



Department of Motor Vehicles

NRS 481

DEPARTMENT OVERVIEW



DMV Statistics

- 1173.5 Authorized Positions (FY15)
- 18 Offices Statewide
- 8 Divisions
- 8 Counties as Agents

Department Goals

- Deliver progressive and responsive service to our customers.
- Provide continuous, innovative and secure technology services to internal and external customers.
- Provide timely and accurate revenue collections and distributions which fund Nevada's services and infrastructure.
- Recruit, train and maintain a ready and capable workforce.
- Regulate businesses, protect the public against fraud and unfair business practices, and ensure compliance with environmental mandates.
- Provide critical support services for the administration of the Department.

Department Divisions

Director's Office

- Establishes Department Policies
- Directs and Controls Operations
- Handles Media Inquiries, Personnel Issues & Internal Controls
- Reviews Operations
- Administrative Hearings
- Employee Development and Training



*Troy Dillard
Director*



*Rhonda Bavaro
Deputy Director*

Department Divisions

Administrative Services

- Budget
- Accounts Payable
- Revenue
- Debt Collections
- Inventory Control
- Telecommunications
- Contract Management
- Payroll
- Travel
- Purchasing
- Warehousing
- Mail Services
- Facility Management



Amy McKinney
Administrator

Department Divisions

Management Services and Programs

- Department and Division Policies, Procedures, Legislation and Regulations
- Project Management Oversight and Implementation
- Research and Development



*Terri Albertson
Administrator*

Department Divisions

Motor Vehicle Information Technology

- Application Design and Programming
- System Design and Maintenance
- Network and System Support
- Application and Computer Help Desks



*Mark Froese
Administrator*

Department Divisions

Motor Carrier

- Fuel Tax Collection and Distribution
- Intrastate Motor Carriers – Registration
- International Fuel Tax Agreement (IFTA) – Compliance
- International Registration Plan (IRP) – Interstate Registration
- Fuel/Registration Audits
- MCD Revenue Collections



*Wayne Seidel
Administrator*

Department Divisions

Central Services

- Call Center
- Driver's License Review
- Web and Mail Renewals
- Title Production and Research
- Document Imaging and Data Integrity

Self Funded Programs

- Records Sales
- Insurance Verification
- License Plate Production
- OHV Registration and Title Processing



*Sean McDonald
Administrator*



Department Divisions

Compliance Enforcement

- Automotive Business Licensing and Regulation
- DUI, Traffic Safety and Professional Drive Schools Licensing and Regulation
- Fraud Detection, Prevention and Investigation

Self Funded Program

- Vehicle Emissions Program



*Donnie Perry
Administrator*

Department Divisions

Field Services

- Training and Licensing of Drivers
- Registering and Titling of Vehicles
- Voter Registration
- Verification of Identity
- Customer Service



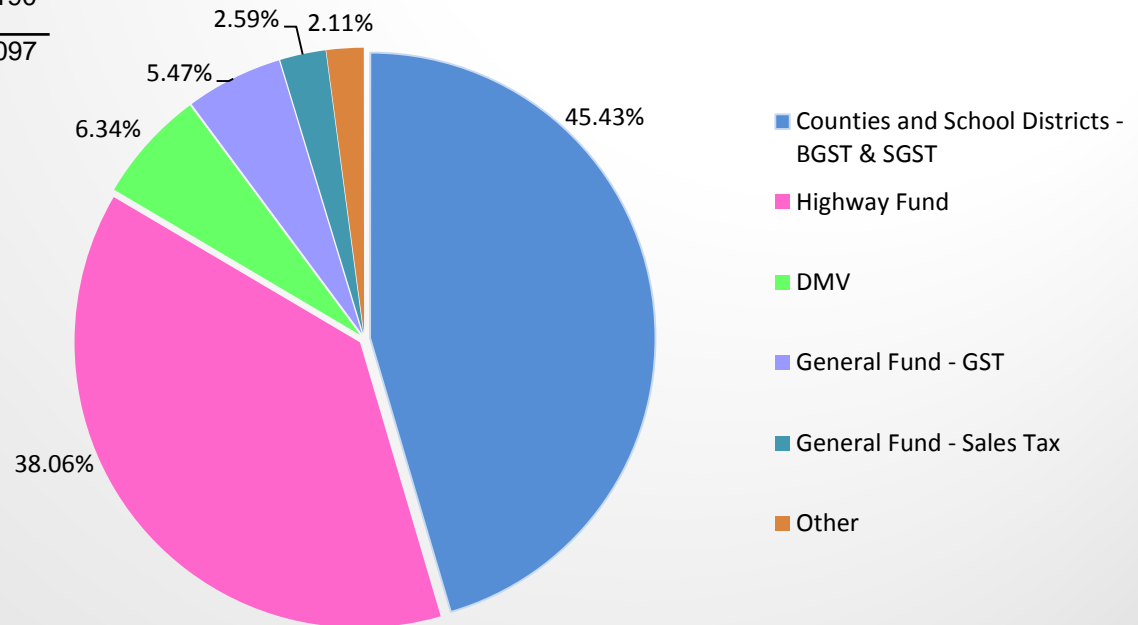
*Nancy Wojcik
Administrator*

Department's Funding Structure

- The Department is funded through Highway Fund Appropriations, fees collected that are distributed directly to our budget accounts, transfers from other internal budget accounts, costs allocations and reimbursements.
- Additionally, the Department receives a General Fund Appropriation each fiscal year for the costs associated with the Motor Voter Program. This funding source equates to less than .01% of our overall funding.
- The Department collects in excess of \$1 billion in revenue each fiscal year. The Department's Highway Fund Appropriations must stay under 22% of the funds collected and distributed to the Highway Fund, excluding fuel tax revenue. The following chart illustrates how these funds were distributed in FY14.

Revenue Distribution

| <u>Distributed to</u> | <u>Total FY14</u> |
|---|-----------------------|
| Counties and School Districts - BGST & SGST | # \$ 517,467,348 |
| Highway Fund | # \$ 433,558,792 |
| DMV | # \$ 72,208,167 |
| General Fund - GST | # \$ 62,267,317 |
| General Fund - Sales Tax | # \$ 29,494,283 |
| Other | # \$ 24,012,190 |
| | <hr/> \$1,139,008,097 |



Self-Service Kiosks

45 Kiosks Statewide

- 18 Located in 12 DMV Offices
- 27 Located in Partner Locations (Grocery and Convenience stores, Universities and AAA offices)
- Transaction Types: Vehicle Registration Renewal, Driver's License and Identification Card Renewals and Duplicates, Driver History Records & Nevada LIVE Reinstatements.
- Kiosk Transactions Fee Based as of March 2012
- 577,771 Transactions in FY14 (More Than 3.8 Million Since 2005)



Web Portal



- Change Your Address
- Receive Email Renewal Notifications
- Renew Your Vehicle Registration
- Renew Your Driver's License or Identification Card
- Obtain Your Driver History Record
- 338,373 Portal Accounts
- 595,261 Transactions since launched

*** Safe * Secure * Convenient ***

Veteran's Exemptions

- Electronic Verification and Processing of Veteran's Exemptions Allows Veterans to Renew Their Vehicle Registrations on the Internet and at Kiosks
- Available in all counties since February 2013.
 - Exception: Clark County



Off-Highway Vehicles

- OHV Commission is responsible for the program
- DMV is responsible for:
 - The registration and titling of OHV Vehicles.
 - The licensing and regulation of OHV dealers.
- 72 OHV dealers are licensed
- 38,000 active OHV registrations
- Program estimates were 280,000 OHV registrations
- DMV receives 15% and OHV Commission receives 85% of original and renewal registration revenue.
- BDR submitted for a new funding proposal for 2015 legislation.

Specialty License Plates

- Applications are recommended by the Commission on Special License Plates to be approved by the Department.
- Must be an established non-profit organization registered with the Secretary of State.
- The plate must generate financial support for services to the community relating to public health, education or general welfare.
- Effective July 1, 2013 (AB189) the second tier for specialty plates became effective. Second tier requires a \$20,000 bond and maintain 3,000 active registrations. First tier specialty plates must submit a \$5,000 bond and maintain 1,000 active registrations or plate will be discontinued.

Hot Topics

System Modernization

CURRENT INFORMATION TECHNOLOGY SYSTEM

- Common Business Oriented Language (COBOL) mainframe application
- Current system is 15+ years and at capacity to make changes
- Unable to meet growing demand of a technology-savvy public
- The system currently lacks the integrated/automated systems needed to track and distribute the \$1.1 billion in fuel tax revenue.
- Slow speed-to-market response to Federal and Legislative mandates.

Hot Topics

System Modernization (Cont.)

NEW PROPOSED SYSTEM

To modernize the current information technology platform.

- Creates a integrated application comprising of business functionalities which includes an integrated finance system, inventory control system, correspondence management capability, customer relationship management functionality, business analytics, and a case management system.
- Outcome will deploy an up-to-date technology platform that's easy to configure and maintain, automated tools to test, monitor, troubleshoot and manage the system in a real-time environment.
- Enhance information security, disaster recovery and fail-over capability.

Hot Topics

Modernization of the Motor Voter Program

- Allow customers to register to vote or change their voter information using a touch screen interactive system at each Field Services window. Capture all required voter questions/answers, rules, and the applicants electronic signature through the touch screen system.
- Recorded voter data would be printed and mailed to the County Clerk/Registrar office, reducing the paper application process.
- DMV's future goal is to electronically transmit the voter data directly to the SoS and eliminate mailing voter data to the counties.

Contact Us

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Questions?

