



## OMBUDSMEN, ADVOCATES, AND PUBLIC INFORMATION OFFICERS

### **Office of Ombudsman of Consumer Affairs for Minorities**

#### **Office of the Director**

#### **Department of Business and Industry**

Miriam Lira-Hickerson, Ombudsman

Telephone: (702) 486-4575

Website: [http://business.nv.gov/Consumer/Ombudsman/Ombudsman\\_of\\_Consumer\\_Affairs\\_for\\_Minorities/](http://business.nv.gov/Consumer/Ombudsman/Ombudsman_of_Consumer_Affairs_for_Minorities/)

Statutory Authority: NRS 232.845

### **Office of the State Long-Term Care Ombudsman**

#### **Aging and Disability Services Division**

#### **Department of Health and Human Services**

Jennifer Williams-Woods, Ombudsman

Telephone: (775) 687-4210

Website: <http://adsd.nv.gov/Programs/Seniors/LTCOmbudsman/LTCOmbudsProg/>

Statutory Authority: NRS 427A.125

### **Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels**

#### **Real Estate Division**

#### **Department of Business and Industry**

Charvez Foger, Ombudsman

Telephone: (702) 486-4480 or

(877) 829-9907 (toll-free)

Website: [http://red.nv.gov/Content/CIC/Office\\_of\\_the\\_Ombudsman/](http://red.nv.gov/Content/CIC/Office_of_the_Ombudsman/)

Statutory Authority: NRS 116.625

### **Ombudsman for Residential Pools and Spas**

#### **State Contractors' Board**

(Vacant), Ombudsman

Telephone: (702) 486-1100, Ext. 1177 (Southern Nevada)

(775) 688-1141, Ext. 1177 (Northern Nevada)

Website: <http://www.nvcontractorsboard.com/>

Statutory Authority: NRS 624.105

### **Office of Ombudsman for Victims of Domestic Violence**

#### **Office of the Attorney General**

Arlene Rivera, Ombudsman

Telephone: (702) 486-5714

Statewide Domestic Violence Hotline: (800) 500-1556 (toll-free)

Website: [http://ag.nv.gov/Hot\\_Topics/Victims/DV\\_Ombudsman/](http://ag.nv.gov/Hot_Topics/Victims/DV_Ombudsman/)

Statutory Authority: NRS 228.440

**Office of Advocate for Missing or Exploited Children (Children's Advocate)  
Nevada Missing Children Clearinghouse and Crime Prevention Unit  
Office of the Attorney General**

Victor-Hugo Schulze III, Children's Advocate

Telephone: (702) 486-3110

Website: [http://ag.nv.gov/Hot\\_Topics/Citizen/CA/childadvocate\\_Home/](http://ag.nv.gov/Hot_Topics/Citizen/CA/childadvocate_Home/)

Statutory Authority: NRS 432.157

**Bureau of Consumer Protection (Consumer's Advocate)  
Office of the Attorney General**

Ernest Figueroa, Consumer's Advocate

Telephone: (775) 684-1197

Hotline: (702) 486-3132

Website: [http://ag.nv.gov/About/Consumer\\_Protection/Bureau\\_of\\_Consumer\\_Protection/](http://ag.nv.gov/About/Consumer_Protection/Bureau_of_Consumer_Protection/)

Statutory Authority: NRS 228.310

**Division of Consumer Complaint Resolution  
Public Utilities Commission of Nevada**

Peter Kostas, Manager

Telephone: (775) 684-6118

Website: [http://puc.nv.gov/Contact/Consumer\\_Division/](http://puc.nv.gov/Contact/Consumer_Division/)

Statutory Authority: NRS 703.172

**Office for Consumer Health Assistance and Bureau for Hospital Patients  
Department of Health and Human Services**

Janise Wiggins, Governor's Consumer Health Advocate

Telephone: (702) 486-3587 or

(888) 333-1597 (toll-free)

Website: <http://dhhs.nv.gov/Programs/CHA/>

Statutory Authority: NRS 223.550 and 223.575

## PUBLIC INFORMATION OFFICERS

State Agency	Name	Telephone Number
Administration, Department of	Mary Woods	(775) 684-0202
Agriculture, Department of	Rebecca Allured Jessica Fagundes	(775) 353-3603 (775) 353-3628
Attorney General, Office of the	Monica Moazez	(702) 486-0657
Business and Industry, Department of	Teri Williams	(702) 486-0407
Conservation and Natural Resources, State Department of	Jennifer Ramella	(775) 684-2704
Contractors' Board, State	Jennifer Lewis Scott Smith	(702) 486-1111 (702) 486-1165
Corrections, Department of	Brooke Keast	(775) 887-3309
Desert Research Institute	Justin R. Broglio	(775) 673-7610 (702) 862-5411
Education, Department of	Greg Bortolin	(775) 687-9201
Employment, Training and Rehabilitation, Department of	Mae Worthey	(702) 486-7991
Energy, Office of (Office of the Governor)	Scott Kelley	(775) 687-1850 Ext. 7307
Environmental Protection, Division of (State Department of Conservation and Natural Resources)	JoAnn Kittrell	(775) 684-2712
Health and Human Services, Department of	Chrystal C. Main	(775) 684-4024
Highway Patrol, Nevada (Department of Public Safety) Elko  Las Vegas  Reno	Natalie Hernandez Jim Stewart Jason Buratczuk Chelsea Stuenkel Dan Gordon	(775) 753-1111 (775) 753-1255 (702) 432-5055 (702) 432-5277 (775) 687-9600
Insurance, Division of (Department of Business and Industry)	Yeraldin Deavila	(775) 687-0772
Motor Vehicles, Department of	Kevin R. Malone Alex Smith	(702) 486-1311 (775) 684-4779
Public and Behavioral Health, Division of (Department of Health and Human Services)	Martha Framsted	(775) 684-3211
Public Employees' Benefits Program	Krystle Borgman	(775) 684-7020
Public Safety, Department of	Gail Powell	(775) 687-0325
Public Utilities Commission of Nevada	Peter Kostas	(775) 684-6118
Secretary of State	Kent Alexander	(702) 486-6982
Taxation, Department of	Stephanie Klapstein	(775) 684-2000
Tourism and Cultural Affairs, Department of	Bethany Drysdale Chris Moran	(775) 687-0632 (775) 687-0647
Transportation, Department of Carson City  Las Vegas	Meg Ragonese Kim Smith Tony Illia Adrienne Packer	(775) 888-7777 (775) 888-7852 (702) 385-6509 (702) 385-6504
Veterans Services, Department of	Terri Lewis	(775) 688-1653

## PUBLIC INFORMATION OFFICERS

State Agency	Name	Telephone Number
Wildlife, Department of General PIO Western Region Eastern Region Southern Region	Aaron Meier Dawn Baugh Joe Doucette Doug Nielsen	(775) 688-1998 (775) 688-1622 (775) 777-2305 (702) 486-5127, Ext. 3500

Updated: July 2017