

***APPENDIX A: PERFORMANCE AUDIT OF
NEVADA'S ENFORCEMENT AND
COLLECTION OF CHILD SUPPORT -
MAXIMUS INTERVIEW LOG***

**APPENDIX A: NEVADA CHILD SUPPORT ENFORCEMENT PERFORMANCE AUDIT
MAXIMUS INTERVIEW LOG**



OFFICE LOC	PERSON(S) INTERVIEWED	INTERVIEWER
4/6/2006		
LCB	Project Kick Off Mtg - Paul Townsend, Jane Bailey, Gary Stagliano, Jeff Frischman	Jeff Ball, Bill Strate, Scott Drummond, Gordie Stryker, Ruth Hara
4/10/2006		
Washoe DA	Susan Hallahan & Lori Garcia - Kick Off Mtg	Ruth Hara
Central Office	Nancy Ford, Gary S., Louise Bush - Kick Off Mtg	Ruth Hara
4/11-12/2006		
Clark DA	Bob Teuton, C.A. Watts, Sue Berfield - Kick Off Mtg	Ruth Hara
Clark DA	Unit Administrators	Ruth Hara
Clark DA	Unit Team Leads	Ruth Hara
4/24/2006		
Central Office	Jeff Frischmann - ME Reviews	Ruth Hara
Central Office	David Castagnola - Policy	Ruth Hara
4/25/2006		
Central Office	Leslee Arnold - Field Operations	Ruth Hara
Central Office	Debbie Fazzinc	Ruth Hara
4/26/2006		
Central Office	Rosa Ramos	Ruth Hara
Central Office	Krisann Alio Morel	Ruth Hara
Central Office	Tanya Osborne - Central Registry	Ruth Hara
Central Office	Linda Hoxsie	Ruth Hara
4/27/2006		
Central Office	Aline Coman - Central Registry	Ruth Hara
5/8/2006		
Central Office	Hope Tingle - IT, Work Items	Ruth Hara
5/9/2006		
Central Office	Louise Bush - Best Practices	Jeff Ball, Laura Coatta, Ruth Hara
Central Office	Best Practices - Louise, Gary S, CO Staff	Jeff Ball, Laura Coatta, Ruth Hara
5/10/06		
Central Office	Gary Buonacorsi	Jeff Ball, Laura Coatta, Ruth Hara
Central Office	Robin Ynacay-Nye - ME Reviews	Jeff Ball, Laura Coatta, Ruth Hara
5/11/2006		
Stakeholders	Sylvia Beller & Sylvia Teuton - Hearing Masters	Jeff Ball, Laura Coatta, Ruth Hara
Stakeholders	Tom Leeds	Jeff Ball, Laura Coatta, Ruth Hara
Clark County DA	Best Practices	Jeff Ball, Laura Coatta, Ruth Hara
5/12/2006		
Stakeholders	Barbara Buckley	Laura Coatta & Ruth Hara
5/15/2006		
Elko DA	Carolyn Smith & Staff, Gary Woodbury DA	Ruth Hara
5/16/06		
Elko PAO	Sharron Yore & Staff	Ruth Hara
5/17/06		
Stakeholders	Trisha Sheridan, Terry Rogers, Janine Trujillo - Elko DC	Ruth Hara
5/18/2006		
Humboldt County	Jenny Wegener - Coordinator	Ruth Hara
Humboldt County	Cheryll Hammond - Caseworker	Ruth Hara
Humboldt County	Kathi Wolfsteffer - Receptionist	Ruth Hara
Humboldt County	Sonia Ramirez - Caseworker	Ruth Hara
5/19/2006		
Pershing County	Rita Fowler, Elizabeth Blondheim, Lese Contr	Ruth Hara
5/22/2006		
Washoe DA	Tara - Case Assessment	Ruth Hara
Washoe DA	Supervisor Group	Ruth Hara
Washoe DA	Caseworkers - 4	Ruth Hara
Washoe DA	Doina Jones	Ruth Hara
Washoe DA	Janet O'Neill	Ruth Hara
5/23-24/06		
IVD Planning Mtg	IV-D Planning Committee - Observer	Ruth Hara
5/25/2006		
Washoe DA	Legal Assistants - 4	Ruth Hara
Washoe DA	DRA Team - 8	Ruth Hara
Washoe DA	Case Assessment - 2	Ruth Hara
Washoe DA	Caseworkers	Ruth Hara

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OFFICE LOC	PERSON(S) INTERVIEWED	INTERVIEWER
5/26/2006		
Washoe DA	Caseworkers	Ruth Hara
Washoe DA	Caseworkers	Ruth Hara
Washoe DA	Annette Mansfield	Ruth Hara
Washoe DA	Lori Garcia	Ruth Hara
6/1/2006		
Reno PAO	Renee Matovina	Ruth Hara
Reno PAO	Steve Sack & Marilyn LaBadie - FSS	Ruth Hara
6/2/2006		
Reno PAO	Rob Cohen - Training	Ruth Hara
Reno PAO	Shirley Ceaglio - Court Prep	Ruth Hara
Reno PAO	Woody Wood - FIDM	Ruth Hara
Reno PAO	Barbara Koehike (BJ) - Storey & Douglas Countie	Ruth Hara
6/5/2006		
Clark County DA	Thomas Jannazzo - Investigations	Scott Drummond
Clark County DA	James Harris - Investigations	Scott Drummond
Clark County DA	Debra Shook - Court Team Supv	Scott Drummond
Clark County DA	Court Team - 5	Scott Drummond
6/6/2006		
Clark County DA	Larry Usher - Process Server	Scott Drummond
Clark County DA	Debra Bergner - Process Server	Scott Drummond
Clark County DA	Unit A Team 1	Scott Drummond
Stakeholder	Don Winne - Asst Attorney Genera	Jeff Ball & Ruth Hara
6/7/2006		
Washoe County DA	Susan Hallahan & Asst District Attorneys - Best Practices	Jeff Ball
Washoe County DA	Rene Matovina - Best Practices	Jeff Ball
Clark County DA	Audit Team - Supervisor	Scott Drummond
Clark County DA	Audit Team	Scott Drummond
Clark County DA	Unit C Team 1	Scott Drummond
Clark County DA	Unit A,B,C FS Supervisors	Scott Drummond
Clark County DA	Unit A Team 3	Ruth Hara
Clark County DA	Unit C Team 4	Ruth Hara
Clark County DA	State Staff - on loan to Clark County DA	Ruth Hara
6/8/2006		
Clark County DA	Unit A Team 4	Ruth Hara
Clark County DA	Unit B Team 1	Ruth Hara
Clark County DA	Unit B Team 2	Ruth Hara
Clark County DA	Unit B Team 3	Ruth Hara
Clark County DA	V. Monet Woods, Team Chief	Scott Drummond
Clark County DA	Robert Gardner, Atty IV	Scott Drummond
Clark County DA	Training Team	Scott Drummond
Clark County DA	Unit A Team 2	Scott Drummond
Clark County DA	Ann Barringer Murray Legal Team Chief	Jeff Ball
Clark County DA	Jeff Messmore, Atty I	Jeff Ball
Stakeholder	Barbara Buckley	Jeff Ball
6/9/2006		
Clark County DA	STARS	Scott Drummond & Jeff Ball
Clark County DA	Unit A,B,C Unit Administrators	Scott Drummond
Clark County DA	Unit B Team 4	Scott Drummond
Clark County DA	Unit C Team 2	Ruth Hara
Clark County DA	Unit A,C - FIDM FSS lis	Ruth Hara
Clark County DA	Unit C Team 3	Ruth Hara
Clark County DA	Mike Brown - IT	Ruth Hara
6/12/2006		
Clark County DA	Janet Webb - Customer Service	Carl Blanchette
Clark County DA	Bob Teuton, C.A. Watts, Sue Berfield - Customer Service	Carl Blanchette, Barb Siegel, Ruth Hara
Clark County DA	Reception Area - Customer Service	Carl Blanchette & Barb Siegel
Clark County DA	Bonnie Tipton - DWSS	Ruth Hara
Clark County DA	Chris Scott	Carl Blanchette & Barb Siegel
Clark County DA	Susan Gibson	Carl Blanchette & Barb Siegel
Clark County DA	Kathi Brunson	Carl Blanchette & Barb Siegel
Clark County DA	Suzi Truby	Carl Blanchette & Barb Siegel
Clark County DA	Jeff Burkhead	Carl Blanchette & Barb Siegel

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Clark County DA	Kay McDonald	Carl Blanchette & Barb Siegel
Clark County DA	Rhonadalyn Piggie	Carl Blanchette & Barb Siegel
Clark County DA	Jodi Sherrod	Carl Blanchette & Barb Siegel
Clark County DA	Juanita Clifton	Carl Blanchette & Barb Siegel
Clark County DA	Denise Tottingham	Carl Blanchette & Barb Siegel
Clark County DA	John Feustel	Carl Blanchette & Barb Siegel
Clark County DA	Jane Morning	Carl Blanchette & Barb Siegel
6/13/2006		
Clark County DA	Unit Administrators	Carl Blanchette & Barb Siegel
Clark County DA	Donna Cochran - Clark County Help Desk	Ruth Hara
Clark County DA	Toni Young	Carl Blanchette & Barb Siegel
Clark County DA	Linda Stone	Carl Blanchette & Barb Siegel
Clark County DA	Deana Green	Carl Blanchette & Barb Siegel
Clark County DA	Kelly Pettice	Carl Blanchette & Barb Siegel
Clark County DA	Mark Hanna	Carl Blanchette & Barb Siegel
Clark County DA	Ernestine Sexton	Carl Blanchette & Barb Siegel
Clark County DA	Cecily Marshall	Carl Blanchette & Barb Siegel
Clark County DA	Carolena Jenkins	Carl Blanchette & Barb Siegel
Clark County DA	Edwin Martinez	Carl Blanchette & Barb Siegel
Clark County DA	Linda Gordon	Carl Blanchette & Barb Siegel
Clark County DA	Patricia Dikes	Carl Blanchette & Barb Siegel
Clark County DA	Lydia Chavez	Carl Blanchette & Barb Siegel
Clark County DA	Stepanee Prawalsky	Carl Blanchette & Barb Siegel
Clark County DA	Marlene Jennings	Carl Blanchette & Barb Siegel
Clark County DA	Angela Vagas	Carl Blanchette & Barb Siegel
Clark County DA	Julie Boyce	Carl Blanchette & Barb Siegel
Clark County DA	Mike MacCormick	Carl Blanchette & Barb Siegel
Clark County DA	Laura Davis	Carl Blanchette & Barb Siegel
Clark County DA	Catherine Valdez	Carl Blanchette & Barb Siegel
Clark County DA	Sylvia Moffett	Carl Blanchette & Barb Siegel
Clark County DA	Clementine Campbell	Carl Blanchette & Barb Siegel
Clark County DA	Victoria Neff	Carl Blanchette & Barb Siegel
Clark County DA	Wendy Smith	Carl Blanchette & Barb Siegel
Clark County DA	Delinda Vargas	Carl Blanchette & Barb Siegel
Clark County DA	Christina Alonzo	Carl Blanchette & Barb Siegel
Clark County DA	Yolanda Bennett	Carl Blanchette & Barb Siegel
Clark County DA	Tony Stone	Carl Blanchette & Barb Siegel
Clark County DA	Tina Harrison	Carl Blanchette & Barb Siegel
Clark County DA	Kris Nareef	Carl Blanchette & Barb Siegel
Clark County DA	Andrea Arellian	Carl Blanchette & Barb Siegel
Clark County DA	Elanine Clark	Carl Blanchette & Barb Siegel
Clark County DA	Karina Rubi	Carl Blanchette & Barb Siegel
6/14/2006		
LV PAO	Margie Adams	Ruth Hara
Desert Inn	Jimmie Bryson - SCaDU Acting Mgr	Ruth Hara
Desert Inn	SCaDU Staff - 4 staff	Ruth Hara
Desert Inn	SCaDU Staff - 4 staff	Ruth Hara
Desert Inn	Estela Walsh - Customer Service Unit Supvr	Carl Blanchette & Barb Siegel
Desert Inn	Jessica Orzal	Carl Blanchette & Barb Siegel
Desert Inn	Celeste Rosado	Carl Blanchette & Barb Siegel
Desert Inn	Elvira Robledo	Carl Blanchette & Barb Siegel
Desert Inn	Ivelys Franco	Carl Blanchette & Barb Siegel
Desert Inn	Bianca Torres	Carl Blanchette & Barb Siegel
Desert Inn	Christina Alejandria	Carl Blanchette & Barb Siegel
6/15/2006		
Clark County DA	Caseworkers Unit B Teams 1,2,3,4	Carl Blanchette & Barb Siegel
Clark County DA	Caseworkers Unit C Teams 1,2,3,4	Carl Blanchette & Barb Siegel
Clark County DA	Barbara Carter - Adm	Carl Blanchette
Clark County DA	Reception Area - Customers	Carl Blanchette & Barb Siegel
PDC	Sandee Wyand - IVA Manager	Ruth Hara
PDC	Leonette Allsip - State Training	Ruth Hara
6/19/2006		
Central Office	Tammie & Lauren - Customer Service North	Carol Blanchette
Central Office	Sherry Allsip - Customer Service North Supervisor	Carol Blanchette

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OFFICE LOC	PERSON(S) INTERVIEWED	INTERVIEWER
Central Office	Christie Cohen - Task Guides, System Clarif, Code Table	Ruth Hara
6/20/2006		
Carson City DA	Vicki Chittenden	Ruth Hara
Central Office	Louise Bush - Customer Service	Carl Blanchette
Carson City DA	Caseworkers - Deidra, Jill, Ann	Carl Blanchette & Ruth Hara
Carson City DA	Caseworkers - Betty, Clerici, William	Carl Blanchette & Ruth Hara
6/21/2006		
Washoe DO	Brett Barlow	Carl Blanchette & Ruth Hara
Washoe DO	Anjel Lee	Carl Blanchette & Ruth Hara
Reno PAO	Renee Matovina	Carl Blanchette
Reno PAO	William Wood	Carl Blanchette & Ruth Hara
Reno PAO	Bob Gillott	Carl Blanchette & Ruth Hara
Reno PAO	Gerald Keyes	Carl Blanchette & Ruth Hara
Reno PAO	Shirley Ceaglio	Carl Blanchette & Ruth Hara
Reno PAO	Leona Collins	Carl Blanchette & Ruth Hara
Reno PAO	Gail Prouix	Carl Blanchette & Ruth Hara
Reno PAO	Sherri Mann	Carl Blanchette & Ruth Hara
Reno PAO	Mary Gordon	Carl Blanchette & Ruth Hara
Reno PAO	Barbara Kokeeh	Carl Blanchette & Ruth Hara
Reno PAO	Jerry Thornton	Carl Blanchette & Ruth Hara
Reno PAO	Glenn Parvin	Carl Blanchette & Ruth Hara
Reno PAO	Tora Arthur	Carl Blanchette & Ruth Hara
Reno PAO	Alyssa Gibbs	Carl Blanchette & Ruth Hara
Reno PAO	Linda Holcomb	Carl Blanchette & Ruth Hara
Reno PAO	Clerical Staff	Ruth Hara
6/22/2006		
Washoe DA	Susan Hallahan - Customer Service	Carl Blanchette
Washoe DA	Linda Marzell	Carl Blanchette
Washoe DA	Stella Citra	Carl Blanchette
Washoe DA	Lucille Knight	Carl Blanchette
Washoe DA	Janet Onerie	Carl Blanchette
Washoe DA	Annette Mansfield	Carl Blanchette
Washoe DA	Doina Jones	Carl Blanchette
Washoe DA	Tera Wortman	Carl Blanchette
Washoe DA	Stephanie Grimiun	Carl Blanchette
Washoe DA	Mary Pharis	Carl Blanchette
Washoe DA	Kristine Grimes	Carl Blanchette
Washoe DA	Laura Ybarra	Carl Blanchette
Washoe DA	Cheryl Dewy	Carl Blanchette
Washoe DA	Katy Sullivan	Carl Blanchette
Washoe DA	Derina Bennett	Carl Blanchette
Washoe DA	Nicole Begbie	Carl Blanchette
Washoe DA	Anne Connor	Carl Blanchette
Washoe DA	Kashe Filmer	Carl Blanchette
Washoe DA	Investigators	Ruth Hara
Washoe DA	Observation in Reception Area	Carl Blanchette
6/23/2006		
Washoe DA	Supervisors - Customer Service	Carl Blanchette
6/26/2006		
Reno PAO	Individual Conferences - 3 individual	Ruth Hara
6/27/2006		
Churchill County	Art Mallory - District Attorney	Ruth Hara
Churchill County	Linda White - Hearing Master	Ruth Hara
Churchill County	Churchill County Staff - 4 caseworkers (Rita Hanifen, Coordinator, no present)	Ruth Hara
6/28/2006		
Elko PAO	Sharron Yore - Customer Service Office Visit	Carl Blanchette
Elko DA	Carolyn Smith - Customer Service Office Visit	Carl Blanchette
Elko DA	Stephanie Post	Carl Blanchette
Elko DA	Denise Taylor	Carl Blanchette
White Pine DO	Janine Trujillo	Ruth Hara
White Pine DO	Lottie Apodaca	Ruth Hara
7/5/2006		

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OFFICE LOC	PERSON(S) INTERVIEWED	INTERVIEWER
Reno PAO	Debbie Richey	Ruth Hara
7/6/2006		
Mineral County DA	Brenda Stinson	Ruth Hara
7/7/2006		
Nye County	Rhonda McLaughlin-Pope and Caseworker	Ruth Hara
7/10/2006		
Lyon County	Pat Peacher and Caseworker:	Ruth Hara
7/11/2006		
Washoe DA	Dick Gammick - District Attorney	Jeff Ball and Ruth Hara
Mineral County	Brenda Stinson - Customer Service Conference Ca	Barb Siegel
7/14/2006		
SCaDU North	Sue Smith & staff	Ruth Hara
7/18/2006		
Nye County	Rhonda McLaughlin-Pope - Customer Service Conference Ca	Barb Siegel
7/24/2006		
Lincoln County	Trista Boyce - Conference Cal	Ruth Hara
7/31/2006		
Lincoln County DA	Trista Boyce - Customer Service Conference Call	Carl Blanchette
Lyon County DA	Pat Peacher	Carl Blanchette
White Pine DO	Lottie Apodaca	Carl Blanchette
DWSS	Fran Fields	Carl Blanchette
Churchill County DA	Rita Hanifen	Carl Blanchette
8/2/2006		
OCSE	Don Wall - Federal Auditor, Region IX	Jeff Ball
8/8/2006		
OCSE	Dossie Terrell - Program Specialist, Region I)	Jeff Ball