

**PROPOSED REGULATION OF THE
DEPARTMENT OF MOTOR VEHICLES**

LCB FILE NO. R150-201

**The following document is the initial draft regulation proposed
by the agency submitted on 09/09/2020**

The following revision creates a new definition for “alternate services transaction”:

Chapter 483 of NAC is hereby amended by adding thereto a new section to read as follows:

“Alternate services transaction” means any transaction not conducted in person at an office of the Department.

The following revisions are to provide the DMV with the authority to provide driver license and identification card renewals using alternate services.

RENEWAL OF LICENSES *USING ALTERNATE SERVICES TRANSACTIONS* ~~BY MAIL~~

Persons Residing in State

NAC 483.423 Applicability of provisions. (NRS 483.220, 483.383) The provisions of NAC 483.423 to 483.455~~9~~, inclusive, apply to a person who ~~is residing in this State at the time the person~~ applies to renew his or her driver’s license *using an alternate services transaction* ~~by mail~~.

NAC 483.425 Determination and notification of eligibility. (NRS 483.220, 483.383)

1. The Department shall, not less than 30 days before the date on which the driver’s license of a licensee expires, determine whether the licensee is eligible to apply for the renewal of the driver’s license ~~by mail~~ *using an alternate services transaction* pursuant to NAC 483.430.

2. If a licensee is eligible to apply for the renewal of the driver’s license ~~by using an alternate services transaction mail~~, the Department shall include with the expiration notice mailed to that licensee pursuant to NRS 483.382:

(a) A ~~notice~~ statement informing ~~stating that~~ the licensee ~~may be~~ *is* eligible to apply for the renewal of his or her driver’s license *using an alternate services transaction* ~~by mail~~;

(b) A ~~statement informing the licensee how to obtain an~~ application for the renewal of his or her driver’s license by mail ~~which includes the date on which the notice and application were mailed to the licensee by the Department~~; and

(c) A *link to the Department’s website for access to online transactions*. ~~n application to register to vote or to correct information in the registrar of voters’ register.~~

NAC 483.430 Eligibility. (NRS 483.220, 483.383)

1. Except as otherwise provided in subsection 2, a holder of a driver’s license is eligible to apply for the renewal of the license *using an alternate services transaction* ~~by mail if the holder of the driver’s license is 65 years of age or older.~~

2. A holder of a driver’s license is not eligible to apply for the renewal of the license ~~by mail~~ *using an alternate services transaction* if:

(a) Except as otherwise provided in subsection ~~52 of NAC 483.4575~~, the holder previously renewed the license and the immediately preceding time that it was renewed the renewal was completed *using an alternate services transaction* ~~by mail~~;

~~—(b) The license is a commercial driver’s license;~~

(be) At the time the Department ~~notifies mails to~~ the applicant the expiration notice required pursuant to NRS 483.382, an examination of the applicant's driving record in this State, any other state, the District of Columbia, any territory or possession of the United States or any country indicates that his or her driver's license or privilege to drive in that jurisdiction is suspended, revoked or cancelled or that his or her application for a driver's license in that jurisdiction has been denied;

(cd) The license is subject to any restriction requiring a yearly vision examination, medical examination, knowledge test or driving test, or any combination thereof, or flagged for a written test pursuant to NAC 483.458;

(de) The holder is 71 years of age or older, unless he or she submits:

(1) A statement from a licensed physician providing that it is the opinion of the physician that the person is physically able to operate a motor vehicle safely; and

(2) A report from a licensed ophthalmologist, optometrist or physician regarding the vision of the person, including, without limitation, the visual acuity of the person in each eye, with corrective lenses, if applicable;

(ef) The holder has been convicted of three or more traffic violations within the 4 years immediately preceding the date of expiration of the license;

(fg) The license is a restricted driver's license issued pursuant to NRS 483.490;

(g) The holder's license was issued pursuant to NRS 483.283;

(h) The holder's full legal name is listed in the records of the Department as a person who must renew his or her driver's license in person because the Department believes that the information contained on the driver's license may be incorrect or that the license may have been issued as a result of fraud or mistake;

(i) Except as otherwise provided in subsection 5, the license has been expired for over 1 year;

(j) Except as otherwise provided in subsection 5, the holder is required to take a driving test;

(ki) The license is a limited-term driver's license; or

(lj) The holder wishes to change or correct any information on his or her driver's license pursuant to NAC 483.055 to 483.070, inclusive, or 483.0789.

3. A statement or report submitted pursuant to paragraph (e) of subsection 2 must be:

(a) Completed on a form acceptable to the Department; and

(b) Dated not more than 90 days before the date of its submission to the Department.

4. ***A person whose driving privilege has been suspended, cancelled, revoked or denied may obtain his or her driver's license using an alternate services transaction after the person's driving privilege has been reinstated.***

5. ***The Department may renew, using an alternate services transaction, the driver's license of any applicant who is employed by the Federal Government, is on active military duty or is the dependent of such a person and temporarily residing outside of this State. A notation will be placed in the applicant's record indicating that when the applicant returns to this State, he or she must be tested if:***

(a) The applicant has not requested to change or correct any information on the driver's license pursuant to NAC 483.055 to 483.070, inclusive; and

(b) The applicant previously renewed the license and the immediately preceding time it was renewed, the renewal was completed using an alternate services transaction.

6. As used in this section, "traffic violation" has the meaning ascribed to it in NRS 483.473.

NAC 483.435 Application for renewal *by mail*. (NRS 483.220, 483.383)

1. Each application for the renewal of a driver's license by mail must:
 - (a) Be made upon a form furnished by the Department;
 - (b) Be mailed or otherwise delivered to the Department of Motor Vehicles, ~~Renewal of~~ Drivers' Licenses *Renewal* By Mail, 555 Wright Way, Carson City, Nevada 89711-0450;
 - (c) Be accompanied by the fees required pursuant to NRS 483.410 and NAC 483.900;
 - (d) Include the full legal name, date of birth, driver's license number, mailing address and address of principal residence of the applicant; and
 - (e) Include such other information as the Department may require.
2. At the time he or she applies for the renewal of his or her driver's license by mail, an applicant may change his or her mailing address or address of principal residence as it appears on the driver's license.
3. *If the applicant is an employee of the Federal Government, on active military duty or a dependent of such a person, the application for renewal must be accompanied by proof the applicant is:*
 - (a) *On active military duty or a dependent of such a person; or*
 - (b) *Employed by the Federal Government or a dependent of such a person.*
4. The Department will include on the application for the renewal of a driver's license by mail the opportunity for the applicant to indicate on his or her renewed driver's license that the applicant wishes to be a donor of all or part of his or her body pursuant to NRS 451.500 to 451.598, inclusive, or that the applicant refuses to make an anatomical gift of his or her body or part of his or her body.
5. *Each applicant, during the renewal transaction, will be given the opportunity to opt-out of automatic voter registration or to correct information currently in the registrar of voters' register.*
6. *The Department will attempt to verify the identity of each person who applies for driver's license by mail through:*
 - (a) *Comparing the applicant's signature on his or her application with the signature on the applicant's current driver's license; or*
 - (b) *Examining other documents, including, without limitation, the passport or military identification card of the applicant*
7. *The Department will, within 15 business days after receiving the application:*
 - (a) *Issue and mail the renewed driver's license to the applicant;*
 - (b) *Request additional information from the applicant; or*
 - (c) *Deny the application per NAC 483.440.*

Chapter 483 of NAC is hereby amended by adding thereto a new section to read as follows:

NAC 483.XXX Application for renewal using online transactions. (NRS 483.220, 483.383)

1. *Each application for the renewal of a driver's license using an online transaction must:*
 - (a) *Be made upon a web based form furnished by the Department;*
 - (b) *Be accompanied by the fees required pursuant to NRS 483.410 and NAC 483.900; and*
 - (c) *Include such other information as the Department may require.*

2. *If the applicant is an employee of the Federal Government, on active military duty or a dependent of such a person, the applicant must submit a digital attestation that he or she is:*

(a) On active military duty or a dependent of such a person; or

(b) Employed by the Federal Government or a dependent of such a person.

3. *The Department will, during the transaction, include in the online application for the renewal of a driver's license using online transaction the opportunity for the applicant to indicate on his or her renewed driver's license that the applicant wishes to be a donor of all or part of his or her body pursuant to NRS 451.500 to 451.598, inclusive, or that the applicant refuses to make an anatomical gift of his or her body or part of his or her body.*

4. *Each applicant, during the renewal transaction, will be given the opportunity to opt-out of automatic voter registration or to correct information currently in the registrar of voters' register.*

5. *The Department may deny the online transaction application for the purpose of requesting additional information from the applicant.*

NAC 483.440 Denial of application and renewal in person; exemption from certain examinations. (NRS 483.220, 483.383)

1. The Department will deny an application for the renewal of a driver's license *using an alternate services transaction by mail* and require the applicant to renew the license in person at an office of the Department if:

(a) The applicant indicates on his or her application that he or she suffers from a physical or mental condition which may interfere with the applicant's ability to operate a motor vehicle safely;

(b) The applicant wishes to change or correct any information on the driver's license pursuant to NAC 483.055 to 483.070, inclusive, or 483.0789;

(c) The applicant wishes to add an endorsement to or change the classification of the driver's license;

~~(d) The applicant's driver's license has been stolen, lost or destroyed;~~

(de) The applicant is not eligible to apply for the renewal of his or her driver's license *using an alternate services transaction by mail* pursuant to NAC 483.430;

(ef) The applicant submits his or her application for the renewal of his or her driver's license *by mail* 30 days or more after the expiration of the driver's license; or

(fg) The Department has not obtained the applicant's digital image and signature required for the production of a renewed driver's license.

2. Except as otherwise provided in paragraph (de) of subsection 2 of NAC 483.430, to renew his or her driver's license *using an alternate services transaction by mail*, a qualified applicant is not required to complete an examination of his or her vision, a written examination or a driving examination.

NAC 483.445 Renewed driver's license: Issuance; express delivery service. (NRS 483.220, 483.383)

1. The Department will issue a renewed driver's license, by mail, to each qualified applicant upon the renewal of the driver's license.

~~2.—An applicant who applies to renew his or her driver's license by mail and who requests express delivery service of the driver's license must pay to the Department the actual costs of that service.~~

NAC 483.451 Renewed driver's license: Failure to receive from Department. (NRS 483.220, 483.383)

1. If, not less than 30 days after the Department issues a renewed driver's license *using an alternate services transaction by mail*, the applicant notifies the Department that he or she has not received the renewed driver's license and the Department determines that the ~~current~~ mailing address of the applicant is the mailing address ~~that~~ the applicant listed on his or her application, the Department will mail a duplicate driver's license to the applicant at no charge.

2. If the applicant notifies the Department pursuant to subsection 1 that he or she has not received the renewed driver's license and the Department determines that the mailing address of the applicant listed on the application is not the current mailing address of the applicant, the applicant must apply to the Department for *a change of address by completing the required application, submitting any necessary documentation to the Department and paying the fees required by NRS 483.410 and NAC 483.900* ~~the renewal of his or her driver's license.~~

NAC 483.455 Renewed driver's license: Period of validity; loss, theft or destruction. (NRS 483.220, 483.383)

1. A driver's license which is renewed *using an alternate services transaction by mail* is valid until the date on which the license is set to expire as determined pursuant to NAC 483.043 *and NAC 483.832.*

2. If a renewed driver's license is lost, stolen or destroyed, the licensee must apply to the Department for a duplicate driver's license. The duplicate driver's license expires on the same date as the renewed driver's license.

3. The Department will charge and collect the fee prescribed for a duplicate license in NRS 483.410, *NRS 483.910* and NAC 483.900 for a driver's license issued pursuant to subsection 2.

Persons Temporarily Residing Outside of State

~~**NAC 483.456 Applicability of provisions.** (NRS 483.220, 483.383) The provisions of NAC 483.456 to 483.4595, inclusive, apply to a person who is temporarily residing outside of this State at the time he or she applies for a driver's license by mail.~~

~~**NAC 483.4565 Application for renewal; action by Department.** (NRS 483.220, 483.383)~~

~~—1.—A person may apply for a driver's license by mail by submitting to the Department an application provided by the Department.~~

~~—2.—Each application must be accompanied by the required fees.~~

~~—3.—If the application is for a renewal of a driver's license, it must be accompanied by:~~

~~—(a) A report regarding the vision of the applicant from a licensed ophthalmologist, optometrist or physician, or an agency which issues driver's licenses in another state. The report must:~~

- ~~— (1) Be signed by the ophthalmologist, optometrist or physician, or a representative of the agency;~~
- ~~— (2) Include the applicant's full legal name, address of principal residence and driver's license number;~~
- ~~— (3) Be dated not earlier than 90 days before its submission to the Department;~~
- ~~— (4) Include visual acuity readings acceptable to the Department; and~~
- ~~— (5) Indicate whether the test was administered with corrective lenses.~~
- ~~— (b) If the applicant is 71 years of age or older, a statement from a licensed physician providing that it is the opinion of the physician that the person is physically able to operate a motor vehicle safely. The statement must be:~~
 - ~~— (1) Completed on a form acceptable to the Department.~~
 - ~~— (2) Dated not earlier than 90 days before its submission to the Department.~~
- ~~— (c) If the applicant is an employee of the Federal Government, on active military duty or a dependent of such a person, proof that the applicant is:~~
 - ~~— (1) On active military duty or a dependent of such a person; or~~
 - ~~— (2) Employed by the Federal Government or a dependent of such a person.~~
- ~~— 4. Each application must be submitted to a driver's license office of this State.~~
- ~~— 5. Each applicant will be given the opportunity to register to vote or to correct information in the registrar of voters' register.~~
- ~~— 6. The Department will, within 10 business days after receiving the application:~~
 - ~~— (a) Mail a driver's license to the applicant;~~
 - ~~— (b) Request additional information from the applicant; or~~
 - ~~— (c) Deny the application.~~

~~— **NAC 483.457 — Verification of identity of applicant.** (NRS 483.220, 483.383)~~

- ~~— 1. The Department will attempt to verify the identity of each person who applies for a driver's license by mail by comparing the applicant's signature on his or her application with the signature on the applicant's current driver's license.~~
- ~~— 2. The Department may attempt to verify the identity of each applicant by examining other original documents, including, without limitation, the passport or military identification of the applicant.~~

~~— **NAC 483.4575 — Determination of eligibility.** (NRS 483.220, 483.383)~~

- ~~— 1. Any person who is a resident of this State, holds a driver's license from this State and is temporarily residing outside this State is eligible to obtain his or her license by mail unless:~~
 - ~~— (a) The person's license or driving privilege is suspended, revoked, cancelled or denied;~~
 - ~~— (b) The person holds a commercial driver's license;~~
 - ~~— (c) Except as otherwise provided in subsection 2, the person's license has been expired for over 1 year;~~
 - ~~— (d) Except as otherwise provided in subsection 2, the person previously renewed the license and the immediately preceding time that it was renewed the renewal was completed by mail;~~
 - ~~— (e) Except as otherwise provided in subsection 2, the person is required to take a driving test;~~
 - ~~— (f) The person wishes to change or correct any information on the license pursuant to NAC 483.055 to 483.070, inclusive; or~~
 - ~~— (g) The license is a limited-term driver's license.~~

~~—2.— The Department may renew, by mail, the driver's license of any applicant who is employed by the Federal Government, is on active military duty or is the dependent of such a person and will place a notation in the applicant's record indicating that when the applicant returns to this State he or she must be tested if:~~

~~—(a) The applicant has not requested to change or correct any information on the driver's license pursuant to NAC 483.055 to 483.070, inclusive; and~~

~~—(b) The applicant has renewed the driver's license in person at least once during the 16 years immediately preceding the request for renewal by mail.~~

~~—3.— A person whose driving privilege has been suspended, cancelled, revoked or denied may obtain his or her driver's license by mail after the person's driving privilege has been reinstated.~~

NAC 483.4585 Late fee. (NRS 483.220, 483.383) The Department will collect a late fee in addition to the required renewal fee to renew any driver's license by mail that has been expired for 30 days or more, unless:

1. The application was postmarked before the license had been expired for 30 days;
2. The application was postmarked before the license had been expired for 30 days and the Department requested additional information from the applicant; or
3. The applicant is *employed by the Federal Government*, on active military duty *or a dependent of such a person*.

NAC 483.459 Requests by Department for additional information. (NRS 483.220, 483.383)

1. An application for *the renewal of* a driver's license by mail will not be processed by the Department and a letter requesting additional information will be sent to the applicant within ~~10~~**15** days after receipt of the application if:

- (a) Proof of residence is required;
- (b) No fee or an insufficient fee was submitted with the application;
- (c) Proof of the applicant's military status or employment by the Federal Government is required;
- (d) Additional information is needed to locate the driving record of the applicant;
- (e) There is a discrepancy between the social security number submitted by the applicant and the social security number on the applicant's driving record;
- (f) The applicant is licensed to drive in another state;
- (g) The report required pursuant to paragraph ~~(2a)~~ of subsection ~~d3~~ of [NAC 483.430](#) was not submitted to the Department or needs to be corrected; or
- (h) The applicant's *driving privilege in driver's license issued by* another state has been suspended, cancelled, revoked or denied by that state.

2. The Department may request such additional information as it deems necessary to determine whether an applicant is physically or mentally capable of operating a motor vehicle safely.

~~—NAC 483.4595— Failure to receive license from Department; application for duplicate license.~~ (NRS 483.220, 483.383)

~~—1.— If a person who applies for his or her driver's license by mail notifies the Department that the person has not received the driver's license within 30 days after the driver's license was mailed and the Department determines that:~~

~~—(a) The applicant did not change his or her mailing address, the Department will process and mail another driver's license at no charge to the applicant.~~

~~—(b) The applicant has changed his or her mailing address, the applicant must apply for a duplicate driver's license and pay the applicable fee for the duplicate driver's license.~~

~~—2. If an applicant has lost, mutilated or destroyed his or her driver's license, the applicant must apply for a duplicate driver's license and pay the fee for the duplicate driver's license.~~

RENEWAL OF IDENTIFICATION CARDS *USING ALTERNATE SERVICES* *TRANSACTIONS BY MAIL*

NAC 483.081 Applicability of provisions. (NRS 481.051, 483.875) The provisions of NAC 483.081 to 483.087, inclusive, apply to a person who is applying to renew his or her identification card *using an alternate services transaction by mail*.

NAC 483.082 Notice of expiration of identification card. (NRS 481.051)

1. ~~The Department shall, n~~Not less than 30 days before the *date on which the expiration of an identification card expires*, ~~the Department will, if the holder of the identification card has not renewed the identification card, mail~~ *issue* a notice of expiration to the holder of the identification card.

2. The Department will include with each notice of expiration mailed pursuant to subsection 1:

(a) A *statement informing notice stating that* the holder of the identification card *may be eligible may apply* for the renewal of his or her identification card *using an alternate services transaction by mail*; and

(b) An *statement informing the identification card holder how to obtain an* application for the renewal of the identification card by mail; *and that includes the date on which the Department mailed the notice and application to the holder of the identification card.*

(c) *A link to the Department's website for access to online transactions.*

NAC 483.0825 Application for renewal *by mail*; action by Department. (NRS 481.051, 483.220, 483.875)

1. ~~A person who is determined pursuant to NAC 483.084 to be eligible may apply for the renewal of his or her identification card by mail by submitting to the Department an application provided by the Department. The application must include the applicant's~~ *Each applicant for the renewal of an identification card by mail must:*

(a) ~~Except as otherwise provided in this paragraph, mailing address and address of principal residence in this State. If the applicant is an employee of the Federal Government or on active military duty or a dependent of such an applicant, he or she is not required to comply with this paragraph, but the applicant must submit an employment or military record which indicates that this State is the state of his or her residence~~ *Be made upon a form furnished by the Department;*

(b) ~~Mailing address outside the State~~ *Be mailed or otherwise delivered to the Department of Motor Vehicles, Drivers' Licenses Renewal By Mail, 555 Wright Way, Carson City, Nevada 89711-0450;*

(c) ~~Physical description, including, without limitation, the applicant's height and weight and the color of his or her hair and eyes~~ *Be accompanied by the fees required pursuant to NRS 483.820 and NAC 483.900.*

(d) ~~Mother's maiden name~~ *Include the full legal name, date of birth, identification card number, mailing address and address of principal residence of the applicant;*

(e) ~~Signature~~ *Include such other information as the Department may require.*

2. ~~Each application must be accompanied by the fees required by NRS 483.820 and NAC 483.900~~ *At the time he or she applies for the renewal of his or her identification card by mail, an applicant may change his or her mailing address or address of principle residence to be displayed on the identification card.*

3. ~~Each application must be mailed or otherwise delivered to the Department of Motor Vehicles, 555 Wright Way, Carson City, Nevada 89711-0450, Attention: Central Services and Records Division, Renewal by Mail Section.~~ *If the applicant is an employee of the Federal Government, on active military duty or a dependent of such a person, the application for renewal must be accompanied by proof the applicant is:*

(a) *On active military duty or a dependent of such a person; or*

(b) *Employed by the Federal Government or a dependent of such a person.*

4. ~~Each applicant may register to vote or correct any information relating to the applicant set forth in the registrar of voters' register~~ *The Department will include on the application for the renewal of an identification card by mail the opportunity for the applicant to indicate on his or her renewed identification card that the applicant wishes to be a donor of all or part of his or her body pursuant to NRS 451.500 to 451.598, inclusive, or that the applicant refuses to make an anatomical gift of his or her body or part of his or her body.*

5. *Each applicant, during the renewal transaction, will be given the opportunity to opt-out of automatic voter registration or to correct information currently in the registrar of voters' register.*

6. *The Department will attempt to verify the identity of each person who applies for an identification card by mail through:*

(a) *Comparing the applicant's signature on his or her application with the signature on the applicant's current identification card; or*

(b) *Examining other documents, including, without limitation, the passport or military identification card of the applicant*

7. *The Department will, within 30 business days after receiving the application:*

(a) ~~Issue and mMail a new~~ *the renewed* identification card to the applicant;

(b) Request additional information from the applicant; or

(c) Deny the application *per NAC 483.085.*

Chapter 483 of NAC is hereby amended by adding thereto a new section to read as follows:

NAC 483.XXX Application for renewal using online transactions. (NRS 481.051, 483.220, 483.875)

1. *Each application for the renewal of an identification card using an online transaction must:*
 - (a) *Be made upon a form furnished by the Department;*
 - (b) *Be accompanied by the fees required pursuant to NRS 483.820 and NAC 483.900; and*
 - (c) *Include such other information as the Department may require.*
2. *If the applicant is an employee of the Federal Government, on active military duty or a dependent of such a person, the application for renewal must be accompanied by proof the applicant is:*
 - (a) *On active military duty or a dependent of such a person; or*
 - (b) *Employed by the Federal Government or a dependent of such a person.*
3. *The Department will, during the transaction, include in the online application for the renewal of an identification card using an online transaction the opportunity for the applicant to indicate on his or her renewed identification card that the applicant wishes to be a donor of all or part of his or her body pursuant to NRS 451.500 to 451.598, inclusive, or that the applicant refuses to make an anatomical gift of his or her body or part of his or her body.*
4. *Each applicant, during the renewal transaction, will be given the opportunity to opt-out of automatic voter registration or to correct information currently in the registrar of voters' register.*
5. *The Department may deny the online transaction application for the purposes of requesting additional information from the applicant.*

~~**NAC 483.0835 — Verification of identity of applicant.** (NRS 481.051, 483.875)~~

- ~~1. The Department may verify the identity of each person who applies for the renewal of his or her identification card by mail by comparing the applicant's signature on his or her application or letter of request with the signature on the applicant's current identification card.~~
- ~~2. The Department may verify the identity of each applicant by examining other original documents, including, without limitation, the passport or military identification of the applicant.~~

NAC 483.084 Eligibility for renewal by mail. (NRS 481.051, 483.220, 483.875)

1. ~~The Department will, by mail, issue a renewed identification card to each eligible applicant upon the renewal of his or her identification card~~ *The holder of an identification card is eligible to apply for the renewal of the identification card using an alternate services transaction.*
- ~~2. Except as otherwise provided in subsection 3 or 4, a holder of an identification card is eligible to apply, by mail, for the renewal of his or her identification card only if the holder of the identification card is 65 years of age or older.~~
3. Except as otherwise provided in subsection 5, the holder of an identification card is not eligible to apply for the renewal of the identification card *using an alternate services transaction by mail* if:
 - (a) The holder previously renewed the identification card and the immediately preceding time that it was renewed the renewal was completed *using an alternate services transaction by mail*;
 - (b) The holder is a seasonal resident;
 - (c) The holder wishes to change or correct any information on the identification card pursuant to NAC 483.055 to 483.070, inclusive, or 483.0789; *or*
 - (d) The identification card is a limited-term identification card. ~~;~~*or*
 - ~~(e) The identification card of the holder has been stolen, lost or destroyed.~~

4. The Department may renew, *using an alternate services transaction by mail*, the identification card of any applicant who is employed by the Federal Government, is on active military duty or is the dependent of such a person if:

(a) The applicant has not requested to change or correct any information on the identification card pursuant to NAC 483.055 to 483.070, inclusive, or 483.0789; and

(b) The applicant's *previous renewal was completed in an office of the Department* ~~has renewed the identification card in person at least once~~ during the 16 years immediately preceding the request for renewal *using an alternate services transaction by mail*.

5. The Department may renew the identification card of an applicant, *using an alternate services transaction by mail* regardless of whether it was previously renewed *using an alternate service transaction by mail* if the Department considers *renewing the identification card using an alternate services transaction renewal by mail* appropriate because of the special circumstances of the applicant.

NAC 483.085 Denial of application and renewal in person. (NRS 481.051, 483.220, 483.875) The Department will deny an application for the renewal of an identification card *using an alternate services transaction by mail* and require the applicant to renew his or her identification card in person at an office of the Department if:

1. The applicant wishes to change or correct any information on the identification card pursuant to NAC 483.055 to 483.070, inclusive;

~~2. The applicant's identification card has been stolen, lost or destroyed;~~

~~23. The applicant is not eligible to apply for the renewal of his or her identification card using an alternate services transaction pursuant to NAC 483.084;~~ or

3. The Department has not obtained the applicant's digital image and signature required for the production of a renewed identification card.

NAC 483.086 Renewed identification card: Failure to receive from Department. (NRS 481.051, 483.220, 483.875)

1. If, not less than ~~45~~30 days after the Department issues a renewed identification card *using an alternate services transaction by mail* to an applicant, the applicant notifies the Department that he or she has not received the renewed identification card and the Department determines that the ~~current~~ mailing address of the applicant is the mailing address ~~that~~ the applicant listed on his or her application, the Department will mail a duplicate identification card to the applicant free of charge.

2. If the applicant notifies the Department pursuant to subsection 1 that he or she has not received his or her renewed identification card and the Department determines that the mailing address of the applicant listed on the application is not the current mailing address of the applicant, the applicant must apply to the Department for a change of address by completing the required application, submitting any necessary documentation to the Department and paying the fees required by NRS 483.820 and NAC 483.900.

NAC 483.087 Renewed identification card: Period of validity; loss, theft or destruction; express delivery service. (NRS 481.051, 483.220, 483.875)

1. An identification card which is renewed *using an alternate services transaction by mail* is valid until the date on which the identification card is set to expire as determined pursuant to NAC 483.043.

2. If a renewed identification card is lost, stolen or destroyed, the holder of the renewed identification card must apply to the Department for a new identification card. The new identification card expires on the same date as the renewed identification card.

3. The Department will charge and collect the fee prescribed for a duplicate identification card set forth in NRS 483.820 and NAC 483.900 for an identification card that is issued pursuant to subsection 2.

~~—4.—A person who applies for a renewal of his or her identification card by mail and who requests express delivery service of the identification card must pay to the Department the actual costs of that service.~~