LCB File No. R086-04

PROPOSED REGULATION OF THE DIVISION OF MORTGAGE LENDING OF THE DEPARTMENT OF BUSINESS AND INDUSTRY

NOTICE OF HEARING TO SOLICIT COMMENTS ON PROPOSED PERMANENT REGULATIONS NOTICE OF INTENT TO ACT UPON PERMANENT REGULATIONS

Notice of Hearing for the Adoption of Permanent Regulations of the Department of Business and Industry, Division of Mortgage Lending.

The Department of Business and Industry, Division of Mortgage Lending (Division) will hold a public hearing at 9:00 a.m., on May 28, 2004, at the Bradley Building, 2501 E. Sahara Avenue, Manufactured Housing Division Conference Room, 2nd Floor, Las Vegas, Nevada 89104. Interested persons may also participate through a simultaneous video-conference conducted at the hearing room of the offices of the Department of Business and Industry, 788 Fairview Drive, Carson City, Nevada 89701. The purpose of the hearing is to receive comments from all interested persons regarding the adoption of:

REGULATION CONCERNING CHANGES IN NAC 645A (R086-04), NAC 645B (R087-04), and NAC 645E (R088-04) PERTAINING TO THE REGULATION OF ESCROW AGENCIES, MORTGAGE BROKERS AND MORTGAGE BANKERS

The following information is provided pursuant to the requirements of NRS 233B.060:

1. The need for and the purpose of the proposed regulation or amendment:

These regulations, some of which are mandated by the State Legislature, are needed to implement changes made by the 2003 Nevada Legislature when it created the Division of Mortgage Lending and required the licensure of mortgage agents. Regulations are needed to make certain changes in chapter 645A, 645B and 645E of NRS mandated by the Legislature or necessary for the Commissioner of Mortgage Lending to carry out his duties under these chapters of NRS and NAC.

2. Substance of the regulations to be adopted:

The proposed regulation (attached with changed provisions in bold) adds provisions to chapter 645A (escrow agencies), 645B (mortgage brokers) and 645E (mortgage bankers) of NAC. These regulations make changes in the following areas of law:

- A. Adds new provisions to chapter 645A of NAC relating to trust accounts and construction control.
- B. Establishes new continuing education standards and requirements for mortgage brokers.

- C. Establishes new examination, audit, rating and examination report procedures for mortgage brokers and mortgage bankers as permanent regulations.
- D. Amends NAC 645B.010, NAC 645B.015, and NAC 645B.300 and establishes new requirements for mortgage brokers and mortgage agents, who must now be licensed, and prohibits mortgage brokers from being compensated for employment in the real estate and/or financial services industry.
- E. Amends NAC 645B.030, NAC 645B.035, NAC 645E.210, NAC 645E.220 and NAC 645E.240 and establishes some new branch office requirements for mortgage brokers and mortgage bankers, requiring commercial offices, conspicuous signage and separate licenses for more than one fictitious name.
- F. Amends NAC 645B.060, NAC 645E.320 and NAC 645A.010 pertaining to examination expenses and increases the per hour rate;
- G. Books and Records; amends record keeping requirements under NAC 645B.077 for mortgage brokers.
- H. Amends the requirements for disclosure statements for mortgage brokers NAC 645B.080 and NAC 645B.215.
- I. Changes address of Division under NRS 645B.220.
- J. Addresses assessment of costs of Attorney General's Office pursuant to AB 490.
- K. Advertising requirements: amends NAC 645B.240 for mortgage brokers and NAC 645E.450 for mortgage bankers.
- L. Amends NAC 645B.280 to increase the period of time the Commissioner of Mortgage Lending has to approve a power of attorney for mortgage brokers.
- M. Amends NAC 645B.330 and NAC 645E.500 to update administrative actions to include violations of federal law.
- N. Pursuant to AB 490 (2003) replaces mortgage 'company' with 'banker' for NAC 645E.

3. Estimated economic impact of the regulation on the business which it is to regulate and on the public:

On the business which it is to regulate:

The proposed regulation should not have either an immediate or long-term economic impact on escrow agencies, mortgage brokers or mortgage bankers.

(a) Both adverse and beneficial effects:

There are no significant adverse economic effects on escrow agencies, mortgage brokers or mortgage bankers. The regulation does raise the examination fee for escrow agencies from \$50.00 to \$60.00 per hour. The regulation also raises the examination fee for mortgage brokers and mortgage bankers from \$40.00 per hour to \$60.00 and requires that mortgage brokers and mortgage bankers be located in commercial offices and have conspicuous signage. Most mortgage brokers and mortgage bankers should already be complying with these requirements, which should not be overly burdensome in any case. There are no apparent beneficial economic effects of the regulation on these businesses.

(b) Both immediate and long term effects:

The immediate effects on these businesses are as mentioned above in section (a), and the long term effects are simply the immediate effects multiplied over the long term.

On the public:

The proposed regulation should have no significant economic impact on the public.

(a) Both adverse and beneficial effects:

The public should benefit from the requirements that mortgage brokers and mortgage bankers operate out of commercial offices and have conspicuous signage, as the offices of mortgage brokers and mortgage bankers will be easier to find. There are no other adverse or beneficial economic effects on the public.

(b) Both immediate and long term effects:

Other than as stated in paragraph (a) above, there are no apparent immediate or long term economic effects of this regulation on the public.

4. The estimated cost to the agency for enforcement of the proposed regulation:

The Division will not incur any additional expense to enforce the proposed regulation.

- **5. Overlap of other governmental regulations** The Division is proposing to adopt as state standards certain federal laws including:
 - (1) The Truth in Lending Act, 15 U.S.C. §§ 1601 to 1667f, inclusive, including, without limitation, the Home Ownership and Equity Protection Act of 1994, 15 U.S.C. § 1639, or Regulation Z, 12 C.F.R. Part 226;
 - (2) The Equal Credit Opportunity Act, 15 U.S.C. §§ 1691 to 1691f, inclusive, or Regulation B, 12 C.F.R. Part 202;
 - (3) The Real Estate Settlement Procedures Act, 12 U.S.C. §§ 2601 to 2617, inclusive, or Regulation X, 24 C.F.R. Part 3500; or
 - (4) Any other applicable federal code or regulation relating to mortgage transactions. The Division is not aware of any other overlap or duplication of the regulation with any state, local or federal regulation.

6. Whether the proposed regulation establishes a new fee or increases an existing fee.

As stated above, the proposed regulation does raise the fee for examinations for mortgage brokers from \$40.00 to \$60.00 per hour and for escrow agencies from \$50.00 to \$60.00 per hour. Other than that, there are no fee increases.

Persons wishing to comment upon the proposed action of the Division may appear at the scheduled public hearing or may address their comments, data, views or arguments, in written form, to the Division, 3075 E. Flamingo Rd., Ste. 104A, Las Vegas, Nevada, 89121, or 400 West King St., Ste. 406, Carson City, Nevada 89703. Written submissions must be received by the Division on or before May 21, 2004. If no person who is directly affected by the proposed action appears to request time to make an oral presentation, the Division may proceed immediately to act upon any written submissions.

A copy of this notice and the proposed regulation will be on file at the State Library, 100 Stewart Street, Carson City, Nevada, and at the offices of the Division, 3075 E. Flamingo Rd., Ste. 104A, Las Vegas, Nevada, 89121, or 400 West King St., Ste. 406, Carson City, Nevada 89703, for inspection by members of the public during business hours. Additional copies of the notice and the proposed regulation will be available at the offices of the Division, and in all counties in which an office of the agency is not maintained, at the main public library, for inspection and copying by members of the public during business hours. Copies will also be mailed to members of the public upon request. A reasonable fee may be charged for copies if it is deemed necessary.

Upon adoption of any regulation, the agency, if requested to do so by an interested person, either before adoption or within 30 days thereafter, will issue a concise statement of the principal reasons for and against its adoption, and incorporate therein its reason for overruling the consideration urged against its adoption.

This notice of hearing has been posted at the following locations:

Department of Business and Industry Division of Mortgage Lending 400 West King St., Ste. 406 Carson City, NV 89703

Manufactured Housing Division 2501 East Sahara Avenue, 2nd Floor Las Vegas, NV 89104 Department of Business and Industry Division of Mortgage Lending 3075 E. Flamingo Rd., Ste. 104A Las Vegas, NV 89121

Attorney General's Office 100 North Carson St. Carson City, NV 89701

Members of the public who are disabled and require special accommodations or assistance at the hearing are requested to notify the Deputy Commissioner, Sue Eckhardt, at the Division, 3075 E. Flamingo Rd., Ste. 104A, Las Vegas, Nevada, 89121, Las Vegas, Nevada, (702) 486-0788.

DATED this 28th day of April, 2004.

By:
SCOTT BICE
Commissioner of Mortgage Lending

LCB File No. R086-04

PROPOSED REGULATION OF THE DIVISION OF MORTGAGE LENDING OF THE DEPARTMENT OF BUSINESS AND INDUSTRY

REGULATIONS CONCERNING AMENDMENTS TO CHAPTER 645A OF THE NEVADA ADMINISTRATIVE CODE

EXPLANATION – Matter in *italics* is new; matter in brackets formitted material is material to be omitted.

Authority: NRS 645A.050

Sec. 1. Chapter 645A of NAC is hereby amended by adding thereto the provisions set forth as sections 2 through 7, inclusive of this regulation.

Sec. 2. NAC 645A is hereby amended by adding a new section thereto to read as follows: In the absence of written escrow instructions or an agreement providing otherwise, money deposited in escrow shall be held in trust for the person on whose behalf the deposit is made and must be returned to such person upon his request.

Sec. 3. NAC 645A is hereby amended by adding a new section thereto to read as follows:

- 1. Escrow agencies shall deposit all funds held in trust in accounts clearly identified as "trust" or "escrow" accounts, referred to herein as "trust accounts," and shall take all steps necessary to inform the depository institution of the purpose and identity of the accounts. Escrow Agency trust accounts shall be maintained only in financial institutions approved by the Commissioner of mortgage lending.
- 2. Every escrow agency shall maintain and preserve for a period of at least five years, after final disposition of the underlying matter, the records of the matter, including checkbooks, canceled checks, check stubs, vouchers, ledgers, journals, closing statements, accountings or other statements of disbursements rendered to clients or other parties with regard to trust funds or similar equivalent records clearly and expressly reflecting the date, amount, source, and explanation for all receipts, withdrawals, deliveries and disbursements of the funds or other property of a client, and make such records available to the Division for inspection upon request.
- 3. A financial institution shall be approved as a depository for escrow agency trust accounts if it is authorized to conduct business in this state under the laws and regulations of the Division, if it files with the Division an agreement, in a form approved by the Division and agrees to report to the Commissioner whenever any properly payable instrument is presented against an escrow agency trust account containing insufficient funds, irrespective of whether or not the instrument is honored. No trust account shall be maintained in any financial institution that does not agree to so report. Any such agreement shall apply to all branches of the financial institutions and shall not be canceled except upon thirty days notice in writing to the mortgage lending division.
- 4. The agreement shall provide that all reports made by the financial institution shall be in the following format:

- (a) In the case of a dishonored instrument, the report shall be identical to the overdraft notice customarily forwarded to the depositor, and should include a copy of the dishonored instrument, if such a copy is normally provided to depositors;
- (b) In the case of instruments that are presented against insufficient funds but which instruments are honored, the report shall identify the financial institution, the escrow agency, the account number, the date of presentation for payment, and the date paid, as well as the amount of overdraft created thereby.
- 5. Reports under paragraph 4 shall be made simultaneously with, and within the time provided by law for notice of dishonor, if any. If an instrument presented against insufficient funds is honored, then the report shall be made within five banking days of the date of presentation for payment against insufficient funds.
- 6. Every escrow agency shall, as a condition of maintaining its escrow agency license, be conclusively deemed to have consented to the reporting and production requirements mandated under this provision.
- (a) Compliance with this provision and consent shall be acknowledged as part of every escrow agency's annual renewal form. The licensee shall immediately file with the mortgage lending division an updated agreement form and consent upon:
 - (1) opening of any trust account with a financial institution; or
- (2) the utilization of any trust account for which there is no agreement form and consent on file with the mortgage lending division for said escrow agency.
- 7. Nothing herein shall preclude a financial institution from charging a particular escrow agency for the reasonable costs of producing the reports and records required by this Rule.
- 8. A financial institution shall not be liable for damages to any person or entity for any erroneous overdraft report filed in good faith or for the unintentional failure to comply with this Rule.
 - 9. For purposes of this Rule:
- (a) "Financial institution" includes any federally insured bank, savings and loan association, credit union, savings bank, and any other federally insured institution located in this state that accepts for deposit funds held in trust by escrow agencies.
- (b) "properly payable" refers to an instrument which, if presented in the normal course of business, is in a form requiring payment under the laws of this state.
- 10. All escrow agencies shall comply with the provisions of this chapter within 60 days of the effective date of this rule or of becoming a licensed escrow agency. Licensed escrow agencies who fail to meet the requirements of this provision shall be notified of their non-compliance, in writing, by the mortgage lending division. Upon the expiration of forty-five days from the date the mortgage lending division sends the escrow agency notice of non-compliance, the mortgage lending division shall commence disciplinary proceedings against such escrow agency pursuant to NRS 645A.090.
- Sec. 4. NAC 645A is hereby amended by adding a new section thereto to read as follows: *Annual financial statement; audit of trust accounts.*
- 1. Except as otherwise provided in this section, not later than 120 days after the last day of each fiscal year for an escrow agency, the escrow agency shall submit to the Commissioner a financial statement that:
 - (a) Is dated not earlier than the last day of the fiscal year; and

- (b) Has been prepared from the books and records of the escrow agency by an independent public accountant who holds a permit to engage in the practice of public accounting in this state that has not been revoked or suspended.
- 2. The Commissioner may grant a reasonable extension for the submission of a financial statement pursuant to this section if an escrow agency requests such an extension before the date on which the financial statement is due.
- 3. If an escrow agency maintains any accounts described in NRS 645A.160, the financial statement submitted pursuant to this section must be audited. The public accountant who prepares the report of an audit shall submit a copy of the report to the Commissioner at the same time that he submits the report to the escrow agency.

Sec. 5. NAC 645A is hereby amended by adding a new section thereto to read as follows: **Business ethics and practices; trust accounts.**

- 1. Every escrow agency and escrow agent shall openly, fairly and honestly conduct the escrow agency business and shall at all times conform to the accepted business ethics and practices of the escrow agency business.
- 2. If an escrow agency maintains any accounts described in NRS 645A.160, the trust account must at all times contain sufficient money to pay all money due or owing to all customers, and no disbursement may be made from the account except as directed by either escrow instructions or servicing agreements, except that a licensee may, if authorized by agreement between the parties to the transaction, periodically withdraw from the account such money as may accrue to the licensee from services performed.
- 3. Every licensee maintaining a separate custodial or trust account shall keep a record of all money deposited in the account, which must indicate clearly the date and from whom the money was received, the date deposited, the dates of withdrawals and other pertinent information concerning the transaction including but not limited to escrow instruction and servicing agreements, and must show clearly for whose account the money is deposited and to whom the money belongs. If the escrow agency performs services as a third party in the collection of payments in connection with a loan secured by real property, the escrow agency must remit to the client respectively entitled thereto within 30 days following the end of the month in which payment is received, or as otherwise directed by agreement between the parties. The records and money are subject to inspection by the Commissioner or his authorized representative. The records must be maintained at the premises in this state at which the licensee is authorized to conduct business.
- 4. If the Commissioner finds that a licensee's records are not maintained pursuant to subsections 2 and 3, he may, in addition to the statement required pursuant to section 3, require the licensee to deliver an audited financial statement prepared from his records by a certified public accountant who holds a certificate to engage in the practice of public accounting in this state. The statement must be submitted within 60 days after the Commissioner requests it. The Commissioner may grant a reasonable extension for the submission of the financial statement if an extension is requested before the statement is due.
- Sec. 6. NAC 645A is hereby amended by adding a new section thereto to read as follows: "Construction control" defined. A "construction control" is any person that engages in the control or disbursement of any funds payable or paid to laborers, materialmen, material suppliers, contractors, subcontractors, architects, engineers or others, for the purpose of

satisfying bills incurred in construction, repair, alteration or improvement of any premises or that engages in the processing or approval of any mechanic's lien release, voucher or authorization for payment of a labor bill, or material bill where such bill is incurred in the construction, repair, alteration or improvement of any premises.

Duties of escrow agency conducting construction control. Every escrow agency performing construction control services, as applicable, shall:

- 1. Obtain a true copy, certified as true by a registered architect or licensed professional engineer and signed by the person or persons who executed the general contract of construction or the owner-contractor contracts, respectively, as owner, of the complete plans and specifications to be used in the construction subject to the construction control.
- 2. Obtain from the lender a written statement of the total net amount of money, credits or loan proceeds that will be available for disbursement or, as a lender engaging in construction control functions, review and ascertain its total net amount.
- 3. Obtain a true copy, signed by all the parties thereto, of the general contract of construction or all owner-contractor contracts, pursuant to which the construction will be performed.
- 4. Obtain a true copy, signed by the parties thereto, of all of the subcontracts entered into with a contractor if the construction is to be performed pursuant to a general contract of construction.
- 5. Compare the total amounts to be paid pursuant to all of the subcontracts with the total amount payable to the general contractor, and compare the amount payable with the total net loans proceeds available for disbursement as construction loan funds.
- 6. Compare the total amounts to be paid pursuant to all owner-contractor contracts entered into with the total net loan proceeds available for disbursement as construction loan funds.
- 7. Establish, in writing, the categories of disbursement and the amounts of money apportioned to each category for disbursement.
- 8. Disburse or authorize the disbursement of money from a particular category only for bills incurred within that category.
- 9. Disburse or authorize the disbursement of funds if the total net loan proceeds exceeds in amount or equals the total payable by the terms of:
- (a) The general contract of construction, or the subcontracts entered into with the general contractor, whichever is greater; or
 - (b) The total payable by the terms of all owner-contractor contracts.
- 10. Receive funds before authorizing disbursement, if other funds are needed to create an excess of funds as required pursuant to subsection 9.
- 11. Restore categories of disbursement in the order in which they become exhausted and to the amount exhausted from any available funds in its hands and from other funds supplied by the borrower or borrowers.
- 12. Obtain from the obligee a mechanic's lien release covering all work, labor and materials performed or supplied to the time specified in the lien release and for the amount payable pursuant to the terms of the release, before the disbursement of any money for payment of such bills.
- 13. Upon receipt of written notice of a change order entered into after the beginning of construction which requires expenditure of extra money and the amount thereof, require that

any category of disbursement affected thereby be increased and restored to the extent of the amount of such extras from any available funds in its hands and from other funds supplied by the borrower before the disbursement of additional funds from that category.

14. Before disbursing money to a subcontractor or supplier, obtain from that subcontractor or supplier a true copy of the bill, in those instances in which the category was established based upon a proposal or bid of that subcontractor or supplier and not upon a firm contract.

Sec. 7. NAC 645A is hereby amended to read as follows:

645A.010 Fee for supervision and related activities: Amount; collection; failure to pay.

- 1. The [commissioner of financial institutions] Commissioner will charge and collect a fee of [\$50] \$60 per hour from each escrow agency for any supervision, examination, audit, investigation or hearing conducted pursuant to chapter 645A of NRS.
- 2. The Commissioner will bill each escrow agency upon the completion of the activity for the fee established in subsection 1. The fee must be paid within 30 days after the date the bill is received. Except as otherwise provided in this subsection, any payment received after that date must include a penalty of 10 percent of the fee plus an additional 1 percent of the fee for each month, or portion of a month, that the fee is not paid. The Commissioner may waive the penalty for good cause.
- 3. The failure of an escrow agency to pay the fee required in subsection 1 as provided in this section constitutes grounds for revocation of its license.
- 4. Upon written request by the licensee the Division will provide an accounting of time billed for the examination.