#### **DHHS** Vision

# Nevada's Long Term Services and Supports (LTSS)

Presented by Betsy Aiello, Deputy Administrator, DHCFP January 2014

#### Overview

1915(c) Medicaid Waivers

## 1915 (c) Waivers in Nevada

- Home and Community Based Waiver (HCBW) for Persons with Mental Retardation and Related Conditions (MRRC)
- 2. HCBW for Persons with Physical Disabilities
  - Referred to as Physical Disability Waiver or "WIN"
- 3. HCBW for Assisted Living (AL)
- 4. HCBW for the Frail Elderly
  - Referred to as "CHIP"
  - Includes the Waiver for the Elderly Adult in Residential Care (WEARC) or group home waiver

### What is a Waiver?

- Under the Social Security Act, several sections allow states to waive government-mandated requirements which pertain to Medicaid under certain circumstances
- Medicaid <u>waivers</u> are designed to allow states to be more flexible in providing health care options to their citizens. They promote the use of community-based services as an alternative to institution
- Medicaid costs for Home and Community based services provided in a waiver program must be less than Medicaid costs for institutionalization if the waiver programs were not in operation.
- There must be an application for a waiver program with specific details and processes outlined that is approved by the Centers for Medicare & Medicaid Services (CMS)

## What is a Waiver? (con't)

- The Division of Health Care Financing and Policy (DHCFP) has Administrative Authority, establishes policy and makes payments for services; the Division currently operates the Waiver for Persons with Physical Disabilities
- Aging and Disability Services Division (ADSD) is the operating agency for the HCBW for the Frail Elderly, AL, and MRRC (since the merge with Developmental Services)

## What Can Be "Waived"

- Statewideness target waivers to areas of the state where the need is greatest, or where certain types of providers are available
- Comparability of Services makes waiver services available to certain groups of people at risk of institutionalization
- Income and Resources provides Medicaid to individuals who would otherwise be eligible only in an institutional setting

## Eligibility Requirements for Nursing Facility Level of Care Waivers

- Age waivers can have a minimum or maximum age based on what is in the approved application
- Must meet a Nursing Facility Level of Care (LOC) which is a universal assessment of an individuals abilities, deficits, and need for assistance to determine if they meet criteria for nursing facility placement or qualify for a less restrictive environment
- Need for a waiver service to be delivered at least monthly to remain in the community
- > At risk of institutionalization within 30 days
- Income institutional income guidelines determined by the Division of Welfare and Supportive Services (DWSS):
  - > Up to \$2,130/mo
  - Prepaid burial policy up to \$1,500
  - > Up to \$2,000 assets

# Covered Services for Nursing Facility Level of Care Waivers

HCBW for the Frail Elderly	HCBW for Assisted Living *Las Vegas Only	HCBW for Persons with Physical Disabilities
<ul> <li>Case Management</li> <li>Homemaker</li> <li>Chore</li> <li>Respite</li> <li>Personal Emergency Response System (PERS)</li> <li>Adult Companion</li> <li>Social Adult Day Care</li> <li>Augmented Personal Care-provided in a qualified licensed group home</li> </ul>	•Case Management •Augmented Personal Care-provided in a qualified licensed assisted living facility	<ul> <li>Case Management</li> <li>Homemaker</li> <li>Chore</li> <li>Respite</li> <li>Environmental</li> <li>Accessibility Adaptations</li> <li>Specialized Medical</li> <li>Equipment and Supplies</li> <li>Personal Emergency</li> <li>Response System (PERS)</li> <li>Assisted Living Services</li> <li>Home Delivered Meals</li> <li>Attendant Care Services–extended state plan</li> <li>personal care</li> </ul>

## The Vision for Integration

- Streamlining core functions, their costs and delivering effective and efficient outcomes
- Reducing the current Waiver Programs from four to two using Intermediate Care Facility/Developmental Delay (ICF/DD) and Nursing Facility (NF) level of care
- One integrated system for Home and Community Based Long Term Services and Supports (LTSS) for Nevada Medicaid Recipients
- Consistent program operations through ADSD and program administration through DHCFP

## Benefits to Recipients

- No wrong door, simplified and faster access to services
- No need to complete multiple applications and repeat history multiple times
- More services available
- No interruption in services or need to transfer between waivers for available services
- No need to be placed on a waitlist for another eligibility determination to transfer between waivers

#### Benefits to Providers

- Consistent referral process and service plans
- No need to have multiple provider numbers for each waiver program (48, 57, 58, 59) which will facilitate easier enrollment, authorizations and billing
- Reduction in repetitive and duplicative processes
- Consistency in policy interpretation and technical advice
- Single coordinated Quality Management reviews for compliance and qualifications

## Benefit to State Agencies

- Increased consistency in administrative oversight, program operations, and personnel management
- Single coordinated Quality Management reviews for compliance and qualifications
- Reduction in reporting requirements to CMS
- Reduction in waiver renewals and evidentiary reports
- More flexibility in initiating services to recipients and slot allocation
- Improved planning for future slots, budget, cost per eligible, rate determination, provider network, service and staffing needs
- Operational efficiencies and elimination of duplicative work
- Statewide use of a single case management software system leading to improved documentation, record management, reporting and tracking

## Other Interesting Facts:

- Medicaid waiver eligibility provides full access to medically necessary State plan Medicaid benefits
- Medicaid does not provide payment for room and board
- To be eligible for a waiver an individual must have a waiver service need at least monthly
- To meet a Level of Care the score must equal 3 or higher using the universal assessment tool
- Eligibility criteria is determined by ADSD, DHCFP, and DWSS

## Staffing Considerations

Administrative activities that are required include: facilitating eligibility determinations, assessing for level of care and service needs, development and review of the plan of care, outreach, intake, quality management and interventions prior to program eligibility.

#### Caseload:

- Case Worker caseload 45:1
- Supervisors 6:1 ratio (5 case managers + 1 administrative assistant)
- > IT support case management software, licenses, etc.

## **Operations**

- Transition WIN Waiver Operations (staff) to ADSD (January 2016)
- Obtain CMS approval to revise current WIN CHIP AL Waivers by creating a single waiver that serves recipients who meet a nursing facility Level of Care (July 2016)
- The Wavier Program serving recipients who meet ICF/ID Level of Care will remain separate
- > DHCFP will maintain administrative authority over the waivers

## **Action Steps**

#### Completed Spring of 2013:

- ✓ DHHS vision presentations to:
  - ✓ Legislature
  - ✓ Medicaid Medical Care Advisory Committee
  - ✓ Department of Health and Human Services Staff
- ✓ Development of a Department Wide Long Term Services and Support (LTSS) Quality Assurance Committee with a timeline to integrate Quality Assurance Activities
- ✓ Initiation of integration of Money Follows the Person and Nursing Facility Wavier program case management into one single case management system.

## Action Steps (con't)

- ✓ June/Summer 2013:
  - Development of stakeholder communication, focus statements, workgroups, and public workshops. (Nevada Commission on Services for Persons with Disabilities, Commission on Aging)
  - Gather input and concerns.
- August 2013:
  - Contact CMS for technical assistance for combined waiver development
- May 2014
  - Budget Concept for WIN operations moving into ADSD completed for 2015 legislative session.
- May 2014
  - Budget Concept -to improve combined case management system.
- > July 2015 January 2016
  - WIN operations transferred from DHCFP to ADSD.

## What do you think?

Questions? Comments? Concerns? Input?

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