at the location where a wind energy system will be located or a person who has been designated by the utility customer of record in a letter to the utility explaining the relationship between that person and the utility customer of record.
- Sec. 3. "System owner" means the owner of the generating equipment at the time an incentive is paid. If a wind energy system is owned by a third party, the third party is the system owner.
- Sec. 4. For private residential property, small business property and agricultural property:

- 1. An application for the reservation of an incentive must be made using a form approved by the Commission and must include, without limitation:
- (a) Signatures of the applicant, the host customer and the system owner, if different from the host customer;
- (b) If the system owner is not the host customer, a copy of the executed agreement between the host customer and the system owner; and
- (c) Any documentation required by the utility which substantiates ownership of the equipment.
- 2. The utility shall provide on its Internet website, adjacent to the application forms, a best practices guide to selecting a contractor and other consumer resources, including, but not limited to, the current contact information for the State Contractors' Board.
- 3. If an application is found to be incomplete or requires clarification, the utility shall request additional information. If the applicant has not submitted the requested information within 20 calendar days after receipt of the request, the application will be cancelled and the applicant may resubmit an application to the utility. The utility shall treat all resubmitted applications as new applications and process them in sequence with other new applications. Money for an incentive is not reserved until the utility receives all information and documentation required for the application and the project is approved.
- 4. The utility shall, within 30 days after receipt of an application, review the application for completeness and determine eligibility. Once the utility approves the application, the utility shall issue a notice confirming that a specific incentive amount is reserved for the project. The wind energy system must be purchased, installed and capable of producing electricity on or before the expiration date listed on the notice. The notice must list:

- (a) The incentive amount that has been reserved for the project;
- (b) The approved kilowatt capacity of the project; and
- (c) An expiration date for the reservation, which must be 12 months after the date of the issuance of the notice.
- 5. The applicant must complete the installation of a wind energy system not later than the expiration date listed on the notice issued pursuant to subsection 4.
- 6. To claim the incentive, the applicant must submit a form approved by the Commission to the utility after the wind energy system is purchased, installed and capable of producing electricity. The form must include, without limitation:
- (a) Signatures of the applicant, the host customer and the system owner, if different from the host customer;
 - (b) Any supporting documentation deemed necessary by the Commission; and
 - (c) Any documentation substantiating ownership of the equipment required by the utility.
 - Sec. 5. For school property and other public property:
- 1. The host customer may submit an application for the reservation of an incentive to the utility using forms approved by the Commission once the host customer has, at a minimum, issued a request for proposal or other solicitation for the installation of the wind energy system. The application for the reservation of an incentive must include, without limitation:
- (a) Signatures of the applicant, the host customer and the system owner, if different from the host customer;
- (b) If the system owner is not the host customer, a copy of the executed agreement between the host customer and the system owner; and

- (c) A copy of the request for proposal or other solicitation for the installation of the wind energy system, or a copy of the executed agreement to purchase and install the wind energy system.
- 2. The utility shall, within 30 days after receipt of an application, review the application to determine whether it is complete and the applicant is eligible. Once the utility determines that an application is complete and that the applicant is eligible, the utility shall reserve money allocated for the specified size of the wind energy system and send a notice to the applicant. The notice must list:
 - (a) The incentive amount that has been reserved for the project;
- (b) The date 90 days after the issuance of the notice by which the applicant must submit a checklist approved by the Commission documenting the progress of the project and demonstrating that there is a sustained commitment to complete the project within 12 months after the date of the notice; and
- (c) The date 180 days after the issuance of the notice by which the applicant must submit all documentation required to confirm the reservation in the initial notice, including, without limitation:
 - (1) A copy of the executed agreement to purchase and install the wind energy system;
- (2) If the system owner is not the host customer, a copy of the executed agreement between the host customer and the system owner; and
- (3) Any documentation required by the utility which substantiates ownership of the equipment.
- 3. The reservation of money pursuant to subsection 2 is valid only until the date for submission of the checklist pursuant to paragraph (b) of subsection 2.

- 4. If the documentation required by paragraph (c) of subsection 2 is received on or before the required date but is found to be incomplete or requires clarification, the utility shall request additional information. If the applicant has not submitted the additional requested information within 20 calendar days after receipt of the request, the application will be cancelled. Once the applicant has sufficiently demonstrated that the project is progressing, the utility shall issue a notice that the reservation has been confirmed.
- 5. If the applicant provides documentation to satisfy all of the requirements described in subsections 1 and 2 at the time of the initial application, the utility shall, within 30 days after receipt of the application:
- (a) Review the application and determine whether it is complete and the applicant is eligible; and
- (b) Either issue a notice that the project has a confirmed reservation or request more information as described in subsection 4.
- 6. The applicant must complete the project not later than 12 months after the date that the initial notice was issued.
- 7. To claim the incentive, the applicant must submit a form approved by the Commission to the utility after the wind energy system is purchased, installed and capable of producing power. The form must include, without limitation:
- (a) Signatures of the applicant, the host customer and the system owner, if different from the host customer;
 - (b) Any supporting documentation deemed necessary by the Commission; and
- (c) Any documentation required by the utility which substantiates ownership of the equipment.

- Sec. 6. 1. The utility shall offer to a host customer an incentive in the form of a rebate. Any retail distribution customer of a participating utility may apply for an incentive. A host customer or, pursuant to subsection 1 of section 11 of this regulation, a system owner may apply for the incentive. The project site must be located in the service territory of the utility.
- 2. The incentive payment levels must automatically be reduced over the duration of the Program in three tiers based on the total number of kilowatts of confirmed reservations. The duration of each tier will depend on when the utility reaches a total number of kilowatts of confirmed reservations specified by the Commission. The amount of the rebate per kilowatt of capacity paid at each tier will be determined by the Commission in the utility's annual plan filing.
- 3. The utility shall calculate its progress toward meeting the total number of kilowatts of confirmed reservations for a given tier using the number of kilowatts proposed for a project in the application. Projects are included in the calculation of total kilowatts in a tier once they are deemed eligible and have been issued a confirmed reservation. When the total number of kilowatts allocated through the confirmed reservations reaches the capacity listed within any particular tier, any subsequent kilowatts allocated by the utility will be at the next tier.
- 4. If there are any kilowatts that remain unused and unaccounted for in any previous tier due to events such as applicants dropping out of the process or reducing the size of their wind energy systems, those kilowatts will be added to the current tier under which the utility is issuing reservations and incentives. If kilowatts become unused in the current tier, those kilowatts will be returned to the current tier. Any reallocation of kilowatts from an earlier tier to a later tier due to dropouts or size reductions of a wind energy system may take place as

long as the kilowatts are reallocated within the same category of projects unless the Commission approves an alternate allocation process.

- 5. If a host customer installs a wind energy system that has greater kilowatt capacity than the number of kilowatts in its confirmed reservation, the host customer must receive the incentive level in its confirmed reservation for only the kilowatt capacity described in the confirmed reservation.
- 6. The utility shall provide updates to its Internet website, as close as possible to real time and not less often than weekly, to indicate the total kilowatts available for incentives at each tier and in each category, including any kilowatts newly available due to reallocations.

 Different customer categories may meet tier goals at different times due to different levels of participation.
 - 7. Portfolio energy credits must be assigned pursuant to NRS 701B.640 and 704.775.
- Sec. 7. 1. Once a project is completed, the applicant may request payment of the incentive amount listed on the confirmed reservation. A project is considered completed when it is completely installed, interconnected, permitted, paid for, and capable of producing electricity in the manner and in the amounts for which it was designed.
- 2. To receive the incentive, all requirements of the Program must be met and a complete claim form submitted by the expiration date listed for the project on its confirmed reservation.
- 3. If a claim form is incomplete or is found to require clarification, the utility shall request the information necessary to process that application further. If the applicant has not submitted the requested information within 20 calendar days after receipt of the request, the request for payment may be denied. If a claim form is not received by the expiration date for the project, or if the project is otherwise ineligible, the utility shall send a written notice to the

applicant stating the reasons why the project is ineligible and that the project is rejected. If a project is rejected, the applicant or host customer may reapply for the reservation of an incentive but will be subject to the eligibility requirements, incentive levels and funding available at the time of reapplication.

- Sec. 8. 1. The host customer or system owner may withdraw from the Program for any reason by providing written notice of withdrawal to the utility.
- 2. The host customer retains sole rights to the reservation for 30 days after submitting notice of withdrawal and may preserve the reservation beyond 30 days by submitting a revised application for a reservation to the utility before the expiration of the 30 days. The host customer may not increase the incentive amount in his original reservation.
- 3. For school property and other public property, submitting a new application for a reservation will not change the date by which the documentation required by paragraphs (b) and (c) of subsection 2 of section 5 of this regulation must be provided.
- 4. If the host customer does not resubmit an application for a reservation within 30 days after withdrawal from the Program, the original application will be terminated in its entirety and any previously reserved incentive funding will be released. The host customer may apply for a new reservation of an incentive if the host customer still wishes to participate in the Program.
- Sec. 9. A participant who withdraws or who does not complete the installation of his wind energy system within 12 months after the date on which the applicant is selected to participate in the Program must reapply as a new applicant to be eligible for an incentive. The applicant must meet all requirements of the Program that are in effect at the time of reapplication.

- Sec. 10. In reviewing an application, a utility shall verify that any contractor involved in the installation of a wind energy system has an active license with the State Contractors' Board. If the utility determines that a contractor's license was suspended during the application process:
 - 1. Reservations associated with the contractor will not be confirmed;
 - 2. Applications associated with the contractor will be suspended;
- 3. No incentive payments will be made for wind energy systems associated with the contractor except for wind energy systems which were interconnected before the suspension of the contractor's license;
 - 4. The utility shall notify each party identified on the application of the suspension; and
- 5. If the wind energy system has not been installed, the host customer may hire a new contractor without losing the current reservation of an incentive.
- Sec. 11. 1. The host customer may act as the applicant or system owner, may designate the applicant or system owner to act on his behalf and may change these designations at any time with prior written notice to the utility.
- 2. The host customer is the holder of the reservation of an incentive, must be a party to any agreement or contract with the utility and retains sole rights to the reservation except as otherwise provided in subsections 2 and 4 of section 8 of this regulation.
- 3. If the host customer is not the system owner, the system owner must be a party to any agreement or contract with the utility.
- **Sec. 12.** Section 3 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, is hereby amended to read as follows:

- Sec. 3. As used in sections 3 to 24, inclusive, of this regulation, *and sections 2 to 11*, *inclusive*, *of LCB File No. R185-09*, unless the context otherwise requires, the words and terms defined in sections 4 to 17, inclusive, of this regulation *and sections 2 and 3 of LCB File No. R185-09* have the meanings ascribed to them in those sections.
- **Sec. 13.** Section 18 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, is hereby amended to read as follows:
 - Sec. 18. [1 For a program year, a utility shall offer to a participant the following incentives in the form of a rebate: — (a) For school property and other public property: (1) For all of the watts up to and including the first 10 kilowatts of installed capacity of a wind energy system, the lesser of: (I) The total dollar amount obtained by multiplying \$3 by the number of watts of installed capacity up to and including the first 10 kilowatts of installed capacity; or (II) Sixty percent of the eligible installed system cost; (2) For all of the watts over the first 10 kilowatts of installed capacity of a wind energy system, the lesser of: (I) The total dollar amount obtained by multiplying \$2 by the number of watts of installed capacity above the first 10 kilowatts of installed capacity; or (II) Thirty percent of the eligible installed system cost; and (3) The total rebate must not exceed 60 percent of the eligible installed system cost; and (b) For private residential property, small business property and agricultural property:

- (1) For all of the watts up to and including the first 10 kilowatts of installed capacity of a wind energy system, the lesser of: (I) The total dollar amount obtained by multiplying \$2.50 by the number of watts of installed capacity up to and including the first 10 kilowatts of installed capacity; or (II) Sixty percent of the eligible installed system cost; (2) For all of the watts over the first 10 kilowatts of installed capacity of a wind energy system, the lesser of: (I) The total dollar amount obtained by multiplying \$1.50 by the number of watts of installed capacity above the first 10 kilowatts of installed capacity; or (II) Thirty percent of the eligible installed system cost; and (3) The total rebate must not exceed 60 percent of the eligible installed system cost. 2. If the incentives for a participant's first program year change between the time his application is approved and the time his wind energy system is completed, the The installed capacity goals, by category, to be installed by 2012 are: (a) Private residential property and small business property – 750 kilowatts; (b) School property – 750 kilowatts;
- 2. All of the capacity for each category is available for reservation by an applicant from the effective date of this regulation until December 31, 2011, inclusive. Any applicant who files a complete application before December 1, 2011, and who receives a confirmed reservation notice on or before December 31, 2011, will have 12 months to

(c) Other public property – 1,500 kilowatts; and

(d) Agricultural property – 2,000 kilowatts.

complete his project.

- 3. The utility shall deploy educational, marketing and promotional efforts directed to meet the goals set forth in subsection 1.
- 4. The capacity goals set forth in subsection 1 may be reallocated from an undersubscribed category to an oversubscribed category subject to compliance with the reallocation process approved in the annual plan.
- 5. The participant must receive [for that program year] the incentives established at the time that his application was approved [.] if:
- (a) The incentives for a participant change between the time his application is approved and the time his wind energy system is completed; and
- (b) The participant completes installation of his wind energy system within 12 months after the date on which the applicant is selected for participation in the Program.
- **Sec. 14.** Section 19 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, is hereby amended to read as follows:
 - Sec. 19. Pursuant to NRS 701B.610, a utility shall file with the Commission an annual plan which must include the following:
 - 1. A schedule describing major program milestones;
 - 2. A budget with the following categories:
 - (a) Incentives;
 - (b) Contractor costs;
 - (c) Marketing costs;
 - (d) Training costs; and
 - (e) Utility administrative costs;

- 3. A table providing proposed incentive levels for the upcoming program year and all subsequent program years with calculations, supporting data and justifications for the proposed incentives, which must decline as capacity goals for the Program and goals for each category are met and must reflect predicted energy savings;
- **4.** A report on previous program years and the current program year which includes, without limitation, the most up-to-date versions of the following information for each program year:
 - (a) The number of applications filed in each program category;
- (b) The number of participants enrolled in the Program and the number who have dropped out of the Program;
 - (c) The annual budget and expenditures;
 - (d) Any remaining financial obligations at the end of a program year;
 - (e) A list of completed installations;
 - (f) A summary of marketing [results;] efforts;
 - (g) A description of training and educational activities; and
 - (h) The results of participant surveys;
 - [4.] 5. A description of the application process, including, without limitation:
 - (a) The procedures to be followed by the utility and the applicant;
- (b) The criteria for the selection of applicants for the Program, for the selection of applicants for the prioritized waiting list and for the promotion of applicants from the prioritized waiting list to the Program;
 - (c) Copies of proposed applications and forms; *and*

- (d) [A schedule for the application process with estimated dates for when the utility will forward recommendations for approval by the Task Force; and
- (e) A template for a recommendation document containing the list of applications proposed for approval for the Program and for the prioritized waiting list;
- 5.] The procedures for a participant to claim the incentive at completion of the project and a copy of the required claim form, which must include, at a minimum, the following data and attachments:
 - (1) The name and address of the participant;
 - (2) The address at which the wind energy system is located;
- (3) The technical description of the main components of the wind energy system if different from the application;
 - (4) An assignment of the incentive payment, if applicable;
- (5) A building permit signed off by the applicable governing jurisdiction to ensure that the wind energy system complies with all local codes;
- (6) A voltage verification form to ensure that the meter socket is ready for meter set;
- (7) An invoice for the wind energy system to ensure that a properly licensed contractor performed the required work and that the wind energy system equipment is new and has not been previously installed;
 - (8) A net metering agreement if not previously provided; and
- (9) A statement verifying the public display of the wind energy system by a school or public facility, if applicable;
 - **6.** The total of all incentives proposed to be paid for the program year;

- [6.] 7. A detailed advertising plan;
- [7.] 8. An education and training plan;
- [8.] 9. An inspection and verification plan for wind energy systems which verifies that an applicant or participant meets all applicable requirements;
- [9.] 10. The conditions and requirements which must be met to allow the utility to [request and the Task Force to approve the reallocation of] reallocate unsubscribed capacity from one category to another category in a program year; and
 - [10.] 11. A survey for participants which includes, without limitation, questions on:
- (a) The operational effectiveness of the participant's wind energy system, including, without limitation, the total kilowatt-hours of electricity generated per program year;
- (b) Environmental issues, including, without limitation, the number of birds killed in relation to the wind energy system, the noise produced by the system and any other aesthetic issues related to the system; and
 - (c) Any other information regarding the effectiveness of the Program.
- **Sec. 15.** Section 20 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, is hereby amended to read as follows:
 - Sec. 20. [1.] For all program categories:
 - [(a)] 1. A wind energy system must be located on property within the Nevada service territory of a participating utility; and
 - [(b)] 2. An applicant must prove that his wind energy system has never been previously installed at another location.

- [2. For the private residential property, small business property or agricultural property category, the wind energy system must be on property owned by the participant.]
- **Sec. 16.** Section 23 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, is hereby amended to read as follows:
 - Sec. 23. 1. A utility shall include with its annual deferred energy accounting adjustment application filed pursuant to subsection 9 of NRS 704.110 a revised Wind Demonstration Program rate. The rate must be calculated by adding the following two components:
 - (a) A prospective rate determined by dividing *not more than* the total costs in the Wind Demonstration Program annual plan by the projected kilowatt-hours for the program year; and
 - (b) A clearing rate determined by dividing the cumulative balance in the Wind Demonstration Program subaccount of FERC Account No. 182.3 at the end of the deferred energy test period as defined in NAC 704.063 by the test period kilowatt-hour sales.
 - 2. The Commission will allow recovery of all prudent Wind Demonstration Program costs included in the subaccount of FERC Account 182.3 at the end of the test period as defined in NAC 704.063 and adjust the Wind Demonstration Program rate accordingly.
- **Sec. 17.** Sections 13 and 21 of LCB File No. R174-07, which was adopted by the Public Utilities Commission of Nevada and was filed with the Secretary of State on April 17, 2008, are hereby repealed.

TEXT OF REPEALED SECTIONS

Section 13 of LCB File No. R174-07:

Sec. 13. "Task Force" has the meaning ascribed to it in NRS 701B.530.

Section 21 of LCB File No. R174-07:

- Sec. 21. The master application which a utility must submit to the Task Force must include the following:
- 1. The annual plan for the applicable program year, as modified and approved by the Commission;
 - 2. The completed application for each applicant;
- 3. A list of the applications recommended for approval, indicating which are existing applications recommended for promotion from a previous prioritized waiting list and which are new applications;
 - 4. A prioritized waiting list; and
 - 5. A tabulation by program category for the program year showing the:
 - (a) Total capacity allowed for each category;
 - (b) Total capacity previously approved for each category;
 - (c) Total capacity recommended by the utility for approval for each category;
 - (d) Total capacity represented by the waiting list for each category; and
 - (e) Balance of capacity not yet committed.

NOTICE OF ADOPTION OF REGULATION

The Public Utilities Commission adopted regulations assigned LCB File Nos. R184-09, R185-09, and R186-09 (Docket No. 09-07014) which pertain to chapter 701B of the Nevada Administrative Code on January 27, 2010. A copy of the regulations as adopted is attached.

LEGISLATIVE REVIEW OF ADOPTED REGULATIONS AS REQUIRED BY NRS 233B.066 LCB FILE NOS. R184-09, R185-09, and R186-09 (DOCKET NO. 09-07014)

The following informational statement is submitted for adopted amendments to Nevada Administrative Code Chapter 704.

1. A description of how public comment was solicited, a summary of public response, and explanation of how other interested persons may obtain a copy of the summary.

Copies of the proposed regulations, notice of intent to act upon the regulation and notice of workshop and hearing were sent by U.S. mail and email to persons who were known to have an interest in prescribing the form and substance of a standard net metering contract and tariff. These documents were also made available at the website of the Public Utilities Commission ("PUC"), http://pucweb1.state.nv.us/PUCN/, mailed to all county libraries in Nevada, published in the following newspapers:

Elko Daily Free Press Las Vegas Review Journal Nevada Appeal Reno Gazette Journal Tonopah Times-Bonanza

and posted at the following locations:

Public Utilities Commission 1150 East William Street Carson City, NV 89701

First Judicial District Court 885 East Musser Street Carson City, Nevada 89701

Eighth Judicial District Court Regional Justice Center 200 Lewis Avenue Las Vegas, NV 89155 Public Utilities Commission 101 Convention Center Drive, Suite 250 Las Vegas, NV 89109

Second Judicial District Court 75 Court Street Reno, NV 89501

Participants discussed procedures for utility customers to apply to participate in the Solar Energy Systems Incentive Program, the Wind Energy Systems Demonstration Program, and the

Waterpower Energy Systems Demonstration Program. Topics included but were not limited to stages of the application process, information that the utility shall provide to the Commission in its annual plan filing, ways in which to curtail abuse of the incentives, requirements for contractors installing renewable energy systems, appropriate incentive levels to reach installed capacity goals, and disposition of portfolio energy credits.

Transcripts of the proceedings are available for review at the office of the PUC, 1150 East William Street, Carson City, Nevada 89701 and 101 Convention Center Drive, Suite 250, Las Vegas, Nevada 89109.

- 2. The number of persons who:
 - (a) attended each hearing: January 21, 2010 7
 - **(b) testified at each hearing:** January 21, 2010 7
 - (c) submitted to the agency written comments: 5
- 3. A description of how comment was solicited from affected businesses, a summary of their response and an explanation how other interested persons may obtain a copy of the summary.

Comments were solicited from affected businesses in the same manner as they were solicited from the public.

The summary may be obtained as instructed in the response to question #1.

4. If the regulation was adopted without changing any part of the proposed regulation, a summary of the reasons for adopting the regulation without change.

The permanent regulations were adopted on January 27, 2010.

- 5. The estimated economic effect of the adopted regulation on the businesses which it is to regulate and on the public. These must be stated separately, and each case must include:
 - (a) Both adverse and beneficial effects;
 - (b) Both immediate and long-term effects;
- (a) Both adverse and beneficial effects:

No adverse effects of the proposed regulations on small businesses are anticipated. Small businesses will continue to pay a portion of their rates, as do all ratepayers, for costs associated with renewable energy programs.

(b) Both immediate and long-term effects:

See Item #5(a).

6. The estimated cost to the agency for enforcement of the adopted regulation.

There is no additional cost to the agency for enforcement of these regulations.

7. A description of any regulation of other state or government agencies which the proposed regulation overlaps or duplicates and a statement explaining why the duplication or overlapping is necessary. If the regulation overlaps or duplicates a federal regulation, the name of the regulating federal agency.

These regulations do not overlap or duplicate any federal, state, or local regulations.

8. If the regulation includes provisions that are more stringent than a federal regulation which regulates the same activity, a summary of such provisions.

N/A

9. If the regulation provides a new fee or increases an existing fee, the total annual amount the agency expects to collect and the manner in which the money will be used.

N/A

10. If the proposed regulation is likely to impose a direct and significant economic burden upon a small business or directly restrict the formation, operation or expansion of a small business? What methods did the agency use in determining the impact of the regulation on a small business?

The PUC determined that the proposed regulations do not impose a direct and significant economic burden upon a small business or restrict the formation, operation or expansion of a small business. In making this determination, the PUC adopted the findings of the Regulatory Operations Staff, which conducted a Delphi Method exercise to determine the impacts. The Delphi Method is a systematic, interactive, forecasting method based on independent inputs of selected experts.