PROPOSED REGULATION OF

THE REAL ESTATE COMMISSION

LCB File No. R071-12

October 17, 2013

EXPLANATION - Matter in *italics* is new; matter in brackets [omitted material] is material to be omitted.

AUTHORITY: §§1-5, 10 and 23, NRS 645.190; §§6, 7, 11-17 and 24, NRS 645.190 and 645.575; §§8 and 9, NRS 645.190, 645.330 and 645.400; §18, NRS 645.190 and 645.310; §§19 and 20, NRS 654.190 and 645.6052; §§21 and 22, NRS 645.190 and 645.863.

- A REGULATION relating to real estate; revising the continuing education requirements for certain licensees; revising the fee and the continuing education requirements for the initial issuance or renewal of a permit to engage in property management and a permit to engage in business as a business broker; and providing other matters properly relating thereto.
- **Section 1.** Chapter 645 of NAC is hereby amended by adding thereto the provisions set forth as sections 2 to 7, inclusive, of this regulation.
- Sec. 2. "First-time licensee" means a licensee who, at the time of the issuance of his or her current real estate license, has not held a real estate license issued by this State for the preceding 5 years.
- Sec. 3. "Initial license" means the first issuance of a real estate license of any kind in this State to a first-time licensee.
- Sec. 4. "Interactive or televideo course" means a course where the instruction is delivered by video, computer, television, correspondence, the Internet or other electronic means of communication, or any combination thereof, in such a manner that:

- 1. The person supervising or providing the instruction and the student receiving the instruction are separated by distance or by time, or by both distance and time; and
 - 2. There is interaction between the student receiving the instruction and:
 - (a) Other students receiving the instruction; and
 - (b) The person supervising or providing the instruction.
- Sec. 5. "Rural area" means any area which is more than 100 miles from a city in this State whose population is 40,000 or more.
- Sec. 6. 1. Each first-time licensee who is required to take a postlicensing course of education pursuant to NAC 645.4442 must successfully complete an additional 12 hours of continuing education within the first 2 years immediately after initial licensing. The additional 12 hours of continuing education must include:
 - (a) Three hours in each of the following areas:
 - (1) Agency relationships;
 - (2) Nevada law, with an emphasis on recent statutory and regulatory changes;
 - (3) Contracts; and
 - (4) Ethics.
- (b) At least 6 hours which are provided through live instruction in which the licensee and the instructor are in the same room, except that a licensee who lives in a rural area may, with prior written approval of the Division, complete the required hours of continuing education in interactive or televideo courses.
- 2. Each first-time licensee who is exempt from the requirement for postlicensing education pursuant to subsection 2 of NAC 645.4442 must successfully complete 24 hours of

continuing education within the first 2 years immediately after initial licensing. The 24 hours of continuing education must include:

- (a) Three hours in each of the following areas:
 - (1) Agency relationships;
 - (2) Nevada law, with an emphasis on recent statutory and regulatory changes;
 - (3) Contracts; and
 - (4) Ethics.
- (b) At least 12 hours which are provided through live instruction in which the licensee and the instructor are in the same room, except that a licensee who lives in a rural area may, with prior written approval of the Division, complete the required hours of continuing education in interactive or televideo courses.
- Sec. 7. 1. If a license has been placed on inactive status during any part of the first 2 years immediately after initial licensing and the licensee applies to have the license reinstated within 2 years after initial licensing:
- (a) A licensee required by NAC 645.4442 to take a postlicensing course of education must provide the Division with proof of successful completion of that course of education and the 12 hours of continuing education required by subsection 1 of section 6 of this regulation.
- (b) A licensee who is exempt from taking a postlicensing course of education pursuant to subsection 2 of NAC 645.4442 must provide the Division with proof of successful completion of the 24 hours of continuing education required by subsection 2 of section 6 of this regulation.

- 2. If a license has been placed on inactive status during any part of the first 2 years immediately after initial licensing and the licensee applies to have the license reinstated more than 2 years after initial licensing:
- (a) A licensee required by NAC 645.4442 to take a postlicensing course of education must provide the Division with proof of successful completion of:
- (1) The postlicensing course of education and the 12 hours of continuing education required by subsection 1 of section 6 of this regulation; and
 - (2) An additional 24 hours of approved courses of continuing education.
- (b) A licensee who is exempt from taking a postlicensing course of education pursuant to subsection 2 of NAC 645.4442 must provide the Division with proof of successful completion of:
- (1) Twenty-four hours of continuing education as required by subsection 2 of section 6 of this regulation; and
 - (2) An additional 24 hours of approved courses of continuing education.
- 3. If a license has been placed on inactive status at any time after the first renewal of that license and the licensee applies to have the license reinstated:
- (a) If the license was on inactive status for 2 years or less, the licensee must provide the Division with proof of successful completion of at least 24 hours of approved courses of continuing education. Not less than 12 of those hours must be devoted to ethics, professional conduct or the legal aspects of real estate and must include 3 hours in each of the following areas:
 - (1) Agency relationships;
 - (2) Nevada law, with an emphasis on recent statutory and regulatory changes;

- (3) Contracts; and
- (4) Ethics.
- (b) If the license was on inactive status for more than 2 years, the licensee must provide the Division with proof of successful completion of at least 48 hours of approved courses of continuing education. Not less than 24 of those hours must be devoted to ethics, professional conduct or the legal aspects of real estate and must include 6 hours in each of the following areas:
 - (1) Agency relationships;
 - (2) Nevada law, with an emphasis on recent statutory and regulatory changes;
 - (3) Contracts; and
 - (4) Ethics.
- 4. Each course of continuing education and postlicensing education module used to meet the requirements of this section must be completed not more than 2 years before the date of application for reinstatement of a license.
- 5. At least 50 percent of the total hours of required continuing education set forth in this section must be provided through live instruction in which the licensee and the instructor are in the same room, except that a licensee who lives in a rural area may, with prior written approval of the Division, complete the required hours of continuing education in interactive or televideo courses.
 - **Sec. 8.** NAC 645.100 is hereby amended to read as follows:
 - 645.100 An applicant for a license as a real estate salesperson must:
 - 1. Be at least 18 years of age; and
 - 2. Include with an application submitted to the Division pursuant to NRS 645.350:

- (a) His or her fingerprint card as required pursuant to NRS 645.355;
- (b) Proof that the applicant has satisfied the educational requirements for a license as a real estate salesperson as set forth in NRS 645.343;
- (c) In accordance with NRS 645.358, the statement prescribed by the Division of Welfare and Supportive Services of the Department of Health and Human Services pursuant to NRS 425.520;
- (d) Proof that the applicant has received a passing grade as described in NAC 645.220 *and* within the time prescribed in NAC 645.225 on the examination for the license;
 - (e) The verified statement required by NRS 645.350;
- [(f) Any information required pursuant to NAC 645.150, including, without limitation, proof of honesty, truthfulness and good reputation;] and
 - (g) (f) The required fees.
 - **Sec. 9.** NAC 645.102 is hereby amended to read as follows:
- 645.102 1. [Before a person who wishes to apply for a license as a real estate broker submits an application for the license pursuant to NRS 645.350, the person must obtain approval of his or her financial condition from the Division pursuant to NAC 645.120.
- An applicant for a license as a real estate broker must satisfy the requirements for a license as a real estate salesperson as set forth in NAC 645.100 except the educational requirements set forth in paragraph (b) of subsection 2 of NAC 645.100. In lieu of providing proof that he or she has satisfied the educational requirements for a license as a real estate salesperson, the applicant must include with an application submitted to the Division pursuant to NRS 645.350 proof that he or she has satisfied the educational requirements for a license as a real estate broker as set forth in NRS 645.343.

- [3.] 2. In addition to satisfying the requirements set forth in subsection [2,] 1, an applicant for a license as a real estate broker must include with the application he or she submits to the Division pursuant to NRS 645.350 proof that the applicant has satisfied the experience requirements for a license as a real estate broker as set forth in subsection 4 of NRS 645.330.
 - **Sec. 10.** NAC 645.225 is hereby amended to read as follows:
- 645.225 The [Division shall only accept] results of an examination [taken during the] are valid for the purpose of applying for a license or permit for 12 months, to the day, [immediately preceding the date of application for a license.] after the date on which the results of the examination were issued.
 - **Sec. 11.** NAC 645.443 is hereby amended to read as follows:
- 645.443 1. A person who requests approval of [a distance education] an interactive or televideo course must demonstrate to the satisfaction of the Commission that the proposed [distance education] course satisfies the following requirements:
- (a) The course must be designed to ensure that students actively participate in the instructional process by utilizing techniques that require substantial interaction with the instructor, other students or a computer program. If the subject matter of the course is such that the learning objectives for the course cannot be reasonably accomplished without direct interaction between the instructor and the students, the course design must provide for such interaction.
- (b) If the course does not provide students with the opportunity for continuous audio and visual communication with the instructor during the presentation of the course, the course must utilize testing and remedial processes appropriate to ensure mastery of the subject matter of the course by the students.

- (c) If the course involves self-paced study, the course must be designed so that the time required for a student of average ability to complete the course is within the number of hours for which the course is approved, and the sponsor of the course shall utilize a system which ensures that students have actually performed all tasks designed to ensure participation and mastery of the subject matter of the course by the students.
- (d) The proposed methods of instruction used in the course must be appropriate to the proposed learning objectives of the course, and the scope and depth of the instructional materials must be consistent with the proposed learning objectives.
- (e) The sponsor of the course shall provide appropriate technical support to enable students to complete the course satisfactorily.
- (f) An approved instructor must be reasonably available to respond timely to questions asked by students concerning the subject matter of the course and to direct students to additional sources of information. For the purposes of this paragraph, a response by an approved instructor shall be deemed timely if the response is made within 2 business days after the question is submitted.
- (g) The sponsor of the course shall provide students with an orientation or information package which contains all information that the Division requires to be provided to students and all necessary information about the course, including, without limitation, information concerning fees and refund policies, subject matter and learning objectives, procedures and requirements for satisfactory completion, any special requirements with regard to computer hardware and software or other equipment, and instructor and technical support. The sponsor shall make available to students technical support relating to the use of any computer hardware or software, or other equipment or technology needed to complete the course.

- (h) The sponsor of the course shall utilize procedures which reasonably ensure that a student who receives continuing education credit for completing the course actually performed all the work required to complete the course. If the course involves independent study by students, such procedures must include, without limitation, the opportunity for direct contact by the sponsor with the student at the student's home or business via the telephone or electronic mail and a signed statement by the student certifying that he or she personally completed all course work. The sponsor shall retain such signed statements and records of student contact together with all other course records the sponsor must maintain.
- 2. A sponsor seeking approval of a computer-based [distance education] interactive or televideo course must submit a complete copy of the course to the Division in the medium to be used and, if requested, must make available, at a date and time satisfactory to the Division and at the sponsor's expense, all equipment and software necessary to enable the Division to review the course. In the case of an Internet-based course, the sponsor shall provide the Division with access to the course via the Internet at no charge at a date and time satisfactory to the Division.
- 3. In determining whether to approve [a distance education] an interactive or televideo course pursuant to this section, the Commission will consider whether:
 - (a) The course consists of at least 3 hours of instruction;
- (b) Students are required to complete a written examination proctored by a person acceptable to the Division or using a secure electronic method acceptable to the Division; and
- (c) The course is presented by an accredited college or university that offers [distance] education] interactive or televideo courses in other disciplines, or whether the course design and method of delivery has been accredited by an accrediting agency which accredits [distance] such courses and which is approved by the Commission. For an accrediting agency to

be approved by the Commission for the purposes of this paragraph, the accrediting agency must use the following considerations when making its determination on whether to accredit [a distance education] an interactive or televideo course:

- (1) The mission statement of the sponsor of the course;
- (2) The minimum design of the course and the procedures for updating the course;
- (3) The interactivity of the instruction with the students;
- (4) Whether the instruction provided in the course teaches mastery of the course material;
- (5) The support services that are available to students;
- (6) The medium through which the course is delivered to students;
- (7) A time study of the range of instructional hours for which a course should be approved or accredited;
 - (8) For each module of instruction, whether there is:
 - (I) At least one learning objective for the module of instruction;
- (II) A structured learning method to enable the student to achieve each such learning objective;
- (III) A method of assessment of the student's performance during the module of instruction; and
- (IV) A method of remediation pursuant to which a student who, based on the assessment of his or her performance, is determined to be deficient in his or her mastery of the course material may repeat the module until the student understands the course material; and
- (9) Whether a complete syllabus or student manual, or both, for all courses or programs is provided in written form and includes accurate and clearly stated information about admissions, progression, completion, criteria, dismissal and any applicable licensing requirements.

- **Sec. 12.** NAC 645.4442 is hereby amended to read as follows:
- 645.4442 1. Except as otherwise provided in subsection 2, each first-time licensee shall take a prescribed postlicensing course of education that focuses on practical applications of real estate transactions. The postlicensing course:
- (a) Must not repeat the content of the course work required to meet the educational requirements for an original license;
- (b) Must constitute the education required to be completed by a licensee within the first year immediately after initial licensing pursuant to NRS 645.575;
 - (c) Must be offered in modules; and
- (d) Must be provided through live instruction in which the licensee and the instructor are in the same room, except that [first-time] licensees who live in a rural area may, with the prior written approval of the Division, take the postlicensing course as an interactive or televideo course. [that involves interaction with the instructor and other students; and
- (e) Must provide the Division with proof of completion within the first year immediately after initial licensing.]
- 2. The requirement for postlicensing education set forth in subsection 1 does not apply to a first-time licensee who:
- (a) Holds a real estate license issued by another state or territory of the United States, or the District of Columbia, on the date on which the first-time licensee obtains a real estate license issued by the State of Nevada;
- (b) Held a license as a real estate broker, real estate broker-salesperson or real estate salesperson issued by the State of Nevada within the 5 years immediately preceding the date on which the first-time licensee obtained a license as a real estate salesperson; or

- (c) Is licensed as a real estate broker-salesperson and obtained the qualifications for licensure as a real estate broker-salesperson pursuant to the provisions of subsection 4 of NRS 645.343.
- 3. The postlicensing course may include material that has not previously been approved or allowed for continuing education credit. Courses approved for postlicensing education will not be accepted or approved as a course for continuing education.
- 4. The curriculum for postlicensing education must contain at least 15 modules that include, without limitation:
- (a) Real estate contracts, including the writing and presenting of a purchase agreement and qualifying prospects;
 - (b) The listing process, market analysis and inspections;
- (c) Communication, technology and records management, including time management, goal setting and devising a plan of action;
- (d) Buyer representation, including the buyer's brokerage contract, fiduciary duties, disclosures, cooperation between agents and new-home tracts;
 - (e) Professional conduct, etiquette and ethics;
- (f) Advertising, including Regulation Z of the Truth in Lending Act of the Federal Trade Commission issued by the Board of Governors of the Federal Reserve System, 12 C.F.R. Part 226, fair housing, the multiple-listing service, Internet websites and electronic mail;
 - (g) Proceeds of sale, costs of sale and cost sheets;
 - (h) Agency relationships;
 - (i) Land;
- (j) Regulatory disclosures, including disclosures required by federal, state and local governments;

(k) Property management and the management of common-interest communities; (1) Escrow, title and closing processes; (m) Financing; (n) Negotiation; and (o) Tax opportunities and liabilities related to the client. Each first-time licensee [must complete an additional 12 hours of continuing education within the first 2 years immediately after initial licensing. The additional 12 hours of continuing education: (a) Must include 3 hours in each of the following areas: (1) Agency relationships; (2) Nevada law, with an emphasis on recent statutory and regulatory changes; (3) Contracts; and (4) Ethics. — (b) Must be provided through live instruction in which the licensee and the instructor are in the same room, except that first-time licensees who live in a rural area may, with the prior written approval of the Division, take the additional continuing education course as an interactive or televideo course that involves interaction with the instructor and other students.] who is

6. A first-time licensee who fails to comply with the requirements for postlicensing education set forth in this section is subject to immediate involuntary inactivation of the license

required to take the postlicensing course pursuant to this section must provide the Division

licensing.

with proof of successful completion of the course within the first year immediately after initial

by the Division and an administrative fine in the amount set forth in subsection 1 of NAC 645.695.

- [7. As used in this section, "rural area" means any area which is more than 100 miles from a city in this State whose population is 40,000 or more.]
 - **Sec. 13.** NAC 645.445 is hereby amended to read as follows:
- 645.445 1. To renew an active license, the licensee must provide the Division with proof that **[he or she]** *the licensee* has met:
- (a) For the renewal of an initial license, the requirements set forth in NAC 645.4442 and section 6 of this regulation.
- (b) For any renewal subsequent to the renewal of an initial license, the requirements set forth in NAC 645.448.
- 2. To reinstate a license which has been placed on inactive status, a person must provide the Division with proof that he *or she* has met the requirements set forth in [NAC 645.448.] section 7 of this regulation.
- 3. For the purpose of compliance with this section, 50 or more minutes of actual instruction constitutes a clock hour. [and initial licensing refers to the first issuance of a real estate license of any kind in Nevada.]
 - **Sec. 14.** NAC 645.448 is hereby amended to read as follows:
- 645.448 1. Except as otherwise provided in subsection 3, a real estate salesperson who wishes to renew his or her license must *successfully* complete at least 48 hours of continuing education at approved educational courses, seminars or conferences during the *4-year* license renewal period. Twenty-four of the hours must be completed before the end of [each 2-year] the first 2 years of the license renewal period. Each licensee must provide the Division with proof

of *successful* completion before the end of each [2-year] 2 years of the renewal period. Not less than 12 of the hours in each [2-year] 2 years of the renewal period must be devoted to ethics, professional conduct or the legal aspects of real estate, including:

- (a) Three hours in the area of agency relationships;
- (b) Three hours in the area of Nevada law with an emphasis on recent statutory and regulatory changes;
 - (c) Three hours in the area of contracts; and
 - (d) Three hours in the area of ethics.
- 2. Except as otherwise provided in subsection 3, a real estate broker or real estate broker-salesperson who wishes to renew his or her license must *successfully* complete at least 48 hours of continuing education at approved educational courses, seminars or conferences during the *4-year* license renewal period. Twenty-four of the hours must be completed before the end of [each 2-year] the first 2 years of the license renewal period. Each licensee must provide the Division with proof of *successful* completion before the end of each [2-year] 2 years of the renewal period. Not less than 15 of the hours in each [2-year] 2 years of the renewal period must be devoted to ethics, professional conduct or the legal aspects of real estate, including:
 - (a) Three hours in the area of agency relationships;
- (b) Three hours in the area of Nevada law with an emphasis on recent statutory and regulatory changes;
 - (c) Three hours in the area of contracts;
 - (d) Three hours in the area of ethics; and
 - (e) Three hours in the area of broker management.

- 3. The requirements for continuing education set forth in subsections 1 and 2 do not apply to the renewal of a license upon the expiration of the initial license.
- 4. [If a license has been placed on inactive status and the licensee wishes to have the license reinstated, the licensee must comply with the following requirements:
- (a) If the license was on inactive status for 1 year or less, all of which was during the period of the initial license, the licensee must complete the postlicensing course described in NAC 645.4442.
- (b) If the license was on inactive status for more than 1 year but less than 2 years, any part of which was during the period of the initial license, the licensee must complete at approved educational courses, seminars or conferences:
- (1) The postlicensing course described in NAC 645.4442; and
- (2) At least 18 hours of continuing education. Not less than 12 of the hours must be devoted to ethics, professional conduct or the legal aspects of real estate, including:
- (I) Three hours in the area of agency relationships;
- (II) Three hours in the area of Nevada law with an emphasis on recent statutory and regulatory changes;
- (III) Three hours in the area of contracts; and
- (IV) Three hours in the area of ethics.
- (c) If the license was on inactive status for 2 years or less, no part of which was during the period of the initial license, the licensee must complete at least 24 hours of continuing education at approved educational courses, seminars or conferences. Not less than 12 of the hours must be devoted to ethics, professional conduct or the legal aspects of real estate, including:
- (1) Three hours in the area of agency relationships;

(2) Three hours in the area of current Nevada law with an emphasis on recent statutory
and regulatory changes;
(3) Three hours in the area of contracts; and
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— (d) If the license was on inactive status for more than 2 years, any part of which was during
the period of the initial license, the licensee must complete at approved educational courses,
seminars or conferences:
(1) The postlicensing course described in NAC 645.4442; and
(2) At least 24 hours of continuing education. Not less than 12 of the hours must be
devoted to ethics, professional conduct or the legal aspects of real estate, including:
(I) Three hours in the area of agency relationships;
(II) Three hours in the area of current Nevada law with an emphasis on recent statutory
and regulatory changes;
(III) Three hours in the area of contracts; and
(IV) Three hours in the area of ethics.
(e) If the license was on inactive status for more than 2 years, no part of which was during the
period of the initial license, the licensee must complete at least 48 hours of continuing education
at approved educational courses, seminars or conferences. Not less than 24 of the hours must be
devoted to ethics, professional conduct or the legal aspects of real estate, including:
(1) Six hours in the area of agency relationships;
(2) Six hours in the area of current Nevada law with an emphasis on recent statutory and
regulatory changes;
(3) Six hours in the area of contracts: and

- (4) Six hours in the area of ethics.
- 5.] Not more than 3 hours of any of the required hours in each [2 year] 2 years of the renewal period set forth in this section for continuing education may be taken in courses for personal development.
- [6.] 5. At least 50 percent of the total hours of required continuing education set forth in this section must be taken through live instruction [by a licensee.
- —7.] in which the licensee and the instructor are in the same room, except that a licensee who lives in a rural area may, with prior written approval of the Division, take the required hours of continuing education in interactive or televideo courses.
- **6.** A licensee who fails to comply with the requirements for continuing education set forth in this section is subject to immediate involuntary inactivation of the license by the Division and an administrative fine in the amount set forth in subsection 1 of NAC 645.695.
 - [8. As used in this section, "initial license" means the license of a licensee who:
- (a) Did not hold a real estate license issued by another state or territory of the United States, or the District of Columbia, on the date on which the licensee obtained a real estate license issued by the State of Nevada:
- (b) Had not held a license as a real estate broker, real estate broker-salesperson or real estate salesperson issued by the State of Nevada within the 5 years immediately preceding the date on which the licensee obtained a license as a real estate salesperson, or
- (c) Is licensed as a real estate broker-salesperson and obtained the qualifications for licensure as a real estate broker-salesperson pursuant to the provisions of subsection 2 of NRS 645.343.]
 - **Sec. 15.** NAC 645.450 is hereby amended to read as follows:
 - 645.450 1. A course for continuing education must contain:

- (a) Current information on real estate which will improve the professional knowledge of the licensee and enable him or her to give better service to the public.
 - (b) Information that relates to pertinent Nevada laws and regulations.
- 2. The Commission considers courses in the following areas to be acceptable for continuing education:
 - (a) Ethics of selling real estate;
- (b) Legislative issues which concern the practice of real estate or licensees, including pending and recent legislation;
- (c) The administration of real estate law and regulations, including licensing and enforcement;
 - (d) Real estate financing, including mortgages and other techniques;
- (e) The measurement and evaluation of the market for real estate, including evaluations of sites, market data and studies of feasibility;
- (f) The administration of real estate brokerage, including the management of the office, trust accounts and employees' contracts;
 - (g) Real estate mathematics;
- (h) The management of real property, including leasing agreements, procedures for accounting and contracts for management;
 - (i) The exchange of real property;
 - (j) Planning and zoning for land use;
 - (k) Real estate securities and syndications;
 - (l) Accounting and taxation as applied to real property;
 - (m) The development of land;

- (n) Agency and subjects related to agency;
- (o) The use of calculators and other technologies as applied to the practice of real estate;
- (p) The preparation of real estate contracts; and
- (q) Personal development courses.
- 3. If the sponsor agrees to comply with the provisions of subsections 3 and 4 of NAC 645.455, NAC 645.457 [and], *subsections 2 and 3 of NAC* 645.463 and subsection 1 of NAC 645.4432, the Administrator may accept the following courses as meeting standards for continuing education without application or specific approval:
- (a) Any course in real estate or a directly related subject if the course has been previously approved by the Commission.
- (b) Any course in real estate or a directly related subject if the course is offered by an accredited university or community college for college credit.
- 4. The Commission may, upon application, approve a course conducted by any other school, professional society or organization if the Commission finds that the course meets the standards for continuing education.
- 5. The following kinds of courses and activities do not meet the standards for continuing education:
 - (a) A course designed to prepare students for examination.
- (b) A course designed to develop or improve clerical, office or business skills that are not related to the activities described in NRS 645.030, 645.035 and 645.040, such as typing, shorthand, the operation of business machines, the use of computers, the use of computer software, speed-reading, the improvement of memory, and writing letters and reports.

- (c) A meeting for the promotion of sales, a program of office training, or other activity which is held as part of the general business of the licensee.
- (d) A course for the orientation of licensees, such as a course offered for that purpose through local real estate boards
 - (e) A course for the development of instructors.
 - 6. The Commission will not approve more than:
- (a) Seven full hours of credit per day of instruction in a course for continuing education if a final examination is not given; or
- (b) Eight full hours of credit per day of instruction in a course for continuing education if a final examination is given.
 - **Sec. 16.** NAC 645.455 is hereby amended to read as follows:
- 645.455 1. An application for the approval of a course for continuing education must be submitted to the Division on a form provided by the Division for review and presentation to the Commission.
 - 2. The Commission may grant retroactive approval for a course for continuing education.
 - 3. The Commission will grant credit for a course for continuing education only if:
- (a) The course consists of at least 3 hours of [distance education] interactive or televideo instruction or instruction in a classroom.
 - (b) For a course of instruction in a classroom, the sponsor of the course:
 - (1) Certifies the attendance of licensees who take the course for credit.
- (2) Maintains for at least 4 years a record of attendance which contains the following information with respect to each licensee who has taken the course for credit:
 - (I) The name of the licensee in attendance and the number of his or her license.

- (II) The title and number of the course.
- (III) The hours of instruction attended and dates of attendance by the licensee.
- (IV) A statement that the licensee has successfully completed the course, if applicable.
- (3) Assures the Commission that an approved instructor will preside throughout the course.
- (c) For [a] an interactive or televideo course, [of distance education,] the sponsor of the course:
 - (1) Requires each student to:
- (I) Take a closed-book final examination with a proctor present at a location designated by the sponsor in its application for approval filed with the Division and receive a score of at least 75 percent to pass the course;
 - (II) Prove his or her identity before the student is allowed to take any examination;
 - (III) Complete an entire course to receive credit for taking the course; and
 - (IV) Complete each course within an established minimum and maximum time.
- (2) Gives credit for only the number of hours for which the course has been approved by the Division to a licensee who has completed the course.
 - (3) Publishes a policy for retaking an examination which a licensee failed.
- (4) Maintains for at least 4 years a record of completion of the course which contains the following information with respect to each licensee who has taken the course for credit:
- (I) The name of the licensee who completes the course and the number of his or her license.
 - (II) The title and number of the course.

- (III) A statement that the licensee has successfully completed the course which includes, without limitation, the date that the course was completed and the number of hours completed.
- 4. If a course is approved, the sponsor shall provide a certified copy of the record of attendance or record of completion to the licensee upon his or her *successful* completion of the course. The Division shall accept the certificate as proof of the attendance of the licensee or *successful* completion of the course by the licensee for the purpose of renewal or reinstatement of his or her license. If the course is taken at a university or community college, the proof of attendance must be a certified transcript. The certificate of a sponsor must contain the:
 - (a) Name of the sponsor;
 - (b) Name of the licensee and his or her license number;
 - (c) Number of hours of credit for continuing education for which the course is approved;
 - (d) Dates of instruction for a course of instruction in a classroom;
- (e) Date of completion of the course for [a] an interactive or televideo course; [of distance education;]
 - (f) Title of the course or seminar;
- (g) Number of the sponsor assigned by the Division and a statement that the course was approved by the Commission;
 - (h) Signature of the person authorized to sign for the sponsor;
- (i) Grade received by the licensee or a statement of whether the licensee passed the class if an examination was given; and
 - (i) Manner in which instruction for the course was delivered.
 - **Sec. 17.** NAC 645.463 is hereby amended to read as follows:

- 645.463 1. A course may not be taken for credit to meet the requirements for continuing education more than once during any two consecutive *licensure* periods. [for renewal of a license.]
- 2. [Courses taken to satisfy requirements for renewal or reinstatement of a license must be completed within 2 years immediately before the latest date for renewing or reinstating the license.
- 3.] A licensee may receive credit for continuing education only upon certification by the sponsor that the licensee has attended and *successfully* completed at least 90 percent of the course.
- [4.] 3. The sponsor shall determine whether a final examination is required for the *successful* completion of a course.
 - **Sec. 18.** NAC 645.655 is hereby amended to read as follows:
- 645.655 1. Each real estate transaction of a brokerage must be numbered consecutively or indexed to permit audit by a representative of the Division.
- 2. A complete record of each real estate transaction, together with records required to be maintained pursuant to NRS 645.310, must be:
 - (a) Kept in this State; and
- (b) Open to inspection and audit by the Division upon its request during its usual business hours, as well as other hours during which the licensee regularly conducts his or her business.
- 3. If any records the Division requests to inspect or audit pursuant to subsection 2 are stored electronically, access to a computer or other equipment used to store the information must be made available to the Division for use in its inspection or audit.

- 4. The real estate broker shall give written notice to the Division of the exact location of the records of the real estate broker and shall not remove them until he or she has delivered a notice which informs the Division of the new location.
- 5. A licensee shall not maintain a [custodial or] trust account from which money may be withdrawn without the signature of a licensee. A signature applied by use of a rubber stamp does not constitute the signature of a licensee for the purposes of this subsection.
- 6. A real estate salesperson may not be the only required signatory on a [custodial or] trust fund account. A real estate salesperson may be a cosigner of an account with his or her real estate broker.
- 7. A real estate broker who files for relief under the bankruptcy laws of the United States shall immediately terminate each trust account established pursuant to NRS 645.310 and deposit all money from each trust account into escrow with executed instructions to the escrow agent or officer to disburse the money pursuant to the agreement under which it was originally deposited.
- 8. A real estate broker who is engaged in property management for one or more clients shall maintain two separate property management trust accounts distinct from any trust account that the real estate broker may have for other real estate transactions. One trust account must be used solely for activities relating to rental operations, and the other trust account must be used solely for security deposits. A real estate broker shall maintain a ledger account for each unit of property he or she manages regardless of whether the client owns more than one unit under the real estate broker's management. All rents and deposits for each unit must be deposited into and credited to each property's management trust account, and all authorized repairs and expenses must be paid out of the corresponding ledger account. For the purposes of this subsection, "unit" means one single-family dwelling unit.

- 9. Property management and real estate transaction trust accounts must be reconciled monthly by the real estate broker or the designee of the real estate broker within 30 days after receipt of the bank statement. A real estate broker who permits any trust account, including any ledger account, to fall into deficit and remain in deficit for more than 45 consecutive days in 1 year is subject to discipline pursuant to paragraph (h) of subsection 1 of NRS 645.633 or other applicable charges, or both.
 - **Sec. 19.** NAC 645.800 is hereby amended to read as follows:
- 645.800 1. A person who wishes to obtain a permit to engage in property management must submit to the Division:
 - (a) A completed application on a form prescribed by the Division;
 - (b) A fee of [\$40;] \$80; and
- (c) A certificate of completion, in a form that is satisfactory to the Division, that indicates the person's successful completion of the 24 classroom hours of instruction in property management required by paragraph (a) of subsection 2 of NRS 645.6052.
- 2. The 24 classroom hours of instruction in property management required pursuant to paragraph (a) of subsection 2 of NRS 645.6052 must include, without limitation:
 - (a) Four hours of instruction relating to:
 - (1) Contracts for management services;
 - (2) Leases of real property;
 - (3) Applications to rent real property;
 - (4) The Fair Credit Reporting Act, 15 U.S.C. §§ 1681 et seq.; and
 - (5) The Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692 to 1692o, inclusive;

- (b) Two hours of instruction relating to the maintenance of records of money deposited in trust accounts and the requirements for reporting to the Division set forth in chapter 645 of NRS;
 - (c) One hour of instruction relating to the use of a computerized system for bookkeeping;
- (d) Two hours of instruction relating to the laws of this State governing property management;
- (e) Two hours of instruction relating to the disclosure of required information in real estate transactions, including, without limitation:
 - (1) Disclosures required pursuant to NRS 645.252; and
 - (2) Disclosures related to environmental issues as governed by state and federal law;
 - (f) Five hours of instruction relating to:
 - (1) The Americans with Disabilities Act of 1990, 42 U.S.C. §§ 12101 et seq.;
 - (2) The Residential Landlord and Tenant Act as set forth in chapter 118A of NRS;
 - (3) The Nevada Fair Housing Law as set forth in chapter 118 of NRS; and
- (4) State and federal law governing unlawful discrimination based on sex, including, without limitation, sexual harassment;
- (g) Three hours of instruction relating to property management for a common-interest community as set forth in chapter 116 of NRS;
- (h) One hour of instruction relating to the duties and responsibilities of a real estate broker, including the supervision of employees and real estate salespersons and real estate broker-salespersons associated with the real estate broker;
 - (i) Two hours of instruction relating to risk management, including, without limitation:
 - (1) The maintenance of real property;
 - (2) The health and safety of a tenant;

- (3) Fire insurance;
- (4) Rental insurance; and
- (5) Disability insurance; and
- (j) Two hours relating to the management of commercial property.
- 3. The Division may accept a course in property management from a nationally recognized or accredited organization to fulfill the requirements set forth in paragraphs (a), (b), (c), (h), (i) and (j) of subsection 2, if the successful completion of that course would qualify the applicant to engage in property management pursuant to the requirements of that organization.
- 4. The applicant must complete the hours of instruction set forth in paragraphs (d), (e), (f) and (g) of subsection 2 at an accredited educational institution in this State.
- 5. A permit to engage in property management initially issued by the Division is effective on the date the application for the permit is submitted to the Division or the date on which the fee for the permit is paid, whichever occurs later.
- 6. As used in this section and paragraph (a) of subsection 2 of NRS 645.6052, the Commission will interpret the term "successfully completed" or "successful completion" to include, without limitation, passing an examination which is prepared and administered by an organization designated by the Division, with a score of at least 75 percent that:
- (a) Includes the subject matter presented in the hours of instruction required pursuant to subsection 2; and
 - (b) Consists of at least 50 multiple-choice questions.
- \rightarrow The fee for the examination is \$75.
 - **Sec. 20.** NAC 645.802 is hereby amended to read as follows:

- 645.802 1. The Division may renew a permit to engage in property management if the holder of the permit submits to the Division:
- (a) A request for the renewal of the permit with the holder's application to renew his or her license as a real estate broker, real estate broker-salesperson or real estate salesperson;
 - (b) A renewal fee of [\$40;] \$80; and
- (c) Documentation of his or her successful completion of [the requirements for continuing education required by paragraph (a) of subsection 4 of NRS 645.6052.
- 2. The hours of continuing education used to fulfill the requirements set forth in paragraph (c) of subsection 1 must include:
- (a) Instruction 6 hours of approved courses in property management, including, without limitation, instruction relating to any amendments to the laws of this State governing property management [; and
- (b) If the holder of the permit is a manager of a common-interest community pursuant to chapters 116 and 116A of NAC, 3 hours of instruction relating to the laws of this State that are applicable to the responsibilities and duties involved in the management of a common-interest community.
- 3.], with 3 hours of approved courses in property management completed not more than 2 years before the date of the request for renewal.
- 2. The renewal of a permit is effective on the date on which the application for renewal of a license is submitted to the Division or on the date on which the renewal fees for the license and the permit are paid, whichever occurs later.
 - [4.] 3. A permit expires on the same date as the holder's license expires.
 - **Sec. 21.** NAC 645.913 is hereby amended to read as follows:

- 645.913 1. A licensee who wishes to obtain a permit must:
- (a) Submit to the Division:
 - (1) A completed application on a form prescribed by the Division;
 - (2) A fee of [\$40;] \$80;
 - (3) A fee of \$75 for the examination required by paragraph (b); and
- (4) A certificate of completion, in a form satisfactory to the Division, indicating that the applicant has successfully completed the 24 hours of [classroom] instruction relating to business brokerage required by paragraph (a) of subsection 2 of NRS 645.863; and
- (b) Pass an examination which is prepared and administered by an organization designated by the Division, with a score of at least 75 percent. The examination must:
- (1) Include the subject matter presented in the hours of [classroom] instruction required pursuant to subsection 2; and
 - (2) Consist of at least 50 multiple-choice questions.
- 2. The 24 hours of [classroom] instruction relating to business brokerage required by paragraph (a) of subsection 2 of NRS 645.863 must include, without limitation:
 - (a) Eight hours of instruction relating to financial statements, including, without limitation:
 - (1) Income statements, balance sheets and cash flow statements;
 - (2) Reformatting and recasting income statements and balance sheets; and
 - (3) Terms and concepts used in financial statements;
- (b) Six hours of instruction relating to the valuation of a business, including, without limitation:
 - (1) Business value and alternative purchase offers;
 - (2) Cash equivalent value;

(3) Business purchase price and seller carry-back notes; (4) Investment value and fair market value; (5) Determining the value of goodwill; (6) The significance of a business's assets in creating market value; (7) The market value of a franchised business; and (8) The rules of thumb of business valuation; (c) Six hours of instruction relating to purchase offer and sale considerations, including, without limitation: (1) Structuring the transaction; (2) Describing the business; (3) Asset sales and stock sales; (4) Describing the tangible assets being acquired; (5) Describing the goodwill being acquired; (6) Including real property in the transaction; (7) Describing the assets included in the purchase; (8) Describing the assets excluded from the purchase; (9) Cash on hand; (10) Method and terms of payment;

(13) Method for the calculation of the purchase price of a business when the buyer of the

(11) Assumption by the buyer of liabilities of the seller;

(12) Notification of creditors of the seller;

business assumes the liabilities of the seller;

- (14) Adjustments at the close of escrow to the liabilities of the seller assumed by the buyer; and
 - (15) Summarizing the structure of the transaction; and
- (d) Four hours of instruction relating to business brokerage and professional practices, including, without limitation:
 - (1) Business opportunity contracts, agreements and disclosure forms;
 - (2) Marketing, preparing a business for sale and advertising a business for sale;
 - (3) Understanding the significance of the "potential" of a business;
 - (4) Offering prospectus and confidentiality agreement;
 - (5) Issues of business brokerage compensation;
 - (6) Purchase offer and acceptance forms used for business opportunities; and
 - (7) Business broker and business appraiser associations.
- 3. The Division may accept a course in business brokerage from a nationally recognized or accredited organization to fulfill the educational requirements set forth in subsection 2 if the successful completion of that course would qualify the applicant to engage in business as a business broker pursuant to the requirements of that organization.
- 4. Each applicant must pay a fee determined by the Division for the costs of an investigation of the applicant's background.
 - 5. Each applicant must, as part of his or her application and at the applicant's own expense:
- (a) Arrange to have a complete set of his or her fingerprints taken by a law enforcement agency or other authorized entity acceptable to the Division; and
 - (b) Submit to the Division:

- (1) A completed fingerprint card and written permission authorizing the Division to submit the applicant's fingerprints to the Central Repository for Nevada Records of Criminal History for submission to the Federal Bureau of Investigation for a report on the applicant's background and to such other law enforcement agencies as the Division deems necessary; or
- (2) Written verification, on a form prescribed by the Division, stating that the fingerprints of the applicant were taken and directly forwarded electronically or by other means to the Central Repository and that the applicant has given written permission to the law enforcement agency or other authorized entity taking the fingerprints to submit the fingerprints to the Central Repository for submission to the Federal Bureau of Investigation for a report on the applicant's background and to such other law enforcement agencies as the Division deems necessary.
 - 6. The Division may:
- (a) Unless the applicant's fingerprints are directly forwarded pursuant to subparagraph (2) of paragraph (b) of subsection 5, submit those fingerprints to the Central Repository for Nevada Records of Criminal History for submission to the Federal Bureau of Investigation and to such other law enforcement agencies as the Division deems necessary; and
- (b) Request from each such agency any information regarding the applicant's background as the Division deems necessary.
 - **Sec. 22.** NAC 645.915 is hereby amended to read as follows:
- 645.915 1. A permit expires on the same date as the license of the holder of the permit expires.
 - 2. The Division may renew a permit if the holder of the permit submits to the Division:
 - (a) A request for the renewal of the permit with the application to renew his or her license;
 - (b) A renewal fee of [\$40;] \$80; and

- (c) Documentation indicating that the holder of the permit has successfully completed [the continuing education required by paragraph (a) of subsection 4 of NRS 645.863.] 6 hours of approved courses in doing business as a business broker, with 3 of those hours completed not more than 2 years before the date of the request for renewal.
 - **Sec. 23.** NAC 645.021, 645.120, 645.150 and 645.799 are hereby repealed.
- **Sec. 24.** The provisions of section 6 of this regulation and the amendatory provisions of section 12 of this regulation apply only to a first-time licensee whose license is issued on or after the effective date of this regulation.

TEXT OF REPEALED SECTIONS

645.021 "Distance education" defined. (NRS **645.190**)

"Distance education" means instruction that is delivered by video, computer, television, correspondence, the Internet or other electronic means of communication, or any combination thereof, in such a manner that the person supervising or providing the instruction and the student receiving the instruction are separated by distance or by time, or by both distance and time.

645.120 Financial condition of applicant for license as real estate broker. (NRS 645.190, 645.400)

1. Before a person who wishes to apply for a license as a real estate broker submits an application for the license pursuant to NRS 645.350, the Division shall consider the financial

condition of the person and require the person to submit to the Division the following financial information:

- (a) The person's current employer and the employer's address;
- (b) The person's checking accounts with amounts;
- (c) The person's savings accounts with amounts; and
- (d) Such other information concerning the person's finances as the Division deems pertinent.
- 2. A person may not apply for a license as a real estate broker unless the person has submitted to the Division the information required by this section and the Division has approved the financial condition of the person.

645.150 Investigation of financial responsibility of applicant for license as real estate broker; proof of good character of any applicant. (NRS 645.190, 645.400)

- 1. The Division may investigate the financial responsibility of each applicant for a license as a real estate broker. If the Division determines that an applicant is not financially responsible, it may require that the applicant be licensed as a real estate broker-salesperson until he or she meets the requirements of financial responsibility as determined by the Commission. The Division may require an applicant for a license as a real estate broker to submit a credit report to the Division at his or her own expense.
- 2. An applicant for a license as a real estate broker shall be deemed financially responsible if the applicant can show liquid assets sufficient to maintain an office for at least 180 days. The applicant's cash on hand must be on deposit at least 90 days before the date of the application. Anyone denied a license for lack of financial responsibility does not waive his or her right to appeal pursuant to NRS 645.440 by acceptance of a license as a real estate broker-salesperson.

- 3. The Administrator may require other proof of the honesty, truthfulness and good reputation of any applicant, including the officers and directors of any corporation, or the members of any partnership or association making an application, before accepting an application for a license.
- 4. As used in this section, "liquid assets" means assets that are the equivalent of cash or easily converted into cash. The term:
- (a) Includes, without limitation, money in a checking, savings or money market account and certificates of deposit.
 - (b) Does not include a line of credit.

645.799 Applicability of certain provisions regarding management of common-interest communities. (NRS 645.050, 645.190)

A person who holds a permit and engages in the management of a common-interest community is subject to the provisions of chapter 116 of NRS and chapters 116 and 116A of NAC relating to managers of common-interest communities.