

**ADOPTED REGULATION OF THE
PUBLIC UTILITIES COMMISSION OF NEVADA**

LCB File No. R189-97

Effective March 30, 1998

EXPLANATION – Matter in *italics* is new; matter in brackets [] is material to be omitted.

AUTHORITY: §§2-10, NRS 704.210.

Section 1. Chapter 704 of NAC is hereby amended by adding thereto the provisions set forth as sections 2 to 9, inclusive, of this regulation.

Sec. 2. *As used in sections 3 to 9, inclusive, of this regulation, unless the context otherwise requires, the words and terms defined in sections 3 to 6, inclusive, of this regulation have the meanings ascribed to them in those sections.*

Sec. 3. *“Payphone” means a public telephone or semi-public telephone.*

Sec. 4. *“Payphone service” means the provision of telecommunication service and any ancillary service at a public telephone or semi-public telephone.*

Sec. 5. *“Public telephone” has the meaning ascribed to it in NAC 704.686.*

Sec. 6. *“Semi-public telephone” has the meaning ascribed to it in NAC 704.6864.*

Sec. 7. *A provider of payphone service shall provide, without charge to the caller:*

- 1. Access to dial tone;*
- 2. Emergency 911 service or equivalent emergency service;*
- 3. The repair service of the provider of payphone service; and*

4. Subscriber service for numbers with area code 800 and telecommunications and relay service for numbers with area code 800 for persons with impaired hearing.

Sec. 8. *After the filing of a complaint and a public hearing regarding the complaint or upon a motion of the commission after an investigation, the commission may act, consistent with federal requirements, to correct failures in the market for payphone service.*

Sec. 9. *At the commencement of providing payphone service at a payphone, the provider of payphone service shall cause the following information to be displayed conspicuously at or near the payphone:*

- 1. The name and toll-free telephone number of the provider of payphone service for reporting and resolving any complaint regarding service;*
- 2. The address and telephone number of the division of consumer complaint resolution of the commission;*
- 3. The telephone number and address or other description of location of the payphone;*
- 4. The amount of the charge for a local call and local directory assistance and information relating to any time limits associated with the charge for a local call;*
- 5. On payphones at which incoming calls are blocked, a notice printed in red and in boldface type which states that the payphone does not receive incoming calls; and*
- 6. Dialing instructions for obtaining emergency service and repair service.*

Sec. 10. A provider of payphone service that is providing payphone service on the effective date of this regulation shall cause the information required pursuant to section 9 of this regulation to be displayed at each payphone at which the provider provides payphone service on or before June 1, 1998.