

**From:** Laura Palmer [<mailto:palmerl@SNHDMAIL.ORG>]  
**Sent:** Monday, July 03, 2017 10:11 AM  
**To:** Research Generic Mailbox  
**Subject:**

July 3, 2017

Dear Senator Hardy:

The Office of Emergency Medical Services and Trauma System (OEMSTS) has been tasked through NRS 450B.795 to provide to the Legislative Committee on Health Care a quarterly report including a written compilation of data collected concerning hospital waiting times for the provision of emergency services to certain persons. Prior to July 2009 efforts were made to institute a reliable data collection mechanism, however issues with the computer software vendor and other limitations hampered those efforts. The OEMSTS then contracted with FirstWatch in July 2009 and with the assistance of the advisory committee it was determined what data elements were obtainable. With the guidance of the OEMSTS and the advisory committee, FirstWatch was able to develop a module that queries the dispatch and hospital data for transfer of care times. Some limitations of the data collection process are listed below:

- The transfer of care data entry is manually performed by numerous hospital employees with varied levels of training.
- If transfer of care is not manually entered, the FirstWatch module queries the time the ambulance becomes available and labels that time as the transfer of care time. This time may vary widely from the actual time of transfer.
- The different IT structures used by each stakeholder do not support the importation of a unique patient identifier.
- The FirstWatch module does not provide prehospital and hospital personnel identifiers.

The enclosed data reports from the second quarter of 2017 display transfer of care compliance by hospital, the transfer of care completion rate by hospital and a report on data outliers. The standard for transfer of care is 35 minutes from time of ambulance arrival at the hospital to the placement of the patient in a suitable care area. After identifying weakness in the data being reported, we have cleaned the data to exclude outliers in the completion and compliance reports. Our case definition includes transfers of care that occur after five minutes of arrival and before five hours have elapsed in hospital. We have determined that this time frame more accurately reflects actual transfers of care. This method was developed after consulting with one of our epidemiologists.

In the past few years, it has been difficult to achieve a quorum for the transfer of care committee as described in NRS 450B.795. The OEMSTS continues to present transfer of care data to the regularly scheduled SNHD Medical Advisory Board meeting in an effort to engage facility and agency representatives in the described review process.

If you have any questions or concerns please feel free to contact me.

Sincerely,

Laura Palmer, Paramedic  
EMS & Trauma System Supervisor  
Southern Nevada Health District  
702-759-1050



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Row Labels	Count of TOC
<b>Bunkerville (05163)</b>	<b>3</b>
Mesa View Hospital	3
<b>City of Las Vegas (05071)</b>	<b>7464</b>
Boulder City Hospital	16
Centennial Hills Hospital	619
Desert Springs Hospital	16
Mesa View Hospital	1
Mountain View Hospital	1505
North Vista Hospital	444
Southern Hills Hospital	22
Spring Valley Hospital	44
St Rose - San Martin	10
St Rose Siena	2
Summerlin Hospital	909
Sunrise Hospital	1148
U.M.C.	710
UMC Trauma	333
UMC-Children's	107
Valley Hospital	1569
West Care	9
<b>Clark County (05031)</b>	<b>434</b>
Centennial Hills Hospital	1
Desert Springs Hospital	59
Henderson Hospital	8
Mountain View Hospital	2
North Vista Hospital	37
Southern Hills Hospital	15
Spring Valley Hospital	70
St Rose - San Martin	5
St Rose Siena	27
Summerlin Hospital	15
Sunrise Hospital	131
U.M.C.	15
UMC Trauma	33
UMC-Children's	3
Valley Hospital	13
<b>COMM AMB</b>	<b>4058</b>
Boulder City Hospital	3
Centennial Hills Hospital	5
Desert Springs Hospital	714
ER at the Lakes Dept of Southern Hills	1
Henderson Hospital	398
Mike O'Callaghan (Nellis AFB)	4
Mountain View Hospital	12
Southern Hills Hospital	54
Spring Valley Hospital	146
St Rose - San Martin	199
St Rose De Lima	93
St Rose Siena	1393
Summerlin Childrens	2
Summerlin Hospital	12
Sunrise Children's	80

## 2nd Quarter 2017 TOC

Sunrise Hospital	708
Sunrise Trauma	61
U.M.C.	83
UMC Trauma	69
UMC-Children's	8
Valley Hospital	13
<b>EMS</b>	<b>40771</b>
Boulder City Hospital	23
Centennial Hills Hospital	1803
Desert Springs Hospital	3746
ER at the Lakes Dept of Southern Hills	11
Henderson Hospital	421
Mesa View Hospital	15
Mike O'Callaghan (Nellis AFB)	121
Mountain View Hospital	2794
North Vista Hospital	3101
Southern Hills Hospital	1434
Spring Valley Hospital	4359
St Rose - San Martin	1189
St Rose De Lima	70
St Rose Siena	328
Summerlin Childrens	376
Summerlin Hospital	1709
Sunrise Hospital	8905
U.M.C.	4199
UMC Trauma	1480
UMC-Children's	785
Valley Hospital	3878
West Care	24
<b>Henderson</b>	<b>1</b>
UMC Trauma	1
<b>HF</b>	<b>4002</b>
Boulder City Hospital	5
Henderson Hospital	864
Southern Hills Hospital	6
St Rose De Lima	1066
St Rose Siena	1997
Sunrise Hospital	64
<b>Indian Springs (05095)</b>	<b>1</b>
Centennial Hills Hospital	1
<b>Laughlin (05082)</b>	<b>19</b>
West Care	1
Western Arizona Regional Medical Center	18
<b>Logandale (05093)</b>	<b>6</b>
Desert Springs Hospital	1
Sunrise Hospital	1
U.M.C.	1
UMC Trauma	2
UMC-Children's	1
<b>Moapa (05103)</b>	<b>3</b>
UMC Trauma	2
Valley Hospital	1
<b>Mount Charleston (05193)</b>	<b>3</b>
Centennial Hills Hospital	1
U.M.C.	1

2nd Quarter 2017 TOC

UMC Trauma	1
<b>North Las Vegas (05131)</b>	<b>490</b>
Boulder City Hospital	1
Centennial Hills Hospital	83
Mountain View Hospital	83
North Vista Hospital	149
Summerlin Hospital	2
Sunrise Hospital	14
U.M.C.	42
UMC Trauma	48
UMC-Children's	25
Valley Hospital	43
<b>Overton (05183)</b>	<b>7</b>
Centennial Hills Hospital	1
Mesa View Hospital	2
Mountain View Hospital	1
Sunrise Hospital	1
Valley Hospital	2
<b>Sandy Valley (05143)</b>	<b>1</b>
UMC Trauma	1
<b>Searchlight (05153)</b>	<b>1</b>
St Rose Siena	1
<b>(blank)</b>	
(blank)	
<b>Grand Total</b>	<b>57264</b>